# The National 911 Program Next Generation 911 (NG911) Standards Identification and Review

A compilation of existing and planned standards for NG911 systems



## **DOCUMENT CHANGE HISTORY**

The table below details the change history of this Standards Identification and Review document.

Version	Publication Date	Description
1.0	September 21, 2011	Initial Release
2.0	September 7, 2012	Updated Standards
3.0	January 8, 2014	Routine Revision / Updated Standards
4.0	March 4, 2015	Routine Revision / Updated Standards
5.0	March 2016	Routine Revision / Updated Standards
6.0	March 2017	Routine Revision / Updated Standards
7.0	April 2018	Routine Revision / Updated Standards

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#### Introduction

One of the most critical aspects of transforming the nation's public safety answering points (PSAPs) from today's legacy 911 technology to Next Generation 911 (NG911) is adherence to a common set of standards. Development and adoption of international standards is key to achieving 911 interoperability across multiple local, regional, state, and national public safety jurisdictions, and beyond into the global emergency communications environment. Based on conceptual definitions dating from 2000, development began on NG911 standards in 2003 when the National Emergency Number Association (NENA) initiated technical requirements and definition work on core Internet Protocol (IP) functionality and architecture.

Beyond the walls of the 911 PSAPs, the consistent observance of standards is essential in accomplishing seamless transmission of data from the caller to 911, and on to emergency responders. As PSAPs expand the forms of data they receive and transmit to each other, and as emergency responders migrate to a broadband network (e.g., FirstNet), it is essential that standards are established and consistently adopted.

A variety of standards already exist, and many are actively under development. However, there is limited coordination across the broad NG911 community regarding what completed standards are available, what standards overlap, and what standards still need to be established. The National 911 Program, led by the United States (U.S.) Department of Transportation (USDOT), National Highway Traffic Safety Administration (NHTSA), has compiled this list of standards activities related to NG911. The standards development organizations (SDOs) mentioned herein were given the opportunity to vet the contents of this document, to assess the status of specific standards. This is a living document, and the National 911 Program will publish,<sup>1</sup> monitor, support, and promote the activities of SDOs in establishing a comprehensive set of standards for NG911.

Input from the standards community and NG911 stakeholders at large is encouraged and appreciated. The National 911 Program can be reached at (202) 366-3485 or via email at: <a href="mailto:nhtsa.national911@dot.gov">nhtsa.national911@dot.gov</a>.

<sup>&</sup>lt;sup>1</sup> Available through the National 911 Program at: <a href="http://www.911.gov">http://www.911.gov</a>.

#### What Is a Standard?

The International Organization for Standardization (ISO)/International Electrotechnical Commission (IEC) Guide 2:2004, definition 3.2, defines a standard as a<sup>2</sup>—

document, established by consensus and approved by a recognized body, that provides, for common and repeated use, rules, guidelines or characteristics for activities or their results, aimed at the achievement of the optimum degree of order in a given context

Standards affect the daily lives of everyone across the nation. From the most mundane aspects of life (e.g., electrical cords and wall sockets) to potentially life and death situations (e.g., the concentration of ingredients in generic medications), standards guide the quality, safety, and security of products or processes. Standards are widely used in all areas throughout the U.S. government and public and private sectors.

Standards can be *voluntary*—by themselves imposing no requirement regarding use—or *mandatory*. Generally, a mandatory standard is published as part of a code, rule, or regulation by a regulatory government body and imposes an obligation on specified parties to conform to it. However, the distinction between these two categories may be lost when voluntary consensus standards are referenced in government regulations, effectively making them mandatory standards.<sup>3</sup> Most standards are *voluntary*, *consensus-based*, and *open*:<sup>4</sup>

- Voluntary—Use of the standard is not mandated by law
- Consensus-based—Published standards have attained general agreement through cooperation and compromise in a process that is inclusive of all interested parties
- Open—Standards are not proprietary and are available for anyone to use

A standard may be or contain intellectual property such as patents, and the intellectual property rights (IPR) may still be held by a company. The American National Standards Institute (ANSI) essential elements state this about patents in ANSI standards:

<sup>&</sup>lt;sup>2</sup> International Organization for Standardization (ISO), *ISO/IEC Directives, Part 2: Rules for the structure and drafting of International Standards.* Available at: <a href="http://www.iec.ch/members\_experts/refdocs/iec/isoiecdir-2%7Bed7.0%7Den.pdf">http://www.iec.ch/members\_experts/refdocs/iec/isoiecdir-2%7Bed7.0%7Den.pdf</a> (last accessed December 12, 2017).

<sup>&</sup>lt;sup>3</sup> National Institute of Standards and Technology, *The ABC's of Standards Activities*. Available at: <a href="http://ws680.nist.gov/publication/get-pdf.cfm?pub-id=903219">http://ws680.nist.gov/publication/get-pdf.cfm?pub-id=903219</a> (last accessed December 12, 2017).

<sup>&</sup>lt;sup>4</sup> Research and Innovation Technology Administration (RITA) Intelligent Transport Systems (ITS), *What Are Standards?* Available at: <a href="http://www.standards.its.dot.gov/LearnAboutStandards/ITSStandardsBackground">http://www.standards.its.dot.gov/LearnAboutStandards/ITSStandardsBackground</a> (last accessed December 12, 2017).

The ASD shall receive from the patent holder or a party authorized to make assurances on its behalf, in written or electronic form, either:

- a) assurance in the form of a general disclaimer to the effect that such party does not hold and does not currently intend holding any essential patent claim(s); or
- b) assurance that a license to such essential patent claim(s) will be made available to applicants desiring to utilize the license for the purpose of implementing the standard either:
  - i) under reasonable terms and conditions that are demonstrably free of any unfair discrimination; or
  - ii) without compensation and under reasonable terms and conditions that are demonstrably free of any unfair discrimination.<sup>5</sup>

#### What Are Best Practices?

Typically less formal than standards, best practices are methods or techniques that have been identified as the most effective, efficient, and practical means to achieve an objective. Based on a repeatable process, best practices often emerge as the result of generally accepted principles followed by many individuals, groups, or organizations, which have been established over time. Best practices often supplement the standards process and act as common guidelines for policies and operations.

#### **Stakeholders**

Stakeholders in standardization encompass all groups that have an interest in a particular standard because those groups are likely to be most affected by changes and, therefore, want to contribute to the development process. NG911 stakeholders are members of a broad and diverse community of users who generally can be categorized as follows:

- 911 and public safety agencies and authorities
- Vendor community (including hardware and software) and related industries
- Technology, services, and consulting industries
- SDOs and standards setting organizations (SSOs)
- Consumer, research, academic, and consortia communities
- Telematics, third-party call centers, Internet, infrastructure, wireline, and wireless service providers
- Transportation agencies
- Local, state, and federal governments

<sup>&</sup>lt;sup>5</sup> American National Standards Institute (ANSI), ANSI Essential Requirements: Due process requirements for American National Standards, January 2015, Page 10. Available at: <a href="http://publicaa.ansi.org/sites/apdl/Documents/Standards%20Activities/American%20National%20Standards/Procedures,%20Guides,%20and%20Forms/2015">http://publicaa.ansi.org/sites/apdl/Documents/Standards%20Activities/American%20National%20Standards/Procedures,%20Guides,%20and%20Forms/2015</a> ANSI Essential Requirements.pdf (last accessed December 12, 2017).

- Regulatory agencies and public utility commissions
- Professional and trade associations
- The public at large<sup>6</sup>

## **Standards Organizations**

Standards organizations are bodies, organizations, and institutions whose focus is developing and maintaining standards in the interest of a user community. These organizations can be governmental, quasi-governmental, and non-governmental.<sup>7</sup> Typically, their mandate is geographically oriented—international, regional, or national. Organizations that establish, review, and maintain standards are considered to be SDOs,<sup>8</sup> although consortia are sometimes differentiated as SSOs. Generally speaking, SDOs and SSOs consistently adhere to a set of requirements or procedures that govern the standards development process.

## **How Are Standards Developed?**

At the heart of the U.S. standards system are voluntary standards that arise from a formal, coordinated, consensus-based, and open process. Developed by subject matter experts from both the public and private sectors, the voluntary process is open to all affected parties and relies on cooperation and compromise among a diverse range of stakeholders. Organizations also work together to develop joint standards, which forge relationships and allow for a collaborative and cooperative effort. Joint standards will be especially important with respect to the synergistic environment of emergency communications, such as the environment shared by the Nationwide Public Safety Broadband Network (NPSBN) and NG911.

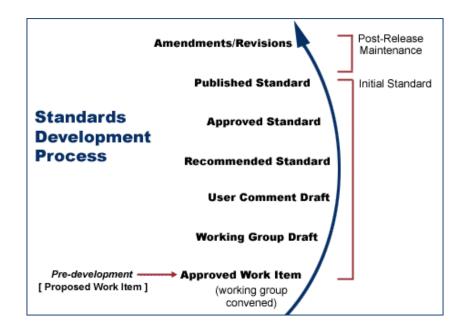
Although the development process may vary to some extent from organization to organization, fundamentally each organization has an established set of formally documented procedures for initiating, developing, reviewing, approving, and maintaining standards. As an example, the following diagram illustrates the USDOT Research and Innovative Technology Administration (RITA) Intelligent Transportation Systems (ITS) standards development process:<sup>9</sup>

<sup>&</sup>lt;sup>6</sup> Although it is generally accepted that the public is an NG911 stakeholder (as the primary 911 call originator), typically, any involvement with the standards process occurs only when they participate as part of another stakeholder group.

<sup>&</sup>lt;sup>7</sup> Quasi- and non-governmental standards organizations are often non-profit organizations.

<sup>&</sup>lt;sup>8</sup> Standards Development Organization or Standard Developing Organization.

<sup>&</sup>lt;sup>9</sup> Intelligent Transportation Systems Joint Program Office, *Standards Development Process*. <a href="http://www.standards.its.dot.gov/LearnAboutStandards/StandardsDevelopment">http://www.standards.its.dot.gov/LearnAboutStandards/StandardsDevelopment</a> (last accessed December 12, 2017).



The Institute of Electrical and Electronics Engineers (IEEE) emphasizes that standards "are 'living documents', which may initially be published and iteratively modified, corrected, adjusted and/or updated based on market conditions and other factors."<sup>10</sup> Given that standards development is an iterative process, often there are procedures for publishing draft and/or interim documents at different stages in the process prior to formal approval. Once approved, various factors can render standards outdated, including technological advancements and new or revised requirements. ANSI advises periodic maintenance "by review of the entire document and action to revise or reaffirm it on a schedule not to exceed five years from the date of its approval as an American National Standard."<sup>11</sup>

#### What Is Standards Accreditation?

Typically, process accreditation bodies do not develop standards but instead provide accreditation services for the purpose of assessing and certifying the standards development process of other SDOs. For example, ANSI facilitates development of American National Standards (ANS) by accrediting the procedures of SDOs. Accreditation by ANSI signifies that the procedures used by the standards body, in connection with the development of ANS, meet the Institute's essential requirements for openness, balance, consensus, and due process. <sup>12</sup> Given the voluntary nature of standards, SDOs are not mandated to attain accreditation. However, accreditation does demonstrate adherence and conformity with a

<sup>&</sup>lt;sup>10</sup> Institute of Electrical and Electronics Engineers (IEEE) Volunteer Training Program, *How are Standards Made?* Available at: <a href="http://standards.ieee.org/develop/process.html">http://standards.ieee.org/develop/process.html</a> (last accessed December 12, 2017).

<sup>&</sup>lt;sup>11</sup> ANSI, ANSI Essential Requirements: Due process requirements for American National Standards, January 2017, page 25. Available at:

https://share.ansi.org/shared%20documents/Standards%20Activities/American%20National%20Standards/Procedures,%20Guides,%20and%20Forms/2017 ANSI Essential Requirements.pdf (last accessed December 12, 2017).

<sup>&</sup>lt;sup>12</sup> ANSI Standards Activities, *Domestic Programs (American National Standards) Overview*. Available at: http://www.ansi.org/standards\_activities/domestic\_programs/overview.aspx (last accessed December 12, 2017).

formal and recognized standards development process. Given the expense and time involved, not all SDOs pursue accreditation, although they are still likely to adhere to a similarly rigorous standards development process.

## **Types of Standards**

In an effort to organize the numerous standards that are of interest and applicability to the NG911 community, this document groups standards into the following six categories:

- **Product Standard**—Describes the expectations and minimum requirements for a particular product, typically in the context of a specific use. Product standards would most often be reflected in descriptions of hardware, software, and other technology solutions.
- Interface Standard—Describes the requirements for connecting two or more systems, or technologies, to one another. User interface standards would describe the interconnection between a human and a machine.
- Data Standard—Describes the definition, format, layout, and other characteristics of data stored
  within a system or shared across systems. Data standards help to ensure the seamless exchange
  of data between disparate systems and permit a common understanding to interpret and use
  data consistently.
- **Test Standard**—Describes the test methodologies, processes, and other requirements associated with determining the performance or fitness of a particular product.
- **Performance Standard**—Describes how a product or service should function, often in terms of quality, quantity, or timeliness.
- Operational Standard—Describes how a function or business process should occur, setting
  minimum requirements for performance or delivery. Operational standards could include
  standard operating procedures (SOPs), training guidelines, and policies.

The first three categories (product, interface, and data) are primarily design standards that describe how a product should be developed and define the particular attributes or characteristics associated with its construction. Alternately, performance standards describe how a product should function and how testing should be used to determine that it meets all affirmed requirements.

#### The Need for Standards in NG911

It is imperative that the necessary NG911-related standards and technology are determined and available for 911 Authorities and PSAPs to support transitioning to an open, non-proprietary NG911 system. Without the critical standards and technologies in place, service and equipment providers may develop new, vendor-specific solutions. This un-standardized, unplanned approach can and will affect the ability of PSAPs and emergency response entities to effectively share information and be interoperable. Further, without critical processes and protocols (e.g., certification and authentication, routing business rules, and best practices), the benefits of the NG911 system, including routing based on criteria beyond location and connection of service providers beyond common carriers to the 911 system, may not be realized. The

appropriate use of standards will ensure the compatibility and interoperability required to realize the full potential of NG911.

## **Standards Affecting NG911**

It is important to identify, understand, and actively monitor those standards that are most likely to have a significant impact on the implementation of NG911. This is consistent with the National Technology Transfer and Advancement Act of 1995<sup>13</sup>, which directs government agencies to use "voluntary consensus standards" created by SDOs. Specifically, it instructs federal agencies, such as USDOT, to participate in the standards development process so that these organizations remain aware of USDOT's position on relevant standards. This involvement is expected to influence overall development, thus ensuring that the resulting standard is appropriate for use by federal agencies.

The specific standards identified in this document are limited to those most directly germane to NG911. For example, numerous technical standards are associated with the existing access and originating networks. However, this document undertakes to highlight only those relating to the changes required to support the enhanced capability, such as emergency call support provisioning between the assortment of client devices and Emergency Services IP networks (ESInets). Standards involving network interfaces, including Voice over Packet (VoP), Voice over Internet Protocol (VoIP), or Voice over Digital Subscriber Line (VoDSL), although critical to the end-to-end architecture, are too detailed and non-specific to NG911 for inclusion.

#### What's New in Standards

Standards and best practices are ever changing to adapt to the current environment. Added in 2016, this new section to the *NG911 Standards Identification and Review* document is included to provide a snapshot of changes that may impact the public safety community. This section is not all inclusive; users are recommended to review any document listed before using it, and should review each document already in use for updates.

## 3rd Generation Partnership Project (3GPP)

3GPP Release 14 includes several updates to technical standards.

- 3GPP TS 23.167: IP Multimedia Subsystem (IMS) emergency sessions
- 3GPP TS 23.228: IP Multimedia Subsystem (IMS); Stage 2
- 3GPP TS 24.229: IP multimedia call control protocol based on Session Initiation Protocol (SIP) and Session *Description Protocol (SDP); Stage 3*

<sup>&</sup>lt;sup>13</sup> National Technology Transfer and Advancement Act of 1995, P.L. 104-113. Available at: <a href="http://www.nist.gov/standardsgov/nttaa-act.cfm">http://www.nist.gov/standardsgov/nttaa-act.cfm</a> (last accessed December 12, 2017).

Work has continued with Release 14 and in the second half of 2017, work commenced on Release 15 related to 5G standards. Release 16, scheduled to be completed in December 2019, will be considered as 5G phase 2.

## **Association of Public-Safety Communication Officials (APCO)**

APCO has several standards in development or revision status.

#### New:

 APCO ANS 1.114.1-2017: APCO Recommended Best Practices for PSAPs When Processing Vehicle Telematics Calls from Telematics Service Providers

#### • In Development:

- o 1.113.1.201x: Public Safety Communications Call Handling Process
- 1.108.1-201x: Minimum Operational Standards for the Use of TTY/TDD devices in the Public Safety Communications Center
- 1.115.1-201x: Core Competencies, Operational Factors, and Training for Next Generation
   Technologies in Public Safety Communications
- o 3.110.1-201x: Cybersecurity Training for Public Safety Communications Personnel
- o 1.117.1-201x: Public Safety Communications Center Key Performance Indicators
- o 1.118.1-201x: Key Performance Indicators for Public Safety Communications Personnel
- o APCO 2.102.1.201x: Advanced Automatic Collision Notification (AACN) Data Set
- o 2.106.1-201x: Public Safety Grade Site Hardening
- 3.111.1-201x: Core Competencies and Minimum Training Standards for Public Safety Crisis Intervention Telecommunicator

#### In Revision

- 1.102.3-201x: Public Safety Answering Point (PSAP) Service Capability Criteria Rating Scale
- 3.108.1.201x: Core Competencies and Minimum Training for Public Safety Communications Instructors
- 1.116.1-201x: Public Safety Communications Common Disposition Codes for Data Exchange
- APCO ANS 3.107.1.2015: Core Competencies and Minimum Training Requirements for Public Safety Communications Technician

#### • Revised:

- APCO ANS 3.101.3-2017: Core Competencies and Minimum Training Standards for Public Safety Communications Training Officer
- APCO ANS 3.106.2-2017: Core Competencies and Minimum Training Standards for Public Safety Communications Quality Assurance Evaluator (QAE)
- APCO ANS 3.102.2-2017: Core Competencies and Minimum Training Standards for Public Safety Communications Supervisor
- APCO ANS 3.104.2-2017: Core Competencies and Minimum Training Standards for Public Safety Communications Training Coordinator

#### **Alliance for Telecommunications Industry Solutions (ATIS)**

Many technical standards developed by ATIS committees such as Emergency Services Interconnection Forum (ESIF), Wireless Technologies and Systems Committee (WTSC), Next Generation Interconnection Interoperability Forum (NGIIF), and Packet Technologies and Systems Committee (PTSC) are related to or being impacted by NG911, such as wireless location accuracy, interim text-to-911 and NG911 service and network interactions. The following standard is undergoing revision:

• ATIS 1000678.v3.2015: Lawfully Authorized Electronic Surveillance for Voice over Internet Protocol in Wireline Telecommunications Networks

#### **Department of Commerce (DOC)**

A document released by the National Institute of Standards and Technology (NIST), *Guide for Cybersecurity Event Recovery*, was written to consolidate existing NIST cyber-attack recovery guidance such as incident handling and contingency planning. <sup>14</sup> It also provides a process that each organization—federal or otherwise—can use to create its own comprehensive recovery plan to be ready when a cybersecurity event occurs. In addition, NIST recently published *Cybersecurity Framework Version 1.1*, which is fully compatible with Version 1.0 and provides a more comprehensive treatment of identity management and how to manage supply chain cybersecurity. <sup>15</sup>

#### Federal Communications Commission (FCC)

New information was added regarding the reports published by the Task Force on Optimal PSAP Architecture (TFOPA) and the approval of the National Emergency Address Database (NEAD) Privacy and Security Plan.<sup>16</sup>

# **Information Sharing and Analysis Organization (ISAO)**

The ISAO was added for their work in identifying standards and guidelines for robust and effective information sharing and analysis related to cybersecurity risks, incidents, and best practices. The ISAO SP 2000: Crisis Action Playbook is currently in development.<sup>17</sup>

## **National Emergency Number Association (NENA)**

NG911 has prompted a review and update of many NENA standards and documents. The following NENA documents have been recently updated or are part of in-progress work:

02-010: Standard Legacy Data Formats for 9-1-1 Data Exchange GIS Mapping

http://nvlpubs.nist.gov/nistpubs/SpecialPublications/NIST.SP.800-184.pdf (last accessed December 12, 2017).

https://www.nist.gov/cyberframework (last accessed April 19, 2018).

<sup>&</sup>lt;sup>14</sup> NIST, Guide for Cybersecurity Event Recovery. Available at:

<sup>&</sup>lt;sup>15</sup> NIST, Cybersecurity Framework. Available at:

<sup>&</sup>lt;sup>16</sup> Federal Communications Commission (FCC), FCC Approves NEAD Privacy and Security Plan. Available at: <a href="https://www.fcc.gov/document/fcc-approves-nead-privacy-and-security-plan">https://www.fcc.gov/document/fcc-approves-nead-privacy-and-security-plan</a> (last accessed December 12, 2017).

<sup>&</sup>lt;sup>17</sup> ISAO Standards Organization, *Future Products*. Available at: <a href="https://www.isao.org/resources/future-products/">https://www.isao.org/resources/future-products/</a> (last accessed December 21, 2017).

- 71-001: NG9-1-1 Additional Data Standard
- NENA-STA-010.2-2016 (originally 08-003): Detailed Functional and Interface Standards for the NENA i3 Solution
- NENA-STA-016.1-201x: NENA Standard for Department of Defense Notifications
- NENA-INF-016.2.2018: Emergency Services IP Network Design for NG9-1-1 Information Document

#### **USTelecom**

This section was added to include the 2018 *USTelecom Cybersecurity Toolkit*, which facilitates access to publicly available information regarding venues, participants, public-private partnerships, and other initiatives that compose the cybersecurity ecosystem.<sup>18</sup>

## **Standards and Best Practices Organizations**

This section identifies the work performed and currently underway by professional organizations and SDOs involved with the requirements and specifications pertaining to the implementation of NG911. For each, a summary of the organization includes its purpose (e.g., charter, mission statement), pertinent subgroups within the organization (e.g., committees, working groups), standards involvement, formal activities coordinated with other SDOs, and a statement of the effect of the organization's activities on NG911 implementation. In each case, the information was reviewed by the respective SDO. Additionally, this information provides perspective on the involvement of 911 within the broader world of emergency response and public safety.

For a more detailed look at individual standards, see Appendix A: Standards and Best Practices.

<sup>&</sup>lt;sup>18</sup> USTelecom, *USTelecom Cybersecurity Toolkit*. Available at: <a href="https://www.ustelecom.org/issues/cybersecurity/ustelecom-cybersecurity-toolkit">https://www.ustelecom.org/issues/cybersecurity/ustelecom-cybersecurity-toolkit</a> (last accessed December 13, 2017).

#### 3rd Generation Partnership Project (3GPP)

Name 3rd Generation Partnership Project (3GPP)

International Standards Organization—Industry (Mobile Broadband/Universal

Mobile Telecommunications System [UMTS])

**Summary** 3GPP unites seven telecommunications SDOs (Association of Radio Industries and

> Businesses [ARIB], Alliance for Telecommunications Industry Solutions [ATIS], China Communications Standards Association [CCSA], European Telecommunications Standards Institute [ETSI], Telecommunications Standards Development Society, India [TSDSI], Telecommunications Technology Association, Korea [TTA], and Telecommunication Technology Committee, Japan [TTC]), known as

"Organizational Partners," and provides their members with a stable environment

to produce the reports and specifications that define 3GPP technologies.

**Purpose** The purpose of 3GPP is to prepare, approve, and maintain globally applicable technical specifications and technical reports for:

- An evolved 3rd Generation and beyond Mobile System based on the evolved 3GPP core networks, and the radio access technologies supported by the Partners (i.e., UMTS Terrestrial Radio Access [UTRA] both frequency division duplex [FDD] and time division duplex [TDD] modes), to be transposed by the Organizational Partners into appropriate deliverables (e.g., standards).
- The Global System for Mobile Communications (GSM) including GSM evolved radio access technologies (e.g., General Packet Radio Service [GPRS] and Enhanced Data Rates for GSM Evolution [EDGE]).
- An evolved IP Multimedia Subsystem (IMS) developed in an access independent manner. 19

#### Relevant Specification **Groups**

Type

- TSG CT: The Technical Specification Group (TSG) Core Network and Terminals (CT) is responsible for specifying terminal interfaces (logical and physical), terminal capabilities (e.g., execution environments) and the core network element of 3GPP systems.<sup>20</sup>
- TSG SA: The TSG Service and System Aspects (TSG-SA) is responsible for the overall architecture and service capabilities of systems based on 3GPP specifications and, as such, has a responsibility for cross TSG coordination.21

<sup>&</sup>lt;sup>19</sup>3GPP, Third Generation Partnership Project Agreement. Available at:

http://www.3gpp.org/ftp/Inbox/2008 web files/3GPP Scopeando310807.pdf (last accessed December 13, 2017). <sup>20</sup>3GPP, CT Plenary Core Networks and Terminals. Available at: http://www.3gpp.org/CT (last accessed December 13, 2017).

<sup>&</sup>lt;sup>21</sup> 3GPP, Service and System Aspects. Available at: <a href="http://www.3gpp.org/-SA">http://www.3gpp.org/-SA</a> (last accessed December 13, 2017).

#### **Standards**

- 3GPP TS 23.167: 3rd Generation Partnership Project; Technical Specification Group Services and System Aspects; IP Multimedia Subsystem (IMS) emergency sessions
- 3GPP TS 23.228: 3rd Generation Partnership Project; Technical Specification Group Services and System Aspects; IP Multimedia Subsystem (IMS); Stage
- 3GPP TS 23.517: 3rd Generation Partnership Project; Technical Specification Group Services and System Aspects; IP Multimedia Subsystem (IMS); Functional Architecture
- 3GPP TS 24.229: 3rd Generation Partnership Project; Technical Specification Group Core Network and Terminals; IP multimedia call control protocol based on Session Initiation Protocol (SIP) and Session Description Protocol (SDP); Stage 3
- 3GPP TS 29.010: 3rd Generation Partnership Project; Technical Specification Group Core Network and Terminals; Information element mapping between Mobile Station - Base Station System (MS - BSS) and Base Station System -Mobile-services Switching Centre (BSS - MSC); Signaling procedures and the Mobile Application Part (MAP)
- 3GPP TSG SA Release 12: 3rd Generation Partnership Project; Exploits new business opportunities such as Public Safety and Critical Communications, explores Wi-Fi integration, and system capacity and stability
- 3GPP TSG SA Release 13: 3rd Generation Partnership Project; 3GPP is considering radio technologies to meet the requirements of very low power consumption and a reduced burden on the network from the growing number of terminals on the IoT<sup>22</sup>
- 3GPP TSG SA Release 14: 3rd Generation Partnership Project; Focusing at this early stage on Mission Critical enhancements, long-term evolution (LTE) support for V2x services, eLAA, 4-band Carrier Aggregation, inter-band Carrier Aggregation and more<sup>23</sup>
- 3GPP TSG SA Release 15: 3rd Generation Partnership Project; Focusing in the second half of 2017 to deliver the first set of 5G standards, including new work as well as the maturing of the LTE-Advanced Pro specifications<sup>24</sup>
- 3GPP TSG SA Release 16: 3rd Generation Partnership Project; Regarded as 5G phase 2 and completes the study into 5G requirements. Prepares the groundwork for IMT-2020.<sup>25</sup>

<sup>&</sup>lt;sup>22</sup> 3GPP, Release 13. Available at: <a href="http://www.3gpp.org/release-13">http://www.3gpp.org/release-13</a> (last accessed December 13, 2017).

<sup>&</sup>lt;sup>23</sup> 3GPP, Release 14. Available at: http://www.3gpp.org/release-14 (last accessed December 13, 2017).

<sup>&</sup>lt;sup>24</sup> 3GPP, Release 15. Available at: <a href="http://www.3gpp.org/release-15">http://www.3gpp.org/release-15</a> (last accessed December 13, 2017).

<sup>&</sup>lt;sup>25</sup> 3GPP, Release 16. Available at: <a href="http://www.3gpp.org/release-16">http://www.3gpp.org/release-16</a> (last accessed December 13, 2017).

# Effects on NG911

- Develops standards that enable text and multimedia transmission from the caller to the NG911 system (transport of data).
- Develops standards adhered to by originating service providers' (OSP) network and applications services for emergency calling.
- Supports location requirements and standards.

#### Website

http://www.3gpp.org/

#### 3rd Generation Partnership Project 2 (3GPP2)

Name

3rd Generation Partnership Project 2 (3GPP2)

Type

International Standards Organization—Industry (Mobile Broadband/UMTS)

**Summary** 

3GPP2 is a collaboration among groups of telecommunications associations to develop a globally applicable 3G mobile telephone system specification within the scope of the IMT-2000 project of the International Telecommunication Union (ITU). 3GPP2 specifications are based on the Code Division Multiple Access 2000 (CDMA2000) 3G mobile technology standards. 3GPP2 can be characterized as a collaborative 3G telecommunications specifications-setting project:

- Comprising North American and Asian interests developing global specifications for ANSI/Telecommunications Industry Association (TIA)/Electronics Industry Alliance (EIA)-41 Cellular Radio Telecommunication Intersystem Operations network evolution to 3G.
- Developing global specifications for the radio transmission technologies supported by ANSI/TIA/EIA-41.

3GPP2 was born out of the ITU's IMT-2000 initiative covering high-speed, broadband, and IP-based mobile systems featuring network-to-network interconnection, feature/service transparency, global roaming, and seamless services independent of location. IMT-2000 is intended to bring high-quality mobile multimedia telecommunications to a worldwide mass market by achieving the goals of increasing the speed and ease of wireless communications, responding to the problems faced by the increased demand to pass data via telecommunications, and providing "anytime, anywhere" services. <sup>26</sup>

## Relevant Specification Groups

- TSG-AC: Access Network & Air Interfaces: TSG-AC is responsible for the radio access part, including its internal structure; the specification of interfaces and transports between the radio access network and core network, as well as within the access network; the interworking between 3GPP2 technologies and with other radio access technologies.
- TSG-SX: System Aspects & Core Network: TSG-SX is responsible for the
  development of service capability requirements for 3GPP2 systems; high
  level architectural issues, as required, to coordinate service development
  across the various TSGs; and specification of the core network part of
  3GPP2 systems.

<sup>&</sup>lt;sup>26</sup> 3GPP2, *About 3GPP2: What is 3GPP2?* Available at: <a href="http://www.3gpp2.org/Public html/Misc/AboutHome.cfm">http://www.3gpp2.org/Public html/Misc/AboutHome.cfm</a> (last accessed December 13, 2017).

#### **Standards**

- 3GPP2 S.R0006-529-A: Wireless Features Description: Emergency Services
- 3GPP2 X.S0049-0: All-IP Network Emergency Call Support
- 3GPP2 X.S0057-A: E-UTRAN eHRPD Connectivity and Interworking: Core Network Aspects
- 3GPP2 X.S0060-0: HRPD Support for Emergency Services

# Coordinated Activities

- OMA: Based on the OMA-3GPP2 Standardization Collaboration, OMA and 3GPP2 will work to update on a regular basis the list of dependencies between each organization's specifications and work in progress.<sup>27</sup>
- TIA: 3GPP2 is a collaborative effort among five officially recognized SDOs— ARIB, CCSA, TTA, TTC, and TIA.

# Effects on NG911

- Develops standards that enable text and multimedia transmission from the caller to the NG911 system (transport of data).
- Supports location requirements and standards.

#### Cross-Reference to Published Standards

 3GPP2 specifications and reports are converted into standards by each of the Project's Organizational Partners.
 <a href="http://www.3gpp2.org/Public html/Specs/index.cfm">http://www.3gpp2.org/Public html/Specs/index.cfm</a>

Website <a href="http://www.3gpp2.org/">http://www.3gpp2.org/</a>

<sup>&</sup>lt;sup>27</sup> Open Mobile Alliance, *3GPP2 Dependencies*. Available at: <a href="http://www.openmobilealliance.org/Technical/3gpp2.aspx">http://www.openmobilealliance.org/Technical/3gpp2.aspx</a> (last accessed December 13, 2017).

#### **American National Standards Institute (ANSI)**

Name American National Standards Institute (ANSI)

Type National Standards Organization

Summary

ANSI is a private, not-for-profit organization that oversees development of voluntary consensus standards in the U.S. Activities include accrediting programs, assessing conformance, and approving standards developed by organizations such as ATIS and the Association of Public-Safety Communications Officials, International (APCO). ANSI, itself, does not set standards, but approves and accredits other SDOs. Membership is composed of government agencies, academic and international bodies, and individuals. ANSI is the official U.S. representative to the ISO and, via the U.S. National Committee, the IEC.

Mission

ANSI's mission is to enhance both the global competitiveness of U.S. business and the U.S. quality of life by promoting and facilitating voluntary consensus standards and conformity assessment systems, and safeguarding their integrity.<sup>28</sup>

Relevant Standards Panel • Homeland Defense and Security Standardizations Collaborative (HDSSC): ANSI-HDSSC has as its mission to identify existing consensus standards, or, if none exist, assist government agencies and those sectors requesting assistance to accelerate development and adoption of consensus standards critical to homeland security and homeland defense. Originally established by ANSI in February 2003 as the Homeland Security Standards Panel (HSSP), the HDSSC was renamed in 2013 to reflect a revision of the group's charter expanding its scope to include issues related to homeland defense and to include input from a wider range of government agencies and private groups. The HSSP was originally established to bolster the development of voluntary standards related to homeland security and emergency preparedness. ANSI-HDSSC promotes a positive, cooperative partnership between the public and private sectors to meet the needs of the nation in this critical area.<sup>29</sup>

<sup>&</sup>lt;sup>28</sup> ANSI, *About ANSI Overview*. Available at: <a href="http://www.ansi.org/about">http://www.ansi.org/about</a> ansi/overview/overview.aspx (last accessed December 13, 2017).

<sup>&</sup>lt;sup>29</sup> ANSI Standards Activities, *Homeland Defense and Security Standardization Collaborative*. Available at: <a href="http://www.ansi.org/standards">http://www.ansi.org/standards</a> activities/standards boards panels/hssp/overview.aspx?menuid=3 (last accessed December 13, 2017).

# Coordinated Activities

- National Institute of Standards and Technology (NIST): A Memorandum of Understanding (MOU) exists between NIST and ANSI that agrees on the need for a unified national approach to develop the best possible national and international standards.<sup>30</sup>
- ISO: ANSI is the sole U.S. representative and dues-paying member of the ISO. As a founding member of the ISO, ANSI plays a strong leadership role in its governing body.<sup>31</sup>

# Effects on NG911

 Validates the standards development process for SDOs that produce standards affecting NG911.

Website <a href="http://www.ansi.org/">http://www.ansi.org/</a>

<sup>&</sup>lt;sup>30</sup> ANSI, Memorandum of Understanding between the American National Standards Institute (ANSI) and the National Institute of Standards and Technology (NIST). Available at:

https://share.ansi.org/shared%20documents/About%20ANSI/Memoranda%20of%20Understanding/ansinist mou. pdf (last accessed December 13, 2017).

<sup>&</sup>lt;sup>31</sup> ANSI, ANSI Accredited of U.S. Technical Advisory Groups (TAGs) to ISO. Available at: <a href="http://www.ansi.org/standards">http://www.ansi.org/standards</a> activities/iso programs/tag iso.aspx (last accessed December 13, 2017).

## **Association of Public-Safety Communications Officials (APCO)**

Name Association of Public-Safety Communications Officials-International (APCO)

Type National Standards Organization (ANSI-accredited)

**Summary** APCO is the world's oldest and largest organization dedicated to public safety

communications and is an ANSI-accredited SDO committed to ensuring public safety communications personnel have a role in the development of standards that affect the industry. APCO's standards development activities have a broad scope, ranging from actual development of standards to representation of public safety

communications organizations in other standards development areas.<sup>32</sup>

APCO International develops standards and disseminates information about critical issues such as wireless 9-1-1, staffing and retention, and the impact of emerging technologies. APCO participates in numerous committees, partnerships, and government initiatives. APCO supports agencies around the country grappling with the industry's toughest issues by delivering a variety of resources and engaging in

the latest research to find common solutions.<sup>33</sup>

Mission APCO is an international leader committed to providing complete public safety

communications expertise, professional development, technical assistance,

advocacy and outreach to benefit our members and the public.

#### Relevant Committees

9-1-1 Emerging Technologies: The 9-1-1 Emerging Technologies Committee identified issues and made recommendations to the standards development for data delivery in an all IP environment. This committee provided subject-matter experts to the International Committee related to U.S. 9-1-1 issues, established at least two strategic alliances related to the mission of APCO, provided leadership opportunities for committee members by establishing work groups within the 9-1-1 Emerging Technologies Committee, and established a 9-1-1 public policy work group to identify key areas of public policy that APCO should influence or advocate for related 9-1-1 operations.<sup>34</sup>

<sup>&</sup>lt;sup>32</sup> APCO, *About APCO*. Available at: <a href="https://www.apcointl.org/about-apco.html">https://www.apcointl.org/standards.html</a> (last accessed December 13, 2017).

<sup>&</sup>lt;sup>33</sup> APCO, *911 Resources*. Available at: <a href="http://www.apcointl.org/resources.html">http://www.apcointl.org/resources.html</a> (last accessed December 13, 2017).

<sup>&</sup>lt;sup>34</sup> APCO, *9-1-1 Emerging Technologies Committee*. Available at:

https://apconetforum.org/eweb/DynamicPage.aspx?Webcode=APCOCommDescript&APCOcmt key=11e96d6f-46f8-4044-be27-a7aa8233b72f (last accessed December 13, 2017).

# Relevant Projects

- <u>Project 25</u>: A joint effort of APCO and the National Association of State
  Telecommunications Directors, Project 25 concerns the development of
  standards for digital telecommunications technology, including an objective
  to determine consensus standards for digital radio equipment embracing
  elements of interoperability, spectrum efficiency, and cost economies.<sup>35</sup>
- <u>Project 36</u>: This project was developed to research and develop universal standards for computer aided dispatch (CAD) and CAD-to-CAD exchanges. The goal was to develop effective processes for the exchange of data between third-party call centers such as alarm companies and PSAPs.<sup>36</sup>
- Project 42 (Global Operating Picture): The goal of Project 42 is to identify those areas where standards are needed to achieve system interoperability and create a common operating picture at all levels, horizontal and vertical.<sup>37</sup>
- <u>Project 43 (Broadband Implications for the PSAP)</u>: The goal of Project 43 is to help telecommunicators, PSAPs, 9-1-1 authorities, emergency operations centers, and others prepare for evolving broadband communications technologies that will impact PSAP operations and support emergency responders.<sup>38</sup>

#### **Standards**

- APCO/NENA ANS 1.107.1-2015: Standard for the Establishment of a Quality Assurance and Quality Improvement Program for Public Safety Answering Points
- APCO ANS 1.116.1-2015: Public Safety Communications Common Status Codes for Data Exchange
- APCO ANS 1.112.1-2014: Best Practices for The Use of Social Media in Public Safety Communications
- APCO ANS 1.110.1-2015: Multi-Functional Multi-Discipline Computer Aided Dispatch (CAD) Minimum Functional Requirements
- APCO/NPSTC ANS 1.104.2-2017: Standard Channel Nomenclature for the Public Safety Interoperability Channels
- APCO ANS 1.101.3-2015: Standard for Public Safety Telecommunicators When Responding to Calls of Missing, Abducted and Sexually Exploited Children
- APCO/NENA ANS 1.105.2-2015: Standard for Telecommunicator Emergency Response Taskforce (TERT) Deployment
- APCO ANS 3.103.2-2013: Wireless 9-1-1 Deployment and Management Effective Practices Guide
- APCO ANS 1.111.1-2013: Public Safety Communications Common Disposition Codes for Data Exchange (In Revision)

<sup>&</sup>lt;sup>35</sup> APCO, *Project 25*. Available at: <a href="https://www.apcointl.org/spectrum-management/resources/interoperability/p25.html">https://www.apcointl.org/spectrum-management/resources/interoperability/p25.html</a> (last accessed December 13, 2017).

<sup>&</sup>lt;sup>36</sup> APCO, *APCO Projects*. Available at: <a href="http://apcointl.org/about-apco/apco-projects.html">http://apcointl.org/about-apco/apco-projects.html</a> (last accessed December 13, 2017).

<sup>&</sup>lt;sup>37</sup> Ibid.

<sup>&</sup>lt;sup>38</sup> APCO, *APCO Project 43*. Available at: <a href="http://apconetforum.org/eweb/DynamicPage.aspx?WebCode=APCOProject43">http://apconetforum.org/eweb/DynamicPage.aspx?WebCode=APCOProject43</a> (last accessed December 13, 2017).

- APCO/CSAA ANS 2.101.2-2014: Alarm Monitoring Company to Public Safety Answering Point (PSAP) Computer-Aided Dispatch (CAD) Automated Secure Alarm Protocol (ASAP)
- APCO ANS 2.103.1-2012: Public Safety Communications Common Incident Types For Data Exchange
- APCO ANS 3.101.3-2017: Core Competencies and Minimum Training Standards for Public Safety Communications Training Officer (CTO)
- APCO ANS 3.108.1.2014: Core Competencies and Minimum Training Standards for Public Safety Communications Instructor (In Revision)
- APCO ANS 3.106.2-2017: Core Competencies and Minimum Training Standards for Public Safety Communications Quality Assurance Evaluator (QAE)
- APCO ANS 3.102.2-2017: Core Competencies and Minimum Training Standards for Public Safety Communications Supervisor
- APCO ANS 3.109.2.2014: Core Competencies and Minimum Training Standards for Public Safety Communications Manager/Director
- APCO ANS 3.104.2-2017: Core Competencies and Minimum Training Standards for Public Safety Communications Training Coordinator
- APCO ANS 3.103.2.2015: Minimum Training Standards for Public Safety Telecommunicators
- APCO ANS 3.107.1.2015: Core Competencies and Minimum Training Requirements for Public Safety Communications Technician (In Revision)
- APCO/NENA ANS 3.105.1-2015: Minimum Training Standard for TTY/TDD Use in the Public Safety Communications Center
- APCO/NENA 2.105.1-2017: NG9-1-1 Emergency Incident Data Document (EIDD)
- APCO ANS 1.114.1-2017: APCO Recommended Best Practices for PSAPs When Processing Vehicle Telematics Calls from Telematics Service Providers
- APCO/NENA ANS 1.102.2-2010: Public Safety Answering Point (PSAP) Service Capability Criteria Rating Scale (In Revision)
- APCO 1.108.1-201x: Minimum Operational Standards for the Use of TTY/TDD devices in the Public Safety Communications Center (In Progress)
- APCO 1.113.1.201x: Public Safety Communications Call Handling Process (In Progress)
- APCO 1.115.1-201x: Core Competencies, Operational Factors, and Training for Next Generation Technologies in Public Safety Communications (In Progress)
- APCO 2.102.1.201x: Advanced Automatic Collision Notification (AACN) Data Set (In Progress)
- APCO 3.111.1-201x: Core Competencies and Minimum Training Standards for Public Safety Crisis Intervention Telecommunicator (In Progress)
- APCO 3.110.1-201x: Cybersecurity Training for Public Safety Communications Personnel (In Progress)
- APCO 1.117.1-201x: Public Safety Communications Center Key Performance Indicators (In Progress)

• APCO 1.118.1-201x: Key Performance Indicators for Public Safety Communications Personnel (In Progress)

# Coordinated Activities

 ANSI: As an ANSI-accredited Standards Developer (ASD), APCO is dedicated to ensuring public safety communications personnel have a role in the development of standards that affect communications professionals.<sup>39</sup>

Websites <a href="http://www.apcointl.org/">http://www.apcointl.org/</a>

http://www.apcostandards.org/

<sup>&</sup>lt;sup>39</sup> APCO, *APCO Standards Overview*. Available at: <a href="http://www.apcointl.org/standards.html">http://www.apcointl.org/standards.html</a> (last accessed December 14, 2017).

## **Alliance for Telecommunications Industry Solutions (ATIS)**

Name Alliance for Telecommunications Industry Solutions (ATIS)

Type Standards Setting Organization—Industry (Telecommunications)

**Summary** 

ATIS is a standards organization that develops technical and operational standards for the telecommunications industry. Member companies include telecommunications service providers, equipment manufacturers, public sector entities, and others. ATIS is accredited by ANSI; is a member organization of other standards organizations, including the Radiocommunication Sector (ITU-R) and Standardization Sector (ITU-T) of the ITU; and is an Organizational Partner of 3GPP.

The priorities that ATIS is currently addressing include the following:

- Advancing the 5G network, with a focus on North American requirements contributing to a global 5G standard
- Bringing a comprehensive problem-solving approach to the all-IP network transition and ensuring it proceeds at the desired pace of the industry
- Creating solutions and an overall industry framework for addressing cybersecurity threats
- Developing open source solutions in the context of an interoperable standards environment
- Creating the next-generation emergency communications advances that the market demands<sup>40</sup>

# Relevant Committees/ Subcommittees

- Emergency Services Interconnection Forum (ESIF): ESIF, composed of wireless and wireline network service providers, manufacturers, public sector entities, and providers of support services, facilitates identification and resolution of technical issues related to the interconnection of telephony and emergency services networks.<sup>41</sup>
  - Next Generation Emergency Services (NGES) Subcommittee: The NGES Subcommittee coordinated emergency services needs and issues with and among SDOs and industry forums/committees, and within and outside ATIS; and developed emergency services (e.g., Enhanced 9-1-1 [E9-1-1]) standards and other documentation related to advanced (i.e., next generation) emergency services architectures, functions, and interfaces for communications networks.

http://www.atis.org/01 committ forums/ESIF/index.asp (last accessed December 14, 2017).

<sup>&</sup>lt;sup>40</sup> ATIS, *About ATIS*. Available at: <a href="http://www.atis.org/01">http://www.atis.org/01</a> about/overview/ (last accessed December 14, 2017).

<sup>&</sup>lt;sup>41</sup> ATIS, Emergency Services Interconnection Forum. Available at:

Relevant Committees/ Subcommittees (continued)

- Emergency Services & Methodologies (ESM) Subcommittee: The
  mission of the ESIF ESM Subcommittee is to provide a set of
  minimum, practical requirements that will ensure consistent, valid,
  verifiable, and reproducible location data in a variety of access
  environments based on sound engineering and statistical
  practice.<sup>42</sup>
- Next Generation Interconnection Interoperability Forum (NGIIF): NGIIF
  addresses next generation network interconnection and interoperability
  issues associated with emerging technologies. It develops operating
  procedures that involve the network aspects of architecture, disaster
  preparedness, installation, maintenance, management, reliability, routing,
  security, and testing between network operators, with a current focus on
  call completion.<sup>43</sup>
- <u>Packet Technologies and Systems Committee (PTSC)</u>: PTSC develops and recommends standards and technical reports related to packet services and packet service architectures, in addition to related subjects under consideration in other North American and international standards bodies.<sup>44</sup>
- Wireless Technologies and Systems Committee (WTSC): WTSC develops and recommends standards and technical reports related to wireless and/or mobile services and systems, including service descriptions and wireless technologies. WTSC also develops and recommends positions on related subjects under consideration in other North American, regional, and international standards bodies.<sup>45</sup>
  - Emergency Location (ELOC) Task Force: The ELOC Task force was established to focus on the North American specific aspects for improving emergency location capabilities and services.<sup>46</sup>
- <u>Telecom Management and Operations Committee (TMOC)</u>: The TMOC develops operations, administration, maintenance and provisioning standards, and other documentation related to Operations Support System (OSS) and Network Element (NE) functions and interfaces for communications networks with an emphasis on standards development related to U.S. communication networks in coordination with the development of international standards.<sup>47</sup>

<sup>&</sup>lt;sup>42</sup> ATIS, Emergency Services & Methodologies (ESM) Subcommittee. Available at: <a href="http://www.atis.org/01">http://www.atis.org/01</a> committ forums/ESIF/ (last accessed December 14, 2017).

<sup>43</sup> ATIS, NGIIF: Next Generation Interconnection Interoperability Forum. Available at: <a href="http://www.atis.org/01">http://www.atis.org/01</a> committ forums/NGIIF/index.asp (last accessed December 14, 2017).

<sup>44</sup> ATIS, Packet Technologies and Systems Committee (PTSC). Available at: <a href="http://www.atis.org/01">http://www.atis.org/01</a> committ forums/PTSC/index.asp (last accessed December 14, 2017).

<sup>45</sup> ATIS, Wireless Technologies and Systems Committee (WTSC). Available at: <a href="http://www.atis.org/0160/jointinfo.asp">http://www.atis.org/01</a> committ forums/WTSC/index.asp (last accessed December 14, 2017).

<sup>46</sup> ATIS, Telecom Management and Operations Committee (TMOC). Available at: <a href="https://www.atis.org/01">https://www.atis.org/01</a> committ forums/TMOC/index.asp (last accessed December 14, 2017).

#### Standards

- ATIS-0100022.2008(R2013): Priority Classification Levels for Next Generation Networks
- ATIS-0300104: Next Generation Interconnection Interoperability Forum (NGIIF) NGN Reference Document - NGN Basics, Emergency Services, NGN Testing, and Network Survivability
- ATIS-0500001: High Level Requirements for Accuracy Testing Methodologies
- ATIS-0500002.2008(R2013): Emergency Services Messaging Interface (ESMI)
- ATIS-0500003: Routing Number Authority (RNA) for pseudo Automatic Number Identification Codes (pANIs) Used for Routing Emergency Calls: pANI Assignment Guidelines and Procedures
- ATIS-0500004: Recommendation for the Use of Confidence and Uncertainty for Wireless Phase II
- ATIS-0500005: Standard Wireless Text Message Case Matrix
- ATIS-0500006.2008(R2013): Emergency Information Services Interfaces (EISI) ALI Service
- ATIS-0500007.2008: Emergency Information Services Interface (EISI) Implemented with Web Services
- ATIS-0500008: Emergency Services Network Interfaces (ESNI) Framework
- ATIS-0500009: High Level Requirements for End-to-End Functional Testing
- ATIS-0500013: Approaches to Wireless E9-1-1 Indoor Location Performance Testing
- ATIS-0500015.2010: Flexible LDF-AMF (Location Determination Function Access Measurement Function) Protocol (FLAP) Specification
- ATIS-0500017: Technical Report: Considerations for an Emergency Services Next Generation Network (ES-NGN)
- ATIS-0500018: P-ANI Allocation Tables for ESQKs, ESRKs, and ESRDs
- ATIS-0500019.2010: Request for Assistance Interface (RFAI) Specification
- ATIS-0500021: Supplemental Location Data
- ATIS-0500022: Test Plan Input for a Location Technology Test Bed
- ATIS-0500023: Applying Common IMS to NG9-1-1 Networks
- ATIS-0500024: Technical Report: Comparison of SIP Profiles
- ATIS-0500025: Class of Service Support for Semi-Static Wireless
- ATIS-0500026: Operational Impacts on Public Safety of ATIS-0700015, Implementation of 3GPP Common IMS Emergency Procedures for IMS Origination and ESInet/Legacy Selective Router Termination
- ATIS-0500027: Recommendations for Establishing Wide Scale Indoor Location Performance
- ATIS-0500028: Technical Report: Analysis of Unwanted User Service Interactions with NG9-1-1 Capabilities
- ATIS-0500030: Guidelines for Testing Barometric Pressure-Based Z-Axis Solutions
- ATIS-0500031: Test Bed and Monitoring Regions Definition and Methodology

- ATIS-05-00032: ATIS Standard for Implementation of an IMS-based NG9-1-1 Service Architecture
- ATIS-0700015.v003: ATIS Standard for Implementation of 3GPP Common IMS Emergency Procedures for IMS Origination and ESInet/Legacy Selective Router Termination
- ATIS-0700025: CMAS International Roaming Specification
- ATIS-0700028 V1.1: Location Accuracy Improvements for Emergency Calls
- ATIS-1000010.2006(R2011): Support of Emergency Telecommunications Service ETS in IP Network
- ATIS-1000012.2006: Signaling System No. 7 (SS7) SS7 Network and NNI Interconnection Security Requirements and Guidelines
- ATIS-1000019: Network to Network Interface (NNI) Standard for Signaling and Control Security for Evolving VoP Multimedia Networks
- ATIS-1000023.2013: ETS Network Element Requirements for A NGN IMS Based Deployments
- ATIS-1000026.2008(R2013): Session Border Controller Functions and Requirements
- ATIS-1000029.2008: Security Requirements for NGN
- ATIS-1000034.2010(R2015): Next Generation Network (NGN): Security Mechanisms and Procedures
- ATIS-1000038: Technical Parameters for IP Network to Network Interconnection Release 1.0
- ATIS-1000040: Protocol Suite Profile for IP Network to Network Interconnection Release 1.0
- ATIS-1000041: Test Suites for IP Network to Network Interconnection Release 1.0
- ATIS-1000049: End-to-End NGN GETS Call Flows
- ATIS-1000055.2013: Emergency Telecommunications Service (ETS): Core Network Security Requirements
- ATIS-1000060.2014: Emergency Telecommunications Service (ETS): Long Term Evolution (LTE) Access Network Security Requirements for National Security/Emergency Preparedness (NS/EP) Next Generation Network (NGN) Priority Services
- ATIS-1000061.2015: LTE Access Class 14 for National Security and Emergency Preparedness (NS/EP) Communications
- ATIS-1000065.2015: Emergency Telecommunications Service (ETS) Evolved Packet Core (EPC) Network Element Requirements
- ATIS-1000066.2016: Emergency Telecommunications Service (ETS) Network Element Requirements for IMS-based Next Generation Network (NGN) Phase 2
- ATIS-1000067.2015: IP NGN Enhanced Calling Name (eCNAM)
- ATIS-1000068: Support of TTY Service over IP Using Global Text Telephony
- ATIS-1000070: Emergency Telecommunications Service (ETS) Roadmap
- ATIS-1000071: Technical Report on a Nationwide Number Portability Study
- ATIS-1000072: Analysis of Mitigation Techniques for Calling Party Spoofing

- ATIS-1000679.2015: Interworking between Session Initiation Protocol (SIP) and ISDN User Part
- ATIS 1000678.v3.2015: Lawfully Authorized Electronic Surveillance (LAES) for Voice over Internet Protocol in Wireline Telecommunications Networks (In Revision)
- ELOC Issue 61: Guidelines for Emergency Call Location Selection and Reporting by Originating Networks
- ELOC Issue 66: Requirements and Architecture for Accessing External Enterprise Location Services
- ESIF Issue 81: Applying Common IMS to NG9-1-1 Networks (Stage 2 & 3 Specification) (In Development)
- ESIF Issue 82: IMS-based Next Generation Emergency Services Network Interconnection
- ESIF Issue 84: Approaches to Establishing Wide Scale Indoor Location Performance
- ESIF Issue 85: Supplemental Guide to ATIS-0700015 for Public Safety
- ESIF Issue 86: Technical Report to describe ATIS-0700015 for Public Safety
- ESIF Issue 87: Vertical Axis Measurement Test Methodology
- ESIF Issue 91: Implementation Guidelines for ATIS Standard for Implementation of a 3GPP Common IMS-based Emergency Services Network
- ESIF Issue 93: Gap Analysis of Legacy & IP Networks for FCC Reportable Data Points
- ANSI/J-STD-036-C: Enhanced Wireless 9-1-1 Phase 2
- ANSI/J-STD-036-C-1: Addendum to J-STD-036-C- Enhanced Wireless 9-1-1
  Phase 2
- J-STD-110.v002: Joint ATIS/TIA Native SMS/MMS to 9-1-1 Requirements & Architecture Specification
- J-STD-110.01.v002: Joint ATIS/TIA Implementation Guideline for J-STD-110, Joint ATIS/TIA Native SMS/MMS to 9-1-1 Requirements and Architecture Specification, Release 2
- NGIIF Issue 27: Documentation of Operational Procedures for Next Generation Networks Interconnection
- NGIIF Issue 31: Develop New Text Related to Methodologies That Support TDM/IP Caller ID Services, Call Spoofing, Etc.
- PTSC Issue 28: US Standard For IP-IP Network Interconnection Roadmap Standard
- PTSC Issue 66: NGN Architecture Phase 2
- PTSC Issue 81: ETS Wireline Access Requirements
- PTSC Issue 82: ETS Phase 2 Network Element Requirements
- PTSC Issue 93: NGN Security Planning & Operations Guidelines
- PTSC Issue 98: ETS Roadmap
- PTSC Issue 100: Supplement to ATIS-1000010
- PTSC Issue 119: Dynamic Priority for Next Generation Secure Communications
- WTSC Issue 32: Support of Public Safety Requirements in LTE Networks

- WTSC Issue 34: Automating Location Acquisition for Non-Operator-Managed Over-the-Top VoIP Emergency Services Calls
- WTSC Issue 41: Commercial Mobile Alerts Service (CMAS) International Roaming
- WTSC Issue 44: Extending ATIS0700015 to Address Multimedia Emergency Services (MMES)
- WTSC Issue 51: Location Accuracy Improvements for Emergency Calls
- WTSC Issue 60: Real-Time-Text (RTT)
- WTSC Issue 65: S8 Home Routing (S8HR) and Home Network-Based Enhanced Services Support of NG9-1-1

# Coordinated Activities

- 3GPP, ETSI, ITU, and NENA: The NGES Subcommittee emphasizes standards development as it relates to North American communications networks, in coordination with the development of standards activities, including relevant ATIS committees (e.g., PTSC), ITU, 3GPP, ETSI, and NENA. 48
- ANSI: ATIS is an ANSI-accredited SDO.<sup>49</sup>
- TIA: An MOU exists between ATIS and TIA to jointly sponsor and work cooperatively in the development of joint standards documents that are of mutual interest.<sup>50</sup>

# Effects on NG911

- Develops standards adhered to by OSP's network and applications services for emergency calling.
- Supports location requirements and standards.

#### Websites

http://www.atis.org/

<sup>&</sup>lt;sup>48</sup> ATIS, *NGES: Next Generation Emergency Services Subcommittee*. Available at: http://www.atis.org/01\_committ\_forums/ESIF/esif-subcommittees.asp# (last accessed December 14, 2017).

<sup>&</sup>lt;sup>49</sup>ANSI, ANSI Accredited Standards Developers. Available at: https://share.ansi.org/Shared%20Documents/Forms/AllItems.aspx?RootFolder=%2fShared%20Documents%2fStan

https://share.ansi.org/Shared%20Documents/Forms/AllItems.aspx?RootFolder=%2fShared%20Documents%2fStandards%20Activities%2fAmerican%20National%20Standards%2fANSI%20Accredited%20Standards%20Developers&FolderCTID=0x01200019AF95C796227A438566C464851845DB (last accessed December 14, 2017).

<sup>&</sup>lt;sup>50</sup> ATIS, General Principles in Sponsorship of Joint Standards Activities Between the Alliance for Telecommunications Industry Solutions (ATIS) and the Telecommunications Industry Association (TIA). Available at: <a href="http://www.atis.org/legal/Docs/MOU/TIA.pdf">http://www.atis.org/legal/Docs/MOU/TIA.pdf</a> (last accessed December 14, 2017).

## **Broadband Forum (BBF)**

Name Broadband Forum (BBF)

Type Industry (Broadband)

**Summary** BBF, a non-profit industry organization, is focused on engineering smarter and

faster broadband networks.51

Mission BBF's work enables home, business and converged broadband services,

encompassing customer, wireline and wireless access and backbone networks. BBF's mission is to accelerate the adoption of the work in order to bring new, valuable services to its member companies and all stakeholders who use the

developed work.<sup>52</sup>

Relevant Working Groups

- Architecture and Migration Work Area: The Architecture and Migration Work Area defines the architecture of Broadband Forum's work. This identifies and documents the key functionalities and relationships between entities to facilitate the transition of networks to encompass new practices such as virtualization while documenting the key functionalities that need to be brought forward to enable a seamless evolution path. A critical element of the work is the long term support of existing and new physical and statically management network elements alongside agile and virtualized functions in what effectively will be a stable hybrid network. This enables seamless migration based on market acceptance on new technologies, protection of existing infrastructure investment and normal spread of deployment in different territories.<sup>53</sup>
- <u>Broadband User Services</u>: The Broadband User Services Work Area provides
  the broadband industry with technical specifications, implementation
  guides, reference implementations, test plans, and marketing white papers
  for the deployment, management, and consumption of services by the
  broadband end user. This Work Area represents the end user perspective
  when incorporating into the Broadband Forum architecture.<sup>54</sup>

<sup>&</sup>lt;sup>51</sup> Broadband Forum, *About the Broadband Forum*. Available at: <a href="https://www.broadband-forum.org/about-the-broadband-forum/about-the-forum/mission-and-vision">https://www.broadband-forum.org/about-the-broadband-forum/about-the-forum/mission-and-vision</a> (last accessed December 14, 2017).

<sup>52</sup> Ihid

<sup>&</sup>lt;sup>53</sup> Broadband Forum, *Work Area Goals and Scope*. Available at: <a href="https://www.broadband-forum.org/standards-and-software/downloads/work-areas-projects">https://www.broadband-forum.org/standards-and-software/downloads/work-areas-projects</a> (last accessed December 14, 2017).

<sup>54</sup> Ibid.

# Coordinated Activities

 The Broadband Forum has always committed to cooperation and collaboration in the wider telecommunications industry. The Forum champions innovative work throughout the industry and always look to avoid duplication of effort. Organizations that BBF regularly communicates with on technical questions and projects include: 3GPP, 3GPP2, ATIS, ETSI, IETF, OMA, Wi-Fi Alliance and WiMAX Forum.<sup>55</sup>

Website http://www.broadband-forum.org/

<sup>&</sup>lt;sup>55</sup> Broadband Forum, *Community: Liaisons*. Available at: <a href="https://www.broadband-forum.org/what-s-happening/what-s-hot/community-liaisons">https://www.broadband-forum.org/what-s-happening/what-s-hot/community-liaisons</a> (last accessed December 14, 2017).

## **Building Industries Consulting Service International (BICSI)**

Name Building Industries Consulting Service International (BICSI)

**Type** International Trade Association (Infrastructure Systems)

Summary

BICSI is a professional association supporting the advancement of the information and communications technology (ICT) community. ICT covers the spectrum of voice, data, electronic safety and security, project management, and audio and video technologies. It encompasses the design, integration, and installation of pathways, spaces, optical fiber- and copper-based distribution systems, wireless-based systems, and infrastructure that support the transportation of information and associated signaling between and among communications and information gathering devices.

BICSI provides information, education, and knowledge assessment for individuals and companies in the ICT industry. BICSI serves nearly 23,000 ICT professionals, including designers, installers, and technicians. These individuals provide the fundamental infrastructure for telecommunications, audio-video, life safety, and automation systems. Through courses, conferences, publications and professional registration programs, BICSI staff and volunteers assist ICT professionals in delivering critical products and services, and offer opportunities for continual improvement and enhanced professional stature.

Headquartered in Tampa, Florida, BICSI membership spans nearly 100 countries.<sup>56</sup>

Relevant Technical Subcommittees <u>BICSI Standards Program Technical Subcommittees</u>: The majority of work
within the BICSI International Standards Program is performed by its
technical subcommittees. Each subcommittee is comprised of technical
experts and is the primary consensus body of the program. Thus, technical
subcommittees and their leaders have a great responsibility, as the
technical actions and decisions of a technical subcommittee are the actions
and decisions for the entire BICSI Standards Program in that
subcommittee's field of expertise.

<sup>&</sup>lt;sup>56</sup>BICSI, *Our Story*. Available at: <a href="https://www.bicsi.org/double.aspx?l=1102&r=1104">https://www.bicsi.org/double.aspx?l=1102&r=1104</a> (last accessed December 28, 2017).

## Relevant Technical Subcommittees (continued)

The BICSI Standards Program currently has the following subcommittees<sup>57</sup>:

- BIM Best Practices
- Bonding and Grounding
- Codes
- Data Center
- Educational Facilities
- Electronic Safety and Security (ESS)
- Healthcare
- Intelligent Buildings
- International Cabling Installation
- North American Cabling Installation
- OSP Cabling Installation
- Residential
- Wireless Systems

## BICSI International Standards Program

The BICSI International Standards Program creates standards and guidelines for use in the design, installation and integration of information communications technology (ICT). BICSI standards are written to define current practices and drive improvement in quality and system performance over the spectrum of voice, data, electronic safety and security and audio and video technologies, and encompass optical, fiber, copper and wireless-based distribution systems.

As an ANSI-accredited, consensus-based standards development organization, membership within the BICSI International Standards Program is open to all interested parties, regardless of location or region. In addition to the development of standards, BICSI Standards is involved with code and standards writing bodies around the world, further assisting the ICT community in delivering safe, efficient and effective products, systems and services to meet the needs of today and tomorrow.<sup>58</sup>

<sup>&</sup>lt;sup>57</sup> BICSI, *Standards Program Technical Subcommittees*. Available at: <a href="https://www.bicsi.org/double.aspx?l=3316">https://www.bicsi.org/double.aspx?l=3316</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>58</sup> BICSI, *Standards Program Technical Subcommittees*. Available at: <a href="https://www.bicsi.org/double.aspx?l=3672,3306&r=3308">https://www.bicsi.org/double.aspx?l=3672,3306&r=3308</a> (last accessed December 28, 2017).

#### **Standards**

- ANSI/BICSI 002-2014: Data Center Design and Implementation Best Practices
- ANSI/BICSI 003-2014: Building Information Modeling (BIM) Practices for Information Technology Systems
- ANSI/BICSI 005-2016: Electronic Safety and Security (ESS) System Design and Implementation Best Practices
- ANSI/BICSI 006-2015: Distributed Antenna System (DAS) Design and Implementation Best Practices
- ANSI/BICSI 007-2017: Information Communication Technology Design and Implementation Practices for Intelligent Buildings and Premises
- ANSI/NECA/BICSI 568-2006: Standard for Installing Commercial Building Telecommunications Cabling
- ANSI/NECA/BICSI 607-2011: Standard for Telecommunications Bonding and Grounding Planning and Installation Methods for Commercial Buildings
- BICSI Telecommunications Distribution Methods Manual, 13<sup>th</sup> Edition
- BICSI Information Technology Systems Installation Methods Manual, 6<sup>th</sup> Edition
- BICSI Outside Plant Design Reference Manual, 5<sup>th</sup> Edition

### Effects on NG911

• Develops standards adhered to by service providers, network engineers and facility managers for emergency calling facilities.

Website

http://www.bicsi.org

#### **CableLabs**

Name CableLabs

Standards

Type Standards Setting Organization—Industry (Cable)

**Summary** CableLabs is a non-profit, formed by the cable industry to build the foundational

technology that now connects the modern world through research, development and innovation. CableLabs works on standards and technologies for the secure delivery of high speed data, video, voice, and next generation services. CableLabs provides testing, certification facilities and technical leadership for the industry.<sup>59</sup>

**Mission** CableLabs' mission is to develop life-altering technologies that move communities and industries toward more connected tomorrows.

 CL-RQ-IP-CPE-SEC: Common Security Requirements for IP-Based MSO-Provided CPE

- PKT-SP-24.229: PacketCable SIP and SDP Stage 3 Specification 3GPP TS 24.229
- PKT-SP-33.203: PacketCable Access Security for IP-Based Services Specification 3GPP TS 33.203
- PKT-SP-BSSF: PacketCable Business SIP Services Feature Specification
- PKT-SP-CI: PacketCable Cellular Integration Specification
- PKT-SP-CMSS1.5: PacketCable 1.5 CMS to CMS Signaling Specification
- PKT-SP-ESG: PacketCable Enterprise SIP Gateway Specification
- PKT-SP-RSTF: PacketCable Residential SIP Telephony Feature Specification
- PKT-SP-RST-UE-PROV: PacketCable RST UE Provisioning Specification
- PKT-SP-TGCP1.5: PacketCable 1.5 PSTN Gateway Call Signaling Protocol Specification
- WR-SP-WiFi-ROAM: WiFi Roaming Architecture and Interfaces Specification

<sup>&</sup>lt;sup>59</sup> CableLabs, *About CableLabs*. Available at: <a href="http://www.cablelabs.com/about-cablelabs/">http://www.cablelabs.com/about-cablelabs/</a> (last accessed December 14, 2017).

### Coordinated Activities

- Working in cooperation with cable operators and cable equipment manufacturers, CableLabs has developed various specifications to facilitate the manufacture of interoperable cable devices, including telephony. "CableLabs Certified®" or "CableLabs Qualified" means that the device has passed a series of tests for compliance with the applicable specification, and has thus demonstrated interoperable functionality with other CableLabs-certified devices. Interoperable devices based on common specifications facilitate consumer choice, wide spread deployment of new technologies, and lower costs to both cable operators and consumers.<sup>60</sup>
- 3GPP 5G networks

Website <a href="http://www.cablelabs.com">http://www.cablelabs.com</a>

<sup>&</sup>lt;sup>60</sup> CableLabs, *CableLabs Certification Program*. Available at: <a href="http://www.cablelabs.com/specs/certification/">http://www.cablelabs.com/specs/certification/</a> (last accessed December 14, 2017).

### **Commission on Accreditation for Law Enforcement Agencies (CALEA)**

Name Commission on Accreditation for Law Enforcement Agencies (CALEA®)

Type Professional Organization

Summary

CALEA® was created as a credentialing authority through the joint efforts of law enforcement's major executive associations—International Association of Chiefs of Police (IACP), National Organization of Black Law Enforcement Executives (NOBLE), National Sheriffs' Association (NSA), and the Police Executive Research Forum (PERF).

The purpose of CALEA®'s Accreditation Program is to improve the delivery of public safety services, primarily by maintaining a body of standards, developed by public safety practitioners, that covers a wide range of up-to-date public safety initiatives; establishing and administering an accreditation process; and recognizing professional excellence.<sup>61</sup>

APCO partnered with CALEA® to set the *Standards for Public Safety Communications Agencies*©.

Relevant Committees

Standards Review and Interpretation Committee (SRIC)

**Standards** 

- CALEA® Standards for Law Enforcement Agencies©
- CALEA® Standards for Public Safety Communications Agencies©

Website http://www.calea.org/

<sup>&</sup>lt;sup>61</sup>CALEA, About Us. Available at: <a href="http://www.calea.org/content/commission">http://www.calea.org/content/commission</a> (last accessed December 14, 2017).

### **Department of Commerce (DOC)**

Name Department of Commerce (DOC)

**Type** Government Agency

**Summary** The Department works with businesses, universities, communities, and the

Nation's workers to promote job creation, economic growth, sustainable development, and improved standards of living for Americans. The Department is comprised of 12 bureaus that work together to drive progress in five business facing key goal areas: trade and investment, innovation, environment, data, and

operational excellence.62

### Relevant Agencies

- <u>NIST</u>: NIST is a non-regulatory federal agency within the DOC. NIST's
  mission is to promote U.S. innovation and industrial competitiveness by
  advancing measurement science, standards, and technology in ways that
  enhance economic security and improve our quality of life.<sup>63</sup>
  - Information Technology Laboratory (ITL): ITL is one of the major research components of NIST. ITL develops and deploys standards, tests, and metrics to make information systems more secure, usable, interoperable, and reliable. ITL collaborates with national and international stakeholders in both the development and application of new information technologies to help meet national priorities.<sup>64</sup>
  - O Physical Measurement Laboratory (PML): The PML develops and disseminates the national standards of length, mass, force and shock, acceleration, time and frequency, electricity, temperature, humidity, pressure and vacuum, liquid and gas flow, and electromagnetic, optical, microwave, acoustic, ultrasonic, and ionizing radiation. Its activities range from fundamental measurement research through the provisioning of measurement services, standards, and data. It supports the research community in such areas as communication, defense, electronics, energy, environment, health, lighting, manufacturing, microelectronics, radiation, remote sensing, space, and transportation.<sup>65</sup>

<sup>&</sup>lt;sup>62</sup> Department of Commerce, About the Department of Commerce. Available at: <a href="https://www.commerce.gov/page/about-commerce">https://www.commerce.gov/page/about-commerce</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>63</sup> NIST, *NIST General Information*. Available at: <a href="http://www.nist.gov/public affairs/general information.cfm">http://www.nist.gov/public affairs/general information.cfm</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>64</sup> NIST, What ITL Does. Available at: https://www.nist.gov/itl/about-itl (last accessed December 14, 2017).

<sup>&</sup>lt;sup>65</sup> NIST, About PML. Available at: <a href="https://www.nist.gov/pml/about-pml">https://www.nist.gov/pml/about-pml</a> (last accessed December 14, 2017).

### Relevant Agencies (continued)

- Special Programs Office (SPO): The SPO fosters communication and collaboration between NIST and external communities focused on critical national needs. To meet those needs, SPO works closely with and forges partnerships among government, military, academia, professional organizations, and private industry to provide world-class leadership in standards and technology innovation.<sup>66</sup>
- Trusted Identities Group (TIG): The TIG is committed to advancing measurement science, technology, and standards adoption to improve digital identity for individuals and organizations alike. The TIG aims to convene, facilitate, and catalyze a private sector-led implementation approach to advance trusted digital identity solutions built upon four guiding principles, and to enable government adoption by continually evolving our risk-based federal guidance to encourage the adoption of innovative technologies in the market.<sup>67</sup>
- National Telecommunications and Information Administration (NTIA): NTIA is an agency in the DOC that serves as the Executive Branch agency principally responsible for advising the President on telecommunications and information policies. In addition to representing the Executive Branch in both domestic and international telecommunications and information policy activities, NTIA also manages the federal use of spectrum; performs cutting-edge telecommunications research and engineering, including resolving technical telecommunications issues for the federal government and private sector; and administers infrastructure and public telecommunications facilities grants.<sup>68</sup>
  - Institute for Telecommunication Sciences (ITS): ITS performs cutting-edge telecommunications research and engineering with both federal government and private sector partners. As its research and engineering laboratory, ITS supports NTIA by performing the research and engineering that enables the U.S. Government, national and international standards organizations, and many aspects of private industry to manage the radio spectrum and ensure that innovative, new technologies are recognized and effective.<sup>69</sup>

<sup>&</sup>lt;sup>66</sup> NIST, Special Programs Office. Available at: <a href="https://www.nist.gov/spo">https://www.nist.gov/spo</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>67</sup> NIST, *About NIST's Trusted Identities Group*. Available at: <a href="https://www.nist.gov/itl/tig/about">https://www.nist.gov/itl/tig/about</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>68</sup> NTIA, About NTIAs. Available at: https://www.ntia.doc.gov/about (last accessed December 14, 2017).

<sup>&</sup>lt;sup>69</sup> NTIA, *Institute for Telecommunications Sciences*. Available at: <a href="https://www.its.bldrdoc.gov/">https://www.its.bldrdoc.gov/</a> (last accessed December 14, 2017).

#### **Standards**

- Federal Information Processing Standards (FIPS) Publications (PUB)
  - o FIPS-PUB-140-2: Security Requirements for Cryptographic Modules
  - o FIPS-PUB-180-4: Secure Hash Standard (SHS)
  - o <u>FIPS-PUB-197</u>: Advanced Encryption Standard (AES)

#### **Frameworks**

- Framework for Improving Critical Infrastructure Cybersecurity Version 1.1<sup>70</sup>
- Security and Privacy Controls for Federal Information Systems and Organizations

### Coordinated Activities

- ANSI: An MOU exists between NIST and ANSI that agrees on the need for a unified national approach to develop the best possible national and international standards.
- Department of Homeland Security (DHS) Office of Interoperability and Compatibility (OIC): NIST SPO provides technical expertise to the DHS OIC.
- NIEM: National Information Exchange Model

### Effects on NG911

- Manages grant programs that may be used for NG911 purposes.
- May affect IP networking and ESInet aspects.
- Develops standards related to handling emergency data sets.

#### Website

http://www.commerce.gov/

<sup>&</sup>lt;sup>70</sup> National Telecommunications and Information Administration, *Cybersecurity Framework*. Available at: <a href="http://www.nist.gov/cyberframework/">http://www.nist.gov/cyberframework/</a> (last accessed April 19, 2018).

### **Department of Energy (DOE)**

Name Department of Energy (DOE)

**Type** Government Agency

**Summary** The mission of the Energy Department is to ensure America's security and

prosperity by addressing its energy, environmental and nuclear challenges through transformative science and technology solutions. The focus is Energy, Science and innovation, Nuclear Safety and Security, and Management and Operational

Excellence. 71

Relevant Agencies • Office of Electric Delivery and Energy Reliability

Cybersecurity and Emerging Threats Research and Development (CET R&D) Division: CET R&D advances the research and development of innovative technologies, tools, and techniques to reduce risks to the Nation's critical energy infrastructure posed by cyber and other emerging threats. Continuing to increase the security, reliability, and resiliency of our electricity delivery system will help ensure the success of grid modernization and transformation of the Nation's energy systems. CET R&D activities include the ongoing support of research, development, and demonstration of advanced cybersecurity solutions, acceleration of information sharing to enhance situational awareness, and technical assistance in the development and adoption of best practices.<sup>72</sup>

<sup>&</sup>lt;sup>71</sup> Department of Energy information is available at: <a href="https://energy.gov/mission">https://energy.gov/mission</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>72</sup> Department of Energy, Cybersecurity and Emerging Threats Research and Development (CET R&D). Available at: <a href="https://energy.gov/oe/mission/cybersecurity-and-emerging-threats-research-and-development-cet-rd">https://energy.gov/oe/mission/cybersecurity-and-emerging-threats-research-and-development-cet-rd</a> (last accessed December 14, 2017).

#### **Frameworks**

Cybersecurity Capability Maturity Model (C2M2)

The C2M2 program is a public-private partnership effort that was established as a result of the Administration's efforts to improve electricity subsector cybersecurity capabilities, and to understand the cybersecurity posture of the grid. The C2M2 helps organizations—regardless of size, type, or industry—evaluate, prioritize, and improve their own cybersecurity capabilities.

The C2M2 focused on the implementation and management of cybersecurity practices associated with the information technology (IT) and operations technology (OT) assets and the environments in which they operate. The model can be used to:

- Strengthen organizations' cybersecurity capabilities
- Enable organizations to effectively and consistently evaluate and benchmark cybersecurity capabilities
- Share knowledge, best practices, and relevant references across organizations as a means to improve cybersecurity capabilities
- Enable organizations to prioritize actions and investments to improve cybersecurity

### Coordinated Activities

- Energy Sector Cybersecurity Framework
- NIST: Cybersecurity Framework

### Effects on NG911

- May affect IP networking and ESInet aspects.
- Develops standards related to handling emergency data sets.

#### Website <a href="http://www.energy.gov">http://www.energy.gov</a>

### **Department of Homeland Security (DHS)**

Name Department of Homeland Security (DHS)

**Type** Government Agency

Summary

DHS' vision is to ensure a homeland that is safe, secure, and resilient against terrorism and other hazards. There are five core missions for DHS:

- Prevent terrorism and enhance security
- Secure and manage our borders
- Enforce and administer our immigration laws
- Safeguard and secure cyberspace
- Ensure resilience to disasters<sup>73</sup>

#### Relevant Directorates

- <u>National Protection and Programs Directorate (NPPD)</u>: NPPD's vision is a safe, secure, and resilient infrastructure where the American way of life can thrive. NPPD leads the national effort to protect and enhance the resilience of the nation's physical and cyber infrastructure.<sup>74</sup>
  - office of Cybersecurity and Communications (CS&C): CS&C is responsible for enhancing the security, resilience, and reliability of the nation's cyber and communications infrastructure.<sup>75</sup>
    - Office of Emergency Communications (OEC): OEC supports emergency communications interoperability by offering training, tools, and workshops; by providing regional support; and by providing guidance documents and templates. These services assist OEC's stakeholders in ensuring that they have communications during steady state and emergency operations. OEC plays a key role in ensuring federal, state, local, tribal, and territorial agencies have the necessary plans, resources, and training needed to support operable and advanced interoperable emergency communications.<sup>76</sup>

<sup>&</sup>lt;sup>73</sup> U.S. DHS, *Our Mission*. Available at: <a href="http://www.dhs.gov/our-mission">http://www.dhs.gov/our-mission</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>74</sup> U.S. DHS, *National Protection and Programs Directorate*. Available at: <a href="http://www.dhs.gov/about-national-protection-and-programs-directorate">http://www.dhs.gov/about-national-protection-and-programs-directorate</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>75</sup> U.S. DHS, *Office of Cybersecurity and Communications*. Available at: <a href="http://www.dhs.gov/office-cybersecurity-and-communications">http://www.dhs.gov/office-cybersecurity-and-communications</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>76</sup> U.S. DHS, *Office of Emergency Communications*. Available at: <a href="http://www.dhs.gov/about-office-emergency-communications">http://www.dhs.gov/about-office-emergency-communications</a> (last accessed December 14, 2017).

## Relevant Directorates (continued)

- United States Computer Emergency Readiness Team (US- <u>CERT</u>): US-CERT responds to major incidents, analyzes threats and exchanges critical cybersecurity information. <sup>77</sup>
- <u>Science & Technology Directorate (S&T)</u>: S&T is the primary research and development arm of DHS. S&T's mission is to deliver effective and innovative insight, methods and solutions for the critical needs of the Homeland Security Enterprise.<sup>78</sup>
  - Office for Interoperability and Compatibility (OIC): OIC provides local, tribal, territorial, state, and federal entities with tools, technology, methodology, and guidance to improve interoperability. OIC manages a comprehensive research, development, testing, evaluation, and standards program to further enhance interoperability.
  - <u>First Responders Group (FRG)</u>: Through the engagement of, and partnership with first responders and the emergency preparedness and response community at every stage, and at the local, state, tribal and federal level, FRG pursues a better understanding of the response community's needs and requirements, provides technical assistance, and develops innovative solutions to the most pressing challenges faced during day-to-day and large-scale emergencies.<sup>80</sup>

### Relevant Programs and Projects

<u>SAFECOM</u>: SAFECOM is a federal program that assists federal, state, local, tribal, and territorial public safety agencies in identifying wireless interoperable communications requirements and ensures those entities can communicate and share information to effectively respond to emergency incidents.<sup>81</sup>

<sup>&</sup>lt;sup>77</sup> U.S. DHS, *Computer Emergency Readiness Team. Available at* <a href="https://www.us-cert.gov/about-us">https://www.us-cert.gov/about-us</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>78</sup> U.S. DHS, *Science and Technology Directorate*. Available at: <a href="http://www.dhs.gov/science-and-technology/about-st">http://www.dhs.gov/science-and-technology/about-st</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>79</sup> U.S. DHS, *Office for Interoperability and Compatibility*. Available at: <a href="http://www.dhs.gov/science-and-technology/office-interoperablity-and-compatibility">http://www.dhs.gov/science-and-technology/office-interoperability-and-compatibility</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>80</sup> U.S. DHS, *First Responders Group*. Available at: <a href="https://www.dhs.gov/science-and-technology/first-responders-group">https://www.dhs.gov/science-and-technology/first-responders-group</a> (last accessed December 18, 2017).

<sup>&</sup>lt;sup>81</sup> U.S. DHS, SAFECOM. Available at: <a href="http://www.dhs.gov/safecom/about-safecom">http://www.dhs.gov/safecom/about-safecom</a> (last accessed December 14, 2017).

# Relevant Programs and Projects (continued)

- Integrated Public Alert & Warning System (IPAWS) Project: The IPAWS project supports the advancement of interoperability and state-of-the-art technologies for alerts and warnings through standards development and adoption, conformity assessment, industry capability analysis, and technology evaluation. The result of these efforts will enable local, tribal, and state practitioners to provide reliable and accurate alerts and warnings to a wider public. As a result, there will be a significant reduction in the loss of life and property from all hazards.<sup>82</sup>
- Interoperability Continuum: The Interoperability Continuum is designed to help the emergency response community and local, tribal, state, and federal policymakers address critical elements for success as they plan and implement interoperability solutions. These elements include governance, standard operating procedures, technology, training and exercises, and use of interoperable communications. Updated in 2008, the Continuum's technology element was divided into data and voice elements to reflect the modern path to improving interoperability via information sharing and voice communications.<sup>83</sup>
- Voice over Internet Protocol (VoIP): The document outlines requirements, provides a detailed explanation of security threats and countermeasures that can be applied to VoIP systems to safeguard them against hazards. The Security Requirements Checklist for VoIP Systems is a part of the Protocol to ensure Component compliance.<sup>84</sup>

#### **Standards**

- National Emergency Communications Plan
- SAFECOM: Emergency Communications Governance Guide for State, Local, Tribal, and Territorial Officials<sup>85</sup>

### Coordinated Activities

- OEC: The OIC, in coordination with OEC, is developing an SOP Development Guide, a Shared Channel Guide v2.0, and a brochure on plain language.
- NIEM: National Information Exchange Model

### Effects on NG911

• Develops standards related to handling emergency data sets.

Website http://www.dhs.gov/

<sup>&</sup>lt;sup>82</sup> Federal Emergency Management Agency (FEMA), *Integrated Public Alert & Warning System (IPAWS.)* Available at: <a href="http://www.fema.gov/integrated-public-alert-warning-system">http://www.fema.gov/integrated-public-alert-warning-system</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>83</sup> U.S. DHS *SAFECOM Interoperability Continuum*. Available at: <a href="http://www.dhs.gov/sites/default/files/publications/interoperability continuum brochure 2.pdf">http://www.dhs.gov/sites/default/files/publications/interoperability continuum brochure 2.pdf</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>84</sup> U.S. DHS, *Voice over Internet Protocol Fact Sheet*. Available at: <a href="https://www.dhs.gov/publication/voice-over-internet-protocol-voip">https://www.dhs.gov/publication/voice-over-internet-protocol-voip</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>85</sup> U.S. DHS, *Emergency Communications Governance Guide for State, Local, Tribal, and Territorial Officials*. Available at: <a href="https://www.dhs.gov/publication/governance-documents">https://www.dhs.gov/publication/governance-documents</a> (last accessed December 14, 2017).

### **Department of Justice (DOJ)**

Name Department of Justice (DOJ)

**Type** Government Agency

Summary

DOJ's mission is to enforce the law and defend the interests of the U.S. according to the law; to ensure public safety against threats foreign and domestic; to provide federal leadership in preventing and controlling crime; to seek just punishment for those guilty of unlawful behavior; and to ensure fair and impartial administration of justice for all Americans.<sup>86</sup>

Relevant Directorates  Office of Justice Programs (OJP): OJP's mission is to provide leadership, resources and solutions for creating safe, just and engaged communities.<sup>87</sup>

Relevant Bureaus and Offices Bureau of Justice Assistance (BJA): BJA's mission is to provide leadership
and services in grant administration and criminal justice policy
development to support local, state, and tribal justice strategies to achieve
safer communities. BJA supports programs and initiatives in the areas of
law enforcement, justice information sharing, countering terrorism,
managing offenders, combating drug crime and abuse, adjudication,
advancing tribal justice, crime prevention, protecting vulnerable
populations, and capacity building.<sup>88</sup>

Standards

Criminal Justice Information Services (CJIS) Security Policy

Coordinated Activities

- NIEM: National Information Exchange Model
- LEXS: Logical Entity Exchange Specification (LEXS) 5.0

Effects on NG911

 Develops standards related to handling emergency data sets, specifically pertaining to interoperability for data sharing.

Website http://www.justice.gov/

<sup>&</sup>lt;sup>86</sup> United States Department of Justice (DOJ), *About DOJ*. Available at: <a href="http://www.justice.gov/about/about.html">http://www.justice.gov/about/about.html</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>87</sup> Office of Justice Programs (OJP), *Mission and Vision*. Available at: <a href="https://ojp.gov/about/mission.htm">https://ojp.gov/about/mission.htm</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>88</sup> OJP, *About the Bureau of Justice Assistance*. Available at: <a href="https://www.bja.gov/About/index.html">https://www.bja.gov/About/index.html</a> (last accessed December 714, 2017).

### **Department of Transportation (USDOT)**

Name Department of Transportation (USDOT)

**Type** Government Agency

**Summary** USDOT serves the U.S. by ensuring a fast, safe, efficient, accessible, and convenient

transportation system that meets our vital national interests and enhances the

quality of life of the American people, today and into the future. 89

#### Relevant Administrations

NHTSA: NHTSA was established by the Highway Safety Act of 1970 and is
dedicated to achieving the highest standards of excellence in motor vehicle
and highway safety. NHTSA's mission is to save lives, prevent injuries, and
reduce economic costs due to road traffic, crashes, through education,
research, safety standards, and enforcement activity.<sup>90</sup>

• Office of the Assistant Secretary for Research and Technology (OST-R):
Comprises all the program offices, statistics, and research activities
previously administered by RITA. The mission of OST-R is to transform
transportation by expanding the base knowledge to make America's
transportation system safer, more competitive and sustainable. In an
effort to accomplish this goal, OST-R is responsible to: advance innovation,
technology development, and breakthrough knowledge; conduct research
and facilitate multimodal research collaboration; foster technology
transfer through partnerships within the Department and with other
partners; provide useful information and statistics to decision-makers as
they debate policies; and develop a highly skilled interdisciplinary
transportation workforce for the nation.<sup>91</sup>

<sup>&</sup>lt;sup>89</sup> United States Department of Transportation (DOT), *About DOT*. Available at: <a href="https://www.transportation.gov/mission/about-us">https://www.transportation.gov/mission/about-us</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>90</sup> National Highway Traffic Safety Administration (NHTSA), *About NHTSA*. Available at: <a href="https://www.nhtsa.gov/about-nhtsa/nhtsas-core-values">https://www.nhtsa.gov/about-nhtsa/nhtsas-core-values</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>91</sup> Office of the Assistant Secretary for Research and Technology (OST-R), *About OST-R*. Available at: <a href="https://www.transportation.gov/transition/assistant-secretary-for-research-and-technology">https://www.transportation.gov/transition/assistant-secretary-for-research-and-technology</a> (last accessed December 14, 2017).

### Relevant Administrations (continued)

- Intelligent Transportation Systems Joint Program Office (ITS JPO):
  The ITS JPO program focuses on intelligent vehicles, intelligent infrastructure, and the creation of an intelligent transportation system through integration with and between these two components. The federal ITS program supports the overall advancement of ITS through investments in major initiatives, exploratory studies, and a deployment support program. Increasingly, the federal investments are directed at targets of opportunity—major initiatives—that have the potential for significant payoff in improving safety, mobility, and productivity. 92
- Transportation Safety Advancement Group (TSAG): The TSAG serves an important function on behalf of the USDOT, OST-R, and the ITS JPO. Through its members and allied stakeholder groups, TSAG identifies surface transportation-based technologies and applications, and promotes a national dialogue regarding public safety practitioners' first-hand experiences, corresponding best practices, and lessons learned.<sup>93</sup>

### Relevant Programs and Projects

- Next-Generation 9-1-1 (NG9-1-1) Initiative: The NG9-1-1 Initiative focused
  on the research required to produce a design and transition plan for a
  next-generation 9-1-1 system and established the foundation for public
  emergency communications services in a digital, Internet-based society.<sup>94</sup>
- <u>National 911 Program</u>: The National 911 Program works with States, technology providers, public safety officials and 911 professionals to ensure a smooth transition to an updated 911 system that takes advantage of new communications technologies.<sup>95</sup>

### Coordinated Activities

- ETSI: A memorandum of cooperation exists between USDOT/OST-R/ITS and ETSI
- FCC Communications Security, Reliability, and Interoperability Council (CSRIC): Seminars and coordination

#### Websites

http://www.dot.gov/

<sup>&</sup>lt;sup>92</sup> Intelligent Transportation Systems (ITS), *ITS Overview*. Available at: <a href="http://www.its.dot.gov/about/its">http://www.its.dot.gov/about/its</a> jpo.htm (last accessed December 14, 2017).

<sup>&</sup>lt;sup>93</sup> Transportation Safety Advancement Group (TSAG), *About TSAG*. Available at: <a href="http://www.tsag-its.org/whatistsag.php">http://www.tsag-its.org/whatistsag.php</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>94</sup> ITS JPO, *Next-Generation 9-1-1*. Available at: <a href="https://www.its.dot.gov/research">https://www.its.dot.gov/research</a> archives/ng911/index.htm (last accessed January 8, 2018).

<sup>&</sup>lt;sup>95</sup> 911.gov, *About The National 911 Program*. Available at: <a href="http://www.911.gov/about\_national\_911program.html">http://www.911.gov/about\_national\_911program.html</a> (last accessed December 14, 2017).

### **European Telecommunications Standards Institute (ETSI)**

Name European Telecommunications Standards Institute (ETSI)

**Type** Regional Standards Organization

**Summary** ETSI is an independent, not-for-profit organization that produces globally

applicable standards for information and communications technologies, including

fixed, mobile, radio, converged, broadcast, and Internet technologies.<sup>96</sup>

### Relevant Committees and Other Bodies

- <u>EMTEL</u>—<u>Emergency Communications</u>: EMTEL addresses a broad spectrum of issues related to the use of telecommunications services in emergency situations.<sup>97</sup>
- <u>TISPAN Telecommunications & Internet Converged Services & Protocols</u> <u>for Advanced Networks</u>: ETSI TISPAN has been the key standardization body in creating the Next Generation Networking (NGN) specifications.<sup>98</sup>
- Next Generation Protocols (NGP): NGP is looking at evolving communications and networking protocols to provide the scale, security, mobility and ease of deployment required for the connected society of the 21st century.<sup>99</sup>

#### **Standards**

- ETSI SR 002 777: Emergency Communications (EMTEL); Test/verification procedure for emergency calls
- ETSI TS 101 470: Emergency Communications (EMTEL); Total Conversion Access to Emergency Services
- ETSI TS 102 164: Telecommunications and Internet converged Services and Protocols for Advanced Networking (TISPAN); Emergency Location Protocols
- ETSI TR 102 180: Emergency Communications (EMTEL); Basis of requirements for communication of individuals with authorities/organizations in case of distress (Emergency call handling)
- ETSI TS 102 424: Telecommunications and Internet converged Services and Protocols for Advanced Networking (TISPAN); Requirements of the NGN network to support Emergency Communication from Citizen to Authority
- ETSI TR 103 170: Emergency Communications (EMTEL); Total Conversation Access to Emergency Services

<sup>&</sup>lt;sup>96</sup> European Telecommunications Standards Institute (ETSI), *Introduction*. Available at: <a href="http://www.etsi.org/about">http://www.etsi.org/about</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>97</sup> ETSI, *EMTEL Overview*. Available at: <a href="http://www.emtel.etsi.org/overview.htm">http://www.emtel.etsi.org/overview.htm</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>98</sup> ETSI, *Terms of Reference*. Available at: <a href="https://portal.etsi.org/tispan/tispan">https://portal.etsi.org/tispan/tispan</a> tor.asp (last accessed December 14, 2017).

<sup>&</sup>lt;sup>99</sup> ETSI, *Next Generation Protocols (NGP)*. Available at: <a href="http://www.etsi.org/technologies-clusters/technologies/next-generation-protocols">http://www.etsi.org/technologies-clusters/technologies/next-generation-protocols</a> (last accessed December 14, 2017).

### Standards (continued)

- ETSI TR 103 201: Emergency Communications (EMTEL); Total Conversation for emergency communications; implementation guidelines
- ETSI TR 103 170: Emergency Communications (EMTEL); Total Conversation Access to Emergency Services
- ETSI TS 123 167: Universal Mobile Telecommunications System (UMTS);
   LTE; IP Multimedia Subsystem (IMS) emergency sessions
- ETSI TS 182 009: Telecommunications and Internet converged Services and Protocols for Advanced Networking (TISPAN); NGN Architecture to support emergency communication from citizen to authority
- ETSI TS 183 036: Telecommunications and Internet converged Services and Protocols for Advanced Networking (TISPAN); ISDN/SIP interworking; Protocol specification
- ETSI TS 187 001: Network Technologies (NTECH); NGN SECurity (SEC);
   Requirements
- ETSI TR 187 002: Telecommunications and Internet converged Services and Protocols for Advanced Networking (TISPAN); TISPAN NGN Security (NGN SEC); Threat, Vulnerability and Risk Analysis
- ETSI TS 187 003: Telecommunications and Internet converged Services and Protocols for Advanced Networking (TISPAN); NGN Security; Security Architecture
- ETSI TS 187 005: Telecommunications and Internet converged Services and Protocols for Advanced Networking (TISPAN); NGN Lawful Interception; Stage 1 and Stage 2 definition
- ETSI ES 203 178: Functional architecture to support European requirements on emergency caller location determination and transport
- ETSI ES 282 007: Telecommunications and Protocols for Advanced Networking (TISPAN); IP Multimedia Subsystem (IMS); Functional architecture
- ETSI ES 203 283 V1.1.1: Protocol specifications for Emergency Service Caller Location determination and transport

### Coordinated Activities

- 3GPP
- USDOT: A memorandum of cooperation exists between USDOT/OST-R/ITS and ETSI

### Effects on NG911

- Develops standards that enable text and multimedia transmission from the caller to the NG911 system (transport of data).
- Develops standards adhered to by OSP's network and applications services for emergency calling.
- Supports location requirements and standards.

#### Website

http://www.etsi.org/

### **Federal Communications Commission (FCC)**

Name Federal Communications Commission (FCC)

**Type** Government Agency

Summary The FCC is an independent United States government agency charged with

regulating interstate and international communications by radio, television, wire,

satellite, and cable. 100

#### Relevant Bureaus

• Public Safety and Homeland Security Bureau (PSHSB): The PSHSB advises, makes recommendations to, or acts for the Commission under delegated authority, in all matters pertaining to public safety, homeland security, national security, emergency management and preparedness, disaster management, and ancillary operations. PSHSB develops, recommends, and administers the agency's policies and rules to advance the security and reliability of the nation's communications infrastructure as well as its public safety and emergency response capabilities. This includes issues related to: 9-1-1, E9-1-1, and NG9-1-1, including location accuracy and text-to-911; cybersecurity; and public safety communications.<sup>101</sup>

### Relevant Advisory Committees

Communications Security, Reliability and Interoperability Council (CSRIC):
 CSRIC's mission is to provide recommendations to the FCC to ensure,
 among other things, optimal security and reliability of communications
 systems, including telecommunications, media, and public safety. 102 CSRIC
 councils are appointed by the Chairman of the FCC and are typically
 chartered for two years. The following are CSRIC councils and associated
 working groups relevant to NG911:

- o CSRIC II Charter Term: March 19, 2009–March 18, 2011
  - Working Group 2A-Cyber Security Best Practices: While a large body of cyber security best practices were previously created by the Network Reliability and Interoperability Council (NRIC), many years have passed and the state of the art in cyber security has advanced rapidly. This Working Group took a fresh look at cyber security best practices, including all segments of the communications industry and public safety communities.

<sup>&</sup>lt;sup>100</sup> FCC, *About the FCC*. Available at: <a href="https://www.fcc.gov/about/overview">https://www.fcc.gov/about/overview</a> (last accessed December 14, 2017).

<sup>101</sup> FCC, *Public Safety and Homeland Security Bureau, About Us.* Available at: <a href="https://www.fcc.gov/general/about-public-safety-and-homeland-security-bureau#block-menu-block-4">https://www.fcc.gov/general/about-public-safety-and-homeland-security-bureau#block-menu-block-4</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>102</sup>FCC, Communications Security, Reliability and Interoperability Council. Available at: <a href="https://www.fcc.gov/about-fcc/advisory-committees/general/communications-security-reliability-and">https://www.fcc.gov/about-fcc/advisory-committees/general/communications-security-reliability-and</a> (last accessed December 14, 2017).

- Working Group 4A–Best Practices for Reliable 9-1-1 and E9-1-1: Investigated and evaluated currently available 9-1-1 related VoIP standards and best practices related to E9-1-1 for completeness and to identify any gaps, including challenges related to implementation of such standards by VoIP providers within the E9-1-1 system. The Working Group evaluated and recommended to CSRIC how to resolve incomplete work and gaps, identified and recommended what groups should perform that work (including the option of the CSRIC Working Group doing so), and recommended to CSRIC an appropriate work schedule.<sup>103</sup>
- Working Group 4B—Transition to Next Generation 9-1-1: Building on the work of Working Group 4A, the group determined what changes or additions in 9-1-1 related VoIP standards and best practices are required for the evolution of IP-based originating service providers to the IP-based NG9-1-1 system environment, both during the transition from E9-1-1 to NG9-1-1 and as identifiable for the longer term all-IP NG9-1-1 environment. The Working Group considered technical issues as well as operational and funding challenges for PSAPs in an NG9-1-1 environment. The Working Group also considered ways that NG9-1-1 architectures and technologies can improve 9-1-1 access for people with disabilities and non-English speaking communities.
- Working Group 4C–Technical Options for E9-1-1 Location
   Accuracy: The group examined E9-1-1/Public Safety
   location technologies in use today, identifying current
   performance and limitations for use in NG Public Safety
   Applications. They also examined emerging E9-1-1/Public
   Safety location technologies and recommended options to
   CSRIC for improvement of E9-1-1 location accuracy
   including implementation timelines.

<sup>&</sup>lt;sup>103</sup> Communications Security, Reliability, and Interoperability Council (CSRIC), *CSRIC Working Group Descriptions*. Available at: <a href="https://transition.fcc.gov/pshs/advisory/csric/wg-descriptions.pdf">https://transition.fcc.gov/pshs/advisory/csric/wg-descriptions.pdf</a> (last accessed December 20, 2017).

- o CSRIC III Charter Term: March 19, 2011–March 18, 2013
  - Working Group 1–NG 9-1-1: Recommended additional standards work needed to enable NG911 network architecture, particularly those related to NENA's i3 standard, and related standards needed from other organizations such as the Internet Engineering Task Force (IETF), 3GPP, and ATIS. The Working Group identified gaps in NG911 network architecture standards and labeled them.<sup>104</sup>
  - Working Group 3–E9-1-1 Location Accuracy: Examined E911/public safety indoor and outdoor location technologies in use today, identifying current performance and limitations for use in next generation public safety applications. More specifically, the Working Group examined emerging E911/public safety location technologies and recommended options to CSRIC for improvement of E911 location accuracy, including implementation timelines.<sup>105</sup>
  - Working Group 8–E9-1-1 Best Practices: Reviewed the existing CSRIC/NRIC 9-1-1 best practices and recommended ways to improve them, accounting for the passage of time, technology changes, operational factors, and any identified gaps. As part of this effort, the Working Group provided recommendations regarding the creation of two new, non-industry best practice categories: (i) PSAP and (ii) 9-1-1 Consumer. The Working Group also provided recommendations regarding how to better engage PSAPs in the best practice process. <sup>106</sup>

<sup>&</sup>lt;sup>104</sup> CSRIC, CSRIC III Working Group Descriptions. Available at: <a href="http://transition.fcc.gov/pshs/advisory/csric3/wg-descriptions">http://transition.fcc.gov/pshs/advisory/csric3/wg-descriptions</a> 2-28-12.pdf (last accessed December 14, 2017).

<sup>&</sup>lt;sup>105</sup> Ibid.

<sup>106</sup> Ibid.

- CSRIC IV Charter Term: March 19, 2013–March 18, 2015
  - Working Group 1–NG911: The Working Group reported on the technical feasibility for wireless carriers to include E911 Phase 2 location accuracy and information in texts sent to 911, and made recommendations for including enhanced location information in texts to 911. In addition, the Working Group recommended best practices—including testing and trialing—operational procedures, and security requirements that wireless carriers, PSAPs, and third-party service providers should follow in provisioning PSAP requests for text-to-911 service.
  - Working Group 4–Cyber Security Best Practices: The
    Working Group developed voluntary mechanisms to
    provide macro-level assurance to the FCC and the public
    that communications providers are taking the necessary
    corporate and operational measures to manage cyber
    security risks across the enterprise. The mechanisms
    demonstrate how communications providers are reducing
    cyber security risks through the application of the NIST
    Cybersecurity Framework, or an equivalent construct.<sup>108</sup>
- o CSRIC V Charter Term: March 19, 2015–March 18, 2017
  - Working Group 1—Evolving 911 Services: The Working Group is reviewing public safety and industry best practices and SOPs for rerouting 911 calls between PSAPs resulting from the use of cell sectors for routing purposes, and where necessary identify gaps and make recommendations towards mitigating PSAP call transfers and optimizing rerouting best practices (Task1). The group is also studying and making recommendations on the architectural, technical, operational standards, and cyber security requirements of location-based routing that uses longitude and latitude information or other location identification methods (when available) to determine and route a 911 call to the nearest appropriate PSAP (Task 2).<sup>109</sup>

<sup>&</sup>lt;sup>107</sup> CSRIC, *CSRIC IV Working Group Descriptions*. Available at: <a href="http://transition.fcc.gov/bureaus/pshs/advisory/csric4/CSRIC IV Working Group Descriptions 12 31 13.pdf">http://transition.fcc.gov/bureaus/pshs/advisory/csric4/CSRIC IV Working Group Descriptions 12 31 13.pdf</a> (last accessed December 14, 2017).

<sup>108</sup> Ibid.

<sup>&</sup>lt;sup>109</sup> CSRIC, CSRIC V Working Group Descriptions. Available at: <a href="https://transition.fcc.gov/bureaus/pshs/advisory/csric5/Working GroupCSRICV 110515.pdf">https://transition.fcc.gov/bureaus/pshs/advisory/csric5/Working GroupCSRICV 110515.pdf</a> (last accessed December 14, 2017).

- Working Group 8-Priority Services: Priority communications over commercial networks during a national emergency remains as essential today to responders and national security personnel as in decades past. However, commercial communications networks are increasingly relying on packet-based technology and retiring Time Division Multiplexing (TDM) technology. The Federal government is losing priority capabilities throughout this transition, as voice priority services rely on wireline TDM, which will eventually be replaced by IPbased infrastructure. Lack of priority communications services on packet-based systems could jeopardize national security or domestic incident response. This Working Group is assessing how priority services programs can take advantage of packet-based technologies and will recommend protocols that can be used to ensure priority communications upon retirement of TDM. 110
- Emergency Response Interoperability Center (ERIC): The advisory committee's responsibility was terminated February 12, 2012. The mission of ERIC was to establish a technical and operational framework to ensure nationwide operability and interoperability in deployment and operation of the 700 megahertz (MHz) public safety broadband wireless network.
- Emergency Access Advisory Committee (EAAC): The EAAC Charter expired
  in July 2013. EAAC was chartered to determine the most effective and
  efficient technologies and methods by which to enable equal access to
  emergency services by individuals with disabilities as part of the nation's
  migration to NG911, and to make recommendations to the Commission on
  how to achieve those effective and efficient technologies and methods.
- NRIC: NRIC was an advisory council, chartered by the FCC to partner with the FCC, the communications industry, and public safety to facilitate enhancement of emergency communications networks, homeland security, and best practices across the burgeoning telecommunications industry.
   There were seven assemblies of NRIC since 1992. NRIC is no longer active and has been superseded by CSRIC within the FCC. The documents from NRIC can be accessed from the CSRIC website.

<sup>110</sup> Ibid.

<sup>&</sup>lt;sup>111</sup> FCC, Public Safety and Homeland Security Bureau, *Emergency Response Interoperability Center (ERIC)*. Available at: <a href="https://apps.fcc.gov/edocs-public/attachmatch/DA-12-301A1.pdf">https://apps.fcc.gov/edocs-public/attachmatch/DA-12-301A1.pdf</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>112</sup> FCC, Emergency Access Advisory Committee (EAAC). Available at: <a href="http://www.fcc.gov/encyclopedia/emergency-access-advisory-committee-eaac">http://www.fcc.gov/encyclopedia/emergency-access-advisory-committee-eaac</a> (last accessed December 14, 2017).

Task Force on Optimal Public Safety Answering Point Architecture (TFOPA):
 TFOPA is a federal advisory committee that will provide recommendations to the Commission regarding actions that PSAPs can take to optimize their security, operations, and funding as they migrate to NG911. The Phase 1 final report was issued on January 29, 2016. Several supplemental reports were issued by various working groups in late 2016.

#### **Standards**

- The <u>CSRIC Best Practices Search Tool</u> allows you to search CSRIC's collection of Best Practices using a variety of criteria including Network Type, Industry Role, Keywords, Priority Levels, and BP Number.<sup>114</sup>
- CSRIC IV Working Group 1 Next Generation 9-1-1 Task 1 Subtask 1: Investigation into Location Improvements for Interim SMS (Text) to 9-1-1
- CSRIC IV Working Group 1 Next Generation 9-1-1 Task 1 Subtask 2: *PSAP Requests for Service for Interim SMS Text-to-9-1-1*
- CSRIC IV Working Group 1 Next Generation 9-1-1 Task 2: Location Accuracy and Testing for Voice-over-LTE Networks
- CSRIC IV Working Group 1 Next Generation 911 Task 3: Specification for Indoor Location Accuracy Test Bed
- CSRIC IV Working Group 4: Cybersecurity Risk Management and Best Practices
- CSRIC V Working Group 1 Task 1: Final Report Task 1: Optimizing PSAP Re-Routes
- CSRIC V Working Group 1 Task 2: Final Report Task 2: 911 Location-Based Routing
- TFOPA Working Group 1: Optimal Cybersecurity Approach for PSAPs,
   Supplemental Report, issued December 2, 2016
- TFOPA Working Group 2: *Phase II Supplemental Report: NG9-1-1 Readiness Scorecard*, issued December 2, 2016
- TFOPA Working Group 3: Funding Sustainment Model, issued December 2, 2016

#### Website http://www.fcc.gov/

<sup>&</sup>lt;sup>113</sup> FCC, Task Force on Optimal Public Safety Answering Point Architecture (TFOPA). Available at: https://www.fcc.gov/about-fcc/advisory-committees/general/task-force-optimal-public-safety-answering-point (last accessed December 14, 2017).

<sup>&</sup>lt;sup>114</sup> FCC, Public Safety and Homeland Security Bureau, CSRIC Best Practices. Available at: https://catalog.data.gov/dataset/csric-best-practices (last accessed December 14, 2017).

### Federal Geographic Data Committee (FGDC)

Name Federal Geographic Data Committee (FGDC)

**Type** Interagency Committee

Summary

FGDC is an interagency committee that promotes the coordinated development, use, sharing, and dissemination of geospatial data on a national basis. This nationwide data publishing effort is known as the National Spatial Data Infrastructure (NSDI). The NSDI is a physical, organizational, and virtual network designed to enable the development and sharing of this nation's digital geographic information resources. FGDC activities are administered through the FGDC Secretariat, hosted by the U.S. Geological Survey. <sup>115</sup>

Relevant Agencies  <u>FGDC Structure and Federal Agency and Bureau Representation</u>: In accordance with Office of Management and Budget (OMB) Circular A-16, the FGDC is chaired by the Secretary of the Interior with the Deputy Director for Management, OMB as Vice-Chair.<sup>116</sup>

**Standards** 

 FGDC-STD-016-2011: United States Thoroughfare, Landmark, and Postal Address Data Standard

### Coordinated Activities

OMB and the U.S. Congress set policy for federal agencies. The FGDC, a
federal interagency coordinating committee, is guided by those policies in
the design of programs, activities, and technologies. The FGDC sets
geospatial information policy in harmony with overall information policy.
The FGDC Secretariat engages in on-going strategic planning to ensure
continued investment of resources in high-value programs, activities and
technologies. 117

### Effects on NG911

2017).

• Develops standards pertaining to interoperability for data sharing.

Website <a href="http://www.fgdc.gov/">http://www.fgdc.gov/</a>

<sup>&</sup>lt;sup>115</sup> Federal Geographic Data Committee (FGDC). Available at: <a href="https://www.fgdc.gov/organization">https://www.fgdc.gov/organization</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>116</sup> FGDC, Structure. Available at: <a href="https://www.fgdc.gov/organization">https://www.fgdc.gov/organization</a> (last accessed December 14, 2017).

<sup>117</sup> FGDC, *Policies & Planning*. Available at: <a href="http://www.fgdc.gov/policyandplanning">http://www.fgdc.gov/policyandplanning</a> (last accessed December 14,

### **Industrial Internet Consortium (IIC)**

Name Industrial Internet Consortium (IIC)

**Type** Consortium of multinational corporations

**Summary** The IIC is a global, member-supported, organization that promotes the accelerated

growth of the Industrial Internet of Things (IIOT) by coordinating ecosystem initiatives to securely connect, control and integrate assets and systems of assets with people, processes and data using common architectures, interoperability and open standards to deliver transformational business and societal outcomes across

industries and public infrastructure. 118

Relevant Agencies • Parent organization is Object Management Group (OMG)

Guidance Documents

- Industrial Internet Security Framework (IISF)
- Industrial Internet Reference Architecture for Industrial Internet System
- Industrial IoT Analytics Framework

Effects on NG911

 Developed Industrial Internet Security Framework with a focus on securing the IIOT

Website <a href="http://www.iiconsortium.org/index.htm">http://www.iiconsortium.org/index.htm</a>

<sup>&</sup>lt;sup>118</sup> Information on the Industrial Internet Consortium is available at: <a href="http://www.iiconsortium.org/faq.htm">http://www.iiconsortium.org/faq.htm</a> (last accessed December 14, 2017).

### **Information Security Forum (ISF)**

Name Information Security Forum (ISF)

**Type** Global Information Systems Security and Risk Management Organization

Summary

ISF, an independent, not-for-profit association of leading organizations from around the world, investigates, clarifies and resolves key issues in cyber, information security, and risk management. The ISF develops best practice methodologies, processes, and solutions. The ISF's membership includes some of the world's major corporations, public sector bodies, and government departments. The ISF has a range of products and services available to members and non-members including research reports, tools, methodologies, and free webinars. 119

### Relevant Projects

- <u>Risk Management Tool</u>: The ISF's Risk Manager is designed to help organizations develop impact assessments, threat and vulnerability assessments, and evaluate and select controls to help mitigate threats to the organization.
- <u>Benchmark</u>: This tool help organizations manage and control information risk throughout their enterprise. The Benchmark allows comparison of organizational security arrangements against seven internationally recognized standards:
  - ISF Standard of Good Practice for Information Security
  - NIST Cyber Security Framework
  - The SANS Top 20 Critical Security Controls for Effective Cyber Defense
  - o Payment Card Industry Data Security Standard (PCI DSS) version 3.1
  - o ISO/IEC 27002: 2013
  - COBIT 5 for Information Security
  - o ISO/IEC 27002: 2005
- <u>ISF Webinar Programme</u>: The webinars provide organizations with an opportunity to find out more about research into key topics such as identifying and managing current and emerging threats. This includes content such as the unintended consequences of state intervention, big data, mobile applications and the Internet of Things (IoT), cybercrime and the growing skills gap in the information security industry.

<sup>&</sup>lt;sup>119</sup> ISF, About ISF. Available at: https://www.securityforum.org/about (last accessed December 14, 2017).

Standards The Standard of Good Practice for Information Security 2016: The standard

provides comprehensive controls and guidance on current and emerging information security topics enabling organizations to respond to the rapid

pace at which threats, technology and risks evolve.

Websites <a href="https://www.securityforum.org">https://www.securityforum.org</a>

### **Information Sharing and Analysis Organization (ISAO)**

Name Information Sharing and Analysis Organizations (ISAO)

**Type** Government Project

**Summary** 

The establishment of ISAOs allows communities of interest to share cyber threat information with each other on a voluntary basis, resulting in an effective ISAO Ecosystem. ISAOs may also, if they choose, participate in existing federal cybersecurity information sharing programs, providing access to near-real-time cyber threat indicators. The goal is to create deeper and broader networks of information sharing nationally that foster the development and adoption of automated mechanisms for the sharing of information to elevate the security of the Nation.

ISAO Standards Organizations work with existing information sharing organizations, owners and operators of critical infrastructure, relevant agencies, and other publicand private-sector stakeholders through a voluntary consensus standards development process to identify a common set of voluntary standards and guidelines for the creation and functioning of ISAOs. These standards address, but are not be limited to, contractual agreements, business processes, operating procedures, technical specifications, and privacy protections.

### Relevant Projects

 Using significant public input, more than 100 experts from various industry sectors, government agencies, and academia have established working groups, which are now actively working to develop initial documents. We have established an aggressive schedule to publish an initial set of documents that meets the urgent need to confront growing cyber threats as soon as possible while protecting vital privacy and security concerns.

#### **Standards**

- ISAO 300-1: Introduction to Information Sharing
- ISAO 600-2: US Government Relations, Programs, and Services
- ISAO SP 4000: Protecting Consumer Privacy in Cybersecurity Information Sharing

### Coordinated Activities

- Advanced Cyber Security Center
- Cybersecurity Analysis, Intelligence and Information Research Institute (CAIIRI)
- Cyber Information Sharing and Collaboration Program (CISCP) (DHS)
- Emergency Management and Response ISAC

### Effects on NG911

 Identifies standards and guidelines for robust and effective information sharing and analysis related to cybersecurity risks, incidents, and best practices.

Websites

https://www.isao.org/

### **Institute of Electrical and Electronics Engineers (IEEE)**

Name Institute of Electrical and Electronics Engineers (IEEE)

**Type** Professional Association

Summary

IEEE is the world's largest professional association with the core purpose to advance technological innovation and excellence for the benefit of humanity. IEEE and its members are essential to the global technical community and to technical professionals everywhere, and are universally recognized for the contributions of technology and of technical professionals in improving global conditions. <sup>120</sup>

#### Relevant Committees

- IEEE 802 LAN/MAN Standards Committee: The IEEE 802 LAN/MAN Standards Committee develops and maintains networking standards and recommended practices for local, metropolitan, and other area networks, using an open and accredited process, and advocates them on a global basis. The most widely used standards are for Ethernet, Bridging and Virtual Bridged LANs Wireless LAN, Wireless PAN, Wireless MAN, Wireless Coexistence, Media Independent Handover Services, and Wireless RAN. An individual Working Group provides the focus for each area.<sup>121</sup>
  - <u>IEEE 802.1 Higher Layer LAN Protocols Working Group</u>: The IEEE 802.1 Working Group is chartered to concern itself with and develop standards and recommend practices in the following area: 802 LANs, MANs, and other wide area networks (WANs), 802 Security, 802 overall network management, and protocol layers above the Media Access Control (MAC) and Logical Link Control (LLC) layers. The 802.1 Working Group has four active task groups: Time Sensitive Networking, Security, Data Center Bridging and OmniRAN.<sup>122</sup>
  - IEEE 802.3 Ethernet Working Group: Within the IEEE 802 LAN/MAN Standards Committee, the IEEE 802.3 Working Group develops standards and recommended practices for Ethernet networks.<sup>123</sup>

<sup>&</sup>lt;sup>120</sup>IEEE, *About IEEE*. Available at: <a href="https://www.ieee.org/about/vision-mission.html?WT.mc\_id=lp\_ab\_mav">https://www.ieee.org/about/vision\_mission.html?WT.mc\_id=lp\_ab\_mav</a> (last accessed January 5, 2018).

<sup>&</sup>lt;sup>121</sup> IEEE, *IEEE 802 LAN / MAN Standards Committee*. Available at: <a href="http://grouper.ieee.org/groups/802/index.shtml">http://grouper.ieee.org/groups/802/index.shtml</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>122</sup> IEEE, *IEEE 802.1 Working Group*. Available at: <a href="http://grouper.ieee.org/groups/802/1/">http://grouper.ieee.org/groups/802/1/</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>123</sup> IEEE, IEEE 802.3 Working Group. Available at: <a href="http://www.ieee802.org/3/">http://www.ieee802.org/3/</a> (last accessed December 14, 2017).

### Relevant Committees (continued)

- IEEE 802.11 Wireless LAN Working Group: The IEEE 802.11 Working Group develops standards and recommended practices to support development and deployment of wireless local area networks (WLANs).<sup>124</sup>
- IEEE 802.16 Broadband Wireless Access Working Group: The IEEE 802.16 Working Group develops standards and recommended practices to support development and deployment of broadband wireless MANs.<sup>125</sup>
- IEEE 802.18 Radio Regulatory Technical Advisory Group (RR-TAG): The RR-TAG supports the work of the IEEE 802 LMSC and the IEEE 802 wireless working groups and IEEE 802.11 (WLAN), IEEE 802.15 (WSN), IEEE 802.16 (WMAN), IEEE 802.20 (Wireless Mobility), IEEE 802.21 (Handoff/Interoperability Between Networks), and IEEE 802.22 (WRAN) by actively monitoring and participating in radio regulatory matters worldwide as an advocate for IEEE 802.<sup>126</sup>
- IEEE 802.19 Wireless Coexistence Working Group: IEEE 802.19
  develops standards for coexistence between wireless standards of
  unlicensed devices. IEEE 802.19 reviews coexistence assurance
  documents produced by working groups developing new wireless
  standards for unlicensed devices. 127
- IEEE 802.23 Emergency Services Working Group: The IEEE 802.23
   Working Group developed a 2011 final draft standard<sup>128</sup> titled *Local* and Metropolitan Area Networks-Emergency Services for Internet
   Protocol (IP) Based Citizen-to-Authority Communications. Due to
   lack of participation, this Working Group disbanded in June 2011.

#### Standards

- IEEE 802.1AB: Station and Media Access Control Connectivity Discovery
- IEEE 802.1AC: Media Access Control (MAC) Services Definition
- IEEE 802.1AR: Local and metropolitan area networks Secure Device Identity, Sept. 2017
- IEEE 802.3™-2015: IEEE Standard for Ethernet
- IEEE 802.11-2016: Wireless LAN Medium Access Control (MAC) and Physical Layer (PHY) Specifications
- IEEE 802.16-2017: Air Interface for Broadband Wireless Access Systems

<sup>&</sup>lt;sup>124</sup> IEEE, *IEEE 802.11 Wireless Local Area Networks*. Available at: <a href="http://www.ieee802.org/11/">http://www.ieee802.org/11/</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>125</sup> IEEE, *IEEE 802.16 Working Group on Broadband Wireless Access Standards*. Available at: http://www.ieee802.org/16/ (last accessed December 14, 2017).

<sup>&</sup>lt;sup>126</sup> IEEE, *IEEE 802.18 Radio Regulatory Technical Advisory Group (RR-TAG)*. Available at: grouper.ieee.org/groups/802/18/ (last accessed December 14, 2017).

<sup>&</sup>lt;sup>127</sup> IEEE, *IEEE 802.19 Wireless Coexistence Working Group.* Available at: <a href="http://grouper.ieee.org/groups/802/19/">http://grouper.ieee.org/groups/802/19/</a> (last accessed December 14, 2017).

<sup>&</sup>lt;sup>128</sup> IEEE, *IEEE 802.23 Emergency Services Working Group.* Available at: <a href="https://mentor.ieee.org/802.23/dcn/11/23-11-0015-00-ESWG-802-23-final-draft-d1pt0-pdf.pdf">https://mentor.ieee.org/802.23/dcn/11/23-11-0015-00-ESWG-802-23-final-draft-d1pt0-pdf.pdf</a> (last accessed December 14, 2017).

### Standards (continued)

- IEEE 802.19.1a-2017: Telecommunications and information exchange between systems Local and metropolitan area networks Specific requirements Part 19: TV White Space Coexistence Methods
- IEEE 1512-2006: Common Incident Management Message Sets for Use by Emergency Management Centers
- IEEE 1903-2011: Functional Architecture of Next Generation Service Overlay Networks

### Coordinated Activities

- WiMAX Forum
- 3GPP
- IETF
- ANSI: IEEE is an ANSI-accredited SDO.

Website

http://www.ieee.org/

### **Internet Engineering Task Force (IETF)**

Name Internet Engineering Task Force (IETF)

Type International Standards Organization—Industry (Networking)

Summary

IETF's mission is to produce high quality, relevant technical and engineering documents that influence the way people design, use, and manage the Internet, in such a way as to make the Internet work better. These documents include protocol standards, current best practices, and informational documents of various kinds.<sup>129</sup>

Relevant Working Groups Emergency Context Resolution with Internet Technologies (ecrit): In a number of areas, the public switched telephone network (PSTN) has been configured to recognize an explicitly specified number as a call for emergency services. These numbers (e.g., 911, 112) relate to an emergency service context and depend on a broad, regional configuration of service contact methods and a geographically constrained context of service delivery. Successful delivery of an emergency service call within those systems requires both an association of the physical location of the originator with an appropriate emergency service center and call routing to deliver the call to the center. Calls placed using Internet technologies do not use the same systems to achieve those goals, and the common use of overlay networks and tunnels (either as virtual private networks [VPNs] or for mobility) makes meeting them more challenging. There are, however, Internet technologies available to describe location and to manage call routing. This Working Group will describe when these may be appropriate and how they can be used, and is considering emergency services calls that might be made by any user of the Internet. 130

<sup>&</sup>lt;sup>129</sup> Internet Engineering Task Force (IETF), *Mission Statement*. Available at: <a href="http://www.ietf.org/about/mission.html">http://www.ietf.org/about/mission.html</a> (last accessed December 15, 2017).

<sup>130</sup> IETF, *Emergency Context Resolution with Internet Technology (ecrit)*. Available at: <a href="https://datatracker.ietf.org/wg/ecrit/documents/">https://datatracker.ietf.org/wg/ecrit/documents/</a> (last accessed December 15, 2017).

### Relevant Working Groups (continued)

• Geographic Location/Privacy (GEOPRIV): As of November 2014, this Working Group is listed as "concluded." IETF recognized that many applications are emerging that require geographic and civic location information about resources and entities, and that the representation and transmission of that information had significant privacy and security implications. It has created a suite of protocols that allows such applications to represent and transmit such location objects and to allow users to express policies on how these representations are exposed and used. GEOPRIV was chartered to continue to develop and refine representations of location in Internet protocols and to analyze the authorization, integrity, and privacy requirements that must be met when these representations of location are created, stored, and used. The group created and refined mechanisms for the transmission of these representations to address the requirements that have been identified.<sup>131</sup>

#### **Standards**

- Request for Comment (RFC) 2328: OSPF Version 2
- RFC 2474: Definition of the Differentiated Services Field (DS Field) in the IPv4 and IPv6 Headers
- RFC 2475: An Architecture for Differentiated Services
- RFC 3261: SIP: Session Initiation Protocol
- RFC 3262: Reliability of Provisional Responses in Session Initiation Protocol (SIP)
- RFC 3263: Session Initiation Protocol (SIP): Locating SIP Servers
- RFC 3264: An Offer/Answer Model with Session Description Protocol (SDP)
- RFC 3411: An Architecture for Describing Simple Network Management Protocol (SNMP) Management Frameworks
- RFC 3412: Message Processing and Dispatching for the Simple Network Management Protocol (SNMP)
- RFC 3413: Simple Network Management Protocol (SNMP) Applications
- RFC 3414: User-based Security Model (USM) for version 3 of the Simple Network Management Protocol (SNMPv3)
- RFC 3415: View-based Access Control Model (VACM) for the Simple Network Management Protocol (SNMP)
- RFC 3416: Version 2 of the Protocol Operations for the Simple Network Management Protocol (SNMP)
- RFC 3417: Transport Mappings for the Simple Network Management Protocol (SNMP)
- RFC 3418: Management Information Base (MIB) for the Simple Network Management Protocol (SNMP)
- RFC 3550: RTP: A Transport Protocol for Real-Time Applications
- RFC 3693: Geopriv Requirements
- RFC 3856: A Presence Event Package for the Session Initiation Protocol (SIP)
- RFC 3863: Presence Information Data Format (PIDF)

<sup>&</sup>lt;sup>131</sup> IETF, Geographic Location / Privacy (geopriv). Available at: <a href="http://datatracker.ietf.org/wg/geopriv/charter/">http://datatracker.ietf.org/wg/geopriv/charter/</a> (last accessed January 3, 2018).

### Standards (continued)

- RFC 3966: The tel URI for Telephone Numbers
- RFC 3986: Uniform Resource Identifier (URI): Generic Syntax
- RFC 4079: A Presence Architecture for the Distribution of GEOPRIV Location Objects
- RFC 4103: RTP Payload for Text Conversation
- RFC 4119: A Presence-based GEOPRIV Location Object Format
- RFC 4271: A Border Gateway Protocol 4 (BGP-4)
- RFC 4975: The Message Session Relay Protocol (MSRP)
- RFC 4976: Relay Extensions for the Message Sessions Relay Protocol (MSRP)
- RFC 5012: Requirements for Emergency Context Resolution with Internet Technologies
- RFC 5069: Security Threats and Requirements for Emergency Call Marking and Mapping
- RFC 5139: Revised Civic Location Format for Presence Information Data Format Location Object (PIDF-LO)
- RFC 5194: Framework for Real-Time Text over IP Using the Session Initiation Protocol (SIP)
- RFC 5222: LoST: A Location-to-Service Translation Protocol (updated by RFC 6848)
- RFC 5223: Discovering Location-to-Service Translation (LoST) Servers Using the Dynamic Host Configuration Protocol (DHCP)
- RFC 5246: The Transport Layer Security (TLS) Protocol Version 1.2 (update in progress)
- RFC 5340: OSPF for IPv6
- RFC 5411: A Hitchhiker's Guide to the Session Initiation Protocol (SIP)
- RFC 5491: GEOPRIV Presence Information Data Format (PIDF-LO) Usage Clarification, Considerations, and Recommendations
- RFC 5582: Location-to-URL Mapping Architecture and Framework
- RFC 5880: Bidirectional Forwarding Detection (BFD)
- RFC 5881: Bidirectional Forwarding Detection (BFD) for IPv4 and IPv6 (Single Hop)
- RFC 5882: Generic Application of Bidirectional Forwarding Detection (BFD)
- RFC 5985: HTTP-Enabled Location Delivery (HELD)
- RFC 6135: An Alternative Connection Model for the Message Session Relay Protocol (MSRP)
- RFC 6155: Use of Device Identity in HTTP-Enabled Location Delivery (HELD)
- RFC 6442: Location Conveyance for the Session Initiation Protocol
- RFC 6443: Framework for Emergency Calling Using Internet Multimedia
- RFC 6446: Session Initiation Protocol (SIP) Event Notification Extension for Notification Rate Control
- RFC 6447: Filtering Location Notifications in the Session Initiation Protocol (SIP)
- RFC 6665: SIP-Specific Event Notification
- RFC 6714: Connection Establishment for Media Anchoring (CEMA) for the Message Session Relay Protocol (MSRP)

### Standards (continued)

- RFC 6739: Synchronizing Service Boundaries and <mapping> Elements Based on the Location-to-Service Translation (LoST) Protocol
- RFC 6753: A Location Dereference Protocol Using HTTP-Enabled Location Delivery (HELD)
- RFC 6772: Geolocation Policy: A Document Format for Expressing Privacy Preferences for Location Information
- RFC 6739: Synchronizing Service Boundaries and <mapping> Elements Based on the Location-to-Service Translation (LoST) Protocol
- RFC 6848: Specifying Civic Address Extensions in the Presence Information Data Format Location Object (PIDF-LO)
- RFC 6881: Best Current Practice for Communications Services in Support of Emergency Calling
- RFC 6915: Flow Identity Extension for HTTP-Enabled Location Delivery (HELD)
- RFC 7035: Relative Location Representation
- RFC 7044: An Extension to the Session Initiation Protocol (SIP) for Request History Information
- RFC 7090: Public Safety Answering Point (PSAP) Callback
- RFC 7105: Using Device-Provided Location-Related Measurements in Location Configuration Protocols
- RFC 7163: URN for Country-Specific Emergency Services
- RFC 7199: Location Configuration Extensions for Policy Management
- RFC 7216: Location Information Server (LIS) Discovery Using IP Addresses and Reverse DNS
- RFC 7378: Trustworthy Location
- RFC 7406: Extensions to the Emergency Services Architecture for Dealing With Unauthenticated and Unauthorized Devices
- RFC 7459: Representation of Uncertainty and Confidence in the Presence Information Data Format Location Object (PIDF-LO)
- RFC 7701: Multi-party Chat Using the Message Session Relay Protocol (MSRP)
- RFC 7840: A Routing Request Extension for the HTTP-Enabled Location Delivery (HELD) Protocol
- RFC 7852: Additional Data Related to an Emergency Call
- RFC 7977: The WebSocket Protocol as a Transport for the Message Session Relay Protocol (MSRP)
- RFC 8148: Next-Generation Vehicle-Initiated Emergency Calls
- Internet Draft: MSRP over Data Channels
- Internet Draft: Data-Only Emergency Calls
- Internet Draft: A LoST extension to return complete and similar location info

### Coordinated Activities

- ETSI EMTEL
- NENA

# Effects on NG911

• Develops standards that enable text and multimedia transmission from the caller to the NG911 system (transport of data).

Website

http://www.ietf.org/

### **International Academies of Emergency Dispatch (IAED)**

Name International Academies of Emergency Dispatch (IAED)

**Type** Professional Organization

**Summary** IAED's mission is to advance and support the public-safety emergency

telecommunications professional and ensure that citizens in need of emergency, health, and social services are matched safely, quickly, and effectively with the

most appropriate resource. 132

**Certifications** • ETC: Emergency Telecommunicator Certification

EMD: Emergency Medical Dispatch Certification

EFD: Emergency Fire Dispatch Certification

EPD: Emergency Police Dispatch Certification

ED-Q: Quality Improvement Certification

CCM: Communication Center Manager

• Executive Certification Course

Effects on NG911

• May drive requirements based on call-handling protocols.

Website <a href="http://www.emergencydispatch.org/">http://www.emergencydispatch.org/</a>

<sup>&</sup>lt;sup>132</sup> International Academies of Emergency Dispatch (IAED), *Organization*. Available at: <a href="http://www.emergencydispatch.org/Organization">http://www.emergencydispatch.org/Organization</a> (last accessed December 15, 2017).

### **International Organization of Standardization (ISO)**

Name International Organization of Standardization (ISO)

Type International Standards Organization

Summary

ISO is the world's largest developer and publisher of international standards. ISO is a network of the national standards institutes of 163 countries, with a Central Secretariat in Geneva, Switzerland, that coordinates the system. ISO is a nongovernmental organization that forms a bridge between the public and private sectors. An annual meeting is held of the Organization's General Assembly, the governing body. Many of the ISO's member institutes are part of the governmental structure of their countries, or are mandated by their government. Other members have their roots uniquely in the private sector, having been set up by national partnerships of industry associations. Therefore, ISO enables a consensus to be reached on solutions that meet both the requirements of business and the broader needs of society. 133

#### **Standards**

- ISO 19115-1: Geographic information Metadata Part 1: Fundamentals
- ISO/IEC 20000-1: Information technology Service management Part 1: Service management system requirements
- ISO/IEC 24760-1:2011: Information technology Security techniques A framework for identity management – Part 1: Terminology and concepts
- ISO/IEC 24760-2:2015: Information technology Security techniques A framework for identity management – Part 2: Reference architecture and requirements
- ISO/IEC 24760-3: Information technology Security techniques A framework for identity management – Part 3: Practice
- The ISO 27000 family is a series of standards related to information security. Below is a selection of standards that can be applied to NG911 networks and operations. Please note that other standards in the ISO 27000 family also may be applicable to NG911 networks and operations.
  - ISO/IEC 27000:2016: Information technology Security techniques

     Information security management systems Overview and vocabulary

<sup>&</sup>lt;sup>133</sup> International Organization of Standards (ISO), *About ISO*. Available at: <a href="https://www.iso.org/structure.html">https://www.iso.org/structure.html</a> (last accessed December 15, 2017).

# Standards (continued)

- ISO/IEC 27003:2010: Information technology Security techniques

   Information security management system implementation
   guidance
- ISO/IEC 27004:2016: Information technology Security techniques

   Information security management Monitoring, measurement,
   analysis and evaluation
- ISO/IEC 27005:2011: Information technology Security techniques
   Information security risk management
- ISO/IEC 27011:2016: Information technology Security techniques
   Code of practice for Information security controls based on
   ISO/IEC 27002 for telecommunications organizations
- ISO/IEC 27031:2011: Information technology Security techniques

   Guidelines for information and communication technology
   readiness for business continuity
- ISO/IEC 27032:2012: Information technology Security techniques
   Guidelines for cybersecurity
- ISO/IEC 27033-1:2015: Information technology Security techniques – Network security – Part 1: Overview and concept
- ISO/IEC 27033-2:2012: Information technology Security techniques – Network security – Part 2: Guidelines for the design and implementation of network security
- ISO/IEC 27033-3:2010: Information technology Security techniques – Network security – Part 3: Reference Networking scenarios – Threats, design techniques and control issues
- ISO/IEC 27033-4:2014: Information technology Security techniques – Network security – Part 4: Securing communications between networks using security gateways
- ISO/IEC 27033-5:2013: Information technology Security techniques – Network security – Part 5: Securing communications across networks using Virtual Private Networks (VPNs)
- ISO/IEC 27033-6:2016: Information technology Security techniques – Network security – Part 6: Securing wireless IP network access
- ISO/IEC 27035-1:2016: Information technology Security techniques – Information security incident management – Part 1: Principles of incident management
- ISO/IEC 27035-2:2016: Information technology Security techniques – Information security incident management – Part 2: Guidelines to plan and prepare for incident response
- ISO/IEC 27037:2012: Information technology Security techniques

   Guidelines for identification, collection, acquisition and
   preservation of digital evidence

# Standards (continued)

- ISO/IEC CD 29003: Information technology Security techniques Identity proofing (under development)
- ISO/IEC 29115:2013: Information technology Security techniques Entity authentication assurance framework
- ISO/IEC 29146:2016: Information technology Security techniques A framework for access management

Website <a href="http://www.iso.org/">http://www.iso.org/</a>

### **International Telecommunication Union (ITU)**

Name International Telecommunication Union (ITU) Standardization Section (ITU-T)

Type International Standards Organization

**Summary** Through its work on standardization, ITU develops technical standards (known as

Recommendations) that facilitate the use of public telecommunication services and systems for communications during emergency, disaster relief, and mitigation operations. In such circumstances, technical features need to be in place to ensure that users who must communicate at a time of disaster have the communication channels they need, with appropriate security and with the best possible quality of service. 134

Relevant Study Groups

- Study Group 2: Study Group 2 is responsible for the numbering standard ITU-T Recommendation, E.164, which has played a key role in shaping the telecommunications networks of today. E.164 provides the structure and functionality for telephone numbers; without it, individuals would not be able to communicate internationally. In recent years, Study Group 2 has worked on E.164 Number Mapping (ENUM), an IETF protocol for entering E.164 numbers into the Internet domain name system (DNS). A less well-known, but equally important product of Study Group 2 is E.212, which describes a system to identify mobile devices as they move from network to network. International mobile subscriber identity (IMSI) is a critical part of the modern mobile telecoms system, allowing a roaming mobile terminal to be identified in another network and subsequently for querying of the home network for subscription and billing information. 135
- <u>Study Group 11</u>: Study Group 11 (SG 11) is the "signaling" group within ITU-T; it produces ITU-T Recommendations that define how telephone calls and other calls such as data calls are handled in the network. SG11 is tasked with developing signaling requirements and protocols for Software-defined Networking (SDN), and this work aligns with the functional requirements and architectures developed by ITU-T Study Group 13 (Future networks). 136

<sup>&</sup>lt;sup>134</sup> International Telecommunication Union (ITU), *Emergency Telecoms*. Available at: <a href="http://www.itu.int/en/ITU-T/emergencytelecoms/Pages/default.aspx">http://www.itu.int/en/ITU-T/emergencytelecoms/Pages/default.aspx</a> (last accessed December 15, 2017).

<sup>&</sup>lt;sup>135</sup> ITU, Study Group 2 at a Glance. Available at: <a href="http://www.itu.int/en/ITU-T/about/groups/Pages/sg02.aspx">http://www.itu.int/en/ITU-T/about/groups/Pages/sg02.aspx</a> (last accessed December 15, 2017).

<sup>&</sup>lt;sup>136</sup> ITU, *Study Group 11 at a Glance*. Available at: <a href="http://www.itu.int/en/ITU-T/about/groups/Pages/sg11.aspx">http://www.itu.int/en/ITU-T/about/groups/Pages/sg11.aspx</a> (last accessed December 15, 2017).

### Relevant Study Groups (continued)

 <u>Study Group 13</u>: Study Group 13 has led ITU's standardization work on next-generation networks and now caters to the evolution of NGNs, while focusing on future networks and network aspects of mobile telecommunications.<sup>137</sup>

#### **Standards**

- ITU-T P.800.2: Mean opinion score interpretation and reporting
- ITU-T X.509: Information technology Open Systems Interconnection The Directory: Public-key and attribute certificate frameworks
- ITU-T Y.1271: Framework(s) on network requirements and capabilities to support emergency telecommunications over evolving circuit-switched and packet-switched networks
- ITU-T Y.2705: Minimum security requirements for the interconnection of Emergency Telecommunications Service (ETS)
- ITU-T Y.4455: Reference architecture for Internet of things network service capability exposure

# Coordinated Activities

• IETF: In recent years, Study Group 2 has worked on ENUM, an IETF protocol for entering E.164 numbers into the Internet DNS. 138

Website <a href="http://w">http://w</a>

http://www.itu.int/

<sup>&</sup>lt;sup>137</sup> ITU, *Study Group 13 at a Glance*. Available at: <a href="http://www.itu.int/en/ITU-T/about/groups/Pages/sg13.aspx">http://www.itu.int/en/ITU-T/about/groups/Pages/sg13.aspx</a> (last accessed December 15, 2017).

<sup>&</sup>lt;sup>138</sup> ITU, ENUM. Available at: <a href="http://www.itu.int/osg/spu/enum/">http://www.itu.int/osg/spu/enum/</a> (last accessed December 15, 2017).

#### **ISACA®**

Name ISACA®

Type Global Information Systems Security Organization

Summary

ISACA® is the voice of the information systems audit, IT governance, risk management and cybersecurity professions. ISACA helps enterprises develop strong IT workforces by inspiring and equipping individuals to be more capable, valuable and successful in the fast-changing world of information technology and business.

By offering industry-leading knowledge, standards, credentialing and education, ISACA enables professionals to apply technology in ways that instill confidence, address threats, drive innovation and create positive momentum for their organizations.

ISACA is a global non-profit association of 140,000 professionals in 187 countries. ISACA also offers the Cybersecurity Nexus™ (CSX), a holistic cybersecurity resource, and COBIT®, a business framework to govern enterprise technology. <sup>139</sup>

COBIT 5 is the only business framework for the governance and management of enterprise IT. It is the product of a global task force and development team from ISACA. COBIT 5 is generic and useful for enterprises of all sizes, whether commercial, not-for-profit or in public sector. COBIT 5 is used by those who have the primary responsibility for business processes and technology, depend on technology for relevant and reliable information, and provide quality, reliability and control of information and related technology. Key COBIT 5 users include enterprise executives and consultants in the following areas:

- Audit and Assurance
- Compliance
- IT Operations
- Governance
- Security and Risk Management<sup>140</sup>

<sup>&</sup>lt;sup>139</sup> ISACA, *About ISACA*. Available at: <a href="http://www.isaca.org/about-isaca/pages/default.aspx">http://www.isaca.org/about-isaca/pages/default.aspx</a> (last accessed December 15, 2017).

<sup>&</sup>lt;sup>140</sup> COBIT, About COBIT 5. Available at: <a href="https://cobitonline.isaca.org/about">https://cobitonline.isaca.org/about</a> (last accessed December 15, 2017).

### Relevant Committees

- ISACA coordinates and participates in numerous committees, working groups and advisory groups. Those who serve on ISACA's volunteer bodies provide ISACA with insights and expertise from around the world, facilitating the execution of ISACA's strategy while interacting and forming connections with peers worldwide. Additional information is available on ISACA's website and include:
  - Government and Regulatory Agency (GRA)
  - Certification

### Relevant Projects

• Voice-over Internet Protocol (VoIP) Audit/Assurance Program: IT audit and assurance professionals are expected to use the program document to develop a customized program for the environment in which they are performing an assurance process related to information systems security. The document is to be used as a review tool and starting point and not intended to be a checklist or questionnaire. It is assumed that the IT audit and assurance professional has the necessary subject matter expertise required to conduct the work and is supervised by a professional with the Certified Information Systems Auditor (CISA) designation and/or necessary subject matter expertise to adequately review the work performed.

A typical VoIP network comprises a complex series of cooperating protocols, networks (wireless and wired), servers, security architectures, special services (such as E-911), backup and recovery systems, and interfaces to the PSTN.

During the audit planning process, the auditor must determine the scope of the audit. Depending on the specific implementation, this may include:

- Evaluation of governance, policies, and oversight relating to VoIP
- o Data classification policies and management
- The appropriate VoIP business case, actual deployment or upgrade processes, strategy and implementation controls
- Technical architecture(s), including security systems, multiple platforms (different vendors which supply and/or support VoIP), interfaces with data networks, backup and recovery, data retention and destruction policy, and technology
- Assessments of IT infrastructure and personnel to support the VoIP architecture(s)
- Baseline configurations of deployed hardware and software
- Issues related to decentralized VoIP servers
- o Issues related to failover clustering, where appropriate

Security considerations for the PSTN (or dial-up) are outside the scope of this document. 141

<sup>&</sup>lt;sup>141</sup> ISACA, *Voice-over Internet Protocol (VoIP) Audit/Assurance Program*. Available at: http://www.isaca.org/Knowledge-Center/Research/ResearchDeliverables/Pages/Voice-over-Internet-Protocol-VoIP-Audit-Assurance-Program.aspx (last accessed December 15, 2017).

### Relevant Projects (continued)

- <u>COBIT 5 Assessment Programme</u>: The Programme is the basis for assessing an enterprise's processes for the governance and management of information technology and related services as described in COBIT 5. The Programme consists of the following segments:
  - Process Assessment Model
  - o Self-Assessment Guide
  - Assessor Guide

It enables the evaluation of selected IT processes. The assessment results provide a determination of process capability and can be used for process improvement, delivering value to the business, measuring the achievement of current or projected business goals, benchmarking, consistent reporting and organizational compliance.

The process capability is expressed in terms of attributes grouped into capability levels and the achievement of specific process attributes as defined in ISO/IEC 15504-2. Processes can be assessed individually or alternatively in logical groups. As such, scoping areas have been defined based on previously developed mappings, published by ISACA, which will allow for focused assessments. These scoping areas include:

- Capability of IT processes to support cloud services
- Capability of IT processes to support achievement of IT and business goals
- Capability of IT processes to support SOX compliance
- $\circ$  Capability of IT processes to support the enterprise governance of  $\mathrm{IT}^{142}$
- Cybersecurity Nexus™ (CSX): CSX is a security knowledge platform and professional program from ISACA. CSX is focused on helping shape the future of cybersecurity through cutting-edge thought leadership, as well as training and certification programs for the professionals who are leading it there. Building on the strength of ISACA's globally-recognized expertise, it gives cybersecurity professionals a smarter way to keep organizations and their information more secure. With CSX, business leaders and cyber professionals can obtain the knowledge, tools, guidance and connections to be at the forefront of a vital and rapidly changing industry. 143

#### Certifications

- Certified Information Systems Auditor (CISA)
- Certified Information Security Manager (CISM)
- Certified in the Governance of Enterprise IT (CGEIT)
- Certified in Risk and Information Systems Control (CRISC)

<sup>&</sup>lt;sup>142</sup> ISACA, *COBIT 5 Assessment Programme*. Available at: <a href="http://www.isaca.org/COBIT/Pages/Product-Family.aspx#process">http://www.isaca.org/COBIT/Pages/Product-Family.aspx#process</a> (last accessed December 15, 2017).

<sup>&</sup>lt;sup>143</sup> ISACA, *Cybersecurity Nexus*. Available at: <a href="http://www.isaca.org/cyber/Pages/default.aspx">http://www.isaca.org/cyber/Pages/default.aspx</a> (last accessed December 15, 2017).

# Coordinated Activities

ISACA is a global non-profit association of professionals in 187 countries
that collaborate to help global professionals lead, adapt and assure trust in
an evolving digital world by offering innovative and world-class knowledge,
standards, networking, credentialing and career development.

Websites <a href="https://www.isaca.org/">https://www.isaca.org/</a>

https://cobitonline.isaca.org/

### **National Emergency Number Association (NENA)**

Name

National Emergency Number Association (NENA)

Type Summary National Standards Organization (ANSI-accredited)

NENA serves its members and the greater public safety community as the only professional organization solely focused on 9-1-1 policy, technology, operations, and education issues. With more than 7,000 members in 48 chapters across the U.S. and around the globe, NENA promotes implementation and awareness of 9-1-1, as well as international three-digit emergency communications systems. NENA is an ANSI-accredited standards developer.

NENA works with 9-1-1 professionals nationwide, public policy leaders, emergency services and telecommunications industry partners, like-minded public safety associations, and other stakeholder groups to develop and carry out critical programs and initiatives; to facilitate the creation of an IP-based NG9-1-1 system; and to establish industry-leading standards, training, and certifications. Through the association's efforts to provide effective and efficient public safety solutions, NENA strives to protect human life, preserve property, and maintain the security of our communities.

NENA began work on what is now termed NG9-1-1 in 2000 with discussion and then production of the NENA Future Path Plan for a technologically updated and more feature-rich replacement for E9-1-1. In 2003, NENA established a committee to develop the technical nature and architecture of NG9-1-1, recognizing that this would also require various other work efforts over time to define databases management, system operations and administration, and PSAP operations requirements and standards, as well as transition plans. The NENA NG9-1-1 Project was formed to tie all aspects together.

### Relevant Committees

- NENA NG9-1-1 Project encompasses and coordinates many actions aimed to accomplish the capabilities for IP-based NG9-1-1:
  - Core systems and technical development
  - PSAP operations
  - NG9-1-1 system operations
  - Interconnection and security
  - o Policy change needs and methods development
  - Transition planning
  - o Public education and PSAP training
  - Interoperability testing (<u>Industry Collaboration Events [ICE]</u>)

There are also plans to conduct a distributed Pilot Testing process to result in national testing recommendations.

#### Standards

#### Data and Network Standards

- NENA 02-010 v9: NENA Standard Data Formats For 9-1-1 Data Exchange & GIS Mapping
- NENA 02-011 v7.1: NENA Data Standards For Local Exchange Carriers, ALI Service Providers & 9-1-1 Jurisdictions
- NENA 02-014 v1: NENA GIS Data Collection and Maintenance Standards
- NENA 02-015 v1: NENA Technical Standard for Reporting and Resolving ANI/ALI Discrepancies and No Records Found for Wireline, Wireless and VoIP Technologies
- o NENA 03-509 v1: Femtocell and UMA TID
- o NENA 04-005 v1: NENA ALI Query Service Standard
- NENA 06-750 v3: NENA Technical Requirements Document On Model Legislation E9-1-1 for Multi-Line Telephone Systems
- NENA 08-001 v2: NENA Interim VoIP Architecture for Enhanced
   9-1-1 Services (i2)
- NENA 08-503 v1: VoIP Characteristics Technical Information Document
- NENA 08-505 v1: NENA Recommended Method(s) for Location Determination to Support IP-Based Emergency Services
- NENA 08-752 v1: NENA Technical Requirements Document For Location Information to Support IP-Based Emergency Services
- NENA 71-001 v1: NENA Standard For NG9-1-1 Additional Data (update in progress)
- NENA 71-501: Synchronizing GIS System Databases with MSAG & ALI
- NENA-STA-004.1.1-2014: NENA Next Generation 9-1-1 (NG9-1-1)
   United States Civic Location Data Exchange Format (CLDXF)

   Standard
- NENA-STA-005.1-2017: NENA Standards for the Provisioning and Maintenance of GIS data to ECRF and LVFs
- o NENA-STA-006.1-201X: GIS Data Model for NG9 1-1 (in progress)
- NENA-REQ-002.1-2016: NENA Next Generation 9-1-1 Data Management Requirements
- NENA-INF-009.1-2014: Requirements for a National Forest Guide Information Document
- NENA-INF-014.1-2015: NENA Information Document for Development of Site/Structure Address Point GIS Data for 9-1-1
- NENA TBD: Discrepancy, Performance and Audits for NG9-1-1 (in progress)
- APCO/NENA 2.105.1-2017: NG9-1-1 Emergency Incident Data Document (EIDD)

# Standards (continued)

#### Policy Routing Standards

- NENA 71-502 v1: An Overview of Policy Rules for Call Routing and Handling in NG9-1-1
- NENA STA-003.1.1-2014: NENA Standard for NG9-1-1 Policy Routing Rules
- NENA-INF-011.1-2014: NENA NG9-1-1 Policy Routing Rules Operations Guide

#### Security Standards

- NENA 75-001: NENA Security for Next-Generation 9-1-1 Standard (NG-SEC)
- NENA 75-502 v1: Next Generation 9-1-1 Security (NG-SEC) Audit Checklist
- NENA-INF-015.1-2016: NENA Next Generation 9-1-1 Security (NG-SEC) Information Document

#### • NG9-1-1 Architecture Standards

- NENA 08-002 v1: NENA Functional and Interface Standards for Next Generation 9-1-1 Version 1.0 (i3)
- NENA 08-501 v1: NENA Technical Information Document on the Network Interface to IP Capable PSAP
- NENA-INF-016.2.2018: NENA Emergency Services IP Network Design for NG9-1-1 (NID)
- O NENA 08-751 v1: NENA i3 Technical Requirements Document
- NENA-INF-0.25.2-2017: NENA Virtual PSAP Management Operations Information Document (OID)
- NENA 73-501 v1: Use Cases & Suggested Requirements for Non-Voice-Centric (NVC) Emergency Services
- NENA-STA-010.2-2016: Detailed Functional and Interface Specification for the NENA i3 Solution
- NENA/APCO-REQ-001.1.1-2016: NENA/APCO Next Generation 9-1-1
   Public Safety Answering Point Requirements
- NENA-INF-003.1-2013: NENA Potential Points of Demarcation in NG9-1-1 Networks Information Document
- NENA-INF-018.1-2017: NENA Non-Mobile Wireless Service Interaction Information Document
- o NENA-INF-TBD: NENA Classes of Service

# Standards (continued)

#### • PSAP Operations, Training and Public Education Standards

- NENA 04-004: NENA Recommended Generic Standards for E9-1-1 PSAP Intelligent Workstations
- NENA 54-750 v1: NENA/APCO Human Machine Interface & PSAP Display Requirements (ORD)
- o NENA 56-005: NENA Standard for 9-1-1 Call Processing
- NENA 57-750 v1: NG9-1-1 System and PSAP Operational Features and Capabilities Requirements NENA 04-004: NENA Recommended Generic Standards for E9-1-1 PSAP Intelligent Workstations
- NENA-INF-007.1-2013: NENA Information Document for Handling Text-to-9-1-1 in the PSAP
- NENA-INF-012.2-2015: NENA Inter-Agency Agreements Model Recommendations Information Document
- NENA-INF-019.2-2016: NENA Resource, NENA Hazard and Vulnerability Analysis Information Document
- o NENA-INF-023.1-2017: Call Blocking
- NENA-REF-002.2-2014: PSAP Interim Text-to-9-1-1 Support Documents
- NENA-REF-003.1-2015: NENA Text-to-9-1-1 Public Education
- NENA Standard for Department of Defense Notifications
- o SMS Text-to-9-1-1 Resources for PSAPs and 9-1-1 Authorities
- o 9-1-1 Authorities Guide to NG9-1-1
- Recommended NG9-1-1 Public Education Plan for Elected Officials and Decision Makers

#### • (Management of) NG9-1-1 System Operations

- o NENA-STA-008.2-2014: NENA Registry System Standard
- o NENA-INF-TBD: Monitoring and Managing NG9-1-1

#### • Transition Standards

- NENA-INF-006.1-2014: NENA NG9-1-1 Planning Guidelines Information Document
- NENA-INF-008.2-2013: NENA NG9-1-1 Transition Plan Considerations Information Document
- Next Generation 9-1-1 Transition Policy Implementation Handbook
- NENA-INF-021.1-201X: NENA Request for Proposal Considerations Information Document

#### Reference Standards

 NENA ADM-000.21.1-2018: NENA Master Glossary of 9-1-1 Terminology

# Coordinated Activities

- USDOT NG911 Initiative
- EIDE
- Integrated Justice Information Systems (IJIS)
- Next Generation Partner Program (NGPP) coordinates with various industry vendors and public safety groups
- NG9-1-1 ICE coordinates with industry vendors on interoperability and standards compliance

# Coordinated Activities (continued)

- ATIS ESIF regarding emergency services interconnection issues N11 consortium for coordinating interactions between NG911 and N11 services
- Coalition of Geospatial Organizations (COGO)
- Urban and Regional Information Systems Association (URISA)
- National Center for Missing and Exploited Children (NCMEC)
- FCC CSRIC / TFOPA
- ANSI: NENA is an ANSI-accredited SDO.
- Implementation and Coordination Office (ICO) 911 Resource Center

# Effects on NG911

- Defines ESInet (transport and connectivity) requirements and characteristics, beyond generic IP networking standards
- Defines NG9-1-1 IP function and interface standards for NG9-1-1 core architecture
- Defines NG9-1-1 databases used to control call-routing processes
- Supports location requirements and standards
- Defines NG9-1-1 interface options for originating service provider entry to the system
- Defines emergency entity functionality in coordination with NG9-1-1 system functions
- Defines PSAP functional entity downstream interfaces
- Defines mechanisms for acquisition of additional data from beyond the NG9-1-1 system
- Addresses PSAP operations

#### Website

http://www.nena.org/

http://www.nena.org/?page=Standards

### **National Fire Protection Association (NFPA)**

Name National Fire Protection Association (NFPA)

**Type** National Standards Organization (ANSI-accredited)

**Summary** NFPA is a global nonprofit organization, established in 1896, devoted to eliminating

death, injury, property and economic loss due to fire, electrical and related

hazards.144

**Standards** 

NFPA 70: National Electrical Code® (NEC)

• NFPA 72: National Fire Alarm and Signaling Code

• NFPA 76: Standard for the Fire Protection of Telecommunications Facilities

 NFPA 1061: Professional Qualifications for Public Safety Telecommunications Personnel

• NFPA 1201: Standard for Providing Fire and Emergency Services to the Public

 NFPA 1221: Standard for the Installation, Maintenance, and Use of Emergency Services Communications Systems

• NFPA 1600: Standard on Disaster/Emergency Management and Business Continuity/Continuity of Operations Programs

Coordinated Activities

• ANSI: NFPA is an ANSI-accredited SDO<sup>145</sup>

Website http://www.nfpa.org/

<sup>&</sup>lt;sup>144</sup> National Fire Protection Agency (NFPA), *NFPA overview*. Available at: <a href="http://www.nfpa.org/overview">http://www.nfpa.org/overview</a> (last accessed December 18, 2017).

<sup>145</sup> Ibid.

### **National Information Exchange Model (NIEM)**

Name National Information Exchange Model (NIEM)

**Type** Government Project

Summary

The National Information Exchange Model (NIEM) is a common vocabulary that enables efficient information exchange across diverse public and private organizations. NIEM connects communities of people who share a common need to exchange information in order to advance their mission.<sup>146</sup>

The NIEM community includes members from federal, state, local, tribal, private, and international organizations. <sup>147</sup> Today all 50 states and many federal agencies are using (at varying levels of maturity) or considering using NIEM. <sup>148</sup>

### Relevant Programs and Projects

- NIEM Program Management Office (PMO): The PMO executes the vision of NIEM established by the Executive Steering Council (ESC), while managing the day-to-day operations of NIEM. The office encourages the adoption and use of NIEM and oversees all working group and committee activities, regularly coordinating with communities of interest, principal stakeholders, and other information-sharing initiatives to promote collaboration and interest in NIEM priorities.<sup>149</sup>
- NIEM Business Architecture Committee (NBAC): NBAC's mission is to set the business architecture and requirements of NIEM, manage NIEM core and facilitate the processes for the regulation and support of NIEM domains.<sup>150</sup>
- NIEM Technical Architecture Committee (NTAC): NTAC's mission is to define and support the technical architecture that governs NIEM.<sup>151</sup>

#### **Standards**

NIEM version 4.0

<sup>&</sup>lt;sup>146</sup> National Information Exchange Model (NIEM), *About NIEM*. Available at: <a href="https://www.niem.gov/about-niem">https://www.niem.gov/about-niem</a> (last accessed December 18, 2017).

<sup>147</sup> Ibid.

<sup>&</sup>lt;sup>148</sup> NIEM, *NIEM's History*. Available at: <a href="https://www.niem.gov/about-niem/history">https://www.niem.gov/about-niem/history</a> (last accessed December 18, 2017).

<sup>&</sup>lt;sup>149</sup> NIEM, *NIEM Governance*. Available at: <a href="https://www.niem.gov/about-niem/niem-governance">https://www.niem.gov/about-niem/niem-governance</a> (last accessed December 18, 2017).

<sup>150</sup> Ibid.

<sup>151</sup> Ibid.

# Coordinated Activities

 The Geospatial Enhancement for NIEM (Geo4NIEM) initiative was a collaboration between NIEM PMO, the Open Geospatial Consortium (OGC), DHS and the Program Manager for the Information Sharing Environment to enhance the capabilities of NIEM's geospatial exchange.<sup>152</sup>

# Effects on NG911

• Develops standards related to handling emergency data sets, specifically pertaining to interoperability for data sharing.

Website <a href="http://niem.gov">http://niem.gov</a>

<sup>&</sup>lt;sup>152</sup> NIEM, *Geospatial Integration*. Available at: <a href="https://www.niem.gov/techhub/geospatial-integration">https://www.niem.gov/techhub/geospatial-integration</a> (last accessed December 18, 2017).

### North American Electric Reliability Corporation (NERC)

Name North American Electric Reliability Corporation (NERC)

**Type** Professional Organization

Summary

NERC is a not-for-profit international regulatory authority whose mission is to assure the reliability of the bulk power system in North America. NERC develops and enforces Reliability Standards; annually assesses seasonal and long-term reliability; monitors the bulk power system through system awareness; and educates, trains, and certifies industry personnel. NERC's area of responsibility spans the continental U.S., Canada, and the northern portion of Baja California, Mexico. NERC is the electric reliability organization for North America, subject to oversight by the Federal Energy Regulatory Commission and governmental authorities in Canada. NERC's jurisdiction includes users, owners, and operators of the bulk power system, which serves more than 334 million people. 153

### Relevant Committees

- Standards Committee
- Critical Infrastructure Protection Committee

#### **Standards**

- CIP-002-5.1a: Cyber Security BES Cyber System Categorization
- CIP-003-6: Cyber Security Security Management Controls
- CIP-003-7: Cyber Security Security Management Controls
- CIP-004-6 Cyber Security Personnel & Training
- CIP-005-5: Cyber Security Electronic Security Perimeter(s)
- CIP-006-6: Cyber Security Physical Security of BES Cyber Systems
- CIP-007-6: Cyber Security System Security Management
- CIP-008-5: Cyber Security Incident Reporting and Response Planning
- CIP-009-6: Cyber Security Recovery Plans for BES Cyber Systems
- CIP-010-3: Cyber Security Configuration Change Management and Vulnerability Assessments
- CIP-011-2: Cyber Security Information Protection

# Effects on NG911

 These standards apply to the electrical critical infrastructure and will not have direct impact on NG911. This level of cyber security for critical infrastructure is in line with what is needed for NG911.

Website <a href="http://www.nerc.com/">http://www.nerc.com/</a>

<sup>&</sup>lt;sup>153</sup> North American Electric Reliability Corporation (NERC) website is available at <a href="http://www.nerc.com/Pages/default.aspx">http://www.nerc.com/Pages/default.aspx</a> (last accessed December 18, 2017).

### **Object Management Group® (OMG®)**

Name Object Management Group® (OMG®)

**Type** Not-for-profit technology standards consortium

Summary

OMG is an international, open membership, not-for-profit technology standards consortium, founded in 1989. OMG standards are driven by vendors, end-users, academic institutions and government agencies. OMG Task Forces develop enterprise integration standards for a wide range of technologies and an even wider range of industries. OMG's modeling standards, including the Unified Modeling Language® (UML®) and Model Driven Architecture® (MDA®), enable powerful visual design, execution and maintenance of software and other processes. OMG also hosts organizations such as the user-driven information-sharing Cloud Standards Customer Council™ and the IT industry software quality standardization group, the Consortium for IT Software Quality™. OMG also managed the Industrial Internet Consortium, the public-private partnership that was formed in 2014 with AT&T, Cisco, GE, IBM, and Intel to forward the development, adoption, and innovation of the Industrial IoT. <sup>154</sup>

Mission Statement OMG's mission is to develop technology standards that provide real-world value for thousands of vertical industries. OMG is dedicated to bringing together its international membership of end-users, vendors, government agencies, universities and research institutions to develop and revise these standards as technologies change throughout the years.<sup>155</sup>

# Relevant Documents

• Cyber Security Protection for Front Line Real-Time Systems RFI: This Request for Information (RFI) solicited information about requirements, standards, products, and work in progress as well as prospective work related to Security Services along with digital (non-XML) Security Data Tagging and other Security-related Services. OMG and, specifically, the coordination task force C4I DTF, and related task forces such as MARS PTF, System Assurance (SysA), Government, DDS PSIG, SysML PSIG and other groups within OMG, will use this information to begin the process for OMG-compliant models and interface standards to be used in platforms. Responses were due November 7, 2016. 156

<sup>154</sup> Object Management Group (OMG), About OMG. Available at:
<a href="http://www.omg.org/gettingstarted/gettingstartedindex.htm">http://www.omg.org/gettingstarted/gettingstartedindex.htm</a> (last accessed December 18, 2017).

<sup>&</sup>lt;sup>156</sup> OMG, *Current OMG Technology Adoption Processes Under Way.* Available at: <a href="http://www.omg.org/public\_schedule/">http://www.omg.org/public\_schedule/</a> (last accessed December 18, 2017).

### Relevant Documents (continued)

• UML Operational Threat & Risk Model RFP: Multiple communities have developed data and exchange schema and interfaces for sharing information about threats, risks and incidents that impact important government, commercial, and personal assets and privacy. This RFP called for a conceptual model for operational threats and risks that unifies the semantics of and can provide a bridge across multiple threat and risk schema and interfaces. The conceptual model will be informed by highlevel concepts as defined by the Cyber domain, existing NIEM domains and other applicable domains, but is not specific to those domains. This will enable combined Cyber, physical, criminal and natural threats and risks to be federated, understood and responded to effectively. Responses were due February 23, 2015.<sup>157</sup>

# Coordinated Activities

OMG maintains active relationships with many other standards bodies and consortia such as: 158

- IJIS Institute
- ISO
- ITU-T Standardization Sector
- OASIS
- Open GIS Consortium

# Effects on NG911

• Current work on cybersecurity and risk may benefit the NG911 environment.

#### Website

http://www.omg.org

<sup>157</sup> Ibid.

<sup>&</sup>lt;sup>158</sup> OMG, *Liaison AB Subcommittee*. Available at: <a href="http://www.omg.org/news/about/liaison.htm">http://www.omg.org/news/about/liaison.htm</a> (last accessed December 18, 2017).

# Organization for the Advancement of Structured Information Standards (OASIS)

Name Organization for the Advancement of Structured Information Standards (OASIS)

**Type** Standards Setting Organization (Community)

Summary OASIS is a not-for-profit consortium that drives the development, convergence, and

adoption of open standards for the global information society. 159

### Relevant Committees

OASIS Emergency Management Technical Committee (EM-TC): EM-TC creates vendor-neutral and platform agnostic standards for organizations and agencies to more easily exchange emergency information. The EM-TC welcomes participation from members of the emergency management community, developers and implementers, and members of the public concerned with disaster management and response.<sup>160</sup>

#### **Standards**

- OASIS CAP v1.2: Common Alerting Protocol
- OASIS EDXL-DE v1.0: Emergency Data Exchange Language (EDXL)
   Distribution Element. v 1.0
- OASIS EDXL-HAVE: Emergency Data Exchange Language (EDXL) Hospital AVailability Exchange Version 1.0
- OASIS EDXL-RM: Emergency Data Exchange Language Resource Messaging (EDXL-RM) 1.0
- OASIS EDXL-SitRep 1.0: Emergency Data Exchange Language Situation Reporting (EDXL-SitRep) Version 1.0
- OASIS EDXL-TEC: Emergency Data Exchange Language (EDXL) Tracking of Emergency Clients (TEC) Client Registry Exchange Version 1.0
- OASIS EDXL-TEP v1.1: Emergency Data Exchange Language (EDXL) Tracking of Emergency Patients (TEP) Version 1.1

# Effects on NG911

Develops standards related to handling emergency data sets.

Website http://www.oasis-open.org/

<sup>&</sup>lt;sup>159</sup> Organization for the Advancement of Structured Information Standards (OASIS), *About Us.* Available at: http://www.oasis-open.org/org (last accessed December 18, 2017).

<sup>&</sup>lt;sup>160</sup> OASIS, OASIS Emergency Management TC. Available at: <a href="http://www.oasis-open.org/committees/tc">http://www.oasis-open.org/committees/tc</a> home.php?wg abbrev=emergency (last accessed December 18, 2017).

### Open Geospatial Consortium (OGC®)

Name Open Geospatial Consortium (OGC®)

Type Standards Setting Organization (Community)

Summary

OGC is an international industry consortium of over 500 companies, government agencies, and universities participating in a consensus process to develop publicly available interface standards. OGC® Standards support interoperable solutions that "geo-enable" the Web, wireless and location-based services, and mainstream IT. The standards empower technology developers to make complex spatial information and services accessible and useful with all kinds of applications. <sup>161</sup>

The OGC Innovation Program supports test beds for multi-vendor collaborative efforts to define, design, develop, and test candidate interface and encoding specifications. These draft specifications then move into the OGC Standards Program where they are reviewed, revised and potentially approved as new international standards. 162

Testbed 13 kicked off in 2017 and brings value as shared investment in spatial standards for improved sharing and integration of spatial information, which has widespread and longstanding benefit for sponsors and for society at large. <sup>163</sup> Testbed 14 is tentatively planned for kickoff in April 2018 and will integrate both architectural and thematic views, allowing a grouping of closely related work items and reduction of cross-thread dependencies. <sup>164</sup>

Mission

OGC's mission is to advance the development and use of international standards and supporting services that promote geospatial interoperability. To accomplish this mission, OGC serves as the global forum for the collaboration of geospatial data/solution providers and users.

<sup>&</sup>lt;sup>161</sup> Open Geospatial Consortium (OGC), *About OGC*. Available at: <a href="http://www.opengeospatial.org/ogc">http://www.opengeospatial.org/ogc</a> (last accessed December 18, 2017).

<sup>&</sup>lt;sup>162</sup> Information on OGC's Innovation Program is available at: <a href="http://www.opengeospatial.org/ogc/programs/ip">http://www.opengeospatial.org/ogc/programs/ip</a> (last accessed December 18, 2017).

<sup>&</sup>lt;sup>163</sup> OGC, OGC Testbed 13. Available at: <a href="http://www.opengeospatial.org/projects/initiatives/testbed13">http://www.opengeospatial.org/projects/initiatives/testbed13</a> (last accessed December 18, 2017).

<sup>&</sup>lt;sup>164</sup> Open Geospatial Consortium (OGC), *OGC Testbed 14*. Available at: <a href="https://www.opengeospatial.org/projects/initiatives/testbed14">www.opengeospatial.org/projects/initiatives/testbed14</a> (last accessed December 28, 2017).

#### **Standards**

- OGC 04-094: Web Feature Service Implementation Standard
- OGC 06-042: OpenGIS® Web Map Server Implementation Specification
- OGC 07-006r1: OpenGIS® Catalogue Services Specification
- OGC 07-074: OpenGIS® Location Service (OpenLS): Core Services
- OGC 09-025r2: OGC® Web Feature Service 2.0 Interface Standard
- OGC 09-083r3: GeoAPI 3.0 Implementation Standard
- OGC 10-129r1: OGC® Geography Markup Language (GML) Extended schemas and encoding rules
- OGC 11-030r1: OGC® Open GeoSMS Standard Core

# Standards (continued)

- OGC 12-019: OGC City Geography Markup Language (CityGML) Encoding Standard
- OGC KML 2.3: OGC KML 2.3

Alliance
Partners/
Coordinated
Activities<sup>165</sup>

- IEEE
- IETF
- ISOOASIS
- OMA

# Effects on NG911

• Supports geospatial data standards for data sharing, implementation and interoperability.

### Website

http://www.opengeospatial.org/

<sup>&</sup>lt;sup>165</sup> OGC, *OGC Alliance Partners*. Available at: <a href="http://www.opengeospatial.org/ogc/alliancepartners">http://www.opengeospatial.org/ogc/alliancepartners</a> (last accessed March 7, 2017).

### **Open Mobile Alliance (OMA)**

Name Open Mobile Alliance (OMA)

Type International Standards Organization

Summary

OMA is the focal point for the development of mobile service enabler specifications, which support the creation of interoperable end-to-end mobile services. OMA is a non-profit organization that delivers open specifications for creating interoperable services that work across all geographical boundaries, on any bearer network. OMA's specifications support the billions of new and existing terminals across a variety of wireless networks, including traditional cellular operator networks and emerging networks supporting machine-to-machine device communications for the Internet of Things (IoT). <sup>166</sup>

Goals

- Deliver high quality, open technical specifications based upon market requirements that drive modularity, extensibility, and consistency amongst enablers to reduce industry implementation efforts.
- Ensure OMA service enabler specifications provide interoperability across different devices, geographies, service providers, operators, and networks; facilitate interoperability of the resulting product implementations.
- Be the catalyst for the consolidation of standards activity within the mobile data service industry; work in conjunction with other existing standards organizations and industry fora to improve interoperability and decrease operational costs for all involved.
- Provide value and benefits to members in OMA from all parts of the value chain including content and service providers, information technology providers, mobile operators and wireless vendors, such that they elect to actively participate in the organization.<sup>167</sup>

Relevant Working Groups  <u>Location Working Group</u>: The Location Working Group develops specifications to ensure interoperability of mobile location services on an end-to-end basis, as well as to provide technical expertise and consultancy on location services for other groups within OMA.<sup>168</sup>

<sup>&</sup>lt;sup>166</sup> Open Mobile Alliance (OMA), *About OMA*. Available at: <a href="http://www.openmobilealliance.org/about-oma/">http://www.openmobilealliance.org/about-oma/</a> (last accessed December 18, 2017).

<sup>&</sup>lt;sup>167</sup> Ibid.

<sup>&</sup>lt;sup>168</sup> OMA, *Location Working Group*. Available at: <a href="http://openmobilealliance.org/about-oma/work-program/location/">http://openmobilealliance.org/about-oma/work-program/location/</a> (last accessed December 18, 2017).

### Relevant Working Groups (continued)

 Device Management Working Group: The Device Management Working Group specifies protocols and mechanisms to achieve the management of mobile devices, services access and software on connected devices for mobile networks and the Internet of Things (IoT).<sup>169</sup>

### **Specifications**

- OMA-AD-SUPL-V3\_O-20110920-C: Secure User Plane Location (SUPL)
- OMA-SEC CF 1.1: Application Layer Security Common Functions (SEC-CF)
- OMA-TS-LOCSIP-V1 0-20120117-A: Location in SIP/IP core (LOCSIP)
- OMA-TS-LPPe-V2 0-20141202-C: LPP Extensions (LPPe)
- OMA-TS-MLP-V3\_4-20150512-A: Mobile Location Protocol

# Coordinated Activities

- 3GPP
- 3GPP2
- ETSI
- IETF
- ITU-T
- OASIS
- Wi-Fi Alliance
- WiMAX Forum<sup>170</sup>

# Effects on NG911

- Develops standards that enable text and multimedia transmission from the caller to the NG911 system (transport of data).
- Supports location requirements and/or specifies standards.

#### Website

http://www.openmobilealliance.org/

<sup>&</sup>lt;sup>169</sup> OMA, *Device Management Working Group*. Available at: <a href="http://openmobilealliance.org/about-oma/work-program/device-management/">http://openmobilealliance.org/about-oma/work-program/device-management/</a> (last accessed December 18, 2017).

<sup>&</sup>lt;sup>170</sup> OMA, *Collaboration and Affiliates*. Available at: <a href="http://openmobilealliance.org/about-oma/collaborating-with-oma/">http://openmobilealliance.org/about-oma/collaborating-with-oma/</a> (last accessed December 18, 2017).

### **Society of Cable Telecommunications Engineers (SCTE)**

Name Society of Cable Telecommunications Engineers (SCTE)

Type Standards Setting Organization—Industry (Cable Telecommunications)

**Summary** SCTE is a non-profit professional association that provides technical leadership for

the telecommunications industry and serves its members through professional

development, standards, certification, and information. 171

**Mission** SCTE's mission is to provide technical leadership for the telecommunications

industry and serve its members through excellence in professional development,

standards, certification, and information.

• ANSI/SCTE 24-1 2016: IPCablecom 1.0 Part 1: Architecture Framework for the Delivery of Time-Critical Services over Cable Television Networks Using

Cable Modems

 ANSI/SCTE 24-2 2016: IPCablecom 1.0 Part 2: Audio Codec Requirements for the Provision of Bi-directional Audio Service over Cable Television Networks

Using Cable Modems

 ANSI/SCTE 24-03 2016: IPCablecom Part 3: Network Signaling Protocol for the Delivery of Time-Critical Services over Cable Television Using Data

Modems

 ANSI/SCTE 24-04 2016: IPCablecom 1.0 Part 4: Dynamic Quality of Service for the Provision of Real-Time Services over Cable Television Networks Using Data Modems

- ANSI/SCTE 24-21 2017: BV16 Speech Codec Specification for Voice over IP Applications in Cable Telephony
- ANSI/SCTE 24-22 2013: iLBCv2.0 Speech Codec Specification for Voice over IP Applications in Cable Telephony
- ANSI/SCTE 24-23 2017: BV32 Speech Codec Specification for Voice over IP Applications in Cable Telephony
- ANSI/SCTE 162 2009: Emergency Alert Signaling for the Home Network
- ANSI/SCTE 164 2010: Emergency Alert Metadata Descriptor
- ANSI/SCTE 165-1 2009: IPCablecom 1.5 Part 1: Architecture Framework Technical Report
- ANSI/SCTE 165-2 2016: IPCablecom 1.5 Part 2: Audio/Video Codecs
- ANSI/SCTE 165-3 2016: IPCablecom 1.5 Part 3: Network-Based Call Signaling Protocol
- ANSI/SCTE 165-4 2009: IPCablecom 1.5 Part 4: Dynamic Quality-of-Service

<sup>&</sup>lt;sup>171</sup> Society of Cable Telecommunications Engineers (SCTE), *About SCTE/ISBE*. Available at: <a href="http://www.scte.org/SCTE/About">http://www.scte.org/SCTE/About</a> (last accessed March 7, 2017).

# Standards (continued)

- ANSI/SCTE 165-5 2009: IPCablecom 1.5 Part 5: Media Terminal Adapter (MTA) Device Provisioning
- ANSI/SCTE 165-6 2009: IPCablecom 1.5 Part 6: MIBS Framework
- ANSI/SCTE 165-7 2009: IPCablecom 1.5 Part 7: MTA MIB
- ANSI/SCTE 165-8 2009: IPCablecom 1.5 Part 8: Signaling MIB
- ANSI/SCTE 165-9 2009: IPCablecom 1.5 Part 9: Event Messaging
- ANSI/SCTE 165-10 2009: IPCablecom 1.5 Part 10: Security
- ANSI/SCTE 165-11 2009: IPCablecom 1.5 Part 11: Analog Trunking for PBX Specification
- ANSI/SCTE 165-12 2016: IPCablecom 1.5 Part 12: PSTN Gateway Call Signaling Protocol
- ANSI/SCTE 165-13 2009: IPCablecom 1.5 Part 13: Electronic Surveillance Standard
- ANSI/SCTE 165-14 2009: IPCablecom 1.5 Part 14: Embedded MTA Analog Interface and Powering
- ANSI/SCTE 165-15 2009: IPCablecom 1.5 Part 15: Management Event MIB Specification
- ANSI/SCTE 165-16 2016: IPCablecom 1.5 Part 16: Management Event Mechanism
- ANSI/SCTE 165-17 2009: IPCablecom 1.5 Part 17: Audio Server Protocol
- ANSI/SCTE 165-18 2016: IPCablecom 1.5 Part 18: CMS to CMS Signaling
- ANSI/SCTE 165-19 2009: IPCablecom 1.5 Part 19: CMS Subscriber Provisioning Specification
- ANSI/SCTE 165-20 2009: IPCablecom 1.5 Part 20: MTA Extension MIB
- ANSI/SCTE 165-21 2016: IPCablecom 1.5 Part 21: Signaling Extension MIB

# Coordinated Activities

 ANSI: The SCTE Standards Program provides an ANSI-accredited forum for development of technical specifications supporting the cable telecommunications industry.<sup>172</sup>

Website <a href="http://www.scte.org/">http://www.scte.org/</a>

<sup>&</sup>lt;sup>172</sup> SCTE, SCTE Standards Program. Available at: <a href="http://www.scte.org/SCTE/Standards">http://www.scte.org/SCTE/Standards</a> (last accessed December 18, 2017).

### **Standards Coordinating Council (SCC)**

#### Name

Standards Coordinating Council (SCC)

#### Summary

SCC grew out of a need for a high-level view of the information sharing and safeguarding standards landscape. As information sharing standards grow and develop, there needed to be a body to oversee this development and provide guidance to SDOs on issues related to these standards and how they fit in the context of the overall landscape of information sharing and safeguarding initiatives.

SCC serves as this high-level oversight, and the SCC provides advice and counsel to the standards development stakeholder community on matters related to information sharing and safeguarding standards.<sup>173</sup>

#### Goals

In addition to providing advice and counsel, the SCC is intended to advance responsible information sharing and safeguarding and information sharing standards. To do this, the SCC will:

- Identify high-priority standards activities that can be coordinated across SDOs for greater return on resources.
- Communicate stakeholder requirements to identify opportunities to develop or integrate technical and functional roadmaps.
- Coordinate governance processes across SDOs to streamline standards development activities and to enhance communication, collaboration, and consensus between standards partners.
- Coordinate outreach and training opportunities to reach a broader constituency.
- Coordinate private sector standards activities with federal governance bodies such as the Federal CIO Council.<sup>174</sup>

### Relevant Committees

Project Interoperability: Project Interoperability is a start-up guide for information interoperability. Information interoperability is the ability to transfer and use information in a consistent, efficient way across multiple organizations and IT systems to accomplish operational missions. From a technical perspective, interoperability is developed through the consistent application of design principles and design standards to address a specific mission problem.<sup>175</sup>

<sup>&</sup>lt;sup>173</sup> Standards Coordination Council (SCC), *About the Standards Coordinating Council*. Available at: <a href="http://www.standardscoordination.org/about">http://www.standardscoordination.org/about</a> (last accessed December 18, 2017).

<sup>174</sup> Ihid

<sup>&</sup>lt;sup>175</sup> SCC, *Project Interoperability*. Available at: <a href="http://sccupdate.ijis.org/project interoperability">http://sccupdate.ijis.org/project interoperability</a> (last accessed December 18, 2017).

### Relevant Committees (continued)

- Incident Management Information Sharing (IMIS): Current systems that are implemented to support the emergency management community are typically developed using proprietary data models that may inhibit information sharing. The IMIS Framework recommends an architecture where standard information encodings and standard data services are implemented in the IMIS-compliant systems to support the necessary data exchanges and improve overall interoperability between systems holding information and systems supporting consumers of the information.
- Cross-border Trusted Information Sharing: This effort plans to address cross-border information sharing between Canada and U.S. emergency management mission partners. Standardized information sharing will provide the mission partners across the borders to maintain and reach back into the situation awareness information, and where conditions match, a standardized message generated and sent based on pre-defined policies (rules). The goal of the project is to validate and enhance the IEF architecture.<sup>177</sup>
- OGC Geo4NIEM Testbed: A series of engineering reports was issued in June 2015. The purpose of this initiative was to test NIEM IC IEPs containing geospatial data or GML feature representations leveraging NIEM components to:
  - Validate and provide recommendations to enhance NIEM 3.0 architecture related to the Intelligence Community data encoding specifications (i.e., ISM, NTK, and TDF) aligned to OGC Testbed 9.
  - Provide recommendations to enable full-round tripping from NIEM information exchange packages to GML features and back to provide a comprehensive view of NIEM and GML capabilities and to document NIEM architectural gaps.
  - Test and demonstrate 1) use of NIEM 3.0 tagging related to IC data encoding specifications and 2) round tripping of NIEM information exchange packages to GML features and back.
  - Test and demonstrate use of an application programming interface (API) for operating on GML feature representations leveraging NIEM components; features may be searched, retrieved, inserted, updated, and deleted.<sup>178</sup>

<sup>&</sup>lt;sup>176</sup> SCC, SCC Initiatives, Available at: <a href="http://standardscoordination.org/content/incident-management-information-sharing-dhs-st">http://standardscoordination.org/content/incident-management-information-sharing-dhs-st</a> (last accessed December 18, 2017).

<sup>&</sup>lt;sup>177</sup> Ibid.

<sup>&</sup>lt;sup>178</sup> Ibid.

#### Standards

- Information Sharing Environment (ISE) Information Interoperability
  Framework (I<sup>2</sup>F): ISE I<sup>2</sup>F is a national architecture framework designed to
  support information sharing for the public safety and national security
  missions across all levels of government federal, state, local, tribal, and
  territorial. The content of Project Interoperability comes directly from the
  I<sup>2</sup>F. 179
- <u>The Information Sharing and Safeguarding (IS&S) Playbook</u>: This Playbook is intended to help users in their quest to create or enhance an effective and efficient Information Sharing and Safeguarding environment, and can be used at any point in the environment's lifecycle.<sup>180</sup>

# Effects on NG911

• Impacts the sharing of information with other public safety and homeland security entities.

Website

http://www.standardscoordination.org

<sup>&</sup>lt;sup>179</sup> SCC, *Project Interoperability*. Available at: <a href="http://sccupdate.ijis.org/project\_interoperability">http://sccupdate.ijis.org/project\_interoperability</a> (last accessed December 18, 2017).

<sup>&</sup>lt;sup>180</sup> SCC, *IS&S Playbook*. Available at: <a href="http://www.standardscoordination.org/content/playbook-principles">http://www.standardscoordination.org/content/playbook-principles</a> (last accessed December 18, 2017).

#### **Telcordia**

Name Telcordia (now part of Ericsson)

**Type** General requirements documents and reports for the Telecommunications Industry

**Summary**Telcordia is a for-profit subsidiary of Ericsson, Inc. Telcordia provides vendor-neutral services to the industry, including Generic Requirements development, vendor-

neutral technical documentation and roadmaps to implementation of new

technologies from the central office perspective. 181

Mission The Telcordia Information SuperStore features information products that are widely

utilized, referenced, and accepted worldwide. Many of the Generic Requirements documents and special reports on telecommunications equipment, systems, and services are developed with industry participation, making them timely, high-quality, vendor-neutral technical specifications that are valuable to suppliers and service

providers. 182

**Standards** 

• GR-63: NEBS Requirements: Physical Protection

- GR-78: Generic Requirements for the Physical Design and Manufacture of Telecommunications Products and Equipment
- GR-357: Generic Requirements for Assuring the Reliability of Components Used in Telecommunications Equipment
- GR-468: Generic Reliability Assurance Requirements for Optoelectronic Devices Used in Telecommunications Equipment
- GR-487: Generic Requirements for Electronic Equipment Cabinets
- GR-513: Power Requirements in Telecommunications Plant
- GR-1217: Generic Requirements for Separable Electrical Connectors Used in Telecommunications Hardware
- GR-1221: Generic Reliability Assurance Requirements for Passive Optical Components
- GR-1293: Generic Requirements for Permanent AC & DC Backup Generators Including Fuel Cells for Remote Electronic Sites
- GR-1298: AINGR: Switching Systems
- GR-2930: NEBS: Raised Floor Generic Requirements for Network and Data Centers
- GR-2969: Generic Requirements for the Design and Manufacture of Short-Life Information Handling Products and Equipment

<sup>&</sup>lt;sup>181</sup> Telcordia, *Information SuperStore*. Available at: <a href="http://telecom-info.telcordia.com/site-cgi/ido/docs2.pl?ID=133993738&page=home">http://telecom-info.telcordia.com/site-cgi/ido/docs2.pl?ID=133993738&page=home</a> (last accessed January 5, 2018).

<sup>182</sup> Ibid.

# Standards (continued)

- GR-3028: Thermal Management In Telecommunications Central Offices: Thermal GR-3028
- GR-3112: Emergency Services Network Interconnection
- GR-3118: Voice over Internet Protocol (VoIP) Positioning Center (VPC) Generic Requirements
- GR-3119: Emergency Service Zone (ESZ) Routing Database (ERDB) Generic Requirements
- GR-3129: Emergency Services Gateway (ESGW) Generic Requirements
- GR-3130: Location Validation Database (VDB) Generic Requirements in Support of E9-1-1 Service
- GR-3157: Emergency Services Routing Proxy (ESRP) Generic Requirements
- GR-3158: Generic Requirements for a Service Provider Location Information Server (LIS)
- GR-3160: Generic Requirements for Telecommunications Data Center Equipment and Spaces
- GR-3162: Legacy Network Gateway Generic Requirements
- GR-3165: Emergency Services Border Control Function (BCF) Generic Requirements
- GR-3166: Legacy Public Safety Answering Point (PSAP) Gateway Generic Requirements
- GR-3170: Legacy Selective Router (SR) Gateway Generic Requirements
- SR-3580: NEBS Criteria Levels

# Coordinated Activities

 Coordination with telecommunications equipment manufacturers from around the world and the carrier industry to establish common interfaces and system requirements to ensure resiliency and interoperability. Generic Requirements provide the industry view of proposed generic criteria for telecommunications equipment, systems, or services. These criteria consider a wide variety of factors, including interoperability, network integrity, participating-client expressed needs, and other inputs. We invite all interested parties to participate in our various projects to develop industry-wide generic requirements.

Website

http://telecom-info.telcordia.com/site-cgi/ido/docs2.pl?ID=056048165&page=home

<sup>&</sup>lt;sup>183</sup> Telcordia, *Generic Requirements (GRs), The GR Development Process*. Available at: <a href="http://telecom-info.telcordia.com/site-cgi/ido/docs2.pl?ID=260750438&page=gr\_process">http://telecom-info.telcordia.com/site-cgi/ido/docs2.pl?ID=260750438&page=gr\_process</a> (last accessed December 18, 2017).

### **Telecommunications Industry Association (TIA)**

Name

Telecommunications Industry Association (TIA)

Type

National Standards Organization—Industry (Telecommunications)

Summary

The Telecommunications Industry Association (TIA) is the leading trade association representing the global information and communications technology (ICT) industry through standards development, policy initiatives, business opportunities, market intelligence and networking events. With support from hundreds of members, TIA enhances the business environment for companies involved in telecom, broadband, mobile wireless, information technology, networks, cable, satellite, unified communications, emergency communications and the greening of technology. TIA is accredited by ANSI.<sup>184</sup>

In September 2017, an announcement was made that TIA and QuEST Form, the global association dedicated to quality and sustainability in the information and communication (ICT) industry, had reached an agreement to merge the two associations.<sup>185</sup>

### Relevant Engineering Committees

TR-8 Mobile and Personal Private Radio Standards: Engineering Committee
TR-8 formulates and maintains standards for private radio communications
systems and equipment for both voice and data applications. TR-8
addresses all technical matters for systems and services, including
definitions, interoperability, compatibility, and compliance requirements.
The types of systems addressed by these standards include business and
industrial dispatch applications, as well as public safety (such as police,
ambulance and firefighting) applications.<sup>186</sup>

<sup>&</sup>lt;sup>184</sup> Telecommunications Industry Association (TIA), *About TIA*. Available at: <a href="http://www.tiaonline.org/about/">http://www.tiaonline.org/about/</a> (last accessed December 18, 2017).

<sup>&</sup>lt;sup>185</sup> Telecommunications Industry Association (TIA), *TIA and QuEST Forum Merger*. Available at: <a href="https://www.tiaonline.org/about/TIA-QuESTForum-Announce-Merger">https://www.tiaonline.org/about/TIA-QuESTForum-Announce-Merger</a> (last accessed December 21, 2017). 

<sup>186</sup> TIA, *TR-8 Mobile and Personal Private Radio Standards*. Available at: <a href="http://www.tiaonline.org/all-standards/committees/tr-8">http://www.tiaonline.org/all-standards/committees/tr-8</a> (last accessed December 18, 2017).

### Relevant Engineering Committees (continued)

- TR-42 Engineering Committee: TR-42 develops and maintains voluntary telecommunications standards for telecommunications cabling infrastructure in user-owned buildings, such as commercial buildings, residential buildings, homes, data centers, industrial buildings, etc. The generic cabling topologies, design, distances and outlet configurations as well as specifics for these locations are addressed. The committee's standards work covers requirements for copper and optical fiber cabling components (such as cables, connectors and cable assemblies), installation, and field testing in addition to the administration, pathways and spaces to support the cabling.<sup>187</sup>
- TR-45 Mobile and Point-to-Point Communications Standards: Engineering
  Committee TR-45 develops performance, compatibility, interoperability,
  and service standards for mobile and personal communications systems.
  These standards pertain to, but are not restricted to, service information,
  wireless terminal equipment, wireless base station equipment, wireless
  switching office equipment, ancillary apparatus, auxiliary applications,
  inter-network and intersystem operations, interfaces, and wireless packet
  data technologies.<sup>188</sup>
- TR-48 Vehicular Telematics: Engineering Committee TR-48 is responsible
  for development and maintenance of standards relating to vehicular
  telematics equipment and services. TR-48 works with other TIA
  committees, national and international standards organizations, and other
  relevant entities to ensure work items are necessary and not duplicative.
- TR-50 Smart Device Communications: This committee is responsible for the
  development and maintenance of access agnostic interface standards for
  the monitoring and bi-directional communication of events and
  information between machine-to-machine (M2M) systems and smart
  devices, applications or networks. These standards development efforts
  pertain to, but are not limited to, the functional areas as noted: Reference
  Architecture, Informational Models and Standard Objects, Protocol
  Aspects, Software Aspects, Conformance and Testing, and Security. 190

<sup>&</sup>lt;sup>187</sup> TIA, *TR-42 Telecommunications Systems Standards*. Available at: <a href="http://www.tiaonline.org/all-standards/committees/tr-42">http://www.tiaonline.org/all-standards/committees/tr-42</a> (last accessed December 18, 2017).

<sup>&</sup>lt;sup>188</sup> TIA, *TR-45 Mobile and Point-to-Point Communications Standards*. Available at: <a href="http://www.tiaonline.org/all-standards/committees/tr-45">http://www.tiaonline.org/all-standards/committees/tr-45</a> (last accessed December 18, 2017).

<sup>&</sup>lt;sup>189</sup> TIA, *TR-48 Vehicular Telematics*. Available at: <a href="http://www.tiaonline.org/all-standards/committees/tr-48">http://www.tiaonline.org/all-standards/committees/tr-48</a> (last accessed December 18, 2017).

<sup>&</sup>lt;sup>190</sup> TIA, TR-50 Smart Device Communications. Available at:

https://global.ihs.com/landing\_page\_tia.cfm?&rid=TIA&seg\_code=TR-50&org\_code=TIA (last accessed December 18, 2017).

#### **Standards**

- TIA J-STD-110.01: Joint ATIS/TIA Implementation Guide for J-STD-110, Joint ATIS/TIA Native SMS to 9-1-1 Requirements and Architecture Specification Release 2
- TIA J-STD-110.A: Joint ATIS/TIA Supplement A to J-STD-110, Joint ATIS/TIA Native SMS to 9-1-1 Requirements & Architecture Specification
- TIA J-STD-110: Joint ATIS/TIA Native SMS to 9-1-1 Requirements and Architecture Specification Release 2
- TIA TSB-102.BACC: Project 25 Interface-RF-Subsystem Interface Overview
- TIA TSB-102.BAGA: Project 25 Console Subsystem Interface Overview
- TIA TSB-102.BAJA: Project 25 Location Services Overview
- TIA TSB-146: Telecommunications IP Telephony Infrastructures IP Telephony Support for Emergency Calling Service
- TIA TSB-5021: Guidelines for the Use of Category 5e and Category 6 Cabling to Support 2.5GBASE-T and 5GBASE-T
- TIA/EIA/IS-834: G3G CDMA-DS to ANSI/TIA/EIA-41
- TIA-102 Series: *Telecommunications, Land Mobile Communications* (APCO/Project 25)
- TIA-102.BAED: Project 25 Packet Data Logical Link Control Procedures
- TIA-102.BAHA: Project 25 Fixed Station Interface Messages and Procedures
- TIA-222: Structural Standard for Antenna Supporting Structures and Antennas
- TIA-568 Set: Commercial Building Telecommunications Cabling Standard Set
- TIA-606: Administration Standard for Telecommunications Infrastructure
- TIA-664.529: Wireless Features Description: Emergency Services (9-1-1)
- TIA-942: Telecommunications Infrastructure Standard for Data Centers
- TIA-1039: QoS Signaling for IP QoS Support and Sender Authentication
- TIA-1057: Telecommunications IP Telephony Infrastructure Link Layer Discovery Protocol for Media Endpoint Devices
- TIA-1191: Callback to an Emergency Call Origination Stage 1 Requirements
- TIA-4973.211: Requirements for the Mission Critical Priority and QoS Control Service

#### Strategic Initiatives

The initiatives listed below are of high interest to the telecommunications community and are areas in which TIA has developed standards or closely monitors for future standards development needs:

- Project 25
- 3GPP2
- ITU<sup>191</sup>

<sup>&</sup>lt;sup>191</sup> TIA, *Strategic Initiatives*. Available at: <a href="http://www.tiaonline.org/policy/trade/international-telecommunication-union-itu">http://www.tiaonline.org/policy/trade/international-telecommunication-union-itu</a> (last accessed December 18, 2017).

## Coordinated Activities

- 3GPP
- 3GPP2
- APCO International
- ATIS
- ETSI
- IETF
- ITU-T
- ANSI: TIA is an ANSI-accredited SDO

# Effects on NG911

• Develops standards adhered to by originating service providers' (OSP) network and applications services for emergency calling.

Website <a href="http://www.tiaonline.org/">http://www.tiaonline.org/</a>

#### **USTelecom**

Name USTelecom

Type Industry (Broadband)

**Summary** 

USTelecom is the nation's leading trade association representing and promoting the interests of its members, broadband service providers and suppliers for the telecom industry. Our diverse member base ranges from large publicly traded communications corporations to small companies and cooperatives — all providing advanced communications services to markets both urban and rural. We serve as the go-to source for broadband news and industry events.

Mission

Broadband technology is the primary foundation for modern communications, providing essential services that enable the nation's economy, education, health care, government and daily life for all Americans. A robust broadband infrastructure is now available coast-to-coast, thanks to ongoing investment to extend high-speed Internet services and applications. USTelecom strives to unite the broad base of members that provide U.S. consumers with these vital services in advocating for pro-investment policies.

Related Activities

National Security and Public Safety Committee

Relevant Programs • <u>USTelecom Cybersecurity Toolkit</u>

Effects on NG911

 Provides resources related to cybersecurity risks, incidents, and best practices.

Website https://www.ustelecom.org/

#### Wi-Fi Alliance

Name Wi-Fi Alliance®

**Type** Industry Organization

**Summary** Wi-Fi Alliance<sup>®</sup> is the worldwide network of companies that brings you Wi-Fi<sup>®</sup>. Wi-

Fi Alliance drives the adoption and evolution of Wi-Fi globally. Company representatives from around the world collaborate here to define new Wi-Fi technologies, create interoperability certification programs, provide industry thought leadership, and ensure that all Wi-Fi CERTIFIED™ products provide backward compatibility, the highest level of security, and a quality user

experience.192

**Mission** The Wi-Fi Alliance's mission is to:

Foster highly effective collaboration among stakeholders

Deliver excellent connectivity experiences through interoperability

• Embrace technology innovation

Promote the adoption of our technologies worldwide

• Advocate for fair worldwide spectrum rules

Lead, develop and embrace industry-agreed standards<sup>193</sup>

Related Activities • International Telecommunications Union (ITU)

Website <a href="http://www.wi-fi.org/">http://www.wi-fi.org/</a>

<sup>&</sup>lt;sup>192</sup> Wi-Fi Alliance, *Who We Are*. Available at: <a href="http://www.wi-fi.org/who-we-are">http://www.wi-fi.org/who-we-are</a> (last accessed December 18, 2017).

193 Ibid.

#### **WiMAX Forum**

Name WiMAX Forum

**Type** Industry Organization

**Summary** The WiMAX Forum is a not-for-profit consortium of industry leaders representing

the entire mobile internet ecosystem. With over 580 WiMAX networks active in 149 countries, the WiMAX Forum and its members are committed to the global

adoption of 4G mobile broadband. 194

Mission The WiMAX Forum is the worldwide consortium focused on global adoption of

WiMAX and chartered to establish certification processes that achieve

interoperability, publish technical specifications based on recognized standards, promote the technology, and pursue a favorable regulatory environment. <sup>195</sup>

Website <a href="http://www.wimaxforum.org/">http://www.wimaxforum.org/</a>

<sup>&</sup>lt;sup>194</sup> WiMAX Forum, *WiMAX Forum Membership*. Available at: <a href="http://wimaxforum.org/Page/Membership">http://wimaxforum.org/Page/Membership</a> (last accessed December 18, 2017).

<sup>&</sup>lt;sup>195</sup> WiMAX Forum, *WiMAX Forum Vision and Mission*. Available at: <a href="http://wimaxforum.org/Page/Membership/vision">http://wimaxforum.org/Page/Membership/vision</a> and <a href="maission">mission</a> (last accessed December 18, 2017).

### **Moving Forward**

It is important for NG911 stakeholders to be mindful of how the un-standardized, semi-planned approach to standards development can and will affect the ability of PSAPs and emergency response entities to effectively share information and be interoperable. To alleviate this issue, increased national activities (e.g., state oversight, state/regional compliant designs, and federal coordination working groups) should be considered to ensure that a complete set of NG911 open standards are accepted and adopted by all relevant stakeholders. This should include active participation by the stakeholders. Additionally, increased national collaboration could be utilized to monitor progress on the options below to address standards, technological barriers, and issues identified in <u>A National Plan for Migrating to IP-Enabled 9-1-1 Systems</u>:

- Strive for IP-enabled 9-1-1 open standards and understand future technology trends to encourage system interoperability and emergency data sharing
- Establish routing, prioritization, and business rules
- Determine the responsible entity and mechanisms for location acquisition and determination
- Establish system access and security controls to protect and manage access to the IP-enabled 9-1-1 system of systems
- Develop a certification and authentication process to ensure service providers and 9-1-1 authorities meet security and system access requirements<sup>196</sup>

Lastly, without processes and protocols (e.g., certification and authentication, routing business rules), the benefits of the NG911 system—including routing based on criteria beyond location and connection of service providers beyond common carriers to the 911 system—are unlikely to be fully realized.

A significant number and variety of standards potentially will have a key impact on the implementation of NG911. Continuing to actively monitor standards that have been completed, along with relevant standards that are likely to emerge, will be essential in ensuring the greatest benefit to the global community. The National 911 Program will continue to monitor NG911 standards and update this "living" document to reflect the progress made by SDOs and SSOs.

<sup>&</sup>lt;sup>196</sup> A *National Plan for Migrating to IP-Enabled 9-1-1 Systems.* Executive Summary, (C), Standards and Technology. Page 1-6. Available at: <a href="https://www.911.gov/pdf/National NG911 Migration Plan FINAL.pdf">https://www.911.gov/pdf/National NG911 Migration Plan FINAL.pdf</a> (last accessed December 18, 2017).

## **Acronym List**

ACRONYM	DESCRIPTION					
3GPP	3rd Generation Partnership Project					
AACN	Advanced Automatic Collision Notification					
AES	Advanced Encryption Standard					
AIN	Advanced Intelligent Network					
ALI	Automatic Location Identification					
AMF	Access Measurement Function					
ANS	American National Standard					
ANSI	American National Standards Institute					
APCO	Association of Public-Safety Communication Officials, International					
API	Application Programming Interface					
AQS	ALI Query Service					
ARIB	Association of Radio Industries and Businesses					
ASAP	Automated Secure Alarm Protocol					
ASD	ANSI-accredited Standards Developer					
ATIS	Alliance for Telecommunications Industry Solutions					
BBF	Broadband Forum					
BCF	Border Control Function					
BES	Bulk Electric System					
BFD	Bidirectional Forwarding Detection					
BGP	Border Gateway Protocol					
BICSI	Building Industries Consulting Service International					
BIM	Building Information Modeling					
BJA	Bureau of Justice Assistance					
BSS	Base Station System					
BSS – MSC	Base Station System – Mobile-services Switching Center					
BWA	Broadband Wireless Access					
C2M2	Cybersecurity Capability Maturity Model					
CAD	Computer Aided Dispatch					
CALEA®	Commission on Accreditation for Law Enforcement Agencies, Inc.					
CAP	Common Alerting Protocol					
CCSA	China Communications Standards Association					
CDMA	Code Division Multiple Access					
CEMA	Connection Establishment for Media Anchoring					
CET	Cybersecurity and Emerging Threats					
CGEIT	Certified in the Governance of Enterprise IT					
CISA	Certified Information Systems Auditor					

ACRONYM	DESCRIPTION					
CISM	Certified Information Security Manager					
CityGML	City Geography Markup Language					
CJI	Criminal Justice Information					
CJIS	Criminal Justice Information Services					
CLDXF	Civic Location Data Exchange Format					
CMAS	Commercial Mobile Alerts Service					
CMM	Communication Center Manager (Certification)					
CMRS	Commercial Mobile Radio Service					
CMSP	Commercial Mobile Service Provider					
CN	Core Network					
COGO	Coalition of Geospatial Organizations					
COMEDIA	Connection-oriented Media					
COS	Class of Service					
CPE	Customer Premise Equipment					
СРР	Common Profile for Presence					
CRISC	Certified in Risk and Information Systems Control					
CS&C	Office of Cybersecurity and Communications					
CSRIC	Communications Security, Reliability, and Interoperability Council					
CSX	Cybersecurity Nexus™					
СТО	Communications Training Officer					
DAS	Distributed Antenna System					
DHCP	Dynamic Host Control Protocol					
DHS	Department of Homeland Security					
DNS	Domain Name System					
DOC	Department of Commerce					
DOE	Department of Energy					
DOJ	Department of Justice					
DOT	Department of Transportation					
DS	Differentiated Services					
DSCP	Differentiated Code Point					
DSL	Digital Subscriber Line					
DSS	Data Security Standard					
E911 or E9-1-1	Enhanced 911					
EAAC	Emergency Access Advisory Committee					
ECES	Entities Consuming Emergency Services					
eCNAM	Enhanced Calling Name					
ECRF	Emergency Call Routing Function					
ecrit	Emergency Context Resolution with Internet Technologies					

ACRONYM	DESCRIPTION					
ECS	Emergency Calling Service					
EDGE	Enhanced Data Rates for GSM Evolution					
ED-Q	Emergency Dispatch Quality (QI Certification)					
EDXL	Emergency Data Exchange Language					
EDXL-DE	EDXL Distribution Element					
EDXL-RM	EDXL Resource Messaging					
EDXL-SitRep	EDXL Situation Reporting					
EDXL-TEC	EDXL Tracking of Emergency Clients					
EDXL-TEP	EDXL Tracking of Emergency Patients					
EFD	Emergency Fire Dispatch					
eHRPD	Evolved High Rate Packet Data					
EIA	Electronics Industry Alliance					
EIDD	Emergency Incident Data Document					
EISI	Emergency Information Services Interface					
ELOC	Emergency Location					
EMD	Emergency Medical Dispatch					
EM-TC	mergency Management Technical Committee					
EMTEL	Emergency Communications					
ENUM	E.164 Number Mapping					
EP	mergency Preparedness					
EPC	Evolved Packet Core					
EPD	Emergency Police Dispatch					
EPES	Entities Providing Emergency Services					
ERIC	Emergency Response Interoperability Center					
ESC	Executive Steering Council					
ESGW	Emergency Services Gateway					
ESIF	Emergency Services Interconnection Forum					
ESInet	Emergency Services IP Network					
ESM	Emergency Services & Methodologies					
ESMI	Emergency Services Messaging Interface					
ESNet	Emergency Services Network					
ES-NGN	Emergency Services Next Generation Network					
ESNI	Emergency Services Network Interfaces					
ESQK	Emergency Services Query Key					
ESRD	Emergency Services Routing Digit					
ESRK	Emergency Services Routing Key					
ESRP	Emergency Services Routing Proxy					
ESS	Electronic Safety and Security					

ACRONYM	DESCRIPTION					
ESZ	Emergency Service Zone					
ETC	Emergency Telecommunicator Certification					
ETS	Emergency Telecommunications Service					
ETSI	European Telecommunications Standards Institute					
FCC	Federal Communications Commission					
FDD	Frequency Division Duplex					
FGDC	Federal Geographic Data Committee					
FIPS	Federal Information Processing Standard					
FIPS PUB	FIPS Publication					
FLAP	Flexible LDF-AMP Protocol					
FRG	First Responders Group					
GEOPRIV	Geographic Location/Privacy					
GETS	Government Emergency Telecommunications Service					
GIS	Geographic Information System					
GML	Geography Markup Language					
GPRS	General Packet Radio Service					
GRA	Government and Regulatory Agency					
GSM	Global System for Mobile Communications					
HAVE	Hospital Availability Exchange					
HDSSC	Homeland Defense and Security Standardizations Collaborative					
HELD	HTTP-enabled Location Delivery					
НМІ	Human Machine Interface					
HRPD	High Rate Packet Data					
HSGW	eHRPD Serving Gateway					
HSSP	Homeland Security Standards Panel					
HTTP	Hypertext Transfer Protocol					
I <sup>2</sup> F	Information Interoperability Framework					
IACP	International Association of Chiefs of Police					
IAED	International Academies of Emergency Dispatch					
ICE	Industry Collaboration Event					
ICO	Implementation and Coordination Office					
ICT	Information and Communications Technology					
IEC	International Electrotechnical Commission					
IEEE	Institute of Electrical and Electronics Engineers					
IETF	Internet Engineering Task Force					
IIC	Industrial Internet Consortium					
IIOC	Industrial Internet of Things					
IISF	Industrial Internet Security Framework					

ACRONYM	DESCRIPTION					
IJIS	Integrated Justice Information Systems					
IM	IP Multimedia					
IMIS	Incident Management Information Sharing					
IMS	IP Multimedia Subsystem					
IMSI	International Mobile Subscriber Identity					
INP	Interim Number Portability					
IoT	Internet of Things					
IP	Internet Protocol					
IPAWS	ntegrated Public Alert and Warning System					
IPR	Intellectual Property Rights					
ISAO	Information Sharing and Analysis Organization					
IS&S	Information Sharing and Safeguarding					
ISDN	Integrated Services Digital Network					
ISE	Information Sharing Environment					
ISF	Information Security Forum					
ISMS	Information Security Management Systems					
ISO	International Organization for Standardization					
ISUP	SDN User Part					
IT	nformation Technology					
ITL	Information Technology Laboratory					
ITS	Institute for Telecommunication Sciences					
ITS	Intelligent Transportation Systems					
ITS JPO	Intelligent Transportation Systems Joint Program Office					
ITU	International Telecommunication Union					
ITU-R	ITU—Radiocommunication Sector					
ITU-T	ITU—Standardization Sector					
IWS	Intelligent Workstation					
kHz	Kilohertz					
LAN	Local Area Network					
LCP	Location Configuration Protocol					
LDF	Location Determination Function					
LEXS	Logical Entity Exchange Specification					
LIS	Location Information Server					
LLC	Logical Link Control					
LMR	Land Mobile Radio					
LNP	Local Number Portability					
LoST	Location-to-Service Translation					
LTE	Long-term Evolution					

ACRONYM	DESCRIPTION					
LVF	Location Validation Function					
M2M	Machine-to-machine					
MAC	Media Access Control					
MAN	Metropolitan Area Network					
MAP	Mobile Application Part					
MDA®	Model Driven Architecture®					
MGCP	Media Gateway Control Protocol					
MHz	Megahertz					
MIB	Management Information Base					
MLP	Mobile Location Protocol					
MLTS	Multi-line Telephone System					
MMES	Multimedia Messaging Emergency Services					
MMS	Multimedia Messaging Service					
MOS	Mean Opinion Score					
MOU	Memorandum of Understanding					
MPC	Mobile Positioning Center					
MS	Mobile Station					
MS – BSS	Mobile Station – Base Station System					
MSAG	Master Street Address Guide					
MSC	Mobile-services Switching Center					
MSRP	Message Session Relay Protocol					
NBAC	NIEM Business Architecture Committee					
NCMEC	National Center for Missing and Exploited Children					
NE	Network Element					
NEC	National Electrical Code®					
NENA	National Emergency Number Association					
NERC	North American Electric Reliability Corporation					
NFPA	National Fire Protection Association					
NG911	Next Generation 911					
NGES	Next Generation Emergency Services					
NGIIF	Next Generation Interconnection Interoperability Forum					
NGN	Next Generation Network					
NGP	Next Generation Protocols					
NGPP	Next Generation Partner Program					
NHTSA	National Highway Traffic Safety Administration					
NIEM	National Information Exchange Model					
NIST	National Institute of Standards and Technology					
NNI	Network to Network Interface					

ACRONYM	DESCRIPTION						
NOBLE	National Organization of Black Law Enforcement Executives						
NPPD	National Protection and Programs Directorate						
NPSBN	Nationwide Public Safety Broadband Network						
NRIC	Network Reliability and Interoperability Council						
NS	National Security						
NSA	National Sheriffs' Association						
NSDI	National Spatial Data Infrastructure						
NTAC	NIEM Technical Architecture Committee						
NTIA	National Telecommunications and Information Administration						
OASIS	Organization for the Advancement of Structured Information Standards						
OEC	Office of Emergency Communications						
OGC®	Open Geospatial Consortium						
OIC	Office of Interoperability and Compatibility						
OJP	Office of Justice Programs						
OMA	Open Mobile Alliance						
OMB	Office of Management and Budget						
OMG®	Object Management Group®						
OpenLS	OpenGIS Location Service						
OSP	Originating Service Provider						
OSPF	Open Shortest Path First						
OSS	Operations Support System						
OST-R	Office of the Assistant Secretary for Research and Technology						
ОТ	Operations Technology						
pANI	Pseudo Automatic Number Identification						
PBX	Private Branch Exchange						
PCI	Payment Card Industry						
PDE	Position Determining Equipment						
PERF	Police Executive Research Forum						
PIDF	Presence Information Data Format						
PIDF-LO	Presence Information Data Format-Location Object						
PML	Physical Measurement Laboratory						
PMO	Program Management Office						
PRACK	Provisional Response Acknowledgement						
PSAP	Public Safety Answering Point						
PSHSB	Public Safety and Homeland Security Bureau						
PSTN	Public Switched Telephone Network						
PTSC	Packet Technologies and Systems Committee						
PTT	Push-to-talk						

ACRONYM	DESCRIPTION					
QA	Quality Assurance					
QAE	Quality Assurance Evaluator					
QI	Quality Improvement					
QoS	Quality of Service					
R&D	Research and Development					
RF	Radio Frequency					
RFAI	Request for Assistance Interface					
RFC	Request for Comment					
RFI	Request for Information					
RG	Residential Gateway					
RITA	Research and Innovative Technology Administration					
RNA	Routing Number Authority					
RTP	Real-time Transport Protocol					
RTT	Real-time Text					
S&T	Science & Technology Directorate					
S8HR	S8 Home Routing					
SAFECOM	/ireless Public Safety Interoperable Communications Program					
SBC	Session Border Controller					
SCC	Standards Coordinating Council					
SCTE	Society of Cable Telecommunications Engineers					
SDN	Software-defined Networking					
SDO	Standards Development Organization					
SDP	Session Description Protocol					
SEC	Security					
SHS	Secure Hash Standard					
SIP	Session Initiated Protocol					
SIPREC	SIP Recording					
SMS	Short Message Service					
SNMP	Simple Network Management Protocol					
SOP	Standard Operating Procedure					
SPO	Special Programs Office					
SR	Selective Router					
SRIC	Standards Review and Interpretation Committee					
SS7	Signaling System 7					
SSO	Standards Setting Organization					
SUPL	Secure User Plan Location					
TCC	Text Control Center					
TDD	Time Division Duplex					

ACRONYM	DESCRIPTION					
TDM	Time Division Multiplexing					
TERT	Telecommunicator Emergency Response Taskforce					
TFOPA	Task Force on Optimal PSAP Architecture					
TIA	Telecommunications Industry Association					
TIG	Trusted Identities Group					
TISPAN	Telecommunications & Internet Converged Services & Protocols for					
HISPAIN	Advanced Networks					
TLS	Transport Layer Security					
TMOC	Telecom Management and Operations Committee					
TSAG	Transportation Safety Advancement Group					
TSB	Technical Service Bulletin					
TSDSI	Telecommunications Standards Development Society, India					
TSG	Technical Specification Group					
TTA	Telecommunications Technology Association, Korea					
TTC	Telecommunication Technology Committee, Japan					
TTY/TDD	Teletypewriter/Telecommunications Device for the Deaf					
TVRA	hreat Vulnerability Risk Analysis					
U.S.	United States					
UA	User Agents					
UMA	Universal Mobile Access					
UML®	Unified Modeling Language®					
UMTS	Universal Mobile Telecommunications System					
URI	Uniform Resource Identifier					
URISA	Urban and Regional Information Systems Association					
URL	Uniform Resource Locator					
URN	Uniform Resource Number					
US-CERT	United States Computer Emergency Readiness Team					
USM	User-based Security Model					
UTRA	UTMS Terrestrial Radio Access					
VACM	View-based Access Control Model					
VDB	Validation Database					
VoDSL	Voice over Digital Subscriber Line					
VoIP	Voice over Internet Protocol					
VOP	Voice over Packet					
VPC	VoIP Positioning Center					
VPN	Virtual Private Network					
WAN	Wide Area Network					
WLAN	Wireless Local Area Network					

ACRONYM	DESCRIPTION					
WSP	Wireless Service Provider					
WTSC	Wireless Technologies and Systems Committee					
XML	eXtensible Markup Language					

## **Appendix A: Standards and Best Practices**

							Relation to NENA i3 Architecture					
Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)	
3GPP	3GPP TS 23.167 (Free)	IP Multimedia Subsystem (IMS) emergency sessions	Defines the service description (Stage 2) for emergency services in the IMS, including the elements necessary to support SIP multimedia emergency services.	ETSI TS 123 167	Version 14.2.0 December 16, 2016	Technical Standard (Product/ Design)		A	0			
3GPP	3GPP TS 23.228 (Free)	IP Multimedia Subsystem (IMS); Stage 2	Defines the Stage 2 service description for the IMS, which includes the elements necessary to support IP multimedia (IM) services.		Version 14.2.0 December 16, 2016	Technical Standard		A	0			
3GPP	3GPP TS 23.517 (Free)	TISPAN; IP Multimedia Subsystem (IMS); Functional architecture	Describes the IMS core component of the TISPAN NGN functional architecture and its relationships to other subsystems and components.	ETSI ES 282 007	Version 8.0.0 December 11, 2007	Technical Standard (Interface/ Design)		A	0			
3GPP	3GPP TS 24.229 (Free)	IP multimedia call control protocol based on Session Initiation Protocol (SIP) and Session Description Protocol (SDP); Stage 3	Defines a call control protocol for use in the IM Core Network (CN) subsystem based on the SIP and the associated SDP.		Version 14.2.0 December 16, 2016	Technical Standard		A	0			

							Relation to NENA Architecture				3
Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
3GPP	3GPP TS 29.010 (Free)	Information element mapping between Mobile Station - Base Station System (MS - BSS) and Base Station System - Mobile-services Switching Centre (BSS - MSC); Signaling Procedures and the Mobile Application Part (MAP)	Provides a detailed specification for the interworking between information elements contained in layer 3 messages sent on the MS-MSC interface where the MSC acts as a transparent relay of information; provides a detailed specification for the interworking between information elements contained in BSSMAP messages sent on the BSC-MSC interface and parameters contained in MAP services sent over the MSC-VLR interface where the MSC acts as a transparent		Version 13.0.0 December 17, 2015	Technical Standard		A	0		
3GPP	3GPP TSG SA Release 12 (Free)	Release 12	relay of information.  Focuses on the use of LTE technology for emergency and security services, with technical specifications for mission-critical application layer functional elements and interfaces being developed in the newly formed SA6 working group.		March 2015	Technical Standard		A			

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
3GPP	3GPP TSG SA Release 13 (Free)	Release 13	Exploits new business opportunities such as public safety and critical communications, explores Wi-Fi integration and system capacity and stability.		March 2016	Technical Standard		А			
3GPP	3GPP TSG SA Release 14 (Free)	Release 14	Supports V2x services, eLAA, 4 band carrier aggregation, and inter-band carrier aggregation. Study on User Location Reporting Support enhancements		June 2017	Technical Standard		Α			
3GPP	3GPP TSG SA Release 15 (Free)	Release 15	Focusing in the second half of 2017 to deliver the first set of 5G standards, including new work as well as the maturing of the LTE-Advanced Pro specifications.		In progress; planned release September 2018	Technical Standard		А			
3GPP	3GPP TSG SA Release 16 (Free)	Release 16	Regarded as 5G Phase 2 and completes the study into 5G requirements. Prepares the groundwork for IMT-2020.		In progress; planned release December 2019	Technical Standard		Α			

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
3GPP2	3GPP2 S.R0006-529-A (Free)	Wireless Features Description: Emergency Services	Describes the wireless emergency services (i.e., 9-1-1) feature that permits a subscriber to dial 9-1-1 and be connected to a PSAP (appropriate to the calling subscriber's current location) to request an emergency response from the appropriate agency (e.g., fire, police, ambulance).		Version 1.0 June 2007	Technical Standard (Product/ Design)		A	0		
3GPP2	3GPP2 X.S0049-0 (Free)	All-IP Network Emergency Call Support	Describes the service and procedures in the IMS, including the elements necessary to support emergency services in IMS.		Version 1.0 February 18, 2008	Technical Standard (Interface/ Design)		A	0		
3GPP2	3GPP2 X.S0057-0 (Free)	E-UTRAN - eHRPD Connectivity and Interworking: Core Network Aspects	Provides a specification of the functions and interfaces of the eHRPD Serving Gateway (HSGW) and the IP- level interfaces of the eHRPD user equipment.		Version 2.0 December 2009	Technical Standard		Α	0		
3GPP2	3GPP2 X.S0060-0 (Free)	HRPD Support for Emergency Services	Describes the characteristics for the provisioning of IMS emergency services using the HRPD network.		Version 1.0 July 2008	Technical Standard (Product/ Design)		A	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
APCO	APCO/NENA ANS 1.107.1.2015 (Free)	Standard for the Establishment of a Quality Assurance and Quality Improvement Program for Public Safety Answering Points	Defines minimum components of a QA/QI program within a PSAP. Recommends effective procedures for implementing the components a QA/QI program to evaluate the performance of public safety communications personnel.		Version 1 April 2, 2015	Operational Standard					P
APCO	APCO ANS 1.116.1-2015 (Free)	Public Safety Communications Common Status Codes for Data Exchange	Provides a standardized list of status codes that can be used by emergency communications and public safety stakeholders when sharing incident related information; each agency should map their internal codes to the standardized list.		Version 1 April 7, 2015	Operational Standard				E	P
APCO	APCO ANS 1.112.1-2014 (Free)	Best Practices for The Use of Social Media in Public Safety Communications	Provides a consistent foundation for agencies to develop specific operational procedures and competencies; recognizes the need for each agency to customize specific procedures to their local environment.		Version 1 2014	Operational Standard					P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
APCO	APCO ANS 1.110.1-2015	Multi-Functional	Provides minimum functional		Version 1	Operational					Р
	(Free)	Multi-Discipline	requirements that a CAD		January 9,	Standard					
		Computer Aided	system shall include, broken		2015						
		Dispatch (CAD)	down by public safety								
		Minimum Functional	discipline; also identified are								
		Requirements	the optional functional								
			requirements that a CAD								
			system should include.								
<u>APCO</u>	APCO/NPSTC ANS	Standard Channel	Provides standard		Version 2	Operational					Р
	<u>1.104.2-2017</u>	Nomenclature for the	nomenclature for FCC and		January 3,	Standard					
	(Free)	Public Safety	NTIA-designated nationwide		2017						
		Interoperability	interoperability channels								
		Channels	used for public safety voice								
			communications.								_
<u>APCO</u>	APCO ANS 1.101.3-2015	Standard for Public	Presents the missing,		Version 3	Operational					Р
	(Free)	Safety	abducted, and/or sexually		January 8,	Standard					
		Telecommunicators	exploited child response		2015						
		When Responding to	process for public safety								
		Calls of Missing, Abducted and	telecommunicators; includes the process from first								
		Sexually Exploited	response through ongoing								
		Children	incident and case support.								
APCO	APCO/NENA ANS 1.105.2-	Standard for	Includes information to		Version 2	Operational					P
Aico	2015	Telecommunicator	provide guidance and helpful		July 14, 2015	Standard					'
	(Free)	Emergency Response	material regarding the		July 17, 2013	Standard					
	(1100)	Taskforce (TERT)	development, maintenance,								
		Deployment Deployment	and deployment of a TERT.								

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
APCO	APCO ANS 3.103.2-2013 (Free)	Wireless 9-1-1 Deployment and Management Effective Practices Guide	Provides effective practices to increase a PSAP manager's understanding of the technology application and the ability to better manage wireless calls, as well as public and responder expectations.		Version 2 September 27, 2013	Operational Standard					P
APCO	APCO ANS 1.111.1-2013 (Free)	Public Safety Communications Common Disposition Codes for Data Exchange	Provides a standardized list of disposition codes to facilitate effective incident exchange between NG9-1-1 PSAPs and other authorized agencies.		Version 1 December 12, 2013	Operational Standard In Revision					P
APCO	APCO/CSAA ANS 2.101.2- 2014 (Free)	Alarm Monitoring Company to Public Safety Answering Point (PSAP) Computer-Aided Dispatch (CAD) Automated Secure Alarm Protocol (ASAP)	Provides detailed technical data to software providers who support CAD systems or alarm monitoring applications concerning the common data elements and structure that shall be utilized when electronically transmitting a new alarm event from an alarm monitoring company to a PSAP.		Version 2 August 5, 2014	Technical Standard					P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
APCO	APCO ANS 2.103.1-2012 (Free)	Public Safety Communications Common Incident Types For Data Exchange	Defines and outlines public safety communications common incident types for data exchange.		Version 1 November 2012 In Revision	Technical Standard				E	P
APCO	APCO ANS 3.101.3-2017 (Free)	Core Competencies and Minimum Training Standards for Public Safety Communications Training Officer (CTO)	Addresses the minimum training requirements necessary to foster levels of consistency for all personnel in an emergency communications environment assigned to providing on-the-job training to active 9-1-1 professionals and telecommunicators, as well as to promote the leadership role of the CTO.		Version 3 September 12, 2017	Training Standard					P
APCO	APCO ANS 3.108.1.2014 (Free)	Core Competencies and Minimum Training Standards for Public Safety Communications Instructor	Defines the minimum training standards for PSAP instructors.		Version 1 February 3, 2014 In Revision	Training Standard					P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
APCO	APCO ANS 3.106.2-2017 (Free)	Core Competencies and Minimum Training Standards for Public Safety Communications Quality Assurance Evaluators (QAE)	Defines the minimum training standards for PSAP QA evaluators.		Version 2 September 12, 2017	Training Standard					Р
APCO	APCO ANS 3.102.2-2017 (Free)	Core Competencies and Minimum Training Standards for Public Safety Communications Supervisor	Identifies the core competencies and minimum training requirements for public safety communications supervisors relating to managing daily operations, performing administrative duties, and maintaining employee relations.		Version 2 September 12, 2017	Training Standard					P
APCO	APCO ANS 3.109.2.2014 (Free)	Core Competencies and Minimum Training Standards for Public Safety Communications Manager/Director	Defines the core competencies and minimum training requirements for communications managers and/or directors.		Version 2 June 9, 2014	Training Standard					Р
APCO	APCO ANS 3.104.2-2017 (Free)	Core Competencies and Minimum Training Standards for Public Safety Communications Training Coordinator	Defines the minimum training standards for PSAP training coordinators.		Version 2 September 19, 2017	Training Standard					P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
APCO	APCO ANS 3.103.2.2015 (Free)	Minimum Training Standards for Public Safety Telecommunicators	Identifies the minimum training requirements for public safety telecommunicators, which typically includes with receiving, processing, transmitting, and conveying public safety information to dispatchers, first responders (police, fire, EMS), and emergency management personnel.		Version 2 July 14, 2015	Training Standard					P
APCO	APCO ANS 3.107.1.2015 (Free)	Core Competencies and Minimum Training Requirements for Public Safety Communications Technician	Defines the minimum training standards for PSAP communications technicians.		Version 1 February 24, 2015 In Revision	Training Standard					P
APCO	APCO/NENA ANS 3.105.1- 2015 (Free)	Minimum Training Standard for TTY/TDD Use in the Public Safety Communications Center	Defines the minimum training standards for TTY/TDD use in communications centers.		Version 1 February 24, 2015	Training Standard					P
APCO	APCO/NENA 2.105.1- 2017 (Free)	NG9-1-1 Emergency Incident Data Document (EIDD)	Provides format for sharing emergency incident information.		January 3, 2017	Technical Standard				E	Р

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
APCO	APCO ANS 1.114.1-2017 (Free)	APCO Recommended Best Practices for PSAPs When Processing Vehicle Telematics Calls from Telematics Service Providers	Provides best practices to guide the interactions between Telematics Call Center Operators and PSAP Telecommunicators.		Version 1 September 29, 2017	Operational Standard					Р
APCO	APCO/NENA ANS 1.102.2- 2010 (Free)	Public Safety Answering Point (PSAP) Service Capability Criteria Rating Scale	Provides an assessment tool for PSAP managers and their governing authorities to identify their current level of service capability; objectively assesses the capabilities of the PSAP against models representing the best level of preparedness, survivability, and sustainability amidst a wide range of natural and man-made events.		Version 2 July 28, 2010 (Version 3 in Development)	Operational Standard					P
APCO	APCO 1.108.1-201x	Minimum Operational Standards for the Use of TTY/TDD devices in the Public Safety Communications Center	Defines the minimum operational standards for the use of TTY/TDD devices in a PSAP.		In Development	Operational Standard					P
<u>APCO</u>	APCO 1.113.1-201x	Public Safety Communications Call Handling Process	Provides best practices for call handling in the PSAP.		In Development	Operational Standard					Р

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
APCO	APCO 1.115.1-201x	Core Competencies,	Identifies the core		In	Operational					Р
		Operational Factors,	competencies, operational		Development	Standard					
		and Training for Next	factors and minimum								
		Generation	training requirements								
		Technologies in	relating to next generation								
		Public Safety	technologies.								
		Communications			_						_
<u>APCO</u>	APCO 2.102.1.201x	Advanced Automatic	Describes and outlines the		In .	Technical				E	Р
		Collision Notification	AACN data set.		Development	Standard					
A.D.C.O.	ADCO 2 444 4 204	(AACN) Data Set			I	Tuellele					P
<u>APCO</u>	APCO 3.111.1-201x	Core Competencies and Minimum			In	Training Standard					Р
		Training Standards			Development	Standard					
		for Public Safety									
		Crisis Intervention									
		Telecommunicator									
APCO	APCO 3.110.1-201x	Cybersecurity			In	Operational					Р
		Training for Public			Development	Standard					
		Safety									
		Communications									
		Personnel									
<u>APCO</u>	APCO 1.117.1-201x	Public Safety			In	Operational					Р
		Communications			Development	Standard					
		Center Key									
		Performance									
		Indicators									

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
APCO	APCO 1.118.1-201x	Key Performance Indicators for Public Safety Communications Personnel			In Development	Operational Standard					P
ATIS	ATIS-0100022 (Fee/Charge)	Priority Classification Levels for Next Generation Networks	Formalizes a set of priority classification levels for admission control and service restoration in NGNs; highest priority classifications are reserved for ETS.		December 2008	Technical Standard		Α	0	Е	
ATIS	ATIS-0300104 (Fee/Charge)	Next Generation Interconnection Interoperability Forum (NGIIF) NGN Reference Document - NGN Basics, Emergency Services, NGN Testing, and Network Survivability	Provides basic information regarding NGNs, as applicable to the NGIIF.	ATIS- 0300109, ATIS- 0300112, ATIS- 0300111	September 2015	Technical Standard		A	0	E	
ATIS	ATIS-0500001 (Fee/Charge)	High Level Requirements for Accuracy Testing Methodologies	Provides a common frame of reference that stakeholders can use to validate the accuracy methodology of 9-1-1 location technologies and whether test equipment meets requirements.		November 2011	Technical Report		A	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ATIS	ATIS- 0500002.2008(R2013) (Fee/Charge)	Emergency Services Messaging Interface (ESMI)	Contains standards for an Emergency Services Interface to the Emergency Services Network (ESNet); specifies protocols and message sets for use in the ESMI.		July 2008	Technical Standard (Interface/ Design)		A	0		
ATIS	ATIS-0500003 (Fee/Charge)	Routing Number Authority (RNA) for pseudo Automatic Number Identification Codes (pANIs) Used for Routing Emergency Calls: pANI Assignment Guidelines and Procedures	Contains the guidelines and procedures for the assignment and use of pANIs used to route emergency calls, such as E9-1-1 calls or other types of emergency calls that need to become native E9-1-1 calls throughout the North American E9-1-1 systems (U.S. and Canada).		July 2005	Technical Standard		A	0		
ATIS	ATIS-0500004 (Fee/Charge)	Recommendation for the Use of Confidence and Uncertainty for Wireless Phase II	Contains ESIF recommendation for managing location confidence and uncertainty for wireless Phase 2 calls.		August 2005	Technical Standard		A	0		Р

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ATIS	ATIS-0500005 (Fee/Charge)	Standard Wireless Text Message Case Matrix	Addresses the need for standard wireless text messages; some PSAP screen formats provide space ALI text messages and the text messages are used to alert the call taker of a unique condition.		September 2005	Technical Standard		A	0		P
ATIS	ATIS- 0500006.2008(R2013) (Fee/Charge)	Emergency Information Services Interfaces (EISI) ALI Service	Specifies protocols and message sets used within the ESNet to communicate between Entities Consuming Emergency Services (ECES) and Entities Providing Emergency Services (EPES).		August 2008	Technical Standard (Interface- Data/Design)		A	0		
ATIS	ATIS-0500007.2008 (Fee/Charge)	Emergency Information Services Interface (EISI) Implemented with Web Services	Specifies protocols and message sets used within the ESNet to communicate via web services between ECES and EPES.		January 2008	Technical Standard (Interface- Data/Design)		А	0		
ATIS	<u>ATIS-0500008</u> (Fee/Charge)	Emergency Services Network Interfaces (ESNI) Framework	Defines the framework and structure of the ESNI suite of standards; includes the ESMI that provides interconnections between next generation PSAPs and the ESNet.		October 2006	Technical Report		A	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)	
ATIS	<u>ATIS-0500009</u> (Fee/Charge)	High Level Requirements for End-to-End Functional Testing	Establishes procedures/standards to test that delivery of wireless 9-1-1 data remains constant through the network and is delivered with integrity to the PSAP.		April 2006	Technical Report		Α	0	E	P	
ATIS	ATIS-0500013 (Fee/Charge)	Approaches to Wireless E9-1-1 Indoor Location Performance Testing	Provides recommendations for indoor wireless testing methodologies and validation.		February 2010	Technical Standard		Α	0			
ATIS	ATIS-0500015.2010 (Fee/Charge)	Flexible LDF-AMF (Location Determination Function – Access Measurement Function) Protocol (FLAP) Specification	Provides a framework and associated protocols to allow an LDF to obtain the value of relevant network parameters associated with an end device, and from which the location of that end device may be determined.		August 2010	Technical Standard		A	0			
ATIS	ATIS-0500017 (Fee/Charge)	Considerations for an Emergency Services Next Generation Network (ES-NGN)	Defines an emergency services architecture based upon the ATIS definition of an ES-NGN; identifies potential standards gaps and focuses on the interconnection between the ES-NGN and networks that originate emergency calls.		June 2009	Technical Report		A	0			

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ATIS	ATIS-0500018 (Fee/Charge)	P-ANI Allocation Tables for ESQKs, ESRKs, and ESRDs	Contains ESQK, ESRK, and ESRD allocation tables and capacities; assists Wireless Service Providers (WSPs) and Mobile Positioning Centers (MPCs) in improving the efficacy of p-ANI number use and administration, and complement preservation and utilization of limited p-ANI number resources.		August 2014	Technical Standard		A	0		
ATIS	ATIS- 0500019.2010 (Fee/Charge)	Request for Assistance Interface (RFAI) Specification	Defines/describes the RFAI between the ES-NGN and a PSAP.		September 2010	Technical Standard				E	Р
ATIS	ATIS-0500021 (Fee/Charge)	Supplemental Location Data	Contains standard for including supplemental location data to the ALI database from technologies providing indoor radio frequency (RF) coverage requiring a small signal footprint.		October 2012	Technical Standard		A	0	E	P
ATIS	ATIS-0500022 (Fee/Charge)	Test Plan Input for a Location Technology Test Bed	Leverages earlier standards and methods to provide a broad baseline test plan document for wireless indoor location accuracy testing.	ATIS- 050000, 0500001, 0500013, CSRIC III WG3	October 2012	Technical Standard		Α	0		P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)	
ATIS	ATIS-0500023 (Fee/Charge)	Applying Common IMS to NG9-1-1 Networks	Provides the stage 1 definition for an IMS-based next generation emergency services architecture based on the 3GPP IMS standards.		April 2013	Technical Standard		А	0	E		
ATIS	ATIS-0500024 (Fee/Charge)	Comparison of SIP Profiles	Compares SIP profiles defined by ATIS, 3GPP, and NENA as they relate to emergency services.		April 2013	Technical Report		Α	0			
ATIS	<u>ATIS-0500025</u> (Fee/Charge)	Class of Service Support for Semi- Static Wireless	Addresses E9-1-1 Class of Service associated with a small cell that has a less than 100 meter coverage in an indoor environment.		July 2013	Technical Standard		А	0	E	Р	
ATIS	ATIS-0500026 (Fee/Charge)	Operational Impacts on Public Safety of ATIS-0700015, Implementation of 3GPP Common IMS Emergency Procedures for IMS Origination and ESInet/Legacy Selective Router Termination	Explains the IP to NG9-1-1 interfaces, without overdependence on technical terms and acronyms, to assist public safety in understanding the operational impact from future IMS-originated emergency calls.	ATIS- 0700015	September 2014	Information Standard		A	0	E	P	

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)		
ATIS	ATIS-0500027 (Fee/Charge)	Recommendations for Establishing Wide Scale Indoor Location Performance	Provides the methodology to characterize wide-scale indoor location accuracy performance by creating regional test beds and extrapolating their test results.		May 2015	Technical Standard		A	0				
ATIS	ATIS-0500028 (Fee/Charge)	Analysis of Unwanted User Service Interactions with NG9-1-1 Capabilities	Illustrates use cases that convey the need for a broader analysis of standardized user service definitions for possible interactions with NG9-1-1 capabilities and identification of which interactions could lead to unwanted behavior.		February 2015	Technical Report		A	0	E	P		
ATIS	<u>ATIS-0500030</u> (Fee/Charge)	Guidelines for Testing Barometric Pressure- Based Z-Axis Solutions	Provides broad guidelines for testing barometric pressure-based altitude (z-axis) measurement systems, which are being proposed to enable more accurate and more actionable indoor wireless 911 location.		May 2016	Technical Standard		A	0				

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)					
ATIS	ATIS-0500031 (Free)	Test Bed and Monitoring Regions Definition and Methodology	Describes and provides the technical details of the approach of characterizing wide scale indoor wireless location performance, for the purposes of E911.		February 2017	Technical Standard										
ATIS	ATIS-0500032 (Fee/Charge)	ATIS Standard for Implementation of an IMS-based NG9-1-1 Service Architecture	Defines the Stage 2 (architecture) and Stage 3 (protocol) specifications for an IMS-based NG9-1-1 Service Architecture.	ATIS- 0500023	November 2016	Technical Standard										
ATIS	ATIS-0700015.v003 (Fee/Charge)	ATIS Standard for Implementation of 3GPP Common IMS Emergency Procedures for IMS Origination and ESInet/Legacy Selective Router Termination	Identifies and adapts 3GPP common IMS emergency procedures for applicability in North America to support emergency communications originating from an IMS subscriber.	ATIS- 0500026	May 2015	Technical Standard		A	0							
ATIS	ATIS-0700025 (Fee/Charge)	CMAS International Roaming Specification	Provides the requirements for presentation of emergency alerts when U.S. and Canadian users are roaming throughout the U.S. and Canada.		June 2016	Technical Standard		Α	0							

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ATIS	ATIS-0700028 v1.1 (Fee/Charge)	Location Accuracy Improvements for Emergency Calls	Specifies the requirements, architecture, and interfaces required to support the commitments for technology changes as well as the rules as outlined within the FCC CFR [Ref 37].		October 2016 (Version 2 in progress)	Technical Standard					
ATIS	ATIS- 1000010.2006(R2011) (Fee/Charge)	Support of Emergency Telecommunications Service ETS in IP Network	Defines the procedures and capabilities required to support ETS within and between IP-based service provider networks.		June 2006	Technical Standard		A	0		
ATIS	ATIS- 1000012.2006(R2011) (Fee/Charge)	Signaling System No. 7 (SS7) – SS7 Network and NNI Interconnection Security Requirements and Guidelines	Provides security requirements and guidelines for SS7 network and its network interconnections.		November 2006	Technical Standard		A	0	E	
ATIS	ATIS- 1000019.2007(R2012) (Fee/Charge)	Network to Network Interface (NNI) Standard for Signaling and Control Security for Evolving VoP Multimedia Networks	Specifies VoP and multimedia signaling and control plane security requirements for evolving networks.		March 2007	Technical Standard		A	0	E	

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ATIS	ATIS-1000023.2013 (Fee/Charge)	ETS Network Element Requirements for A NGN IMS Based Deployments	Defines network element requirements to ensure that ETS is implementable and interoperable in a multivendor environment for an NGN IMS-based network deployment; refines the procedures defined in the ETS in IP Networks Phase 1 standard.	ATIS- 1000010	August 2013	Technical Standard		A	0		
ATIS	ATIS-1000026 .2008(R2013) (Fee/Charge)	Session Border Controller Functions and Requirements	Defines the Session Border Controller (SBC) functions and requirements that reside within a service provider's network.		April 2008	Technical Standard		А	0		
ATIS	ATIS-1000029.2008 (R2013) (Fee/Charge)	Security Requirements for NGN	Provides security requirements for the NGN against security threats, and to mitigate the effects of security attacks.	ATIS- 1000034. 2010 (R2015)	November 2008	Technical Standard		Α	0	E	
ATIS	ATIS- 1000034.2010(R2015) (Fee/Charge)	Next Generation Network (NGN): Security Mechanisms and Procedures	Describes some security mechanisms that can be used to fulfill the requirements described in ATIS-1000029.2008 and specifies the suite of options for each selected mechanism.	ATIS- 1000029. 2008	November 2010	Technical Standard		A	0	E	

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ATIS	ATIS-1000038 (Fee/Charge)	Technical Parameters for IP Network to Network Interconnection Release 1.0	Specifies the  "Interconnection Technical Parameters" that need to be collected and eventually exchanged between two service providers so that they can successfully interconnect IP-based facilities and VoIP services at an NNI.		August 2010	Technical Standard					
ATIS	ATIS-1000040 (Fee/Charge)	Protocol Suite Profile for IP Network to Network Interconnection Release 1.0	Identifies a set of protocols and specifies their profile so that signaling, media, and network related parameters can be uniformly and consistently utilized across the interconnection interface; supports a service seamlessly across an IP network to network interconnection as identified by the test scenarios defined in ATIS-1000041.	ATIS- 1000041	August 2010	Technical Standard					

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ATIS	ATIS-1000041 (Fee/Charge)	Test Suites for IP Network to Network Interconnection Release 1.0	Specifies a set of call test scenarios involving SIP and other signaling messages which for various situations may be required to provide an expected reaction to an event or a sequence of events appropriate to the previously signaled message; "expected reaction" is based upon the protocol profile established in the messages	ATIS- 1000040	August 2010	Technical Standard					
ATIS	ATIS-1000049 (Fee/Charge)	End-to-End NGN GETS Call Flows	that flow across the NNI.  Describes end-to-end call/session flows for various wireline and wireless access technologies, in addition to the IMS Core Network call/session flows in support of NGN GETS.		August 2011	Technical Standard		A	0		
ATIS	ATIS-1000055.2013 (Fee/Charge)	Emergency Telecommunications Service (ETS): Core Network Security Requirements	Provides a minimum set of common (i.e., independent of network type or technology) and core network security requirements for the protection of ETS in a multiprovider NGN environment.		August 2013	Technical Standard		A	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ATIS	ATIS-1000060.2014 (Fee/Charge)	Emergency Telecommunications Service (ETS): Long Term Evolution (LTE) Access Network Security Requirements for National Security/Emergency Preparedness (NS/EP) Next Generation Network (NGN) Priority Services	Provides a minimum set of requirements for the security protection of NS/EP NGN-PS in LTE access networks.		October 2014	Technical Standard		A	0		
ATIS	ATIS-1000061.2015 (Fee/Charge)	LTE Access Class 14 for National Security and Emergency Preparedness (NS/EP) Communications	Provides operational guidance regarding the assignment and use of the 3GPP LTE specifications for Access Class Barring to support NS/EP NGN-PS.		February 2015	Technical Standard		A	0		
ATIS	ATIS-1000065.2015 (Fee/Charge)	Emergency Telecommunications Service (ETS) Evolved Packet Core (EPC) Network Element Requirements	Specifies ETS requirements for an EPS consisting of the E-UTRAN and EPC for support of NGN GETS voice, NGN GETS video, NGN GETS Guaranteed Bit Rate (GBR) data, and NGN GETS data transport.		February 2015	Technical Standard		A	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ATIS	ATIS-1000066.2016 (Fee/Charge)	Emergency Telecommunications Service (ETS) Network Element Requirements for IMS-based Next Generation Network (NGN) Phase 2	Specifies ETS requirements for an IP Multimedia Subsystem (IMS) Core Network for support of NGN Government Emergency Telecommunications Service (GETS) Voice and NGN GETS Video.	ATIS- 1000023.2 013	October 2016	Technical Standard		A	0		
ATIS	ATIS-1000067.2015 (Fee/Charge)	IP NGN Enhanced Calling Name (eCNAM)	Defines a Calling Name Delivery service in the IP- based NGN; includes a mandatory longer name field and optional additional information about the caller.		August 2015	Technical Standard		A	0		
ATIS	ATIS-1000068 (Fee/Charge)	Support of TTY Service over IP Using Global Text Telephony	Describes the means that TTY service can be provided over IP between operators' networks through the use of the Global Text Telephony (GTT) capability which enables simultaneous audio and/or video with text media stream.		October 2015	Technical Report	С	A	0	E	P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ATIS	ATIS-1000070 (Fee/Charge)	Emergency Telecommunications Service (ETS) Roadmap	Provides a roadmap view of the subtending suite of ATIS standards, technical reports, and requirements documents showing the applicability of particular standard specifications in the context of enabling deployment of the needed NS/EP priority related functions and capabilities supporting end-to-end priority communications in NGNs.		October 2016	Technical Standard		Α	0		
ATIS	ATIS-1000071 (Free or Fee/Charge)	Technical Report on a Nationwide Number Portability Study	Outlines the characteristics of the current U.S. local number portability implementation based on use of the Location Routing Number (LRN) method and explores different approaches for implementing Nationwide Number Portability (NNP) and their impacts.		July 2016	Technical Report		A			

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ATIS	ATIS-1000072 (Fee/Charge)	Analysis of Mitigation Techniques for Calling Party Spoofing	Describes problems associated with originating party spoofing in IP communication networks, identifies potential mitigation options, and analyzes pros and cons of mitigation options.		October 2016	Technical Report		A	0		
ATIS	ATIS-1000679.2015 (Fee/Charge)	Interworking between Session Initiation Protocol (SIP) and ISDN User Part	Defines the signaling interworking between the ISDN User Part (ISUP) protocol and SIP in order to support services that can be commonly supported by ISUP and SIP based network domains.		April 2015	Technical Standard		A	0		
ATIS	ATIS-1000678.v3-2015 (Fee/Charge)	Lawfully Authorized Electronic Surveillance for Voice over Internet Protocol in Wireline Telecommunications Networks	Defines the interfaces between a Telecommunication Service Provider (TSP) and a Law Enforcement Agency (LEA) to assist the LEA in conducting lawfully authorized electronic surveillance for VoIP in wireline telecommunications networks.		July 2015 In Revision	Technical Standard					

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ATIS	ELOC Issue 61	Guidelines for Emergency Call Location Selection and Reporting by Originating Networks	Provides guidelines for selecting from among multiple reported locations obtained using different technologies to arrive at the "best" emergency call location to be forwarded toward the PSAP.					A	0		
<u>ATIS</u>	ELOC Issue 66	Requirements and Architecture for Accessing External Enterprise Location Services	Supports the discovery of the location of 9-1-1 calling devices based on access to external (enterprise) network device location systems.	ATIS- 0700028.v2							
ATIS	ESIF Issue 81	Applying Common IMS to NG9-1-1 Networks (Stage 2 & 3) Specification	Defines call processing, transport, or delivery of emergency service calls within the NG9-1-1 network to the appropriate PSAP.	ATIS- 0500032	In Development	Technical Issue Documentation		A	0	E	P
<u>ATIS</u>	ESIF Issue 82	IMS-based Next Generation Emergency Services Network Interconnection	Addresses the need for IMS- based NG Emergency Services Networks to interconnect with other NG and legacy emergency services networks to support the delivery of emergency services.		In Development	Technical Issue Documentation		A	0	E	P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ATIS	ESIF Issue 84	Approaches to Establishing Wide Scale Indoor Location Performance	Provides recommendations for establishing wide scale indoor location performance.	ATIS- 0500027	May 2015	Technical Issue Documentation			0	E	Р
ATIS	ESIF Issue 85	Supplemental Guide to ATIS-0700015 for Public Safety		ATIS- 0500026 / ATIS- 0700015	In Development	Technical Issue Documentation					
ATIS	ESIF Issue 86	Technical Report to describe ATIS- 0700015 for Public Safety	Provides an overview of how an IMS originating network interfaces to an i3 or legacy emergency services network.	ATIS- 0700015	In Development	Technical Issue Documentation		Α	0	E	Р
ATIS	ESIF Issue 87	Vertical Axis Measurement Test Methodology		ATIS- 0500030	In Development	Technical Issue Documentation		Α	0		
ATIS	ESIF Issue 88		Provides a determination of test bed location(s) and blending methodologies for assessing accuracy compliance.	ATIS 05- 00031	In Development	Technical Issue Documentation		А	0		
ATIS	ESIF Issue 89		Identifies positioning method source codes for current and emerging location technologies.	ATIS/TIA J- STD-036-C- 2	In Development	Technical Issue Documentation					

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ATIS	ESIF Issue 91	Implementation Guidelines for ATIS Standard for Implementation of a 3GPP Common IMS- based Emergency Services Network	Provides an overview and operational considerations for an IMS-based NG9-1-1 service architecture based on ATIS-0500032.	ATIS- 0500032	In Development	Technical Issue Documentation					
ATIS	ESIF Issue 93	Gap Analysis of Legacy & IP Networks for FCC Reportable Data Points	Provides a comparison of E9-1-1 and NG9-1-1 focused on reportable outage data points.		In Development	Technical Issue Documentation		Α	0		
ATIS/TIA	ANSI/J-STD-036-C (Fee/Charge)	Enhanced Wireless 9-1-1 Phase II	Defines the messaging required to support information transfer to identify and locate wireless emergency service callers.		June 2011 (Update in progress)	Technical Standard (Joint TIA/ATIS ANS)		A	0	E	P
ATIS/TIA	ANSI/J-STD-036-C-1 (Fee/Charge)	Addendum to J-STD- 036-C, Enhanced Wireless 9-1-1 Phase II	Enables an MPC and PDE to assign appropriate COS when delivering data to a PSAP.		October 2013	Technical Standard		Α	0	E	Р
ATIS/TIA	<u>J-STD-110.01.v002</u> ( <u>Fee/Charge)</u>	Joint ATIS/TIA Implementation Guideline for J-STD- 110, Joint ATIS/TIA Native SMS/MMS to 9-1-1 Requirements and Architecture Specification, Release	Addresses CMSP and TCC provider deployment considerations of J-STD-110.v002.	J-STD- 110.v002	May 2015	Technical Standard (Joint TIA/ATIS ANS, including J- STD- 110.01.v002)		A	0	E	P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ATIS/TIA	J-STD-110.v002 including J-STD-110.01.v002 (Fee/Charge)	Joint ATIS/TIA Native SMS/MMS to 9-1-1 Requirements and Architecture Specification, Release 2	Defines the requirements, architecture and procedures for text messaging to 9-1-1 emergency services using native wireless operator SMS capabilities for the existing generation and next generation PSAPs.	J-STD- 110.01. v002	May 2015	Technical Standard (Joint TIA/ATIS ANS)		A	0	E	P
ATIS	NGIIF Issue 27	Documentation of Operational Procedures for Next Generation Networks Interconnection			In Development	Technical Issue Documentation		A	0	E	Р
ATIS	NGIIF Issue 31	Develop New Text Related to Methodologies That Support TDM/IP Caller ID Services, Call Spoofing, Etc.			In Development	Technical Issue Documentation		Α	0		
ATIS	PTSC Issue 28	US Standard For IP-IP Network Interconnection - Roadmap Standard			In Development	Technical Issue Documentation		Α	0		
ATIS	PTSC Issue 66	NGN Architecture Phase 2			In Development	Technical Issue Documentation		Α	0		
<u>ATIS</u>	PTSC Issue 81	ETS Wireline Access Requirements			In Development	Technical Issue Documentation		Α	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ATIS	PTSC Issue 82	ETS Phase 2 Network			In	Technical Issue		Α	0		
		Element			Development	Documentation					
		Requirements									
<u>ATIS</u>	PTSC Issue 93	NGN Security			In	Technical Issue		Α	0	Ε	Р
		Planning &			Development	Documentation					
		Operations									
		Guidelines									
<u>ATIS</u>	PTSC Issue 98	ETS Roadmap			In	Technical Issue		Α	0	Ε	Р
					Development	Documentation					
<u>ATIS</u>	PTSC Issue 100	Supplement to ATIS-			In	Technical Issue		Α	0		
		1000010			Development	Documentation					
<u>ATIS</u>	PTSC Issue 119	Dynamic Priority for			In	Technical Issue		Α	0	Ε	
		Next Generation			Development	Documentation					
		Secure									
		Communications									
<u>ATIS</u>	WTSC Issue 32	Support of Public			In	Technical Issue		Α	0	Ε	Р
		Safety Requirements			Development	Documentation					
		in LTE Networks									
<u>ATIS</u>	WTSC Issue 34	Automating Location			In	Technical Issue		Α	0	Ε	
		Acquisition for Non-			Development	Documentation					
		Operator-Managed									
		Over-the-Top VoIP									
		Emergency Services									
		Calls									
<u>ATIS</u>	WTSC Issue 41	Commercial Mobile			In	Technical Issue		Α	0		
		Alerts Service (CMAS)			Development	Documentation					
		International									
		Roaming									

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ATIS	WTSC Issue 44	Extending ATIS 0700015 to address Multimedia Emergency Services (MMES)			In Progress	Technical Issue Documentation		А	0	E	Р
ATIS	WTSC Issue 51	Location Accuracy Improvements for Emergency Calls		ATIS- 0700028.v1 .0	In Development	Technical Issue Documentation		Α	0	E	Р
ATIS	WTSC Issue 60	Real-Time-Text (RTT)		ATIS- 0700029	In Development	Technical Issue Documentation		Α	0	E	Р
ATIS	WTSC Issue 65	S8 Home Routing (S8HR) and Home Network-Based Enhanced Services Support of NG9-1-1			In Development						
BICSI	ANSI/BICSI 002-2014 (Fee/Charge)	Data Center Design and Implementation Best Practices	Provides requirements, guidelines and best practices applicable to any data center, including security, power, cooling, cabling, and other topics.		2014 Edition	Informational Document - Best Practices	С	А		E	P
BICSI	ANSI/BICSI 003-2014 (Fee/Charge)	Building Information Modeling (BIM) Practices for Information Technology Systems	Provides detailed information about BIM content models and object parameters, setting the recommended levels and guidelines for BIM models.		2014 Edition	Best Practices					

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
BICSI	ANSI/BICSI-005-2016 (Fee/Charge)	Electronic Safety and Security (ESS) System Design and Implementation Best Practices	Provides the requirements and recommendations of a structured cabling infrastructure that would support all types of security systems.		2016 Edition	Informational Document - Best Practices	С				P
BICSI	ANSI/BICSI 006-2015 (Fee/Charge)	Distributed Antenna System (DAS) Design and Implementation Best Practices	Provides requirements and recommendations for the design and installation of a standards-compliant, vendor-neutral DAS that is able to be used for a wide range of applications, environments and locations.		2015 Edition	Informational Document - Best Practices	С				P
BICSI	ANSI/BICSI 007-2017 (Fee/Charge)	Information Communication Technology Design and Implementation Practices for Intelligent Buildings and Premises	Provides requirements and recommendation for design and implementation of the structured cabling system and related applications for any size building or premise, regardless if it serves commercial, government, transportation, residential, or any other functions.		2017 Edition	Informational Document – Best Practices		A		E	P
BICSI	ANSI/NECA/BICSI 568- 2006 (Fee/Charge)	Standard for Installing Commercial Building Telecommunications Cabling	Describes minimum requirements and procedures for installing the infrastructure for telecommunications.		Version 5 2006	Technical Standard		A		E	Р

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
BICSI	ANSI/NECA/BICSI 607- 2011 (Fee/Charge)	Standard for Telecommunications Bonding and Grounding Planning and Installation Methods for Commercial Buildings	Specifies aspects of planning and installation of telecommunications bonding and grounding systems.		Version 5 2011	Technical Standard		A		E	Р
BICSI	Telecommunications Distribution Methods Manual (TDMM) (Fee/Charge)	Telecommunications Distribution Methods Manual	Is the definitive reference manual for telecommunications and information communications technology infrastructure design.		13th Edition / 2014	Informational Document - Best Practices	С	Α		E	P
BICSI	Information Technology Systems Installation Methods Manual (Fee/Charge)	Information Technology Systems Installation Methods Manual	Provides ICT industry installation practices.		6th Edition	Informational Document - Best Practices		Α		E	Р
BICSI	Outside Plant Design Reference Manual (Fee/Charge)	Outside Plant Design Reference Manual	Provides information on traditional infrastructure such as cabling and pathways, but also items not typically found within interior design work, such as right-of-way, permitting and service restoration.		5th Edition	Informational Document - Best Practices		A		E	

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Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
CL-RQ-IP-CPE-SEC	Common Security	Identifies the areas where		Version I01 /				0		
(Free)				March 15, 2013						
		I								
	CI E	vulnerabilities.								
PKT-SP-24.229	PacketCable SIP and	Defines a call control protocol		Version C01 /				0		
(Free)	SDP Stage 3	for use in the IP Multimedia		March 14, 2014						
	Specification 3GPP TS	(IM) Core Network (CN)								
	24.229	subsystem based on SIP and								
		l ·						0		
(Free)				March 14, 2014						
	, ,									
	3GPP TS 33.203	1								
DUT OD DOGE	0 1 16 11 0 1	,								
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(Free)				iviarch 14, 2014						
	<u> эресілісаціон</u>									
		I								
	CL-RQ-IP-CPE-SEC (Free) PKT-SP-24.229	CL-RQ-IP-CPE-SEC (Free)  Common Security Requirements for IP- Based MSO-Provided CPE  PKT-SP-24.229 (Free)  PKT-SP-33.203 (Free)  PKT-SP-33.203 (Free)  PKT-SP-BSSE  PacketCable Access Security for IP-Based Services Specification 3GPP TS 33.203	CL-RQ-IP-CPE-SEC (Free)  Common Security Requirements for IP- Based MSO-Provided CPE  PKT-SP-24.229 (Free)  PRT-SP-33.203 (Free)  PKT-SP-BSSF (Free)  PKT-SP-BSSF (Free)  Common Security Requirements for IP- Based MSO-Provided CPE  PacketCable SIP and SDP Stage 3 Specification 3GPP TS 24.229  PacketCable Access Security for IP-Based Services Specification 3GPP TS 33.203  PacketCable Business SPECIFICE SIP Services Feature  Defines a call control protocol for use in the IP Multimedia (IM) Core Network (CN) subsystem based on SIP and the associated SDP. Specifies the security features and mechanisms for secure access to the IM subsystem (IMS) for the 3G mobile telecommunication system.  PKT-SP-BSSF (Free) SIP Services Feature SIP Services Feature	Title  Description  Documents  CL-RQ-IP-CPE-SEC (Free)  Common Security Requirements for IP-Based MSO-Provided CPE  PKT-SP-24.229 (Free)  PACKETCable SIP and Specification 3GPP TS (Free)  PKT-SP-33.203 (Free)  PKT-SP-33.203 (Free)  PKT-SP-33.203 (Free)  PKT-SP-33.203 (Free)  PKT-SP-BSSF (Free)  PKT-SP-BSSF (Free)  PKT-SP-BSSF (Free)  PRT-SP-BSSF (Free)  PRT-SP-BSSF (Free)  PRT-SP-BSSF (Free)  PacketCable Business SIP Services Feature Specification Specification Specification Specification Specification Specifies emergency call procedures for business (IP Centrex) phones (i.e., endpoint is not embedded in CM, and	CL-RQ-IP-CPE-SEC (Free)  Requirements for IP-Based MSO-Provided CPE (Free)  PACKETCABLE SIP and Specification 3GPP TS 33.203 (Free)  PKT-SP-33.203 (Free)  PKT-SP-33.203 (Free)  PCKT-SP-8SSF (Free)  PCKT-SP-BSSF (Free)  PacketCable Business Specification SIP Services Feature Specification Specifi	CL-RQ-IP-CPE-SEC (Free)   Common Security Requirements for IP-Based MSO-Provided CPE   CPE requirements to avoid those vulnerabilities.   PKT-SP-24.229 (Free)   SP Stage 3 Specification 3GPP TS 33.203 (Free)   PacketCable Business (Free)   SP Strokes Specification SGPP TS SP-25-BSSF (Free)   PacketCable Business (Free)   Specification SGPP TS SP-33.203 (Free)   Specification SGPP TS Specification System.   Specification System Specification System Specification Specification System Specification Specifi	Standard or Document ID  Standard or Document Title  Standard or Document Description  Standard or Document Description  Standard or Document Description  Standard or Document Description  Standard or Document Release Date  Oversion 101 / March 15, 2013  For such CPEs, and crafts requirements to avoid those vulnerabilities.  PKT-SP-24.229  (Free)  PacketCable SIP and Specification 3GPP TS 24.229  PEKT-SP-33.203  (Free)  PKT-SP-33.203  (Free)  PacketCable Access Security for IP-Based Services Specification 3GPP TS 33.203  (Free)  PKT-SP-BSSF (Free)  PCKT-SP-BSSF (Free)  PacketCable Business SIP Services Feature Specification  Specification  Standard or Document Description  Associated Devented Wersion 101 / March 15, 2013  Wersion C01 / March 14, 2014  March 14, 2014  March 14, 2014  Version C01  March 14, 2014  Specifies the areas where common vulnerabilities exist for such CPEs, and crafts requirements to avoid those vulnerabilities.  Wersion C01 / March 14, 2014  March 14, 2014  Version C01/ March 14, 2014  Specifies emergency call procedures for business (IP Centrex) phones (i.e., endpoint is not embedded in CM, and	Standard or Document ID  Standard or Document Title  Standard or Document Description  Standard or Document Description  Standard or Document Description  Standard or Document Description  Standard or Document Release Date  CL-RQ-IP-CPE-SEC  (Free)  (Free)  Common Security Requirements for IP-Based MSO-Provided CPE  PKT-SP-24.229  (Free)  PacketCable SIP and Specification 3GPP TS 24.229  PacketCable Access Security for IP-Based Services Specification 3GPP TS 33.203  (Free)  PKT-SP-33.203  (Free)  PKT-SP-BSSF (Free)  PCKT-SP-BSSF (Free)  Specification  Standard or Document Description  Identifies the areas where common vulnerabilities exist for such CPEs, and crafts requirements to avoid those vulnerabilities.  Defines a call control protocol for use in the IP Multimedia (IM) Core Network (CN) subsystem based on SIP and the associated SDP. Specifies the security features and mechanisms for secure access to the IM subsystem (IMS) for the 3G mobile telecommunication system.  PKT-SP-BSSF (Free)  PCKT-SP-BSSF (Free)  PacketCable Business SIP Services Feature Specification Specification  Specifies emergency call procedures for business (IP) Centrex) phones (i.e., endpoint is not embedded in CM, and is not embedded in CM, a	Standard or Document ID  Standard or Document Title  Standard or Document Description  Standard or Document Description  Standard or Document Description  Standard or Document Release Date  CL-RQ-IP-CPE-SEC (Free)  Common Security Requirements for IP-Based MSO-Provided CPE  PKT-SP-24-229 (Free)  PEKT-SP-24-229 (Free)  PEKT-SP-33.203 (Free)  PKT-SP-33.203 (Free)  PEKT-SP-33.203 (Free)  PEKT-SP-33.203 (Free)  Security for IP-Based Services Specification 3GPP TS 33.203 (Free)  Security for IP-Based Services Specification 3GPP TS 33.203 (Free)  PKT-SP-BSSF (Free)  SIP Services Feature Specification Common vulnerabilities exist for such CPEs, and crafts requirements to avoid those vulnerabilities.  Version 101 / March 15, 2013 March 15, 2013  Version C01 / March 14, 2014  Version C01 / March 14, 2014  O  O  O  O  O  O  O  O  O  O  O  O  O	CL-RQ-IP-CPE-SEC   Common Security   Requirements for IP-Based MSO-Provided   CPE   Common Security   Requirements to avoid those   vulnerabilities exist   for such CPEs, and crafts   requirements to avoid those   vulnerabilities.

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
CableLabs	<u>PKT-SP-CI</u> (Free)	PacketCable Cellular Integration Specification	Addresses how to provide the user a consistent telephony feature experience on either PacketCable or circuit cellular networks (3GPP or 3GPP2) and during domain transfers between PacketCable and 3GPP or 3GPP2 circuit cellular		Version C01 / March 14, 2014				0		
CableLabs	PKT-SP-CMSS1.5 (Free)	PacketCable 1.5 CMS to CMS Signaling Specification	networks.  Specifies the protocols and procedures to use between call management servers (CMSs) belonging to a single service provider as well as between CMSs that belong to different service providers.		Version I07 / April 12, 2012				0		
CableLabs	<u>PKT-SP-ESG</u> (Free)	PacketCable Enterprise SIP Gateway Specification	Defines the requirements for the PacketCable 2.0 Enterprise SIP Gateway (ESG) device to simplify and streamline the initial deployment and ongoing management of Business Voice services to enterprise customers.		Version C01 / April 5, 2017				0		
CableLabs	<u>PKT-SP-RSTF</u> (Free)	PacketCable Residential SIP Telephony Feature Specification	Specifies implementation of common residential telephony features in a PacketCable network with SIP-based User Equipment (UEs).		Version C01 / March 14, 2014				0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>CableLabs</u>	PKT-SP-RST-UE-PROV	PacketCable RST UE	Specifies RST UE provisioning		Version C01 /				0		
	(Free)	Provisioning Specification	attributes to support emergency calls.		March 14, 2014						
<u>CableLabs</u>	WR-SP-WiFi-ROAM	WiFi Roaming	Specifies architecture		Version I04 /				0		
	(Free)	Architecture and	requirements for best effort		December 1,						
		Interfaces Specification	data roaming among cable operator Wi-Fi networks.		2014						
DOC	FIPS-PUB-140-2	Security	Specifies the security	ISO/IEC	December	Technical		Α	0		
	(Free)	Requirements for	requirements that will be	19790:201	2002	Standard					
		Cryptographic	satisfied by a cryptographic	2	(FIPS-PUB-						
		Modules	module utilized within a		140-3 is						
			security system protecting		currently in						
			sensitive but unclassified information.		development)						
DOC	FIPS-PUB-180-4	Secure Hash	Specifies hash algorithms to		August 2015	Technical		Α	0		
	(Free)	Standards (SHS)	detect whether messages		_	Standard					
			have not been altered since								
			they were originally								
			generated.								
DOC	FIPS-PUB-197	Advanced Encryption	Specifies a FIPS-approved		November	Technical		Α	0		
	(Free)	Standards (AES)	cryptographic algorithm that		2001	Standard					
			can be used to protect electronic data; the AES			(Data/Design)					
			algorithm is a symmetric								
			block cipher that can encrypt								
			and decrypt information.								

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
DOC	NIST Cybersecurity Framework (Free)	Framework for Improving Critical Infrastructure Cybersecurity	Consists of standards, guidelines, and practices to promote the protection of critical infrastructure; focuses on using business drivers to guide cybersecurity activities and considering cybersecurity risks as part of the organization's risk management process.		Framework Version 1.1 April 16, 2018	Informational Document – Best Practices		Α	0	Е	P
DOC	<u>NIST.SP.800-53</u> (Free)	Security and Privacy Controls for Federal Information Systems and Organizations	Ensures that appropriate security requirements and security controls are applied to all federal information and information systems.		January 22, 2015	Information Security Standards and Guidelines					
DOC NIST NSTIC	GTRI NSTIC Trustmark Framework (Free)	Trustmark Framework Technical Specification	Provides normative language that governs the structures that comprise the Trustmark Framework and the rules and policies related to the operational use of these structures.		Version 1.1 December 8, 2016			Α	0	Е	Р

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
DOE	Cybersecurity Capability Maturity Model (C2M2) (Free)	Cybersecurity Capability Maturity Model	Focuses on the implementation and management of cybersecurity practices associated with the IT and OT assets and the environments in which they operate.		Version 1.1 February 2014	Technical		A	0	E	
DHS	National Emergency Communications Plan (Free)	National Emergency Communications Plan	Provides recommendations to the emergency response community for maintaining communications during routine operations, as well as disasters and acts of terrorism requiring crossborder, multi-state, and multi-jurisdictional responses.		October 2014	Technical/ Operational	С				P
DHS	<u>SAFECOM</u> (Free)	Emergency Communications Governance Guide for State, Local, Tribal, and Territorial Officials	Provides recommendations and best practices for public safety officials at all levels of government to establish, assess, and update governance structures that represent all emergency communications capabilities.		September 2015	Operational	С				P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
DHS	<u>US-CERT</u> (Free)	National Cyber Incident Response Plan	Provides a framework for coordinated response to a cyber incident leveraging the National Preparedness System and NIMS.		December 2016	Information		А	0	E	Р
DHS	<u>Cyber Security Primer</u> (Free)	Cyber Risks to Next Generation 911	Provides an overview of NG911 cyber infrastructure and risk assessment strategies.		April 12, 2016	Information		Α	0	E	Р
DOJ	CJISD-ITS-DOC-08140-5.5 (Free)	Criminal Justice Information Services (CJIS) Security Policy	Contains information security requirements, guidelines, and agreements reflecting the will of law enforcement and criminal justice agencies for protecting the sources, transmission, storage, and generation of Criminal Justice Information (CJI).		June 1, 2016 Version 5.5		С	A		E	P
ETSI	ETSI SR 002 777 (Free)	Emergency Communications (EMTEL); Test/verification procedure for emergency calls	Outlines test procedures for emergency calls from individuals (citizens) to authorities.		Version 1.1.1 July 2010	Special Report					

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>ETSI</u>	ETSI TS 101 470 (Free)	Emergency Communications (EMTEL); Total Conversation Access to Emergency Services	Defines conditions for using Total Conversation for emergency services with more media than in the regular voice call providing opportunities to more rapid, reliable and confidence- creating resolution of the emergency service cases.		Version 1.1.1 November 2013	Technical Standard	С				P
ETSI	ETSI TS 102 164 (Free)	Telecommunications and Internet converged Services and Protocols for Advanced Networking (TISPAN); Emergency Location Protocols	Specifies the protocol that is used by the local emergency operator to obtain the location information that is registered on the operator location server.	OMA-TS- MLP-V3_2- 20051124- C	Version 1.3.1 September 2006	Technical Standard	С	A	0		P
ETSI	ETSI TR 102 180 (Free)	Emergency Communications (EMTEL); Basis of requirements for communication of individuals with authorities/ organizations in case of distress (Emergency call handling)	Provides the requirements for communication from individuals to authorities and organizations in all types of emergencies.		Version 1.4.1 March 2014	Technical Report	С	A			P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>ETSI</u>	ETSI TS 102 424 (Free)	Telecommunications and Internet converged Services and Protocols for Advanced Networking (TISPAN); Requirements of the NGN network to support Emergency Communication from Citizen to Authority	Contains the requirements of an NGN to support EMTEL from the citizen to authority.		Version 1.1.1 September 2005	Technical Standard		Α	0		
ETSI	ETSI TR 103 170 (Free)	Emergency Communications (EMTEL); Total Conversation Access to Emergency Services	Describes conditions for using Total Conversation for emergency services and makes access of emergency services possible to people with disabilities.		Version 1.1.1 November 2012	Technical Report	С	Α	0		P
ETSI	ETSI TR 103 201 (Free)	Emergency Communications (EMTEL); Total Conversation for emergency communications; implementation guidelines	Contains recommendations and guidelines on the implementation of Total Conversation for emergency service access and provision.		Version 1.1.1 March 2016	Technical Report	С	A	0		Р

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>ETSI</u>	ETSI TS 123 167 (Free)	Universal Mobile Telecommunications System (UMTS); LTE; IP Multimedia Subsystem (IMS) emergency sessions	Defines the stage two service description for emergency services in the IMS, including the elements necessary to support IM emergency services.	3GPP TS 23.167 Version 12.0.0 Release 12	Version 12.0.0 September 2014	Technical Standard (Product- Interface/ Design)	С	A			
ETSI	ETSI TS 182 009 (Free)	Telecommunications and Internet converged Services and Protocols for Advanced Networking (TISPAN); NGN Architecture to support emergency communication from citizen to authority	Defines the architectural description for emergency services in the IMS, including the elements necessary to support IM emergency services.	3GPP TS 23.09 (Release 7) 3GPP TS 23.167, (Release 7)	Version 2.1.1 October 2008	Technical Standard		A	0		
<u>ETSI</u>	ETSI TS 183 036 (Free)	Telecommunications and Internet converged Services and Protocols for Advanced Networking (TISPAN); ISDN/SIP interworking; Protocol specification	Specifies the stage three Protocol Description of the signaling interworking between ISDN DSS1 protocol and SIP.		Version 3.5.1 August 2012	Technical Specification		А			

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>ETSI</u>	ETSI TS 187 001	Network	Defines the security	TISPAN	Version 3.9.1	Technical		Α	0	E	
	(Free)	Technologies (NTECH); NGN	requirements pertaining to TISPAN NGN Release 3.	NGN Release 3	July 2014	Specification					
		SECurity (SEC);	risi Aiv Noiv Release 3.	Neicase 5							
		Requirements									
<u>ETSI</u>	ETSI TR 187 002	Telecommunications	Presents the results of the		Version 3.1.1	Technical Report		Α	0	E	
	(Free)	and Internet converged Services	Threat Vulnerability Risk Analysis (TVRA) for the NGN.		April 2011						
		and Protocols for	Analysis (TVKA) for the NGN.								
		Advanced									
		Networking (TISPAN);									
		TISPAN NGN Security									
		(NGN_SEC); Threat,									
		Vulnerability and Risk									
		Analysis									
<u>ETSI</u>	ETSI TS 187 003	Telecommunications	Defines the security		Version 3.4.1	Technical		Α	0	E	
	(Free)	and Internet	architecture of NGN.		March 2011	Specification					
		converged Services and Protocols for									
		Advanced									
		Networking (TISPAN);									
		NGN Security;									
		Security Architecture									

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ETSI	ETSI TS 187 005 (Free)	Telecommunications and Internet converged Services and Protocols for Advanced Networking (TISPAN); NGN Lawful Interception; Stage 1 and Stage 2 definition	Specifies the stage two model for Lawful Interception of TISPAN NGN services.		Version 3.1.1 June 2012	Technical Specification		A	0	E	P
ETSI	ETSI ES 203 178 (Free)	Functional architecture to support European requirements on emergency caller location determination and transport	Describes the unified functional architecture to support European requirements on emergency caller location determination and transport, in particular for the case where VoIP service provider and one or several network operators - all serving the customer in the establishment of an emergency call - are independent enterprises needing to co-operate to determine the location of the (nomadic) caller.		Version 1.1.1 February 2015	Architectural	С	A	0	E	

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ETSI	ETSI ES 282 007 (Free)	Telecommunications and Internet converged Services and Protocols for Advanced Networking (TISPAN); IP Multimedia Subsystem (IMS); Functional architecture	Describes the IMS core component of the TISPAN NGN functional architecture and its relationship to other subsystems and components.	3GPP TS 23.517 (Release 8)	Version 2.1.1 November 2008	Technical Standard (Interface/ Design)	С	A	0		
ETSI	ETSI ES 203 283 (Free)	Protocol specifications for Emergency Service Caller Location determination and transport	Matches interfaces with existing protocols and where gaps exist clearly indicates what the gaps are.		Version 1.1.1 November 2017	Technical Standard (Interface/ Design)					
FCC CSRIC	CSRIC Best Practices  Database (Free)	CSRIC Best Practices	Includes search features by number, text, type and keywords to locate best practices resulting from work performed by CSRIC, NRIC and other related FCC initiatives.		Ongoing	Best Practices	С	A	0	E	P
FCC CSRIC	CSRIC IV Working Group 1 Next Generation 9-1-1 Task 1 Subtask 1 (Free)	Final Report – Investigation into Location Improvements for Interim SMS (Text) to 9-1-1	Reviews approaches to provide enhanced location information and evaluates associated limitations and challenges for SMS text to 9-1-1 services.		June 2014	Report		А	0		P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
FCC CSRIC	CSRIC IV Working Group 1	Final Report – PSAP	Provides recommended best		May 2014	Report		Α	0		Р
	Next Generation 9-1-1	Requests for Service	practices for 9-1-1								
	Task 1 Subtask 2	for Interim SMS Text-	authorities to utilize when								
	(Free)	to-9-1-1	requesting the interim SMS								
			text-to-9-1-1 service.								
FCC CSRIC	CSRIC IV Working Group 1	Final Report –	Provides information on the	CSRIC III	September	Report		Α	0		
	Next Generation 9-1-1	Location Accuracy	impact VoLTE	WG3	2014						
	Task 2	and Testing for	implementation will have on	March							
	(Free)	Voice-over-LTE	carriers' ability to comply	2012							
		Networks	with existing wireless E9-1-1								
			location accuracy levels.								
FCC CSRIC	CSRIC IV Working Group 1	Final Report –	Provides guidance to the		June 2014	Report		Α	0		Р
	Next Generation 911 Task	Specification for	Commission on establishing								
	<u>3</u>	Indoor Location	a permanent entity to								
	(Free)	Accuracy Test Bed	design, develop, and manage								
			an ongoing public test bed								
			for indoor location								
			technologies.								
FCC CSRIC	CSRIC IV Working Group 4	Final Report –	Provides recommendations	NIST Cyber-	March 2015	Report		Α	0		
	(Free)	Cybersecurity Risk	on voluntary mechanisms to	security							
		Management and	assure communication	Framework							
		Best Practices	providers are taking								
			necessary measures to								
			manage cybersecurity risks								
			and implementation								
			guidance to help adapt the								
			voluntary NIST Cybersecurity								
			Framework.								

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
FCC CSRIC	CSRIC V Working Group 1  Task 1  (Free)	Final Report –Task 1: Optimizing PSAP Re- Routes	Provides recommendations for rerouting 9-1-1 calls between PSAPs due to the use of cell		March 2016	Report			0		Р
FCC CSRIC	CSRIC V Working Group 1 Task 2 (Free)	Final Report –Task 2: 911 Location-Based Routing	Provides recommendations on the architectural, technical, operational standards, and cyber security requirements of location-based routing.		September 2016	Report			0		P
FCC TFOPA	TFOPA Working Group 1 (Free)	Optimal Cybersecurity Approach for PSAPs	Provides recommendations regarding actions PSAPs can take to optimize their security, operations, and funding as they migrate to NG9-1-1.		December 2, 2016	Best Practice			0	E	P
FCC TFOPA	TFOPA Working Group 2 (Free)	Phase II Supplemental Report: NG9-1-1 Readiness Scorecard	Identifies essential elements necessary to be present within each NG9-1-1 Implementation Maturity State.		December 2, 2016	Best Practice		A	0	E	Р
FCC TFOPA	TFOPA Working Group 3 (Free)	Funding Sustainment Model	Provides a funding sustainment model that can be used by state and 9-1-1 authorities to calculate their financial needs to support a transitional NG9-1-1 implementation.		December 2, 2016	Best Practice		A	0	E	P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
FGDC	FGDC-STD-016-2011 (Free)	United States Thoroughfare, Landmark, and Postal Address Data Standard	Provides a data content, classification, quality, and exchange standard for thoroughfare, landmark and postal addresses, and for address reference systems; provides a complete XML schema description for exchange of address data.		Version 2.0 February 2011 Opened for review in 2016	Standard				E	P
IIC	Volume G4: Security Framework	Industrial Internet of Things Security Framework	Initiates a process to create broad industry consensus on how to secure the IIOT.		October 2017	Reference					
ISF	Standard of Good Practice for Information Security (Free Executive Summary, Fee/Charge for Full Standard)	The Standard of Good Practice for Information Security 2016	Provides comprehensive controls and guidance on current and emerging information security topics enabling organisations to respond to the rapid pace at which threats, technology and risks evolve.		2016	Technical Guidance		A	0	E	

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ISAO	<u>ISAO 330-1</u> (Free)	Introduction to Information Sharing	Describes a conceptual framework for information sharing, information sharing concepts, the types of cybersecurity information an organization may want to share, ways an organization can facilitate information sharing, as well as privacy and security concerns to be considered.		September 30, 2016			A	0	Е	P
ISAO	<u>ISAO 600-2</u> (Free)	US Government Relations, Programs, and Services	Identifies preliminary matters of policy and principles, state and local government perspectives, and relevant federal laws regarding cybersecurity information sharing within the United States.		September 23, 2016			A	0	Е	Р

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ISAO	ISAO SP 4000 (Free)	Protecting Consumer Privacy in Cybersecurity Information Sharing	Assists risk managers in making decisions with respect to privacy when sharing cybersecurity information, building upon the previously published basic principles by outlining actions to promote efficient and effective information sharing while minimizing the impact on privacy interests.		July 26, 2017			A	0	E	P
IEEE	<u>IEEE 802.1AB-2016</u> (Free)	Station and Media Access Control Connectivity Discovery	Defines a protocol and a set of managed objects that can be used for discovering the physical topology from adjacent stations in IEEE 802(R) LANs.		2016	Technical Standard	С	А	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
IEEE	IEEE 802.1AC (Fee/Charge)	Media Access Control (MAC) Service Definition	Defines the MAC service found in LANs and MANs, and the Internal Sublayer Service and External Internal Sublayer Service provided within MAC Bridges, in abstract terms of their semantics, primitive actions and events, and the parameters of, interrelationship between, and valid sequences of, these actions and events.		December 7, 2016	Technical Standard		A	0		
IEEE	IEEE 802.1AR (Free)	Local and Metropolitan Area Networks – Secure Device Identity	Secure Device Identifier (DevID) is cryptographically bound to a device and supports authentication of the device's identity.		2017	Technical Standard		A	0		
IEEE	<u>IEEE 802.3</u> (Free)	IEEE Standard for Ethernet	Specifies selected speeds of operation from 1 Mb/s to 100 Gb/s using a common MAC specification and management information base (MIB) for Ethernet LAN operation.		2015	Technical Standard		A	0		
IEEE	IEEE 802.11-2016 (Free)	Wireless LAN Medium Access Control (MAC) and	Specifies technical corrections and clarifications to IEEE Standard 802.11 for WLANS as well as		2016	Technical Standard		A	0		

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		Physical Layer (PHY)	enhancements to the								
		Specifications	existing MAC and PHY functions.								
IEEE	IEEE 802.16-2017 (Free)	Air Interface for Broadband Wireless Access Systems	Specifies the air interface, including the MAC and PHY, of combined fixed and mobile point-to-multipoint broadband wireless access (BWA) systems providing multiple services.	ETSI HiperMAN	2017	Technical Standard		Α	0		
IEEE	IEEE 802.19.1a-2017 (Free)	Telecommunications and information exchange between systems – Local and metropolitan area networks – Specific requirements – Part 19: TV White Space Coexistence Methods	Specifies radio technology independent methods for coexistence among dissimilar television band devices (TVBDs) and dissimilar or independently operated networks of TVBDs.		2014	Technical Standard					
IEEE	<u>IEEE 1512-2006</u> (Fee/Charge)	Common Incident Management Message Sets for Use by Emergency Management Centers	Addresses the exchange of vital data about public safety and emergency management issues involved in transportation-related events, through common incident management sets.	IEEE 2000; IEEE 1512.1- 2003; IEEE 1512.3- 2002	2006	Technical Standard					

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IEEE	IEEE 1903-2011 (Fee/Charge)	Functional Architecture of Next Generation Service Overlay Networks (NGSON)	Specifies a functional architecture for a Next Generation Service Overlay Network, consisting of a set of functional entities), their functions, reference points and information flows to illustrate service interaction and media delivery.		2011	Technical Standard		A	0		
IEEE	IEEE 1903.1-2017 (Fee/Charge)	Content Delivery Protocols of Next Generation Service Overlay Network (NGSON)	Specifies protocols among Content Delivery (CD) Functional Entity (FE), Service Routing (SR) FE, Service Policy Decision (SPD) FE, Service Discovery and Negotiation (SDN) FE, and Context Information Management (CIM) FE to support advanced content delivery capability in next generation service overlay networks.	IEEE 1903- 2011	2017	Technical Standard		А	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
IEEE	IEEE 1903.2-2017 (Fee/Charge)	Service Composition Protocols of Next Generation Service Overlay Network (NGSON)	Specifies protocols among Service Composition (SC) Functional Entity (FE), Service Discovery and Negotiation (SDN) FE, Context Information Management (CIM) FE, Service Routing (SR) FE and Service Policy Decision (SPD) FE to support service composition capabilities in next generation service overlay network.	IEEE 1903- 2011	2017	Technical Standard		A	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
HEEE!	IEEE 1903.3-2017 (Fee/Charge)	Self-Organizing Management Protocols of Next Generation Service Overlay Network (NGSON)	Specifies protocols between Overlay Management (OM) Functional Entity (FE) and all other NGSON FEs, and/or NGSON nodes to enable OM FE involved self-organizing management capability. This capability includes activation and deactivation of an NGSON node and addition, deletion, movement and copy of an NGSON function entity from or to an NGSON node.	IEEE 1903- 2011	2017	Technical Standard		A	0		
<u>IETF</u>	RFC 2328 (Free)	OSPF Version 2	Describes the OSPF protocol implementation.		March 2, 2013	Proposed Technical Standard				E	
<u>IETF</u>	<u>RFC 2474</u> (Free)	Definition of the Differentiated Services Field (DS Field) in the IPv4 and IPv6 Headers	Defines the fields used by the Differentiated Code Point (DSCP) protocol to provide QoS traffic prioritization in an IP network.		March 2, 2013	Proposed Technical Standard				E	
<u>IETF</u>	<u>RFC 2475</u> (Free)	An Architecture for Differentiated Services	Describes a protocol that provides QoS in an IP network.		March 2, 2013	Proposed Technical Standard				E	

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>IETF</u>	RFC 3261 (Free)	SIP: Session Initiation Protocol	Describes SIP, an application- layer control (signaling) protocol for creating, modifying, and terminating sessions (including Internet telephone calls, multimedia distribution, and multimedia conferences) with one or more participants.		December 7, 2015	Proposed Technical Standard (Interface/ Design)		A	0		
<u>IETF</u>	RFC 3262 (Free)	Reliability of Provisional Responses in Session Initiation Protocol (SIP)	Describes an extension to SIP providing reliable provisional response messages; the extension uses the option tag "100rel" and defines the Provisional Response Acknowledgement (PRACK) method.		December 7, 2015	Proposed Technical Standard		A	0	E	
<u>IETF</u>	RFC 3263 (Free)	Session Initiation Protocol (SIP): Locating SIP Servers	Describes the DNS procedures to resolve SIP URI into the IP address, port, and transport protocol of the next hop to contact.		December 7, 2015	Proposed Technical Standard		А	0	E	
<u>IETF</u>	<u>RFC 3264</u> (Free)	An Offer/Answer Model with Session Description Protocol (SDP)	Describes a mechanism by which two entities can make use of the SDP to arrive at a common view of a multimedia session between them.		March 2, 2013	Proposed Technical Standard		A	0	Е	Р

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>IETF</u>	RFC 3411 (Free)	An Architecture for Describing Simple Network Management Protocol (SNMP) Management Frameworks	Describes an architecture for describing SNMP management frameworks.		October 14, 2015	Proposed Technical Standard				E	P
IETF	RFC 3412 (Free)	Message Processing and Dispatching for the Simple Network Management Protocol (SNMP)	Describes the message processing and dispatching for SNMP messages within the SNMP architecture; defines the procedures for dispatching potentially multiple versions of SNMP messages.		October 14, 2015	Proposed Technical Standard				E	P
<u>IETF</u>	RFC 3413 (Free)	Simple Network Management Protocol (SNMP) Applications	Describes five types of SNMP applications that make use of an SNMP engine as described in RFC 3411.		October 14, 2015	Proposed Technical Standard				E	Р
<u>IETF</u>	<u>RFC 3414</u> (Free)	User-based Security Model (USM) for version 3 of the Simple Network Management Protocol (SNMPv3)	Defines the elements of procedure for providing SNMP message level security; includes an MIB for remotely monitoring/managing the configuration parameters.		October 14, 2015	Proposed Technical Standard				E	P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>IETF</u>	<u>RFC 3415</u> (Free)	View-based Access Control Model (VACM) for the Simple Network Management Protocol (SNMP)	Defines the elements of procedure for controlling access to management information; includes an MIB for remotely managing the configuration parameters.		October 14, 2015	Proposed Technical Standard				E	P
IETF	RFC 3416 (Free)	Version 2 of the Protocol Operations for the Simple Network Management Protocol (SNMP)	Defines version 2 of the protocol operations for SNMP; defines the syntax and elements of procedure of sending, receiving, and processing SNMP PDUs.		October 14, 2015	Proposed Technical Standard				Е	P
<u>IETF</u>	<u>RFC 3417</u> (Free)	Transport Mappings for the Simple Network Management Protocol (SNMP)	Defines the transport of SNMP messages over various protocols.		October 14, 2015	Proposed Technical Standard				E	P
IETF	RFC 3418 (Free)	Management Information Base (MIB) for the Simple Network Management Protocol (SNMP)	Defines managed objects which describe the behavior of an SNMP entity.		October 14, 2015	Proposed Technical Standard				E	P
IETF	<u>RFC 3550</u> (Free)	RTP: A Transport Protocol for Real- Time Applications	Describes the Real-time Transport Protocol (RTP), suitable for transmitting real- time information such as voice, video, and other delay-sensitive media.		October 14, 2015	Proposed Technical Standard				Е	P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>IETF</u>	<u>RFC 3693</u> (Free)	Geopriv Requirements	Describes the requirements for the Geopriv Location Object and the protocols that use this Location Object.		February 18, 2016	Proposed Technical Standard		Α	0	E	Р
<u>IETF</u>	RFC 3856 (Free)	A Presence Event Package for the Session Initiation Protocol (SIP)	Describes the usage of SIP for subscriptions and notifications of presence.		October 14, 2015	Proposed Technical Standard		Α	0		
IETF	RFC 3863 (Free)	Presence Information Data Format (PIDF)	Specifies the Common Profile for Presence (CPP) PIDF as a common presence data format.		October 14, 2015	Proposed Technical Standard	С	Α	0	E	Р
IETF	RFC 3966 (Free)	The tel URI for Telephone Numbers	Specifies the URI scheme "tel," which describes resources identified by telephone numbers.		March 2, 2013	Proposed Technical Standard		Α	0		
<u>IETF</u>	<u>RFC 3986</u> (Free)	Uniform Resource Identifier (URI): Generic Syntax	Defines the generic URI syntax and a process for resolving URI references that might be in relative form, along with guidelines and security considerations for the use of URIs on the Internet.		October 14, 2015	Technical Standard		A	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>IETF</u>	<u>RFC 4079</u> (Free)	A Presence Architecture for the Distribution of GEOPRIV Location Objects	Examines some existing IETF work on the concept of presence, shows how presence architectures map onto GEOPRIV architectures, and demonstrates that tools already developed for presence could be reused to simplify the standardization and implementation of GEOPRIV.		March 2, 2013	Technical Information Document		A	0		
<u>IETF</u>	RFC 4103 (Free)	RTP Payload for Text Conversation	Describes how to carry real- time text conversation session contents in RTP packets.		June 3, 2008	Proposed Technical Standard	С	Α	0		Р
<u>IETF</u>	<u>RFC 4119</u> (Free)	A Presence-based GEOPRIV Location Object Format	Describes an object format for carrying geographical information on the Internet.		March 2, 2013	Proposed Technical Standard (Data/Design)		Α	0		
<u>IETF</u>	<u>RFC 4271</u> (Free)	A Border Gateway Protocol 4 (BGP-4)	Discusses the BGP, which is an inter-Autonomous System routing protocol; provides a set of mechanisms for supporting Classless Inter- Domain Routing.		October 14, 2015	Proposed Technical Standard		Α	0	E	Р
<u>IETF</u>	<u>RFC 4975</u> (Free)	The Message Session Relay Protocol (MSRP)	Describes MSRP, a protocol for transmitting a series of related instant messages in the context of a session.		October 14, 2015	Proposed Technical Standard		Α	0		Р

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<u>IETF</u>	<u>RFC 4976</u> (Free)	Relay Extensions for the Message Sessions Relay Protocol (MSRP)	Introduces the concept of message relay intermediaries to MSRP and describes the extensions necessary to use them.		October 14, 2015	Proposed Technical Standard		Α	0		P
IETF	RFC 5012 (Free)	Requirements for Emergency Context Resolution with Internet Technologies	Defines terminology and enumerates requirements for the context resolution of emergency calls placed by the public using voice-over-IP (VoIP) and general Internet multimedia systems.		October 14, 2015	Informational Document		Α	0		
IETE	RFC 5069 (Free)	Security Threats and Requirements for Emergency Call Marking and Mapping	Reviews the security threats associated with the marking of signaling messages to indicate that they are related to an emergency, and with the process of mapping locations to URIs that point to PSAPs.		October 14, 2015	Informational Document		A	0		
<u>IETF</u>	RFC 5139 (Free)	Revised Civic Location Format for Presence Information Data Format Location Object (PIDF-LO)	Defines an XML format for the representation of civic location.		October 14, 2015	Proposed Technical Standard		Α	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>IETF</u>	RFC 5194 (Free)	Framework for Real- Time Text over IP Using the Session Initiation Protocol (SIP)	Lists the essential requirements for real-time Text over-IP (ToIP) and defines a framework for implementation of all required functions based on SIP and RTP.		October 14, 2015	Information Document		A	0		
<u>IETF</u>	<u>RFC 5222</u> (Free)	LoST: A Location-to- Service Translation Protocol	Describes an XML-based protocol for mapping service identifiers and geodetic or civic location information to service contact URIs.		October 14, 2015	Proposed Technical Standard (Interface/ Design)		Α	0		
<u>IETF</u>	<u>RFC 5223</u> (Free)	Discovering Location- to-Service Translation (LoST) Servers Using the Dynamic Configuration Protocol (DHCP)	Describes how a LoST client can discover a LoST server using DHCP.		October 14, 2015	Proposed Technical Standard		A	0		
<u>IETF</u>	<u>RFC 5246</u> (Free)	The Transport Layer Security (TLS) Protocol Version 1.2	Describes the communications security over the Internet; the protocol allows client/server applications to communicate in a way that is designed to prevent eavesdropping, tampering, or message forgery.		October 2015 (Update in progress)	Proposed Technical Standard				E	P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>IETF</u>	<u>RFC 5340</u> (Free)	OSPF for IPv6	Describes the modifications to OSPF to support IPv6.		October 14, 2015	Proposed Technical Standard			0	E	
<u>IETF</u>	<u>RFC 5411</u> (Free)	A Hitchhiker's Guide to the Session Initiation Protocol (SIP)	Lists a current snapshot of the specifications under the SIP umbrella, summarizes each, and groups them into categories.		October 14, 2015	Informational Document	С	A	0	E	P
<u>IETF</u>	<u>RFC 5491</u> (Free)	GEOPRIV Presence Information Data Format Location Object (PIDF-LO) Usage Clarification, Considerations, and Recommendations	Makes recommendations on how to constrain, represent, and interpret locations in a PIDF-LO; recommends a subset of GML 3.1.1 that is mandatory to implement by applications involved in location-based routing.		October 14, 2015	Proposed Technical Standard		A	0		
<u>IETF</u>	<u>RFC 5582</u> (Free)	Location-to-URL Mapping Architecture and Framework	Describes an architecture for a global, scalable, resilient, and administratively distributed system for mapping geographic location information to URLs, using the LoST protocol.		October 14, 2015	Proposed Technical Standard			0	E	
<u>IETF</u>	<u>RFC 5880</u> (Free)	Bidirectional Forwarding Detection (BFD)	Describes a protocol intended to detect faults in the bidirectional path between two forwarding engines, including interfaces, data link, and the forwarding		October 14, 2015	Proposed Technical Standard			0	Е	

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
			engines themselves where possible.								
<u>IETF</u>	<u>RFC 5881</u> (Free)	Bidirectional Forwarding Detection (BFD) for IPv4 and IPv6 (Single Hop)	Describes the particulars necessary to use BFD in the IPv4 and IPv6 environments.		October 14, 2015	Proposed Technical Standard			0	E	
<u>IETF</u>	<u>RFC 5882</u> (Free)	Generic Application of Bidirectional Forwarding Detection (BFD)	Describes the generic application of the BFD protocol.		September 28, 2016	Proposed Technical Standard			0	E	
<u>IETF</u>	<u>RFC 5985</u> (Free)	HTTP-Enabled Location Delivery (HELD)	Defines a Layer 7 Location Configuration Protocol (LCP) and describes the used of HTTP and HTTP/TLS as transports for the L7 LCP.		October 14, 2015	Proposed Technical Standard (Interface/ Design)		A	0		
<u>IETF</u>	RFC 6135 (Free)	An Alternative Connection Model for the Message Session Relay Protocol (MSRP)	Defines an alternative connection model MSRP User Agents (UAs); uses the connection-oriented media (COMEDIA) mechanism in order to create the MSRP transport connection.		October 14, 2015	Proposed Technical Standard		A	0		Р
<u>IETF</u>	RFC 6155 (Free)	Use of Device Identity in HTTP-Enabled Location Delivery (HELD)	Extends the HELD protocol to allow the location request message to carry device identifiers; privacy and security considerations describe the conditions		October 14, 2015	Proposed Technical Standard		А	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
			where requests containing identifiers are permitted.								
<u>IETF</u>	<u>RFC 6442</u> (Free)	Location Conveyance for the Session Initiation Protocol	Defines an extension to SIP to convey geographic location information from one SIP entity to another SIP entity.		October 14, 2015	Proposed Technical Standard		A	0		
IETF	<u>RFC 6443</u> (Free)	Framework for Emergency Calling Using Internet Multimedia	Describes how various components parts are used to support emergency calls from citizens and visitors.		October 14, 2015	Information Document	С	Α	0	E	Р
<u>IETF</u>	<u>RFC 6446</u> (Free)	Session Initiation Protocol (SIP) Event Notification Extension for Notification Rate Control	Specifies mechanisms for adjusting the rate of SIP event notifications.		October 14, 2015	Proposed Technical Standard		A	0	E	Р
<u>IETF</u>	<u>RFC 6447</u> (Free)	Filtering Location Notifications in the Session Initiation Protocol (SIP)	Describes filters that limit asynchronous location notifications to compelling events.		October 14, 2015	Proposed Technical Standard		А	0	E	Р
<u>IETF</u>	<u>RFC 6665</u> (Free)	SIP-Specific Event Notification	Describes a SIP extension to provide an extensible framework by which SIP nodes can request notification from remote nodes indicating that certain events have occurred.		October 14, 2015	Proposed Technical Standard		A	0	E	Р

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
IETF	RFC 6714 (Free)	Connection Establishment for Media Anchoring (CEMA) for the Message Session Relay Protocol (MSRP)	Defines an MSRP extension, CEMA; support of this extension is optional.		October 14, 2015	Proposed Technical Standard		A	0		P
IETF	RFC 6739 (Free)	Synchronizing Service Boundaries and <mapping> Elements Based on the Location-to-Service Translation (LoST) Protocol</mapping>	Defines an XML protocol to exchange mappings between two nodes.		October 14, 2015			A	0	Е	P
<u>IETF</u>	RFC 6753 (Free)	A Location Dereference Protocol Using HTTP-Enabled Location Delivery (HELD)	Describes how to use HTTP over TLS as a dereferencing protocol to resolve a reference to a PIDF-LO.		October 14, 2015	Proposed Technical Standard		А	0		
<u>IETF</u>	<u>RFC 6772</u> (Free)	Geolocation Policy: A Document Format for Expressing Privacy Preferences for Location Information	Defines an authorization policy language for controlling access to location information; extends the Common Policy authorization framework to provide location-specific access control.		October 14, 2015	Proposed Technical Standard	С	A			

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>IETF</u>	<u>RFC 6848</u> (Free)	Specifying Civic Address Extensions in the Presence Information Data Format Location Object (PIDF-LO)	Describes a backward- compatible mechanism for adding civic address elements to the Geopriv civic address format.		October 14, 2015	Proposed Technical Standard		A	0		
<u>IETF</u>	RFC 6881 (Free)	Best Current Practice for Communications Services in Support of Emergency Calling	Describes best current practice on how devices, networks, and services using IETF protocols should use such standards to make emergency calls.		October 14, 2015	Best Current Practice		Α	0		
<u>IETF</u>	RFC 6915 (Free)	Flow Identity Extension for HTTP- Enabled Location Delivery (HELD)	Specifies an XML schema and a URN sub-namespace for a Flow Identity Extension for HELD.		October 14, 2015	Proposed Technical Standard		А	0		
<u>IETF</u>	RFC 7035 (Free)	Relative Location Representation	Defines an extension to the PIDF-LO for the expression of location information that is defined relative to a reference point.		October 14, 2015	Proposed Technical Standard		А	0		
<u>IETF</u>	<u>RFC 7044</u> (Free)	An Extension to the Session Initiation Protocol (SIP) for Request History Information	Defines a standard mechanism for capturing the history information associated with a SIP request.		October 14, 2015	Proposed Technical Standard	С	A	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>IETF</u>	RFC 7090 (Free)	Public Safety Answering Point (PSAP) Callback	Discusses shortcomings of the current PSAP call-back mechanisms and illustrates additional scenarios where better-than-normal call treatment behavior would be desirable.		October 14, 2015	Proposed Technical Standard		A	0		
<u>IETF</u>	<u>RFC 7105</u> (Free)	Using Device- Provided Location- Related Measurements in Location Configuration Protocols	Describes a protocol for a device to provide location-related measurement data to a LIS within a request for location information.		October 14, 2015	Proposed Technical Standard		A	0		
IETF	RFC 7163 (Free)	URN for Country- Specific Emergency Services	Updates the registration guidance provided in Section 4.2 of RFC 5031, which allows the registration of service URNs with the 'sos' service type only for emergency services "that are offered widely and in different countries;" updates those instructions to allow such registrations when, at the time of registration, those services are offered in only one country.		October 14, 2015	Proposed Technical Standard		A	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>IETF</u>	RFC 7199 (Free)	Location Configuration Extensions for Policy Management	Extends the current location configuration protocols to provide hosts with a reference to the rules that are applied to a URI so that the host can view or set these rules.		October 14, 2015	Proposed Technical Standard		A	0		
<u>IETF</u>	RFC 7216 (Free)	Location Information Server (LIS) Discovery Using IP Addresses and Reverse DNS	Describes the configuration challenge of discovering a LIS when a residential gateway is present, requiring a method that is able to work around the obstacle presented by the gateway.		October 14, 2015	Proposed Technical Standard		A	0		
<u>IETF</u>	RFC 7378 (Free)	Trustworthy Location	Describes threats to conveying location, particularly for emergency calls, and describes techniques that improve the reliability and security of location information.		October 14, 2015	Informational Document		A	0	E	P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>IETF</u>	RFC 7406	Extensions to the	Provides a problem		October 14,	Informational		Α	0		
	(Free)	Emergency Services	statement, introduces		2015	Document					
		Architecture for	terminology and describes								
		Dealing With	an extension for the base								
		Unauthenticated and	IETF emergency services								
		Unauthorized Devices	architecture to address								
			scenarios involving situations dealing with								
			unauthenticated and								
			unauthorized devices making								
			emergency calls.								
<u>IETF</u>	RFC 7459	Representation of	Defines key concepts of		October 14,	Technical		Α	0		
	(Free)	Uncertainty and	uncertainty and confidence		2015	Standard					
		Confidence in the	as they pertain to location								
		Presence Information	information; outlines								
		Data Format	methods for the								
		Location Object	manipulation of location								
		(PIDF-LO)	estimates that include								
IETE	DEC 7704	Mariti mantu Chart	uncertainty information.		December 4.4	Dunnanad		_			
<u>IETF</u>	RFC 7701	Multi-party Chat	Defines the necessary tools		December 14, 2015	Proposed Technical		Α	0		Р
	(Free)	Using the Message Session Relay	for establishing multi-party chat sessions, or chat rooms,		2015	Standard					
		Protocol (MSRP)	using MSRP.			Stallualu					

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>IETF</u>	<u>RFC 7840</u> (Free)	A Routing Request Extension for the HTTP-Enabled Location Delivery (HELD) Protocol	Specifies an extension to the HELD protocol, so that a location information server can provide emergency routing information in the absence of a LoST server or network of forest guides.		May 9, 2016	Technical Standard		A	0		P
<u>IETF</u>	RFC 7852 (Free)	Additional Data Related to an Emergency Call	Describes data structures and mechanisms to convey additional data to the PSAP.		July 29, 2016	Technical Standard		Α	0		Р
<u>IETF</u>	<u>RFC 8148</u> (Free)	Next-Generation Vehicle-Initiated Emergency Calls	Describes how to use IP-based emergency services mechanisms to support the next generation of emergency calls placed by vehicles and conveying vehicle, sensor, and location data related to the crash or incident.		May 12, 2017	Proposed Technical Standard	С	A	0		P
<u>IETF</u>	Internet Draft (draft-ietf-mmusic-msrp- usage-data-channel-08) (Free)	MSRP over Data Channels	Specifies how MSRP can be instantiated as a data channel sub-protocol.		March 18, 2018 (Draft status expires September 19, 2018)	Draft Technical Standard		А	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>IETF</u>	Internet Draft (draft-ietf-ecrit-data-only- ea-14) (Free)	Data-Only Emergency Calls	Describes a container for data-only emergency calls (e.g., temperature sensors, burglar alarms, chemical spill sensors) based on the CAP and its transmission using the SIP MESSAGE transaction.		October 30, 2017 (Draft status expires May 3, 2018)	Draft Technical Standard		A	0		
<u>IETF</u>	Internet Draft (draft-ietf-ecrit-similar- location-05)	A LoST extension to return complete and similar location info	Introduces a new way to provide returned location information in LoST responses that is either of a completed or similar form to the original input civic location, based on whether valid or invalid civic address elements are returned within the findServiceResponse message.		March 5, 2018 (Draft status expires September 6, 2018)	Draft Technical Standard	С	Α	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ISO	<u>ISO 19115-1</u> (Fee/Charge)	Geographic information – Metadata – Part 1: Fundamentals	Defines the schema required for describing geographic information and services by means of metadata; provides information about the identification, the extent, the quality, the spatial and temporal aspects, the content, the spatial reference, the portrayal, distribution, and other properties of digital geographic data and services.		April 1, 2014 First Edition	Technical Standard				E	P
<u>ISO</u>	ISO/IEC 20000-1:2011 (Fee/Charge)	Information technology – Service management – Part 1: Service management system requirements	Specifies requirements for the service provider to plan, establish, implement, operate, monitor, review, maintain and improve an SMS; includes the design, transition, delivery and improvement of services to fulfill agreed service requirements.	ISO 20000 Family	April 15, 2011 Edition 2	Operational Standard	С	A	0	E	P

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<u>ISO</u>	ISO/IEC 24760-1:2011 (Free)	Information technology — Security techniques — A framework for identity management — Part 1: Terminology	Defines terms for identity management and specifies core concepts of identity and identity management, and their relationships.		December 15, 2011 Edition 1					E	P
<u>ISO</u>	ISO/IEC 24760-2:2015 (Fee/Charge)	and concepts  Information technology – Security techniques – A	Provides guidelines for the implementation of systems for the management of		June 1, 2015 Edition 1					E	Р
		framework for identity management – Part 2: Reference architecture and	identity information and specifies requirements for the implementation and operation of a framework for								
ISO	ISO/IEC 24760-3 (Fee/Charge)	requirements Information technology — Security techniques — A framework for identity management — Part 3: Practice	identity management.  Provides guidance for the management of identity information and for ensuring that an identity management system conforms to ISO/IEC 24760-1 and 24760-2.	ISO/IEC 24760-1 ISO/IEC 24760-2	August 2016					E	P
ISO	ISO/IEC 27000:2018 (Free)	Information technology — Security techniques — Information security management systems — Overview and vocabulary	Provides an overview of information security management systems (ISMS), and terms and definitions commonly used in the ISMS family of standards.	ISO 27000 Family	February 2018 Edition 5	Operational Standard	С	А	0	E	Р

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ISO	ISO/IEC 27001:2013 (Fee/Charge)	Information technology – Security techniques – Information security management systems – Requirements	Specifies the requirements for establishing, implementing, maintaining and continually improving an ISMS within the context of the organization; includes requirements for the assessment and treatment of information security risks tailored to the needs of the organization.	ISO 27000 Family	October 10, 2013 Edition 2	Operational Requirements	С	A	0	E	P
ISO	ISO/IEC 27002:2013 (Fee/Charge)	Information technology – Security techniques – Code of practice for information security controls	Provides guidelines for organizational information security standards and information security management practices including the selection, implementation and management of controls taking into consideration the organization's information security risk environment(s).	ISO 27000 Family	October 1, 2013 Edition 2	Guidelines	С	A	0	E	P

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<u>ISO</u>	ISO/IEC 27003:2017 (Fee/Charge)	Information technology — Security techniques — Information security management system guidance	Focuses on the critical aspects needed for successful design and implementation of ISMS; describes the process of ISMS specification and design from inception to the production of implementation plans.	ISO 27000 Family	March 2017 Edition 2	Design Operational	С	A	0	E	P
ISO	ISO/IEC 27004:2016 (Fee/Charge)	Information technology — Security techniques — Information security management — Monitoring, measurement, analysis and evaluation	Provides guidance on the development and use of measures and measurement in order to assess the effectiveness of an implemented ISMS and controls or groups of controls.	ISO 27000 Family	December 1, 2016 Edition 1	Design Operational	С	A	0	E	P
ISO	ISO/IEC 27005:2011 (Fee/Charge)	Information technology – Security techniques – Information security risk management	Provides guidelines for information security risk management; is designed to assist the satisfactory implementation of information security based on a risk management approach.	ISO 27000 Family	June 1, 2011 Edition 2	Guidelines Operational	С	A	0	E	P

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<u>ISO</u>	ISO/IEC 27011:2016 (Fee/Charge)	Information technology – Security techniques – Code of practice for Information security controls based on ISO/IEC 27002 for telecommunications organizations	Defines guidelines supporting the implementation of information security controls in telecommunications organizations.	ISO 27000 Family	December 15, 2016 Edition 1	Guidelines Operational		A	0	E	P
<u>ISO</u>	ISO/IEC 27031:2011 (Fee/Charge)	Information technology – Security techniques – Guidelines for information and communication technology readiness for business continuity	Describes the concepts and principles of ICT readiness for business continuity, and provides a framework of methods and processes to identify and specify all aspects for improving an organization's ICT readiness to ensure business continuity.	ISO 27000 Family	March 1, 2011 Edition 1	Guidelines Operational	С	A	0	E	P
<u>ISO</u>	ISO/IEC 27032:2012 (Fee/Charge)	Information technology — Security techniques — Guidelines for cybersecurity	Provides guidance for improving the state of Cybersecurity, drawing out the unique aspects of that activity and its dependencies on other security domains.	ISO 27000 Family	July 2012 Edition 1	Guidelines	С	А	0	E	P
<u>ISO</u>	ISO/IEC 27033-1:2015 (Fee/Charge)	Information technology – Security techniques –	Provides an overview of network security and related definitions. It defines and describes the concepts	ISO 27000 Family	August 15, 2015 Edition 2	Definitions	С	А	0	E	Р

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
		Network security – Part 1: Overview and concepts	associated with, and provides management guidance on, network security.								
ISO	ISO/IEC 27033-2:2012 (Fee/Charge)	Information technology — Security techniques — Network security — Part 2: Guidelines for the design and implementation of network security	Provides guidelines for organizations to plan, design, implement and document network security.	ISO 27000 Family	August 1, 2012 Edition 1	Guidelines	С	A	0	E	P
<u>ISO</u>	ISO/IEC 27033-3:2010 (Fee/Charge)	Information technology – Security techniques – Network security – Part 3: Reference Networking scenarios – Threats, design techniques and control issues	Describes the threats, design techniques and control issues associated with reference network scenarios; provides detailed guidance on the security threats and the security design techniques and controls required to mitigate the associated risks.	ISO 27000 Family	December 15, 2010 Edition 1	Guidelines	С	A	0	Е	P

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<u>ISO</u>	ISO/IEC 27033-4:2014	Information	Provides guidance for	ISO 27000	March 1, 2014	Guidelines	С	Α	0	Е	Р
	(Fee/Charge)	technology – Security	securing communications	Family	Edition 1						
		techniques – Network	between networks using								
		security – Part 4:	security gateways (firewall,								
		Securing 	application firewall, intrusion								
		communications between networks	protection system, etc.) in accordance with a								
		using security	documented information								
		gateways	security policy of the security								
		gateways	gateways.								
ISO	ISO/IEC 27033-5:2013	Information	Provides guidelines for the	ISO 27000	August 1, 2013	Guidelines	С	Α	0	Е	Р
	(Fee/Charge)	technology – Security	selection, implementation,	Family	Edition 1						
		techniques – Network	and monitoring of the								
		security – Part 5:	technical controls necessary								
		Securing	to provide network security								
		communications	using VPN connections to								
		across networks	interconnect networks and								
		using Virtual Private Networks (VPNs)	connect remote users to networks.								
ISO	ISO/IEC 27033-6:2016	Information	Provides guidelines for the	ISO 27000	June 1, 2016	Guidelines	С	Α	0	E	Р
150	(Fee/Charge)	technology – Security	selection, implementation	Family	Edition 1	Guidelines		_		L	'
	(1 66) 51141867	techniques – Network	and monitoring of the	,	20.00.1						
		security – Part 6:	technical controls necessary								
		Securing wireless IP	to provide secure								
		network access	communications using								
			wireless networks.								

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
ISO	ISO/IEC 27035-1:2016 (Fee/Charge)	Information technology – Security techniques – Information security incident management – Part 1: Principles of incident management	Presents basic concepts and phases of information security incident management and combines these concepts with principles in a structured approach to detecting, reporting, assessing, and responding to incidents, and applying lessons learnt.	ISO 27000 Family	November 2016 Edition 1	Operational	С	A	0	E	P
<u>ISO</u>	ISO/IEC 27035-2:2016 (Fee/Charge)	Information technology – Security techniques – Information security incident management – Part 2: Guidelines to plan and prepare for incident response	Provides the guidelines to plan and prepare for incident response.	ISO 27000 Family	November 2016 Edition 1	Operational	С	A	0	E	P
ISO	ISO/IEC 27037:2012 (Fee/Charge)	Information technology – Security techniques – Guidelines for identification, collection, acquisition and preservation of digital evidence	Provides guidelines for specific activities in the handling of digital evidence, which are identification, collection, acquisition and preservation of potential digital evidence that can be of evidential value.	ISO 27000 Family	October 2012	Guidelines	С	A	0	E	P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>ISO</u>	ISO/IEC CD 29003 (Fee/Charge)	Information technology – Security techniques – Identity proofing			Under Development	Technical		Α	0	E	
ISO	ISO/IEC 29115:2013 (Fee/Charge)	Information technology — Security techniques — Entity authentication assurance framework	Provides a framework for managing entity authentication assurance in a given context.		April 1, 2013 Edition 1	Technical		A	0	E	
ISO	ISO/IEC 29146:2016 (Fee/Charge)	Information technology – Security techniques – A framework for access management	Defines and establishes a framework for access management (AM) and the secure management of the process to access information and Information and Communications Technologies (ICT) resources, associated with the accountability of a subject within some context.		June 2016	Technical		Α	0	E	
<u>ITU</u>	<u>ITU-T P.800.2</u> (Free)	Mean opinion score interpretation and reporting	Introduces some of the more common types of mean opinion score (MOS) and describes the minimum information that should accompany MOS values to enable them to be correctly interpreted.		July 29, 2016	Technical				E	P

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<u>ITU</u>	<u>ITU-T X.509</u> (Free)	Information technology – Open Systems Interconnection – The Directory: Public-key and attribute certificate frameworks	Defines frameworks for public-key certificates and attribute certificates.		October 14, 2012 Edition 7	Technical		A	0	E	P
<u>ITU</u>	<u>ITU-T Y.1271</u> (Free)	Framework(s) on network requirements and capabilities to support emergency telecommunications over evolving circuitswitched and packetswitched networks	Presents an overview of the basic requirements, features, and concepts for emergency telecommunications that evolving networks are capable of providing.		July 18, 2014	Technical		A	0	E	P
<u>ITU</u>	<u>ITU-T Y.2705</u> (Free)	Minimum security requirements for the interconnection of the Emergency Telecommunications Service (ETS)	Provides minimum security requirements for the internetwork interconnection of ETS, allowing ETS to be supported with the necessary security protection between different national networks with bilateral and/or multilateral agreements in times of disaster and emergencies.		March 1, 2013	Technical		A	0	E	P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>ITU</u>	<u>ITU-T Y.4455</u> (Free)	Reference architecture for Internet of things network service capability exposure	Clarifies the concept of the IoT network capability exposure (NCE), identifies its general characteristics and common requirements, and provides the reference architecture and relevant capabilities for the IoT NCE.		October 29, 2017	Technical		A			
<u>ISACA</u>	Voice-over Internet Protocol (VoIP) Audit/Assurance Program (Fee/Charge)	Voice-over Internet Protocol (VoIP) Audit/Assurance Program	Presents effective practices and tools for IT professionals to develop an audit/assurance program for VoIP networks including those that provide special services such as E-911, backup and recovery systems, and interfaces to the PSTN.		2012	Technical Guidance		Α	0	Е	

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<u>ISACA</u>	COBIT 5 Assessment Programme (Fee/Charge)	COBIT 5 Assessment Programme	Provides the basis for assessing an enterprise's processes for the governance and management of IT and related services as described in COBIT 5; provides the basis for a robust, dependable assessment approach, details how to undertake an assessment and provides an alternative and less rigorous approach to performing an assessment.	ISO/IEC 15504-2	Version 5	Technical Guidance		А	0	Е	
NENA	NENA 02-010 v9 (Free)	NENA Standard Data Formats For 9-1-1 Data Exchange & GIS Mapping	Sets forth NENA standard formats for ALI-related data exchange between service providers and data base management system providers, a GIS data model, a data dictionary, and formats for data exchange between the ALI database and PSAP controller equipment.		March 28, 2011 Version 9.0	Technical Standard		A	0	Е	

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
NENA	NENA 02-011 v7.1 (Free)	NENA Data Standards For Local Exchange Carriers, ALI Service Providers & 9-1-1 Jurisdictions	Sets forth standards for all service providers involved in providing dial tone to end users; includes database maintenance, quality measurements, interim number portability (INP), local number portability (LNP) and number-pooling standards to be utilized for any 9-1-1 system that provides information for data display.		May 12, 2012	Technical Standard		A	0	E	P
NENA	NENA 02-014 v1 (Free)	NENA GIS Data Collection and Maintenance Standards	Provides necessary guidelines for collecting and maintaining GIS data.		July 17, 2007 Version 1 Update in Progress	Technical Standard		С	A	E	
<u>NENA</u>	<u>NENA 02-015 v1</u> (Free)	NENA Technical Standard for Reporting and Resolving ANI/ALI Discrepancies and No Records Found for Wireline, Wireless and VoIP Technologies	Sets forth standards for PSAP jurisdictions, Access Infrastructure Providers, Service Providers and Data Base Management System Providers in reporting and resolving discrepancies that occurred during a 9-1-1 call.		June 6, 2009 Version 1	Technical Standard		A	0	E	P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
NENA	NENA 03-509 v1 (Free)	Femtocell and UMA TID	Describes the current state of femtocell and UMA deployments with respect to call processing of E9-1-1 calls, and identifies the impacts to PSAPs of receiving and processing calls from femtocells.		January 27, 2011 Version 1	Technical Information Document					Р
NENA	NENA 04-005 v1 (Free)	NENA ALI Query Service Standard	Defines the NENA XML ALI Query Service (AQS) that specifies new protocols between the PSAP and the Next Generation Emergency Services Network; provides the rationale behind the AQS and how it relates to the current ALI protocol.		November 21, 2006	Technical Standard		A	0	E	P
<u>NENA</u>	<u>NENA 06-750 v3</u> (Free)	NENA Technical Requirements Document On Model Legislation E9-1-1 for Multi-Line Telephone Systems	Helps the owners of the MLTS to understand the issues related to identifying the location of users of the system during emergencies.		February 5, 2011 Version 3.0	Requirements Document	С				P

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NENA	NENA 08-001 v2 (Free)	NENA Interim VoIP Architecture for Enhanced 9-1-1 Services (i2)	Provides an overview of the VoIP architecture, functional elements, and interfaces, as well as the interface specifications necessary for interconnection with the existing Emergency Services Network infrastructure.		August 11, 2010 Version 2	Technical Standard		A	0	E	
NENA	<u>NENA 08-503 v1</u> (Free)	VoIP Characteristics Technical Information Document	Is a VoIP primer document to be used by individuals not familiar with VoIP technology.		June 10, 2004 Version 1	Technical Information Document	С	Α	0	E	Р
NENA	<u>NENA 08-505 v1</u> (Free)	NENA Recommended Method(s) for Location Determination to Support IP-Based Emergency Services	Describes solutions that meet the proposed requirements for automatically determining the location of IP devices inside a residential broadband network.		December 21, 2006 Version 1	Technical Information Document		A	0	Е	
NENA	NENA 08-752 v1 (Free)	NENA Technical Requirements Document for Location Information to Support IP-Based Emergency Services	Provides the NENA requirements for providing information to support emergency calling.		December 21, 2006 Version 1	Technical Standard		A	0	Е	

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NENA	NENA 71-001 v1 (Free)	NENA Standard For NG9-1-1 Additional Data	Describes the use of additional data available with NG9-1-1 (associated with a call, a location, a caller, and a PSAP) that assists in determining the appropriate call routing and handling.		September 17, 2009 Version 1 Update in Progress	Technical Standard (Data/ Design)		A	0	П	P
NENA	NENA 71-501 v1 (Free)	NENA Information Document for Synchronizing Geographic Information System Databases with MSAG & ALI	Provides PSAP management, vendors, and other interested parties the necessary guidelines for synchronizing GIS data with existing 9-1-1 databases.		September 8, 2009 Version 1	Technical and Operational Standard		A	0	E	
NENA	NENA-STA-004.1.1-2014 (Free)	NENA Next Generation 9-1-1 (NG9-1-1) United States Civic Location Data Exchange Format (CLDXF) Standard	Supports the exchange of U.S. civic location address information about 9-1-1 calls, both within the U.S. and internationally; defines the detailed data elements needed for address data exchange.		March 23, 2014 Version 1	Technical Standard		A	0	E	
<u>NENA</u>	NENA-STA-006.1-201X	GIS Data Model for NG9-1-1	Will define the GIS database model that will be used to support NG9-1-1 systems, databases, call routing, call handling, and related processes.	NENA 02- 010	In Progress	Technical Standard					

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<u>NENA</u>	NENA-REQ-002.1-2016	NENA Next	Defines discrepancy report	NENA-STA-	March 10,	Requirements			0		Р
	(Free)	Generation 9-1-1	and the performance reports	010	2016	Document					
		Data Management Requirements	associated with processes within the NG9-1-1 system.								
NENA	NENA-INF-009.1-2014	Requirements for a	Gathers a set of		August 14,	Information	С				Р
	(Free)	National Forest	requirements for a national,		2014	Document					
		Guide Information	authoritative Forest Guide in								
		Document	order to allow an entity to								
			procure the technology and								
			services required from this NG9-1-1 functional element.								
NENA	NENA-INF-014.1-2015	NENA Information	Provides guidelines for the	NENA-STA-	September 18,	Information				E	P
	(Free)	Document for	development of a	006 draft	2015	Document					
		Development of	site/structure GIS layer,								
		Site/Structure	including sub-address level								
		Address Point GIS	attribute fields and address								
		Data for 9-1-1	point placement.						_		
<u>NENA</u>	NENA-STA-005.1.1-2017	Standards for the	Defines the operational		February 16, 2017	Technical Standard			0	Ε	
	(Free)	Provisioning and Maintenance of GIS	processes and procedures necessary to support the i3		2017	Standard					
		data to ECRF/LVF	ECRF and LVF; identifies								
			ECRF/LVF performance and								
			implementation tradeoffs for								
			9-1-1 Authorities'								
			consideration.								
<u>NENA</u>	NENA TBD	Discrepancy,	Provides requirements for		In Progress	Technical				E	Р
		Performance and	various discrepancy,			Standard					
		Audits for NG9-1-1	performance and system audits.								
			auuits.								

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NENA	APCO NENA 2.105.1-2017 (Free)	NG9-1-1 Emergency Incident Data Document (EIDD)	Provides a standardized, industry-neutral National Information Exchange Model (NIEM) conformant (XML-based) specifications for exchanging emergency incident information to agencies and regions that implement NG9-1-1 and Internet Protocol (IP) based emergency communications systems.		January 3, 2017	Standard				E	P
NENA	NENA 71-502 v1 (Free)	An Overview of Policy Rules for Call Routing and Handling in NG9-1-1	Provides an overview of what policy rules are, how policy is defined, and the ways that they may be used.		August 24, 2010 Version 1	Technical and Operational Information Document				E	Р
NENA	NENA-STA-003.1.1-2014 (Free)	NENA Standard for NG9-1-1 Policy Routing Rules	Defines templates to be used when drafting policy rules to address how and where calls are diverted if the target PSAP is unreachable.		December 1, 2014	Technical Standard				E	P
NENA	NENA-INF-011.1-2014 (Free)	NENA NG9-1-1 Policy Routing Rules Operations Guide	Assists 9-1-1 Governing Authorities in using Policy Routing Rules during the full life cycle of a NG9-1-1 System.		October 6, 2014	Information Document				E	Р

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
NENA	<u>NENA 75-001</u> (Free)	NENA Security for Next-Generation 9-1-1 Standard (NG-SEC)	Establishes the minimal guidelines and requirements for the protection of NG9-1-1 assets or elements within a changing business environment.		February 6, 2010 Version 2 In Progress	Technical Standard (Interface/ Design)		Α	0	E	P
NENA	NENA 75-502 v1 (Free)	Next Generation 9-1-1 Security (NG-SEC) Audit Checklist	Provides a summary of the requirements and recommendations detailed in the NG-SEC standard and provides the educated user a method to document an NG-SEC audit.		December 14, 2011 Version 1	Technical Information Document				E	P
NENA	NENA INF-015.1-2016 (Free)	NENA Next- Generation 9-1-1 Security (NG-SEC) Information Document	Establishes the minimal guidelines and requirements for the protection of NG9-1-1 assets or elements within a changing business environment.	NENA-STA- 010	December 8, 2016	Technical Information Document		A	0	E	P
NENA	<u>NENA 08-002 v1</u> (Free)	NENA Functional and Interface Standards for Next Generation 9-1-1 Version 1.0 (i3)	Introduces the concept of an Emergency Services IP network (ESInet), which is designed as an IP-based inter-network (network of networks) shared by all agencies which may be involved in any emergency.	NENA-STA- 010.2-2016	December 18, 2007 Version 1	Technical Standard (Interface/ Design)		А	0	E	Р

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NENA	NENA 08-501 v1 (Free)	NENA Technical Information Document on the Network Interface to IP Capable PSAP	Provides technical information to guide manufacturers of network equipment and PSAP CPE in the development of IP-based interfaces between the network and PSAP CPE and to assist E9-1-1 Network Service Providers and PSAPs in implementing such interfaces.		June 15, 2004 Version 1	Technical Information Document	С	A	0	E	P
NENA	NENA-INF-016.2.2018 (originally 08-506) (Free)	NENA Emergency Services IP Network Design for NG9-1-1 (NID)	Provides network architects, consultants, 9-1-1 entities, and state authorities with the information that will assist them in developing the requirements for and/or designing ESInets today that will be capable of meeting the requirements of an NG9-1-1 system.		April 5, 2018	Technical Information Document				E	
NENA	NENA 08-751 v1 (Free)	NENA i3 Technical Requirements Document	Specifies the requirements the i3 (Long Term Definition) Standard should meet.		September 28, 2006 Version 1	Technical Standard	С	Α	0	E	Р

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NENA	NENA-INF-0.25.2-2017 (originally 53-507) (Free)	NENA Virtual PSAP Management Operations Information Document (OID)	Guides PSAP staff and policy makers in evaluating and considering the opportunities and challenges presented with NG9-1-1 systems as they relate to personnel and PSAP management.		December 21, 2017	Operational Information Document					P
NENA	<u>NENA 73-501 v1</u> (Free)	Use Cases & Suggested Requirements for Non-Voice-Centric (NVC) Emergency Services	Identifies suggested requirements for NVC Emergency Service.		January 11, 2011 Version 1	Technical Information Document	С	A	0	E	P
NENA	NENA-STA-010.2-2016 (Free)	NENA Detailed Functional and Interface Standards for the NENA i3 Solution	Builds upon prior NENA publications including i3 requirements and architecture documents and provides a baseline to other NG9-1-1-related specifications.		September 10, 2016 Update in Progress	Technical Standard		А	0	E	P

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NENA	<u>NENA/APCO-REQ-</u> <u>001.1.1-2016</u> (Free)	NENA/APCO Next Generation 9-1-1 Public Safety Answering Point Requirements	Introduces requirements for an NG9-1-1 PSAP that is capable of receiving IP-based signaling and media for delivery of emergency calls conformant to the latest version of the NENA i3 Architecture document.		January 15, 2016	Requirements Document					P
<u>NENA</u>	NENA-INF-003.1-2013 (Free)	NENA Potential Points of Demarcation in NG9-1-1 Networks Information Document	Identifies points of demarcation.		March 21, 2013	Information Document				E	P
NENA	NENA-INF-018.1-2017 (Free)	NENA Non-Mobile Wireless Service Interaction Information Document	Provides basic background information on non-mobile 9-1-1 calling-type scenarios and points out near-term considerations that may appropriately fit for these scenarios.		February 16, 2017	Information Document	С	Α	0	E	P
NENA	NENA-INF-TBD	NENA Classes of Service	Assesses current classes of service and position sources and makes recommendations for additional values.		In Progress	Information Document	С	А	0	E	Р

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<u>NENA</u>	NENA 04-004 v1	NENA Recommended	Defines IWS equipment		June 16, 2000	Technical					Р
	(Free)	Generic Standards for	requirements for users,		Version 1	Standard					l
		E9-1-1 PSAP	manufacturers and providers		Update in						l
		Intelligent	of E9-1-1 CPE.		Progress						1
		Workstations									
<u>NENA</u>	NENA 54-750 v1	NENA/APCO Human	Prescribes the requirements		October 20,	Operational					Р
	(Free)	Machine Interface &	for the human machine		2010	Standard					1
		PSAP Display	interface (HMI) display for		Version 1						
		Requirements (ORD)	the NG9-1-1 system.								<b></b>
<u>NENA</u>	NENA 56-005.1	NENA Standard for	Serves as model standard	NENA-56-	Revised	Operational					Р
	(Free)	9-1-1 Call Processing	operating procedures for	501; NENA	August 31,	Standard					l
			those PSAPs that receive	56-001	2017						1
			9-1- 1 calls, and provides								1
			operational guidance in		Update in						
			handling and processing these calls.		Progress						
<u>NENA</u>	NENA 57-750 v1	NG9-1-1 System and	Contains a list of operational		June 14, 2011	Operational					Р
	(Free)	PSAP Operational	capabilities or features that		Version 1	Standard					ł
		Features and	are expected to be								l
		Capabilities	supported in a standards-								l
		Requirements	based NG9-1-1 system.								
<u>NENA</u>	NENA-INF-007.1-2013	NENA Information	Provides a guideline for		October 9,	Information					Р
	(Free)	Document for	PSAPs with		2013	Document					l
		Handling Text-to-	recommendations for								l
		9-1-1 in the PSAP	emergency calling to 9-1-1								
			using text messaging.								1

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
NENA	NENA-INF-012.2-2015 (Free)	NENA Inter-Agency Agreements Model Recommendations Information Document	Provides a model recommendation for the development of mutual aid agreements and MOUs between PSAPs and affiliated or support organizations.		January 8, 2015	Information Document				E	P
NENA	NENA-INF-019.2-2016 (Free)	NENA Resource, Hazard and Vulnerability Analysis Information Document	Serves as a as a guide for PSAP staff to review the hazards and their individual vulnerability to		September 10, 2016	Information Document					P
NENA	<u>NENA-INF-023.1</u> (Free)	NENA Call Blocking Information Document	Provides guidance to PSAP administrators regarding what conditions should be used for a PSAP to identify a calling number or identifier as a problem source.	NENA-STA- 010	November 2, 2017	Information Document			0		P
<u>NENA</u>	NENA-REF-002.2-2014 (Free)	PSAP Interim Text-to- 9-1-1 Support Documents	Provides support information and education materials for PSAPs planning on moving forward with the interim solution for Text-to-9-1-1.	NENA-REF- 003.1- 2015:	December 2014	Information Document					P
<u>NENA</u>	<u>NENA-REF-003.1-2015</u> (Free)	NENA Text-to-9-1-1 Public Education	Provides guidance when reaching out to local decision makers to educate them on NG9-1-1.	NENA-REF- 002.2-2014	March 31, 2015	Information Document					Р

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
NENA	SMS Text-to-9-1-1 Resources for PSAPs & 9-1-1 Authorities (Free)	SMS Text-to-9-1-1 Resources for PSAPs & 9-1-1 Authorities	Provides public education guidelines, logos and planning strategies.								Р
<u>NENA</u>	NG9-1-1 Public Education Plan for Elected Officials and Decision Makers (Free)	Recommended NG9-1-1 Public Education Plan for Elected Officials and Decision Makers	Provides guidance when reaching out to local decision makers to educate them on NG9-1-1 basics and the need to address funding, legislative and regulatory issues to enable the transition to NG9-1-1.		September 24, 2013	Information Document					P
NENA	NENA-STA-008.2-2014 (Free)	NENA Registry System Standard	Describes how registries are created and maintained in NENA.		October 6, 2014 Version 1	Joint Technical (Data) and Operational Standard				E	Р
<u>NENA</u>	NENA-INF-TBD	Monitoring and Managing NG9-1-1	Will address specific operational topics and procedures associated with the transition to monitoring and managing NG9-1-1 software functions and infrastructure.		In Progress	Operational Information Document				Е	P
NENA	NENA-INF-006.1-2014 (Free)	NENA NG9-1-1 Planning Guidelines Information Document	Provides guidance to help 9-1-1 Authorities create a smooth, timely and efficient transition plan to accomplish implementation of NG9-1-1.		January 8, 2014	Information Document					Р

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NENA	NENA-INF-008.2-2013 (Free)	NENA NG9-1-1 Transition Plan Considerations Information Document	Focuses on the aspect of transitioning data from the legacy environment to the NG9-1-1 environment.		November 20, 2013 Version 2 Version 3 in progress will address operational impacts	Information Document		A	0	E	P
NENA	Next Generation 9-1-1 Transition Policy Implementation Handbook (Free)	Next Generation 9-1-1 Transition Policy Implementation Handbook	Provides guidance for 9-1-1 leaders and government officials responsible for ensuring that federal, state and local 9-1-1 laws and regulations effectively enable the implementation of NG9-1-1 systems.		March 2010	Best Practice					P
NENA	NENA-INF-021.1-201X	NENA Request for Proposal Considerations Information Document	Provides information to assist 9-1-1 authorities that have made the decision to issue an RFP for the purpose of procuring all or part of a NG9-1-1 system.		In Progress	Information Document					P
NENA	NENA ADM-000.21.1- 2018 (Free)	NENA Master Glossary of 9-1-1 Terminology	Defines the terms, acronyms, and definitions associated with the 9-1-1 industry.		March 17, 2018	Information Document	С	А	0	E	Р

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
NFPA	NFPA 70 (Fee/Charge) (Free on-line read-only access)	National Electrical Code® (NEC)	Addresses the installation of electrical conductors, equipment, and raceways; signaling and communications conductors, equipment, and raceways; and optical fiber cables and raceways in commercial, residential, and industrial occupancies.		2017 Edition	Technical Standard		A	0	E	P
NFPA	NFPA 72 (Fee/Charge) (Free on-line read-only access)	National Fire Alarm and Signaling Code	Provides the latest safety provisions to meet society's changing fire detection, signaling, and emergency communications demands; includes requirements for mass notification systems used for weather emergencies; terrorist events; biological, chemical, and nuclear emergencies; and other threats.		2016 Edition	Technical Standard		A	0	Е	P

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NFPA	NFPA 76 (Fee/Charge) (Free on-line read-only access)	Standard for the Fire Protection of Telecommunications Facilities	Provides requirements for fire protection of telecommunications facilities providing telephone, data, internet transmission, wireless, and video services to the public as well as life safety for the occupants plus protection of equipment and service continuity.		2016 Edition	Technical Standard		A	0	E	
<u>NFPA</u>	NFPA 1061 (Fee/Charge) (Free on-line read-only access)	Professional Qualifications for Public Safety Telecommunications Personnel	Identifies the minimum job performance requirements for public safety telecommunicators.		2014 Edition	Operational Standard				E	P
NFPA	NFPA 1201 (Fee/Charge) (Free on-line read-only access)	Standard for Providing Fire and Emergency Services to the Public	Contains requirements on the structure and operations of fire emergency service organizations to help protect lives, property, critical infrastructure, and the environment from the effects of hazards.		2015 Edition	Technical Standard					P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>NFPA</u>	NFPA 1221	Standard for the	Defines and describes the		2016 Edition	Technical				Е	Р
	(Fee/Charge)	Installation,	installation, performance,			Standard					
	(Free on-line read-only	Maintenance, and	operation, and maintenance								
	access)	Use of Emergency	of public emergency services								
		Services	communications systems								
		Communications Systems	and facilities.								
NFPA	NFPA 1600	Standard on	Covers the development,		2016 Edition	Operational					
NIFA	(Fee/Charge)	Disaster/Emergency	implementation, assessment,		2010 Luition	Standard					
	(Free on-line read-only	Management and	and maintenance of			Standard					
	access)	Business Continuity/	programs for prevention,								
	,	Continuity of	mitigation, preparedness,								
		Operations Programs	response, continuity, and								
			recovery.								
NIEM	NIEM 4.0	National Information	Provides the foundation and		July 13, 2017	Technical				Е	
	(Free)	Exchange Model	building blocks for national-		Version 4.0	Architecture					
			level interoperable								
			information sharing and data								
			exchange.								

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
NERC	<u>CIP-002-5.1a</u> (Free)	Cyber Security — BES Cyber System Categorization	Identifies and categorizes BES Cyber Systems and their associated BES Cyber Assets for the application of cyber security requirements commensurate with the adverse impact that loss, compromise, or misuse of those BES Cyber Systems could have on the reliable operation of the BES.		April 2016 Version 5	Operational Standard		A	0	E	P
NERC	<u>CIP-003-6</u> (Free)	Cyber Security — Security Management Controls	Specifies consistent and sustainable security management controls that establish responsibility and accountability to protect BES Cyber Systems against compromise that could lead to misoperation or instability in the BES.		April 2016 Version 5	Pending Standard		A	0	E	P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
NERC	<u>CIP-004-6</u> (Free)	Cyber Security — Personnel & Training	Minimizes the risk against compromise that could lead to misoperation or instability in the BES from individuals accessing BES Cyber Systems by requiring an appropriate level of personnel risk assessment, training, and security awareness in support of protecting BES Cyber Systems.		April 2016 Version 5.1	Operational Standard		A	0	Е	P
NERC	<u>CIP-005-5</u> (Free)	Cyber Security — Electronic Security Perimeter(s)	Manages electronic access to BES Cyber Systems by specifying a controlled Electronic Security Perimeter in support of protecting BES Cyber Systems against compromise that could lead to misoperation or instability in the BES.		April 2016 Version 5	Pending Standard		A	0	E	P
NERC	<u>CIP-006-6</u> (Free)	Cyber Security — Physical Security of BES Cyber Systems	Manages physical access to BES Cyber Systems by specifying a physical security plan in support of protecting BES Cyber Systems against compromise that could lead to misoperation or instability in the BES.		April 2016 Version 6	Pending Standard		A	0	E	P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
NERC	<u>CIP-007-6</u> (Free)	Cyber Security — System Security Management	Manages system security by specifying select technical, operational, and procedural requirements in support of protecting BES Cyber Systems against compromise that could lead to misoperation or instability in the BES.		April 2016 Version 6	Pending Standard		A	0	E	P
NERC	<u>CIP-008-5</u> (Free)	Cyber Security — Incident Reporting and Response Planning	Mitigates the risk to the reliable operation of the BES as the result of a Cyber Security Incident by specifying incident response requirements.		April 2016 Version 5	Pending Standard		A	0	E	P
NERC	<u>CIP-009-6</u> (Free)	Cyber Security — Recovery Plans for BES Cyber Systems	Recovers reliability functions performed by BES Cyber Systems by specifying recovery plan requirements in support of the continued stability, operability, and reliability of the BES.		April 2016 Version 5	Pending Standard		A	0	E	Р

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
NERC	<u>CIP-010-3</u> (Free)	Cyber Security – Configuration Change Management and Vulnerability Assessments	Prevents and detects unauthorized changes to BES Cyber Systems by specifying configuration change management and vulnerability assessment requirements in support of protecting BES Cyber Systems from compromise that could lead to misoperation or instability in BES.			Pending Standard		Α	0	E	P
NERC	<u>CIP-011-2</u> (Free)	Cyber Security — Information Protection	Specifies information protection requirements in support of protecting BES Cyber Systems against compromise that could lead to misoperation or instability in the BES.		April 2016 Version 1	Pending Standard		A	0	Е	P
OASIS	OASIS CAP v1.2 (Free)	Common Alerting Protocol	Defines and describes CAP, which provides an open, non-proprietary digital message format for all types of alerts and notifications.		July 2010 Version 1.2	Technical Standard	С	A	0	E	Р

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OASIS	OASIS EDXL-DE v1.0 (Free)	Emergency Data Exchange Language (EDXL) Distribution Element, v. 1.0	Describes a standard message distribution framework for data sharing among emergency information systems using the XML-based EDXL.		May 1, 2006 Version 1.0	Technical Standard				Е	P
OASIS	OASIS EDXL-HAVE (Free)	Emergency Data Exchange Language (EDXL) Hospital AVailability Exchange Version 1.0	Specifies an XML document format that allows the communication of the status of a hospital, its services and resources.		December 2009 Version 1.0 Update in Progress	Technical Standard				Е	P
OASIS	OASIS EDXL-RM (Free)	Emergency Data Exchange Language Resource Messaging (EDXL-RM) 1.0	Describes a suite of standard messages for data sharing among emergency and other information systems that deal in requesting and providing emergency equipment, supplies, people and teams.		December 2009 Version 1.0	Technical Standard				E	P

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OASIS	OASIS EDXL-SitRep v1.0 (Free)	Emergency Data Exchange Language Situation Reporting (EDXL-SitRep) Version 1.0	Describes a set of standard reports and elements that can be used for data sharing among emergency information systems, and that provide incident information for situation awareness on which incident command can base decisions.		April 11, 2013 Version 1.0	Technical Standard				E	P
OASIS	OASIS EDXL-TEC (Free)	Emergency Data Exchange Language (EDXL) Tracking of Emergency Clients (TEC) Client Registry Exchange Version 1.0	Provides a standard messaging format for the creation and exchange of client records in and among publicly-accessible registries to assist in tracking and repatriation of displaced individuals during emergencies, disasters, and routine day-to-day incidents.		June 13, 2014 Version 1.0	Technical Standard				E	P
OASIS	OASIS EDXL-TEP (Free)	Emergency Data Exchange Language (EDXL) Tracking of Emergency Patients (TEP) Version 1.1	Provides XML messaging standard for exchange of emergency patient and tracking information during patient encounter through admission or release.		January 20, 2016 Version 1.1	Technical Standard				E	P

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<u>OGC</u>	<u>OGC 04-094</u> (Free)	Web Feature Service Implementation Standard	Defines interfaces for data access and manipulation operations on geographic features using HTTP as the		May 3, 2005 Version 1.1.0	Technical Standard			0	E	
			distributed computing platform.								
OGC	OGC 06-042 (Free)	OpenGIS® Web Map Server Implementation Specification	Specifies the behavior of a service that produces spatially referenced maps dynamically from geographic information; specifies operations to retrieve a description of the maps offered by a server to retrieve a map, and to query a server about features displayed on a map.		March 15, 2006 Version 1.3.0	Technical Standard			0	E	
OGC	OGC 07-006r1 (Free)	OpenGIS® Catalogue Services Specification	Specifies the interfaces, bindings, and a framework for defining application profiles required to publish and access digital catalogues of metadata for geospatial data, services, and related resource information.		February 23, 2007 Version 2.0.2	Technical Standard			0	E	P

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OGC	OGC 07-074 (Free)	OpenGIS® Location Services (OpenLS): Core Services	Defines OpenLS: Core Services, Parts 1-5, which consists of the composite set of basic services comprising the OpenLS Platform.		September 9, 2008 Version 1.2	Technical Standard			0	Ш	
OGC	OGC 09-025r2 (Free)	OGC® Web Feature Service 2.0 Interface Standard	Specifies discovery operations, query operations, locking operations, transaction operations and operations to manage stored, parameterized query expressions.		Version 2.0.2 July 2014	Technical Standard			0	E	
OGC	OGC 09-083r3 (Free)	GeoAPI 3.0 Implementation Standard	Defines application programming interface (API) which can be used for the manipulation of geographic information.		April 25, 2011 Version 3.0.0	Technical Standard			0	E	P
OGC	OGC 10-129r1 (Free)	OGC® Geography Markup Language (GML) – Extended schemas and encoding rules	Defines the XML schema syntax, mechanisms and conventions that provide an open, vendor-neutral framework for the description of geospatial application schemas for the transport and storage of geographic information in XML.		February 7, 2012 Version 3.3.0	Technical Standard			0	E	

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OGC	OGC 11-030r1	OGC®: Open GeoSMS	Defines an encoding for		January 19,	Technical			0	Е	
	(Free)	Standard – Core	location enabling a text		2012	Standard					
			message to be		Version 1.0						
			communicated using SMS.								
<u>OGC</u>	OGC 12-019	OGC City Geography	Is an open data model and		March 9, 2012	Technical			0	Ε	Р
	(Free)	Markup Language	XML-based format for the		Version 2.0.0	Standard					
		(CityGML) Encoding	storage and exchange of								
		Standard	virtual 3D city models.								
<u>OGC</u>	OGC KML 2.3	OGC KML 2.3	Defines three conformance		August 4, 2015	Technical			0	Ε	Р
	(Free)		classes (levels) for KML		Version 1.0	Standard					
			resources, indicating the								
			relative importance or								
			priority of a particular set of								
			constraints; the highest level								
			(CL3) indicates full								
0144	ONAN AD CLIDI VA O	Coorne Hoor Dlane	conformance. Outlines the enabler release		Candidate	Technical		^	_		
<u>OMA</u>	OMA-AD-SUPL-V3 0-	Secure User Plane	definition for SUPL Enabler		Version 3.0			Α	0		
	<u>20110920-C</u> (Free)	Location (SUPL)				Standard					
	(1166)		and the respective conformance requirements		September 20, 2011						
			for clients and servers		2011						
			claiming compliance to it as								
			defined by OMA across the								
			specification baseline.								

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OMA	OMA SEC CF 1.1 (Free)	Application Layer Security Common Functions (SEC-CF)	Supports OMA Push services, enablers over SIP and UDP protocols, delegated authentication for Web services, and DTLS, GBA Push, and IPSec profiles.		Candidate Version 1.1 July 31, 2012	Technical Standard		A	0		
OMA	OMA-TS-LOCSIP-V1 0- 20120117-A (Free)	Location in SIP/IP core (LOCSIP)	Provides mechanisms to expose location information to application servers connected to a SIP/IP core network.		Approved Version 1.0 January 17, 2012	Technical Standard		А	0		
OMA	OMA-TS-LPPe-V2 0- 20141202-C (Free)	LPP Extensions (LPPe)	Outlines the conformance requirements for clients and servers claiming compliance to it as defined by OMA across the specification baseline.		Candidate December 2014 Version 2.0	Technical Standard		А	0		
OMA	OMA-TS-MLP-V3_4- 20150512-A10920-A (Free)	Mobile Location Protocol	Identifies the MLP, an application-level protocol for getting the position of mobile stations independent of underlying network technology.		Approved May 12, 2015 Version 3.4	Technical Standard		А	0		

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SCTE	ANSI/SCTE 24-1 2016 (Free)	IPCablecom 1.0 Part 1: Architecture Framework for the Delivery of Time- Critical Services over Cable Television Networks Using	Provides the architectural framework that will enable cable television operators to provide time-critical services over their networks that have been enhanced to support cable modems.	IPCable- com Series 1.5	2016	Technical Standard			0		
SCTE	ANSI/SCTE 24-2 2016 (Free)	Cable Modems  IPCablecom 1.0 Part  2: Audio Codec Requirements for the Provision of Bidirectional Audio Service over Cable Television Networks Using Cable Modems	This standard specifies the audio (voice) codes that are to be used in the provisioning of bi-directional audio services over cable television distribution networks using IP technology.	IPCable- com Series 1.5	2016	Technical Standard			0		
SCTE	ANSI/SCTE 24-03 2016 (Free)	IPCablecom Part 3: Network Call Signaling Protocol for the Delivery of Time- Critical Services over Cable Television Using Data Modems	Describes a profile of the Media Gateway Control Protocol (MGCP) for IPCablecom embedded clients.	IPCable- com Series 1.5	2016	Technical Standard			0		

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<u>SCTE</u>	ANSI/SCTE 24-04 2016	IPCablecom 1.0 Part	Describes a dynamic QoS	IPCable-	2016	Technical			0		
	(Free)	4: Dynamic Quality of	mechanism for the	com Series		Standard					
		Service for the	IPCablecom project;	1.5							
		Provision of Real-	facilitates design and field-								
		Time Services over	testing leading to the								
		Cable Television	manufacture and								
		Networks Using Data	interoperability of								
		Modems	conforming hardware and								
			software by multiple								
			vendors.								
<u>SCTE</u>	ANSI/SCTE 24-21 2017	BV16 Speech Codec	Contains the description of	IPCable-	2012	Technical			0		
	(Free)	Specification for	the BV16 speech codec; gives	com Series		Standard					
		Voice over IP	detailed description of the	1.5							
		Applications in Cable	BV16 encoder and decoder,								
		Telephony	and contains sufficient								
			details to allow those skilled								
			in the art to implement bit-								
			stream compatible and								
			functionally equivalent BV16								
CCTT	ANGLICCTE 24 22 2042	# DC-2 C C	encoders and decoders.	IDC-11	2012	T ' '					
<u>SCTE</u>	ANSI/SCTE 24-22 2013	iLBCv2.0 Speech	Contains the description of	IPCable-	2013	Technical			0		
	(Free)	Codec Specification	an algorithm for coding of	com Series		Standard					
		for Voice over IP	speech signals sampled at 8 kHz.	1.5							
		Applications in Cable	KHZ.								
		Telephony									

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SCTE	ANSI/SCTE 24-23 2017 (Free)	BV32 Speech Codec Specification for Voice over IP Applications in Cable Telephony	Contains the description of the BV32 speech codec.	IPCable- com Series 1.5	2012	Technical Standard			0		
SCTE	ANSI/SCTE-162 2009 (Free)	Emergency Alert Signaling for the Home Network	Defines an Emergency Alert signaling method for use by cable TV systems to signal emergencies.	ANSI J-STD- 042-B	2009	Technical Standard			0		
<u>SCTE</u>	ANSI/SCTE 164 2010 (Free)	Emergency Alert Metadata Descriptor	Defines a container usable by cable system operators for the delivery of Emergency Alert (EA) metadata into the consumer domain.		2010	Technical Standard			0		
SCTE	ANSI/SCTE 165-1 2009 (Free)	IPCablecom 1.5 Part 1: Architecture Framework Technical Report	Defines the specifications that define the IPCablecom 1.5 reference architecture.		2009	Technical Standard			0		
SCTE	ANSI/SCTE 165-2 2016 (Free)	IPCablecom 1.5 Part 2: Audio/Video Codecs	Addresses interfaces between IPCablecom client devices for audio and video communication.		2016	Technical Standard			0		

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SCTE	ANSI/SCTE 165-3 2016 (Free)	IPCablecom 1.5 Part 3: Network-Based Call Signaling Protocol	Describes an IPCablecom profile of an application programming interface (MGCI), and a corresponding protocol (MGCP) for controlling voice-over-IP (VoIP) embedded clients from external call control elements.		2016	Technical Standard			0		
SCTE	ANSI/SCTE 165-4 2009 (Free)	IPCablecom 1.5 Part 4: Dynamic Quality- of-Service	Specifies a comprehensive mechanism for a client device to request a specific Quality of Service from the DOCSIS® network.		2009	Technical Standard			0		
SCTE	ANSI/SCTE 165-5 2009 (Free)	IPCablecom 1.5 Part 5: Media Terminal Adapter (MTA) Device Provisioning	Defines the provisioning of MTA components of the embedded MTA device.		2009	Technical Standard			0		
SCTE	ANSI/SCTE 165-6 2009 (Free)	IPCablecom 1.5 Part 6: MIBS Framework	Provides information on the management requirements of IPCablecom-compliant devices and functions and how these requirements are supported in the MIB modules.		2009	Technical Standard			0		
<u>SCTE</u>	ANSI/SCTE 165-7 2009 (Free)	IPCablecom 1.5 Part 7: MTA MIB	Describes the IPCablecom 1.5 MTA MIB requirement.		2009	Technical Standard			0		

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<u>SCTE</u>	ANSI/SCTE 165-8 2009	IPCablecom 1.5 Part	Describes the IPCablecom		2009	Technical			0		
	(Free)	8: Signaling MIB	Signaling (SIG) MIB			Standard					
			requirements.						_		
<u>SCTE</u>	ANSI/SCTE 165-9 2009	IPCablecom 1.5 Part	Describes the concept of		2009	Technical			0		
	(Free)	9: Event Messaging	Event Messages used to			Standard					
			collect usage for the purposes of billing within the								
			IPCablecom architecture.								
SCTE	ANSI/SCTE 165-10 2009	IPCablecom 1.5 Part	Defines the IPCablecom		2009	Technical			0		
	(Free)	10: Security	Security architecture,			Standard					
	( /	,	protocols, algorithms,								
			associated functional								
			requirements and any								
			technological requirements								
			that can provide for the								
			security of the system for the								
			IPCablecom network.								
<u>SCTE</u>	ANSI/SCTE 165-11 2009	IPCablecom 1.5 Part	Defines extensions to the		2009	Technical			0		
	(Free)	11: Analog Trunking	IPCablecom Network-based			Standard					
		for PBX Specification	Call Signaling [NCS] protocol								
			to support analog trunking								
			for PBX interfaces on an embedded Voice-Over-IP								
			client device in an								
			IPCablecom Environment.								

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SCTE	ANSI/SCTE 165-12 2016 (Free)	IPCablecom 1.5 Part 12: PSTN Gateway Call Signaling Protocol	Describes an IPCablecom profile of an application programming interface and a corresponding protocol for controlling VoIP PSTN Gateways from external call control elements.		2016	Technical Standard			0		
SCTE	ANSI/SCTE 165-13 2009 (Free)	IPCablecom 1.5 Part 13: Electronic Surveillance Standard	Defines the interface between a telecommunications carrier that provides telecommunications services to the public for hire using IPCablecom capabilities and a Law Enforcement Agency (LEA)to assist the LEA in conducting lawfully authorized electronic surveillance.		2009	Technical Standard			0		
SCTE	ANSI/SCTE 165-14 2009 (Free)	IPCablecom 1.5 Part 14: Embedded MTA Analog Interface and Powering	Defines a set of requirements that will enable a service that is sufficiently reliable to meet an assumed consumer expectation of constant availability, including availability during power failure at the customer's premises, and (assuming the service is used to connect to the PSTN), access to emergency services (911, etc.).		2009	Technical Standard			0		

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<u>SCTE</u>	ANSI/SCTE 165-15 2009	IPCablecom 1.5 Part	Provides a common data and		2009	Technical			0		
	(Free)	15: Management Event	format definition for events			Standard					
		MIB Specification	(informative, alarm, etc.).								
<u>SCTE</u>	ANSI/SCTE 165-16 2016	IPCablecom 1.5 Part	Defines the general event		2016	Technical			0		
	(Free)	16: Management Event	reporting mechanism, which			Standard					
		Mechanism	consists of a set of protocols								
			and interfaces that can be used								
			by individual elements and								
			components in the IPCablecom								
			architecture, and framework.								
<u>SCTE</u>	ANSI/SCTE 165-17 2009	IPCablecom 1.5 Part	Describes the architecture and		2009	Technical			0		
	(Free)	17: Audio Server	protocols that are required for			Standard					
		Protocol	playing announcements in								
			VoIP IPCablecom networks.								
<u>SCTE</u>	ANSI/SCTE 165-18 2016	IPCablecom 1.5 Part	Describes the IPCablecom Call		2016	Technical			0		
	(Free)	18: CMS to CMS	Management Server (CMS) to			Standard					
		Signaling	CMS Signaling protocol								
			intended for use by a CMS to								
			communicate with another								
			CMS to support packet-based								
			voice and other real-time								
			multimedia applications.								

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SCTE	ANSI/SCTE 165-19 2009 (Free)	IPCablecom 1.5 Part 19: CMS Subscriber Provisioning Specification	Defines the interface used between the CMS and Provisioning Server for the exchange of service provisioning information to facilitate interoperability of conforming hardware and software from multiple vendors.		2009	Technical Standard			0		
<u>SCTE</u>	ANSI/SCTE 165-20 2009 (Free)	IPCablecom 1.5 Part 20: MTA Extension MIB	Specifies new objects that are being introduced beyond IPCablecom 1.0 for MTA MIBS so that the additional changes made can be tracked easily.		2009	Technical Standard			0		
SCTE	ANSI/SCTE 165-21 2016 (Free)	IPCablecom 1.5 Part 21: Signaling Extension MIB	Specifies new objects that are being introduced beyond IPCablecom 1.0 for Signaling MIBS so that the additional changes made can be tracked easily.		2016	Technical Standard			0		
SCC	<u>ISE I<sup>2</sup>F</u> (Free)	Information Sharing Environment Information Interoperability Framework (I <sup>2</sup> F)	Guides the implementation of the ISE information sharing capabilities.		March 2014 Version 0.5	Framework				E	P

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SCC	IS&S Playbook	Information Sharing	Aids users in their quest to		October 31,	Framework				Е	Р
	(Free)	and Safeguarding	create or enhance an		2016						
		(IS&S) Playbook	effective and efficient IS&S		Version 2						
			environment, and can be								
			used at any point in the								
Telcordia	CD 62	NEDS Paguiromants	environment's lifecycle.	Telcordia	Issue 05	Technical		۸	0		
reicordia	GR-63 (Fee/Charge)	NEBS Requirements: Physical Protection	Presents minimum spatial and environmental criteria for all	GR-1089,	Dec. 2017	Information		Α	U		
	(i ee/charge)	Filysical Flotection	new telecommunications	GR-3160,	Dec. 2017	Document					
			equipment used in Central	GR-78,		Document					
			Offices (COs) and other	GR-357,							
			environmentally controlled	GR-2930,							
			telephone equipment spaces	GR-3160							
Telcordia	<u>GR-78</u>	Generic Requirements	Contains the key industry	Telcordia	Issue 2	Technical		Α	0		
	(Fee/Charge)	for the Physical Design	requirements for how to	GR-63	Sept. 2007	Information					
		and Manufacture of	design and build reliable			Document					
		Telecommunications	electronics for telecom								
		Products and	network use.								
		Equipment									

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
Telcordia	GR-357 (Fee/Charge)	Generic Requirements for Assuring the Reliability of Components Used in Telecommunications Equipment	Defines a set of NEBS (Network Equipment-Building System) requirements that are reasonable and would help ensure satisfactory device reliability in a manufacturer's products.	Telcordia GR-63, GR- 78, SR-332, GR-468, TR-NWT- 000870, TR-NWT- 000930, GR-1221, GR-929	Issue 1 Mar. 2001	Technical Information Document		A	0		
Telcordia	GR-468 (Fee/Charge)	Generic Reliability Assurance Requirements for Optoelectronic Devices Used in Telecommunications Equipment	Helps ensure the reliable operation of optoelectronic devices, and helps minimize life-cycle cost.	Telcordia GR-63, GR-78, GR-326, GR-357, GR-418, GR-487, GR-909, GR-1221, GR-1252, GR-1312, GR-2882, SR-332, TR-NWT- 000870, TR-NWT- 000930, GR-3160	Issue 2 Sept. 2004	Technical Information Document		A	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>Telcordia</u>	<u>GR-487</u>	Generic Requirements	Provides the latest criteria	Telcordia	Issue 5	Technical		Α	0		
	(Fee/Charge)	for Electronic	(2016) for analyzing Electronic	GR-3108,	Mar. 2016	Information					
		Equipment Cabinets	Equipment Cabinets used in a	GR-63,		Document					
			variety of outside plant	GR-209,							
			environments and	TR-NWT-							
			applications, including	001011,							
			wireless.	TR-NWT-							
				001293, GR-2836							
Telcordia	GR-513	Power Requirements in	Provides the industry's most	Telcordia	Issue 02	Technical		Α	0		P
relegiale	(Fee/Charge)	Telecommunications	complete generic	GR-63	Jan. 2010	Information		,,			•
	(1 00, 0114180,	Plant	requirements for power	<b>5 55</b>	Ja 2020	Document					
			systems designed for network								
			telecommunications								
			equipment in Central Offices								
			(COs) and similar locations.								
<u>Telcordia</u>	<u>GR-1217</u>	Generic Requirements	Contains proposed, generic	Telcordia	Issue 2	Technical		Α	0		
	(Fee/Charge)	for Separable Electrical	physical design requirements	GR-63,	Dec. 2008	Information					
		Connectors Used in	for separable connector	GR-78,		Document					
		Telecommunications	products used in a typical	GR-357,							
		Hardware	service provider network.	SR-332							

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	(d) SAASd
<u>Telcordia</u>	<u>GR-1221</u> (Fee/Charge)	Generic Reliability Assurance Requirements for Passive Optical Components	Presents the Telcordia view of proposed generic reliability assurance requirements for passive optical components, and is directed toward an equipment supplier's design engineering, manufacturing, procurement, and reliability/quality organizations.	Telcordia GR-357, GR-1209, GR-2854, GR-2882, GR-2883	Issue 3 Sept. 2010	Technical Information Document		А	0		
<u>Telcordia</u>	GR-1293 (Fee/Charge)	Generic Requirements for Permanent AC & DC Backup Generators Including Fuel Cells for Remote Electronic Sites	Provides requirements for standby engine-generator systems including fuel cells to be used in remote telecommunications sites.		Issue 01 Mar 2017	Technical Information Document		А	0		P
<u>Telcordia</u>	GR-1298 (Fee/Charge)	AINGR: Switching Systems	Provides generic requirements to implement the Advanced Intelligent Network (AIN) switching system technology in a public telephone network.		Issue 10 Nov. 2004	Technical Information Document		А	0		
<u>Telcordia</u>	<u>GR-2930</u> (Fee/Charge)	NEBS: Raised Floor Generic Requirements for Network and Data Centers	Presents generic engineering requirements for raised floor systems that, if implemented, will provide raised floor assemblies commensurate with the current requirements contained in GR-63 for equipment systems.	Telcordia GR-63	Issue 2 July 2012	Technical Information Document		A	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
Telcordia	GR-2969 (Fee/Charge)	Generic Requirements for the Design and Manufacture of Short- Life Information Handling Products and Equipment	Facilitates rapid deployment and allows network operators the necessary flexibility to mix and match different equipment categories (long-life and short-life) as needed to optimize network solutions in terms of performance and cost.	Telcordia GR-78 GR-357	Issue 1 Dec. 1997	Technical Information Document		A	0		
Telcordia	GR-3028 (Fee/Charge)	Thermal Management In Telecommunications Central Offices: Thermal GR-3028	Provides NEB-related thermal management information, guidelines, targets, Objectives, and Requirements for equipment manufacturers and service providers for ensuring network integrity.	Telcordia GR-63	Issue 1 Dec. 2001	Technical Information Document		A	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>Telcordia</u>	GR-3112	Emergency Services	Focuses on the	Telcordia	Issue 5	Technical		Α	0		
	(Fee/Charge)	Network	interconnection of client	GR-394,	Oct. 2007	Information Document					
		Interconnection	company Emergency Services Networks and	GR-905, TR-NWT-		Document					
			ESInets with Session	001268,							
			Initiated Protocol (SIP)-based	GR-1280,							
			originating networks.	GR-1298,							
				GR-1299,							
				GR-1432,							
				GR-2863,							
				GR-2956,							
				GR-3017, GR-3051,							
				GR-3051, GR-3054,							
				GR-3113							
Telcordia	<u>GR-3118</u>	Voice over Internet	Defines the required	Telcordia	Issue 4	Technical		Α	0		
	(Fee/Charge)	Protocol (VoIP)	functions and interfaces that	GR-2956,	Sept. 2008	Information					
		Positioning Center	must be supported by the	GR-3112,		Document					
		(VPC) Generic	VPC to facilitate the routing	GR-3119,							
		Requirements	of emergency calls and to	GR-815,							
			ensure the delivery of location information related	GR-3158							
			to VoIP emergency call								
			originations.								

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>Telcordia</u>	GR-3119 (Fee/Charge)	Emergency Service Zone (ESZ) Routing Database (ERDB) Generic Requirements	Provides generic requirements for an Emergency Services Zone (ESZ) Routing Database (ERDB) to support VoIP- originated calls.	Telcordia GR-3118, GR-350, GR-2956, GR-3112, GR-3129, GR-3130	Issue 4 Oct. 2008	Technical Information Document		A	0		
Telcordia	GR-3129 (Fee/Charge)	Emergency Services Gateway (ESGW) Generic Requirements	Provides generic requirements for an Emergency Services Gateway (ESGW) to support the routing of VoIP-originated 9-1-1 calls to legacy PSAPs via traditional Emergency Services networks.		Issue 2 Dec. 2007	Technical Information Document		A	0		
Telcordia	GR-3130 (Fee/Charge)	Location Validation Database (VDB) Generic Requirements in Support of E9-1-1 Service	Provides generic requirements for the functions and interfaces supported by a VDB as a key element of the NENA i2 Solution.	Telcordia GR-350, GR-815, GR-3112, GR-3113, GR-3118, GR-3120, GR-3120, GR-3129, GR-3158	Issue 2 Nov. 2007	Technical Information Document		A	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
<u>Telcordia</u>	<u>GR-3157</u>	Emergency Services	Provides the requirements	Telcordia	Issue 3	Technical		Α	0		
	(Fee/Charge)	Routing Proxy (ESRP)	for the functions and	GR-3156,	July 2010	Information					
		Generic	interfaces that need to be	GR-3162,		Document					
		Requirements	supported at the Emergency	GR-3165,							
			Services Routing Proxy (ESRP).	GR-815							
<u>Telcordia</u>	<u>GR-3158</u>	Generic	Details requirements for the	Telcordia	Issue 2	Technical		Α	0		
	(Fee/Charge)	Requirements for a	functionality and interfaces	GR-3113,	June 2009	Information					
		Service Provider	of a Location Information	GR-3118,		Document					
		Location Information	Server (LIS) providing	GR-3130,							
		Server (LIS)	location capabilities in a service provider network.	GR-3156							
<u>Telcordia</u>	<u>GR-3160</u>	Generic	Presents minimum spatial	Telcordia	Issue 2	Technical		Α	0		
	(Fee/Charge)	Requirements for	and environmental	GR-78,	July 2013	Information					
		Telecommunications	requirements for data center	GR-209,		Document					
		Data Center	equipment and spaces.	GR-295,							
		Equipment and		GR-1089,							
		Spaces		GR-1275,							
				GR-1502,							
				GR-2930,							
				GR-3028							

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
Telcordia	GR-3162 (Fee/Charge)	Legacy Network Gateway Generic Requirements	Provides generic requirements for a Legacy Network Gateway to support the routing of 9-1-1 calls that originate in the legacy wireline or wireless networks to IP-enabled (i3) Public Safety Answering Points (PSAPs) via Emergency Services IP Networks (ESInets).	Telcordia GR-253, GR-317, GR-246, GR-284, GR-474, GR-499, GR-606, GR-820, GR-905, GR-3053, GR-3054, GR-3059, GR-3059, GR-3059, GR-3112, GR-3156, GR-3156, GR-3157, GR-3158, TR-TSY- 000824, TR-TSY- 000825, TR-NWT- 001112	Issue 4 Apr. 2012	Technical Information Document		A	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
Telcordia	<u>GR-3165</u>	Emergency Services	Describes the functionality,	Telcordia	Issue 2	Technical		Α	0		
	(Fee/Charge)	Border Control	interfaces, and operations	GR-3157	Feb. 2010	Information					i
		Function (BCF)	requirements associated			Document					i
		Generic	with an emergency service								1
		Requirements	Border Control Function.								
<u>Telcordia</u>	<u>GR-3166</u>	Legacy Public Safety	Describes the functionality,	Telcordia	Issue 3	Technical		Α	0		
	(Fee/Charge)	Answering Point	interfaces, and operations	GR-2953,	Dec. 2012	Information					i
		(PSAP) Gateway	requirements associated	GR-350,		Document					i
		Generic	with a Legacy PSAP Gateway.	GR-506,							1
		Requirements		GR-3156,							
				GR-3157,							
				GR-3158,							1
				GR-3162							

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
Telcordia	GR-3170 (Fee/Charge)	Legacy Selective Router (SR) Gateway Generic Requirements	Addresses the functions, interfaces, and data that must be supported by a Legacy Selective Router Gateway to facilitate the interconnection of i3 Emergency Services IP Networks (ESInets) with legacy SRs and Internet Protocol Selective Routing (IPSR) functional elements.	Telcordia GR-246, GR-253, GR-284, GR-317, GR-474, GR-499, GR-606, GR-820, GR-905, GR-3010, GR-3053, GR-3054, GR-3156, GR-3156, GR-3156, GR-3157, GR-3158, GR-3166	Issue 1 Oct. 2010	Technical Information Document		A	0		
Telcordia	SR-3580 (Fee/Charge)	NEBS Criteria Levels	Groups NEBS criteria into three functional level to clarify the impact of nonconformance and allows the broad range of NEBS requirements to be applied to equipment.		Issue 6 January 2018	Technical Information Document		А	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
TIA	TIA J-STD-110.01 (Fee/Charge)	Joint ATIS/TIA Implementation Guideline for J-STD- 110, Joint ATIS/TIA Native SMS/MMS Text to 9-1-1 Requirements and Architecture Specification Release	Addresses CMSPs and TCC provider deployment considerations of J-STD-110.	J-STD-110	May 1, 2015	Joint Standard		Α	0		P
TIA	TIA J-STD-110.A (Fee/Charge)	ATIS/TIA Supplement A to J-STD-110, Joint ATIS/TIA Native SMS to 9-1-1 Requirements & Architecture Specification	Provides errata and clarifications to Joint ATIS/TIA Native SMS to 9-1-1 Requirements and Architecture Specification.	J-STD-110	November 1, 2013	Joint Standard		A	0		P
TIA	TIA J-STD-110 (Fee/Charge)	Joint ATIS/TIA Native SMS/MMS Text to 9-1-1 Requirements and Architecture Specification Release 2	Defines the requirements, architecture, and procedures for text messaging to 9- 1-1 emergency services using native CMSP SMS or MMS capabilities for the existing generation and NG9-1-1 PSAPs.	TIA J-STD- 110.A, TIA J-STD- 110.01	May 1, 2015	Technical Standard		А	0		P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
TIA	TIA TSB-102.BACC (Fee/Charge)	Project 25 Interface- RF-Subsystem Interface Overview	Provides an informative overview of key technical aspects and considerations supporting specification of the ISSI.		November 1, 2011 Revision B	Technical Standard		A	0		
TIA	TIA TSB-102.BAGA (Fee/Charge)	Project 25 Console Subsystem Interface Overview	Provides information relevant to the development of standards supporting voice services, and certain supplemental services involving the CSSI.		February 1, 2008	Technical Standard		A	0		
TIA	TIA TSB-102.BAJA (Fee/Charge)	Project 25 Location Services Overview	Describes a two-tiered approach to providing location services.		November 1, 2017 Revision B	Technical Standard					
TIA	TIA TSB-146 (Fee/Charge)	Telecommunications IP Telephony Infrastructures IP Telephony Support for Emergency Calling Service	Covers issues associated with support of ECS from IP Telephony terminals connected to an Enterprise Network (EN); describes new network architecture elements needed to support ECS, and the functionality of those new elements.		March 1, 2007, Revision A Reaffirmation November 2012	Technical Standard		A	0		
TIA	TIA TSB-5021 (Fee/Charge)	Guidelines for the Use of Installed Category 5e and Category 6 Cabling to Support 2.5GBASE-T and 5GBASE-T	Describes the evaluation of category 5e and category 6 cabling configurations for support of 2.5GBASE-T and 5GBASE-T applications as specified in IEEE 802.3bz.	IEEE 802.3bz	January 1, 2017	Technical Standard				E	P

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
TIA	TIA/EIA/IS-834 (Fee/Charge)	G3G CDMA-DS to ANSI/TIA/EIA-41	Provides general requirements and detailed Upper Layer (Layer 3) signaling radio protocols and procedures for the DS-41 radio interface.		March 1, 2000	Technical Standard		Α	0		
TIA	TIA-102 Series (Fee/Charge)	Telecommunications, Land Mobile Communications	Is a collection of 81 documents which define LMR technologies and operational needs.		2017 Edition  Includes all current TIA/EIA TSB 102, TIA/EIA- 102 AND TIA- 102 Standards	Technical Standard (Product/ Design)	С	A	0		
TIA	TIA-102.BAED (Fee/Charge)	Project 25 Packet Data Logical Link Control Procedures	Specifies the LLC procedures that permit the conveyance of Common Air Interface (CAI) data packets between air interface endpoints for all packet data configurations.		September 26, 2013	Procedural Standard		А			
TIA	TIA-102.BAHA (Fee/Charge)	Project 25 Fixed Station Interface Messages and Procedures	Defines a Conventional Fixed Station Interface (CFSI).		June 1, 2017	Procedural Standard		Α			

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
TIA	TIA-222 Revision H (Fee/Charge)	Structural Standard for Antenna Supporting Structures and Antennas and Small Wind Turbine Support Structures	Provides the requirements for the structural design and fabrication of new and the modification of existing antenna supporting structures, antennas, small wind turbine supporting structures, appurtenance mounting systems, structural components, guy assemblies, insulators and foundations.	TIA/ASSE COMM Tower Set; TIA-1019; TIA-329.1; CSA-S37; BICSI-006	October 5, 2017 Revision H	Technical Standard				Е	P
TIA	TIA-568 Set (Fee/Charge)	Commercial Building Telecommunications Cabling Standard Set	Defines structured cabling system standards for commercial buildings, and between buildings in campus environments; defines cabling types, distances, connectors, cable system architectures, cable termination standards and performance characteristics, cable installation requirements and methods of testing installed cable.	Contains: TIA-568.0- D, TIA- 568.1-D, TIA-568- C.2, TIA- 568.3-D and TIA- 568.4-D – with Addendum s and Erratas	July 26, 2017	Technical Standard		A	0	Е	P
TIA	TIA-606 (Fee/Charge)	Administration Standard for Telecommunications Infrastructure	Addresses the administrative needs of a data center as well as that of general administration.		June 19, 2017 Revision C	Technical Standard				E	Р

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
TIA	TIA-664.529 (Fee/Charge)	Wireless Features Description: Emergency Services (9-1-1)	Describes services and features so that the manner in which a subscriber may place calls using such features and services may remain reasonably consistent from system to system.	TIA-664 series	October 23, 2007 Revision B Reaffirmation January 30, 2013	Technical Standard (Product/ Design)		A	0		
TIA	TIA-942 (Fee/Charge)	Telecommunications Infrastructure Standard for Data Centers	Addresses data center design guidelines, structured cabling systems, and network design.		July 12, 2017 Revision B	Technical Standard		Α	0	E	Р
TIA	TIA-1039 (Fee/Charge)	QoS Signaling for IP QoS Support and Sender Authentication	Provides a QoS signaling standard for use within IPv4 and IPv6 network-layer protocols; adds a security capability which allows sender authentication to greatly increase the network security.		August 1, 2011 Revision A	Technical Standard		A	0	E	
TIA	TIA-1057 (Fee/Charge)	Telecommunications IP Telephony Infrastructure Link Layer Discovery Protocol for Media Endpoint Devices	Defines extensions to the IEEE 802.1AB protocol requirements that support VoIP equipment in IEEE 802-based LAN environments.		April 6, 2006  Reaffirmation August 26, 2011	Technical Standard (Product/ Design)	С	А	0		

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Entity	Standard or Document ID	Standard or Document Title	Standard or Document Description	Associated Documents	Latest Revision/ Release Date	Standard or Document Type	Client (C)	Access Networks (A)	Origination Networks (O)	ESInets (E)	PSAPs (P)
TIA	TIA-1191 (Fee/Charge)	Callback to an Emergency Call Origination Stage 1 Requirements	Specifies access network requirements for Callback to an Emergency Call Origination; pertains to 1x Circuit Switched (1xCS) calls routed to a 1xCS access network and 1xCS calls routed to a non-1xCS access network.		August 1, 2011	Technical Standard (Product/ Design)	С	A	0		
TIA	TIA-4973.211 (Fee/Charge)	Requirements for the Mission Critical Priority and QoS Control Service	Describes requirements for a mission critical Priority and QoS Control Service for a wireless broadband network; includes requirements to determine a user's default priority on the broadband network, and also provides requirements for dynamic prioritization changes to meet situational needs.		August 1, 2014	Technical Standard	С	A	0	E	P
USTelecom	Cybersecurity Toolkit	USTelecom Cybersecurity Toolkit	Facilitates access to publicly available information about the venues, participants, public-private partnerships, and other initiatives that compose the cybersecurity ecosystem.		2018			A	0	Е	

## **Appendix B: Standards Gap Analysis**

Process	Applicable Standards	Identified Gaps	Gap Addressed in Standards Document?
UE (IMS)	<ul> <li>IETF RFC 6881 3GPP IMS         Emergency Services     </li> <li>ATIS focus group on over         the top applications     </li> <li>CableLabs</li> </ul>	Several are still in development.  There is no way to quantify all possible end user devices as related to standards.	ESIF Issue 74 has been developed and defines an IMS counterpart to the NENA i3 specification. Access requirements are being addressed in ESIF Issue 81.
Access Networks	<ul> <li>3GPP wireless and broadband IMS networks</li> <li>Generic IP access networks         <ul> <li>IETF RFC 6881</li> </ul> </li> <li>Cable networks</li> <li>Legacy selective router</li> <li>Legacy network gateway</li> <li>Telecommunications network providers connecting by SS7 or centralized automatic message accounting (CAMA)</li> </ul>	IMS networks for OTT origination.  Cable networks for both cable specific VoIP and OTT origination, DSL networks for both DSL specific VoIP and OTT origination including possibly FTTC and FTTH.  The gap for the legacy selective router gateway (LSRG) was the same as the legacy network gateway (LNG), defining a method for acquiring call related location to enable call routing in NG9-1-1 for legacy wireless calls. This method has been resolved and is documented in an approved update of the NENA-STA-010.2-2016 (i3) architecture standard.	Call routing partially addressed in NENA-STA-010.2-2016.

Process	Applicable Standards	Identified Gaps	Gap Addressed in Standards Document?
Origination Networks			
IMS Origination Networks	<ul> <li>3GPP TS 23.228, 23.167, 24.229</li> <li>ATIS IMS ESInet project (P0030)</li> </ul>	None	N/A
Non-IMS Origination Networks	IETF RFC 6881     CableLabs PKT-SP-CMSS1.5	Possibly cable networks for both cable specific VoIP and Over-the-top (OTT) origination, DSL networks for both DSL specific VoIP and OTT origination including possibly fiber-to-the-cabinet (FTTC) and fiber-to-the-home (FTTH).	RFC 5985 (September 2010) defines and describes an XML-based protocol that can be used to acquire device location information from an LIS within access networks employing both wired technology (DSL, cable) and wireless technology.
Third-party Originating Service Providers (e.g., OnStar, relay services)	<ul><li>NENA-STA-010.2-2016</li><li>IETF</li><li>TIA</li></ul>	Some are proprietary, but they must comply with ESInet interfaces using a standard public interface.	NENA-STA-010.2-2016 specifies a SIP call interface.
Legacy Origination Networks	<ul> <li>Legacy selective router</li> <li>Legacy network gateway</li> <li>NENA-STA-010.2-2016</li> <li>Telecommunications network providers connecting by SS7 or CAMA</li> </ul>	The gap for the LSRG was the same as the LNG, defining a method for acquiring call related location to enable call routing in NG911 for legacy wireless calls.	Call routing addressed in NENA-STA-010.2-2016.  Legacy Selective Router Gateway technical standard still in development.
Femto Cell	• NENA 03-509 v1	Specification needs to be updated for NG911.	Still needs to be addressed.

Process	Applicable Standards	Identified Gaps	Gap Addressed in Standards Document?
ESInet			
IP network	<ul><li>NENA-STA-010.2-2016</li><li>NENA 08-506</li></ul>	Testing, Operations Priority 1	Operations partially addressed in NENA-STA-010.2-2016.
Core functions (DNS, DHCP)	• IETF	None	N/A
Interconnect with other ESInets	<ul><li>NENA-STA-010.2-2016</li><li>Telcordia GR-3112</li></ul>	None	N/A
Interconnect with origination networks	<ul> <li>NENA-STA-010.2-2016</li> <li>IETF RFC 6881</li> <li>Telcordia GR-3112</li> </ul>	None	N/A
Interconnect with access networks	<ul><li>NENA-STA-010.2-2016</li><li>IETF RFC 6881</li></ul>	None	N/A
ESInet to PSAP interface	• NENA-STA-010.2-2016	None	N/A
Interconnection with other emergency service entities	<ul><li>NENA-STA-010.2-2016</li><li>APCO/NENA 2.105.1-2017</li></ul>	None	N/A
Management	<ul> <li>NENA NG9-1-1 Planning Guidelines Information Document</li> <li>Next Generation 9-1-1 Transition Policy Implementation Handbook</li> </ul>	None	N/A

Process	Applicable Standards	Identified Gaps	Gap Addressed in Standards Document?
Location	<ul><li> 3GPP</li><li> ATIS IMS ESInet</li><li> IETF</li><li> NENA</li></ul>		
PIDF-LO - the location interchange format	• IETF 4119	IMS and IETF/NENA location format incompatibilities.	Addressed by <b>RFC 477.</b> Provides a full set of parameters that may be used to describe a civic location.
Functional definition of LIS (and similar terms)	• NENA-STA-010.2-2016	None	N/A
IP-based Emergency Services	• NENA 08-505	Initial version is incomplete. Future revisions of document are required.	NENA 08-505 (December 2006) acknowledges the first edition of what will be a comprehensive document addressing many access network configurations. This edition has a narrow solutions focus and addresses only the automated mechanism for the residential broadband market.
Location Configuration Protocols		IMS OTT issues.	Still needs to be addressed.
Location Dereferencing Protocols	IETF RFC 6753	Depends on results of ATIS IMS ESInet work.	Still needs to be addressed.
Location Query Protocols (to the extent it is decided they are different from location configuration protocols [LCPs])		Pending other work.	N/A

Process	Applicable Standards	Identified Gaps	Gap Addressed in Standards Document?
Location Validation	<ul><li>IETF 5222</li><li>IETF 5223</li></ul>	None	N/A
Interwork to existing location sources, such as automatic location identification (ALI)	<ul><li>NENA LSRG</li><li>NENA-STA-010.2-2016</li></ul>	None	N/A
GIS & 9-1-1 Attribute Data	I		
Address, political boundary, and service boundary layer	NENA GIS V3	None	
Service boundary polygons – how routing occurs	<ul><li>NENA GIS V3</li><li>NENA-STA-010.2-2016</li></ul>	None	N/A
Data management, quality assurance	<ul> <li>NENA-STA-005.1.1-2017</li> <li>NENA-STA-006.1-201x</li> </ul>	Further work needed. Currently undergoing internal review and will be released for public review in early 2018.	Still needs to be addressed.
Distribution to other entities outside the normal area of service	• NENA-STA-010.2-2016 •	Further work needed. In 2018, NENA will begin development of work that will define both the WFS (features) and WMS (image) to allow PSAPs and other authorized entities to select and download GIS data that can be used for allowing tactical map displays for handling 911 calls from otherwise out-of-service area PSAPs.	Still needs to be addressed.
Adjustment of street/address layer to polygon layer	NENA Emergency Call     Routing Function     (ECRF)/Location Validation     Function (LVF)	Further work needed.	NENA-STA-010.2-2016, describes the end state required for NG9-1-1.

Process	Applicable Standards	Identified Gaps	Gap Addressed in Standards Document?
Call Signaling			
Basic SIP call signaling	<ul><li>IETF 3261</li><li>IETF RFC 6881</li></ul>	None	N/A
IMS SIP call signaling	• 3GPP	IMS ESINET identified some gaps.	Still needs to be addressed.
Call Routing		I	
Routing database (ECRF)	<ul><li>IETF 5222</li><li>IETF 5223</li><li>NENA-STA-010.2-2016</li></ul>	None	N/A
Routing proxies (Emergency Services Routing Proxy [ESRP])	<ul><li>IETF 3261</li><li>RFC 6881</li><li>NENA-STA-010.2-2016</li></ul>	None	N/A
Policy-based routing	• NENA-STA-010.2-2016	None	N/A
Media			
Voice	3GPP     IETF     NENA	None	N/A
Video	3GPP     IETF     NENA	None	N/A
Text	3GPP     IETF     NENA	None	N/A
Data only – "non-human initiated"	• 3GPP • IETF	None	N/A

Process	Applicable Standards	Identified Gaps	Gap Addressed in Standards Document?
	• NENA		
Real-time Text (RTT), IMS Multimedia Messaging Emergency Services (MMES), "total conversation"	<ul><li>3GPP</li><li>IETF</li><li>NENA</li></ul>	None	N/A

Process	Applicable Standards	Identified Gaps	Gap Addressed in Standards Document?
Accessibility		·	
EAAC issues and gaps in i3	FCC EAAC     ATIS INES Incubator     FCC NG911 Notice of     Proposed Rulemaking     (NPRM)	Identify the teletypewriter (TTY) replacement technology, adoption of that technology, and method of delivering TTY replacement to the NG911 and PSAP.  Output of FCC NG911 NPRM may identify additional gaps.	Still needs to be addressed.  The FCC EAAC Report lists some gaps, and makes recommendations to fill some of these gaps.  NENA-STA-010.2-2016 begins to identify these requirements.  The FCC is developing a record on this issue.
Interface between IMS- originating networks and relay services	FCC EAAC     ATIS	How calls originating from IMS connect to the relay service. Also, given that 911 calls originating on IMS are direct to the ESInet, how do responders get notification that a relay service needs to be involved? Need to have specification developed to define how IMS interfaces with relay services.	Still needs to be addressed.
Callback	3GPP     IETF     NENA		

Process	Applicable Standards	Identified Gaps	Gap Addressed in Standards Document?
Additional Data about:	• NENA	NENA 71-001: NENA Standard for NG9-1-1 Additional Data – There are significant gaps on how this data is obtained, stored, accessed, secured, and maintained.	NENA 71-001 describes the use of additional data available with NG9-1-1 (associated with a call, a location, a caller, and a PSAP) that assists in determining the appropriate call routing and handling. Version 2 will include the EIDD specification.  NENA STA-NG9-1-1, additional data
Call	<ul> <li>NENA-STA-010.2-2016</li> <li>NENA 71-001</li> <li>IETF additional data</li> <li>3GPP</li> <li>ATIS IMS ESInet</li> </ul>	None	under review.  N/A
Caller	<ul> <li>NENA-STA-010.2-2016</li> <li>NENA 71-001</li> <li>ATIS IMS ESInet</li> </ul>	Emergency Medical Data Priority 2	Addressed by NENA 71-001 Appendix A, page 23.  NENA 71-001 describes the use of additional data available with NG9-1-1 (associated with a call, a location, a caller, and a PSAP) that assists in determining the appropriate call routing and handling. Version 2 will include the EIDD specification.  NENA-STA-010.2-2016, identifies an identity searchable additional data repository (IS-ADR) that can be used.

Process	Applicable Standards	Identified Gaps	Gap Addressed in Standards Document?
Premise (e.g., floor plans, alarm data, etc.)	<ul> <li>NENA-STA-010.2-2016</li> <li>NENA 71-001</li> <li>NIST</li> </ul>	Further work needed.	Partially addressed by NENA 71-001, version 1, page 28.  NENA 71-001, Version 2, and NENA-
			STA-010.2-2016, discuss floor plans as a source of additional data.
PSAP	APCO     NENA     EIDD	Further NIEM work needed.	Still needs to be addressed.
Logging	-		
Within the ESInet and related functions	• NENA-STA-010.2-2016	NENA and APCO have identified a number of gaps, such as Radio over IP (RoIP).	NENA-STA-010.2-2016 may address some of the gaps.
Within the PSAP	NENA NG PSAP	None	N/A
Call origination	NENA     IETF	Could have IMS and other origination network impacts.	N/A
Bridging/Conference Calls	NENA     IETF	Could have IMS and other origination network impacts.	Still needs to be addressed.

Process	Applicable Standards	Identified Gaps	Gap Addressed in Standards Document?
Security			
Credentials	<ul> <li>3GPP</li> <li>IETF</li> <li>NENA</li> <li>ATIS IMS ESInet</li> <li>NIST</li> </ul>	Accessibility and privacy controls across the enterprise and diverse systems are still in development.	NIST National Strategy for Trusted Identities in Cyberspace.
Securing protocol interaction including authentication, integrity protection, privacy	<ul> <li>IETF</li> <li>NENA-STA-010.2-2016</li> <li>ATIS IMS ESInet</li> <li>NIST</li> </ul>	Accessibility and privacy controls across the enterprise and diverse systems are still in development.	NIST National Strategy for Trusted Identities in Cyberspace.
Attack Mitigation	<ul><li>NENA-STA-010.2-2016</li><li>NIST</li></ul>	None	N/A
End User Location Integrity	IETF     ATIS IMS ESInet	Standards in development.	Still needs to be addressed.
Federated credentials for sharing credentials between systems			Still needs to be addressed.
Transition			
(including data)			
Wireline	• NENA	None	N/A
Wireless	• NENA	None	N/A
VoIP	• NENA	None	N/A
PSAP aspects	NENA     ATIS RFAI	None	N/A
Relay services (e.g., IP relay, video relay, etc.)	• NENA	None	N/A

Process	Applicable Standards	Identified Gaps	Gap Addressed in Standards Document?
TTY	• NENA	None	N/A
Legacy PSAP	• NENA	None	N/A
Testing	• NENA	Several gaps associated with Testing.	NENA 06-750 is a policy document that reflects changes in: IP technology; implementation and testing; training; and use of building code fire zones to facilitate the creation of the Emergency Response Location and MLTS.
Self-test	IETF     NENA	None	N/A
Discrepancy Reporting	• NENA	None	N/A
Data Management and Maintenance	• NENA-REQ-002.1-2016	None	N/A
Dispatch Systems			
Interface to call processing or CAD systems			
Sharing Call Information (EIDD)	• APCO/NENA	None	APCO/NENA 2.105 2017 is a standard that provides a standardized, industry-neutral NIEM conformant (XML-based) specifications for exchanging emergency incident information to agencies and regions that implement NG9-1-1 and IP-based emergency communications systems.

Process	Applicable Standards	Identified Gaps	Gap Addressed in Standards Document?
Interface to dispatch broadband networks	• N/A	N/A	Still needs to be addressed.
(FirstNet)			