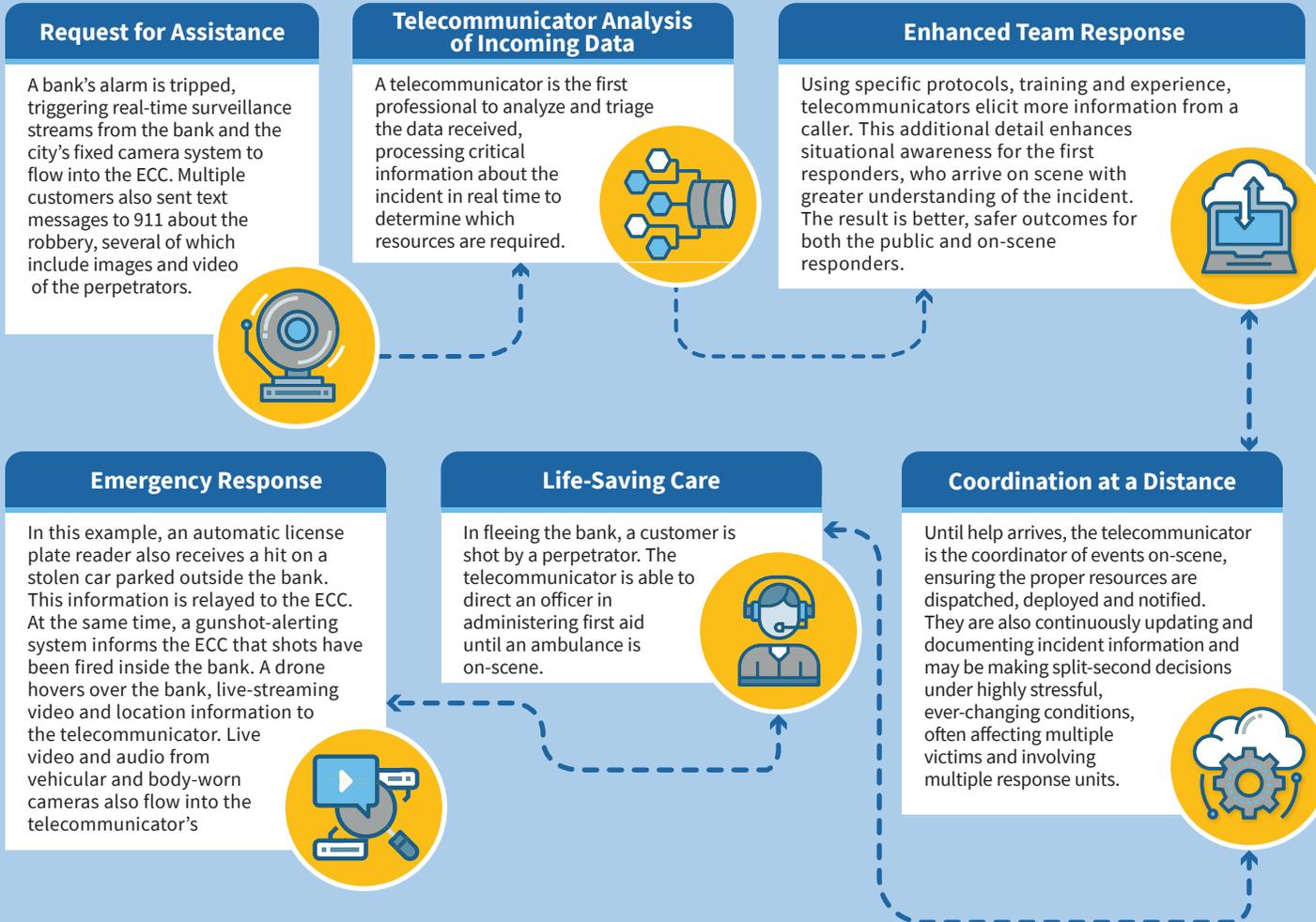


# THE CRITICAL ROLE OF TODAY'S PUBLIC SAFETY TELECOMMUNICATORS

Here is just one of countless scenarios a telecommunicator may handle at their emergency communications center (ECC) when a request for assistance comes in—and how they ensure every call is handled quickly, calmly and appropriately with skill and expertise:



To learn more about the work telecommunicators do and the public safety telecommunicator reclassification effort, go to [911.gov](http://911.gov).

