

The “State of 911” Webinar Series

National 911 Program
March 27, 2014
12:00 PM EDT


911.gov

"State of 911" Webinar Series

- The National 911 Program designed this webinar series to provide a unique combination of useful tools, information about Federal and State participation in the NG911 process, and real experiences from early adopters about the NG911 transition process underway in regions around the country
- Webinars will be held bimonthly and consist of presentations from a Federal-level 911 stakeholder and state-level 911 stakeholder, each followed by a 10 minute question and answer period
- For more information on future events, past webinar recordings and presentations, and to learn more about the National 911 Program, please visit www.911.gov

Agenda

- 12:00 – 12:20 PM
 - Laurie Flaherty, Coordinator, National 911 Program
 - Video on the benefits of NG911, new 911 legislation enacted in 2013, and updates to the NG911 Standards Identification and Review document
- 12:20 – 12:30 PM
 - Q&A
- 12:30 – 12:50 PM
 - Brian Carney, Communications Integration Branch Chief/National Regional Emergency Communications Coordination Working Group (RECCWG) Coordinator, Federal Emergency Management Agency (FEMA) Disaster Emergency Communications (DEC) Division
 - Opportunities for the 911 community to leverage the RECCWG for regional resources and information sharing
- 12:50 – 1:00 PM
 - Q&A



National 911 Program



March 27, 2014

Agenda

1. NG911: The Video
2. NCSL: 911 Laws Enacted During 2013
 - Guidelines for State NG911 Legislative Language
3. NG911 Standards Identification & Review
4. E911 Grant Program: Final Report
5. Review of Nationwide 911 Data Collection
6. Blue Ribbon Panel on 911 Funding
7. NG911 for Leaders in Law Enforcement
8. “State of 911” Webinar Series
9. April: National 911 Public Education Month

NG911...the video



National Conference of State Legislators

www.911.gov → Explore the Issues → Funding & Policy → Online 911 Legislation Tracking Database

The image displays two overlapping screenshots of the National Conference of State Legislators (NCSL) website. The foreground screenshot shows the '9-1-1 Database Overview' page, which includes a search bar, navigation menu, and a list of topics under '9-1-1 Legislation Tracking Database'. The background screenshot shows the '2011 Enacted 9-1-1 Legislation' page, listing various bills related to 911 services and emergency response.

9-1-1 Database Overview

Welcome to the National Conference of State Legislatures 9-1-1 Legislation Database. You can search for 2012 introduced legislation by state, topic, keyword, year, status or primary sponsor. The database is updated bi-weekly. 9-1-1 topics include:

- 9-1-1 Administration, Plans, Boards & Commissions
- 9-1-1 Fee, Service Fee or Surcharge
- 9-1-1 Funding and Appropriations
- 9-1-1 Privacy and Confidentiality
- Enhanced 9-1-1
- Next Generation/Advanced 9-1-1
- Wireless 9-1-1
- 9-1-1 Other/Miscellaneous

The National Conference of State Legislatures works in cooperation with the National Highway Traffic Safety Administration to bring you up-to-date, real time information about 9-1-1 bills that have been introduced in the 50 states and the District of Columbia.

9-1-1 Legislation Tracking Database

- 2011 9-1-1 Enacted Legislation
- Traffic Safety Legislation Tracking Database
- Telecommunications and Information Technology Overview Page

2011 Enacted 9-1-1 Legislation

2011 Enacted 9-1-1 Legislation - Windows Internet Explorer

Home | MNCSL | Help & Member Services | Contact Us | Login | Create Account

Issues & Research | State/Federal/Committees | Legislative Staff | Meetings | Bookstore | Magazine | Resources & Directories | Press Room

2011 Enacted 9-1-1 Legislation Go 23522

Resources

- Related Documents
- Telecommunications & IT
 - Telecommunications Technology & Regulation
- Issues & Resources
 - Find the NCSL staff member who handles the issue in which you are interested. NCSL provides access to current state and federal legislation and a comprehensive list of state documents, including state statutes, constitutions, legislative audits and research reports.
- Members

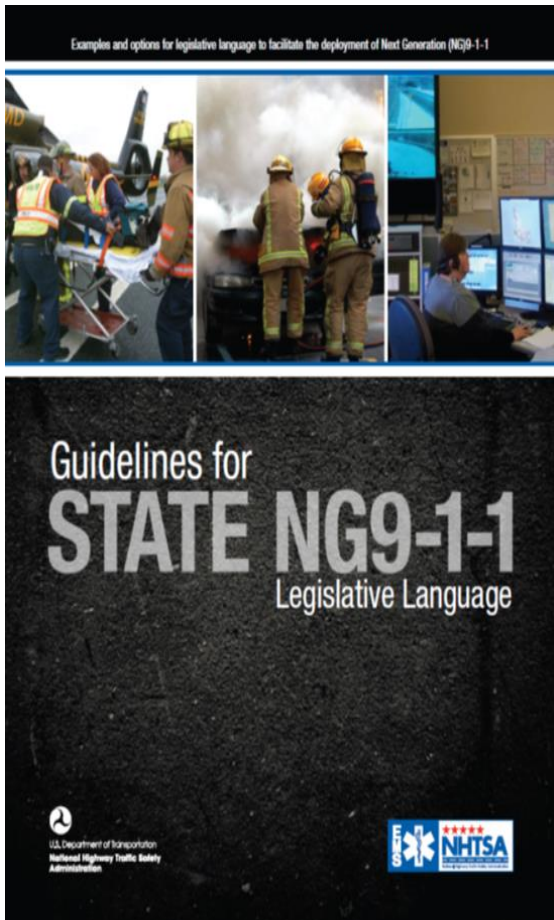
Denver Office
Tel: 303-344-7700 | Fax: 303-344-7600 | 7700 East First Place | Denver, CO 80230

Washington Office
Tel: 202-629-4400 | Fax: 202-737-1369 | 444 North Capitol Street, N.W., Suite 515 | Washington, D.C. 20001

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Guidelines for State NG911 Legislative Language

www.911.gov → Explore the Issues → Funding & Policy → Online 911 Legislation Tracking Database

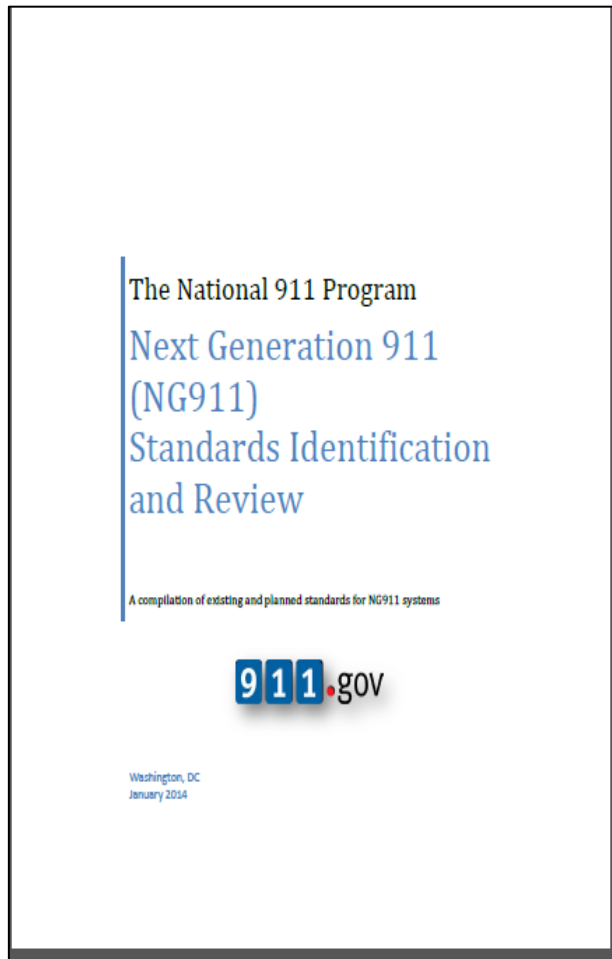


KEY ISSUE AREAS:

- I. Statewide Governance Structure
- II. Role of the State 911 Office
- III. 911 Funding
- IV. Privacy / Confidentiality
- V. Liability

NG911 Standards: Identification & Review

www.911.gov → Explore the Issues → Next Generation 911 → NG911 Standards Identification and Review

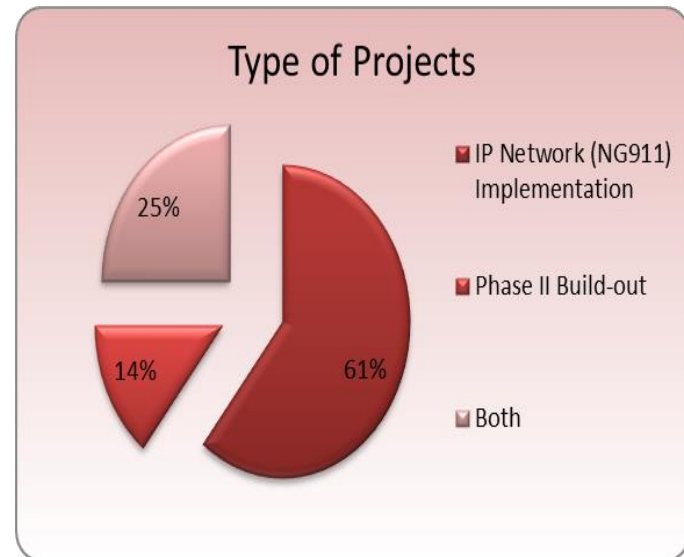
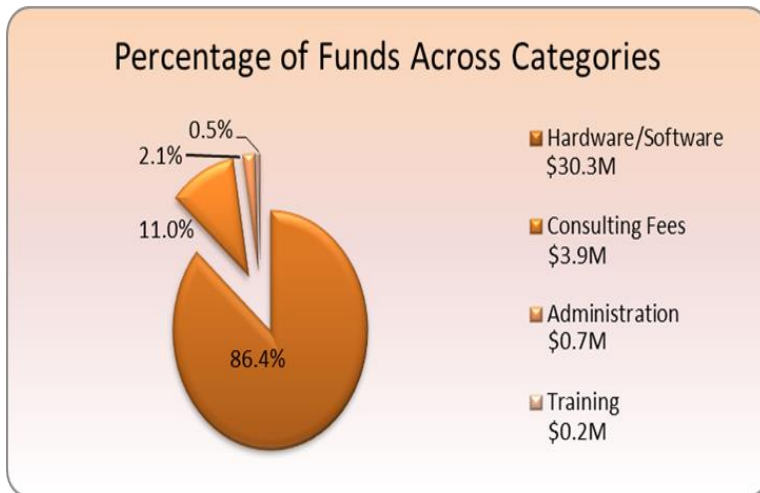


Standards:

1. Product
2. Interface
3. Data
4. Test
5. Performance
6. Operations

E911 Grant Program: Final Report

www.911.gov → Grants → E911 Grant Program: Final Report

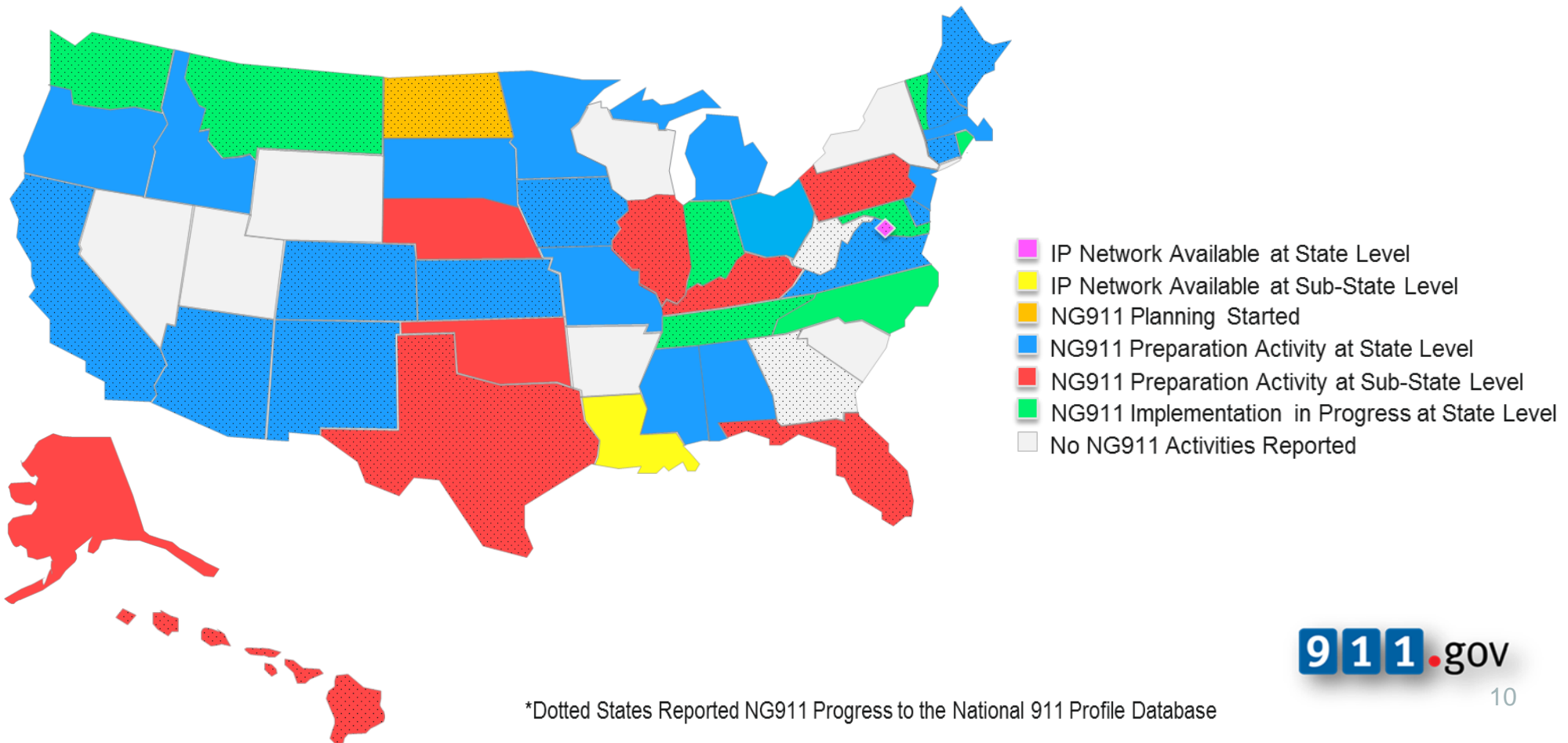


- \$43.5 million

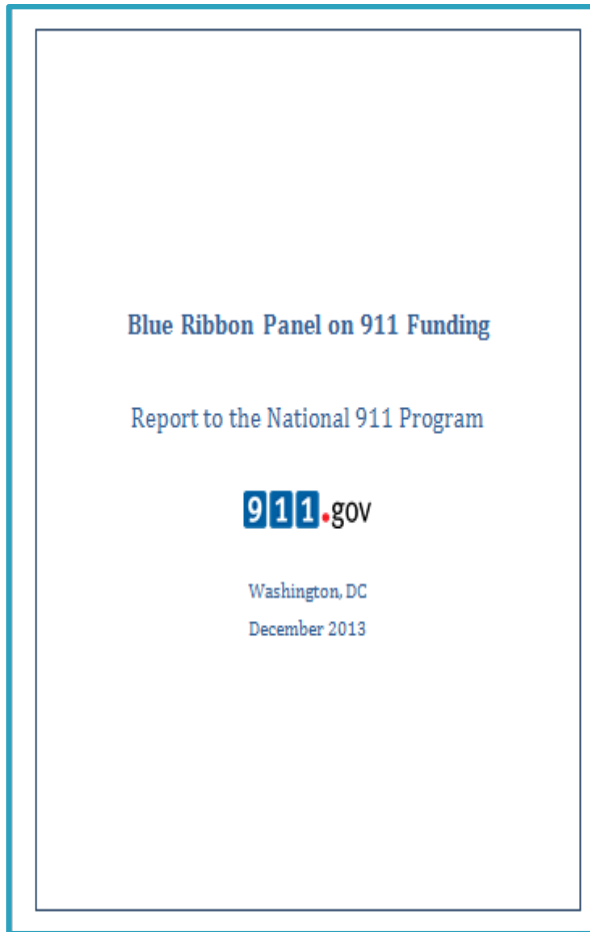
- Hardware/software, Training, Consultants, Admin.

- E911 phase II or NG911

Combined NENA and National 911 Program NG911 Progress (2012 data)



Blue Ribbon Panel on 911 Funding



- What it is
- What it isn't

NG911 For Leaders in Law Enforcement

www.911.gov → Announcements → Next Generation 911 For Leaders in Law Enforcement



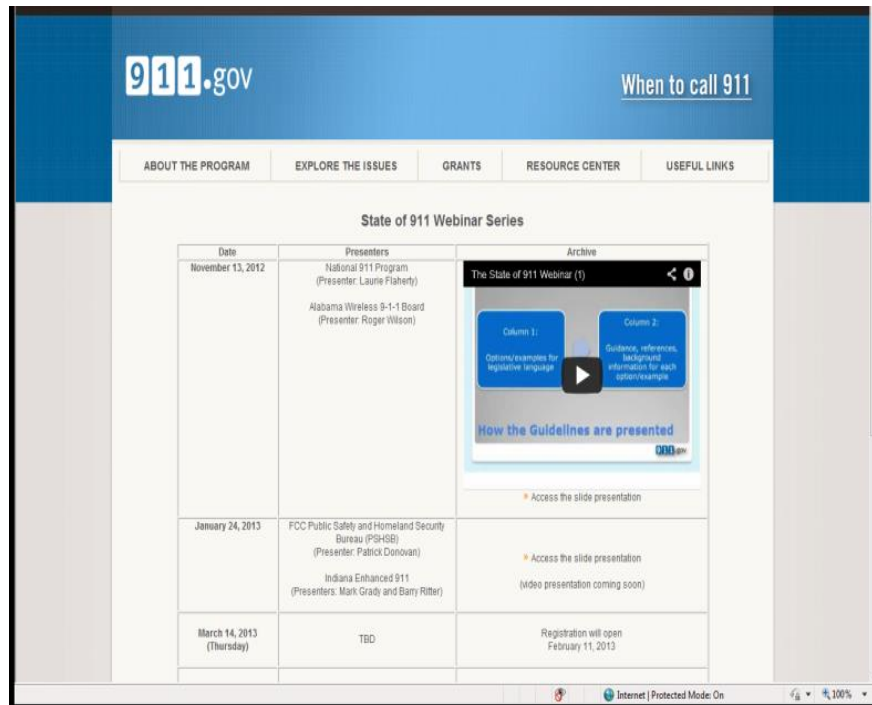
•Law Enforcement

- End user / Stakeholder
- PSAP Manager, 911 Authority



“State of 911” Webinar Series

www.911.gov → About the Program → State of 911 Webinars



911.gov When to call 911

ABOUT THE PROGRAM EXPLORE THE ISSUES GRANTS RESOURCE CENTER USEFUL LINKS

State of 911 Webinar Series

Date	Presenters	Archive
November 13, 2012	National 911 Program (Presenter: Laurie Flaherty) Alabama Wireless 9-1-1 Board (Presenter: Roger Wilson)	The State of 911 Webinar (1) Columns 1: Custom examples for legislative language Columns 2: Guidance, references, background information for each option/example How the Guidelines are presented Access the slide presentation
January 24, 2013	FCC Public Safety and Homeland Security Bureau (PSHSB) (Presenter: Patrick Donovan) Indiana Enhanced 911 (Presenters: Mark Grady and Barry Ritter)	Access the slide presentation (Video presentation coming soon)
March 14, 2013 (Thursday)	TBD	Registration will open February 11, 2013

Internet | Protected Mode: On 100%

Format:

- 20 Minute Federal presentation / 10 minutes Q&A
- 20 Minute “Early Adopter” presentation / 10 minutes Q&A

National 911 Education Coalition

April is National 911 Education Month!



www.know911.org

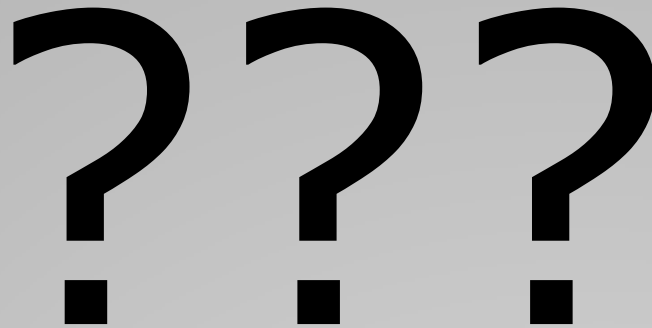
Laurie Flaherty

Coordinator, National 911 Program

(202) 366-2705

laurie.flaherty@dot.gov

Questions



Please use the "Raise Hand" feature to ask a question.



FEMA

Regional Emergency Communications Coordination Working Groups (RECCWGs)

National 911 Program Webinar

March 27, 2014

Brian Carney
Communications Integration Branch Chief

FEMA Disaster Emergency Communications

The Goal of FEMA DEC is to build an effective disaster emergency communications program to improve tactical communications and interoperability capabilities during disaster response.

We do this through various programs including:

- **FEMA Mobile Emergency Response Support (MERS)** – Mobile and tactical communications capabilities to support State and local agencies requesting emergency communications support
- **FEMA Regional Emergency Communications Coordinators (RECCs)** – Regional staff that establish relationships with State and local emergency responders, and coordinate disaster emergency communications capabilities and requirements during a response
- **Regional Emergency Communications Coordination Working Groups (RECCWG) Support** – Serve as a coordination point for Federal, State, local, and Tribal agencies at the regional level on emergency communications-related matters



RECCWG Overview

Congress established RECCWGs as part of the Post-Katrina Emergency Management Reform Act of 2006 (Pub.L. 109-295, Title XVIII, Section 1805)

- Serves as a forum to conduct ***inter-state and Regional planning***, providing multi-state emergency communications planning and technical solutions
- Provides a ***key coordination venue***, encouraging collaboration among a diverse set of State, local, and Tribal emergency response organizations
- Provides a view into ***Regional preparedness efforts*** and is a mechanism for agencies to help FEMA and other Federal partner agencies prepare for, and respond to, disaster emergency communications requirements during an incident
- Facilitates a ***whole community*** approach for information sharing at all levels of government, including non-governmental organizations and the private sector
- Serves as a ***conduit for FEMA and federal departments and agencies*** to access a large group of State, Tribal, Territorial, and local responder agencies for coordination purposes and to share critical program updates



RECCWG Membership and Partnerships

Membership

(1) NON-FEDERAL.—Organizations representing the interests of the following:

- (A) State officials
- (B) Local government officials, including sheriffs
- (C) State police departments
- (D) Local police departments
- (E) Local fire departments
- (F) Public safety answering points (911 services)
- (G) State emergency managers, homeland security directors, or representatives of State Administrative Agencies
- (H) Local emergency managers or homeland security directors
- (I) Other emergency response providers as appropriate

(2) FEDERAL.—

Representatives from the Department, the FCC, and other Federal departments and agencies with responsibility for coordinating interoperable emergency communications with or providing emergency support services to State, local, and tribal governments

Partnerships

- Communications equipment manufacturers and vendors (including broadband data service providers)
- Local exchange carriers
- Local broadcast media
- Wireless carriers
- Satellite communications services
- Cable operators
- Hospitals
- Public utility services
- Emergency evacuation transit services
- Ambulance services
- HAM and amateur radio operators
- Representatives from other private sector entities and nongovernmental organizations as the Regional Administrator determines appropriate



RECCWG Membership Diversity

- Over 250 members represent State/Local/Territorial/Tribal interests throughout all 56 States and Territories
- RECCWG leaders have made strides to diversify their membership to include representatives from all Congressionally-mandated categories (e.g., special focus on tribal nations, local police / fire responders, 911 and public safety answering points, amateur radio, transportation, etc.)
- Strong support for local users as two RECCWGs are co-chaired by local representatives
- RECCWG membership continues to grow year-over-year and diversify across the nation



Opportunities for the 911 Community

- RECCWGs meet monthly to discuss interoperable communications issues within their Regions
- Increased involvement by 911 representatives in the RECCWG will continue to diversify the RECCWG membership
- Understanding the mission critical infrastructure needs for PSAPs will improve the State Emergency Communications Annexes as part of the annex maintenance / update process
- Enhancing the working relationships between the 911 community and emergency managers / disaster response is particularly beneficial during incident response



Contact

Brian Carney

Branch Chief

***FEMA Disaster Emergency Communications (DEC)
Communications Integration Branch (CIB)***

202-212-4419

Brian.Carney@fema.dhs.gov

Questions



Please use the "Raise Hand" feature to ask a question.

Future "State of 911" Webinars

- Thank you to all of today's presenters and participants and we look forward to seeing you at our next "State of 911" webinar

Tentative Date	Presenters	Registration
Wednesday, May 7, 2014	<ul style="list-style-type: none">• Federal Presenter (TBD)• Tennessee Text-to-911 Trial (Presenter: Lynn Questell)	Registration will open April 7, 2014
Wednesday, July 9, 2014	TBD	Registration will open June 9, 2014

Contact Us

Laurie Flaherty
National 911 Program Coordinator
202-366-2705
laurie.flaherty@dot.gov

For questions regarding future webinars, please contact
NG911wg@bah.com