

## Joint SAFECOM-National Council of Statewide Interoperability Coordinators (NCSWIC) Next Generation 9-1-1 (NG911) Self-Assessment Tool Fact Sheet

### What is the Self-Assessment Tool?

The Tool helps emergency communications center (ECC)/public safety answering point (PSAP) administrators and oversight personnel evaluate their center’s NG911 maturity state.

### What benefits does the Tool provide?

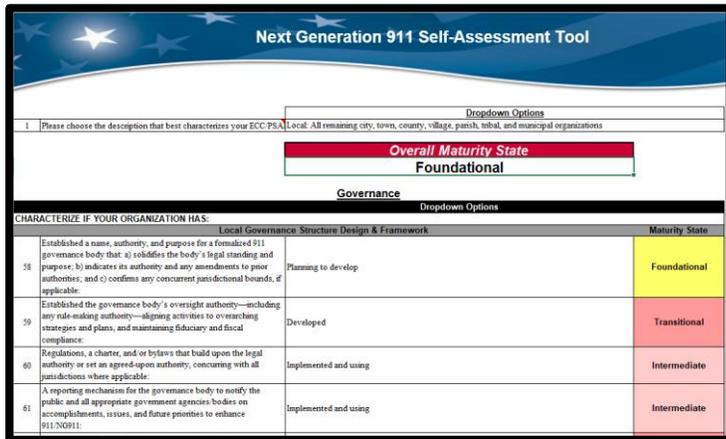
The Tool is designed for ECC and PSAP administrators and oversight personnel. ECC and PSAP administrators and practitioners can use the tool to strengthen their understanding of NG911 elements, increase their awareness of NG911 maturity continuum position, assist in planning NG911 transition steps, and enable a consistent terminology for NG911 maturity level.

### How do I use the Tool?

After identifying whether the ECC/PSAP is a *state, regional, or local* entity, the user answers questions regarding the processes and capabilities of their center. The Tool translates the answers to these questions into one of six maturity states:

- Legacy
- Intermediate
- Foundational
- Jurisdictional End State
- Transitional
- National End State

The tool also clearly defines terms and processes as well as clarifies NG911 topic guidance.



CHARACTERIZE IF YOUR ORGANIZATION HAS:			Maturity State
Local Governance	Structure Design & Framework		
58	Established a name, authority, and purpose for a formalized 911 governance body that a) solidifies the body's legal standing and purpose, b) indicates its authority and any amendments to prior authorities; and c) confirms any concurrent jurisdictional bounds, if applicable.	Planning to develop	Foundational
59	Established the governance body's oversight authority—including any rule-making authority—aligning activities to overarching strategies and plans, and maintaining fiduciary and fiscal compliance.	Developed	Transitional
60	Regulations, a charter, and/or bylaws that build upon the legal authority or set an agreed-upon authority, concurring with all jurisdictions where applicable.	Implemented and using	Intermediate
61	A reporting mechanism for the governance body to notify the public and all appropriate government agencies bodies on accomplishments, issues, and future priorities to enhance 911 NCSWIC.	Implemented and using	Intermediate

### NG911 TOPICS COVERED

#### Governance

- ❖ Structure Design & Framework
- ❖ Strategic Planning
- ❖ Coordination
- ❖ Funding & Resources

#### Architecture

- ❖ Routing & Location
- ❖ Geographic Information Systems Data
- ❖ Next Generation Core Service Elements
- ❖ Network
- ❖ PSAP Call Handling System and Applications
- ❖ Operational Planning
- ❖ Optional Interfaces

#### Security

- ❖ Identification & Discovery
- ❖ Assessment & Prioritization
- ❖ Implementation & Operation
- ❖ Monitoring & Evaluation
- ❖ Testing & Analysis
- ❖ Improvement & Evolution

### How was the tool developed?

Built on stakeholder feedback from multiple levels of government, industry, and academia, the tool embodies the work of the SAFECOM-NCSWIC NG911 Working Group members, the Federal Communications Commission (FCC) Task Force on Optimal PSAP Architecture (TFOPA), and the National 911 Program.

**For more information about the NG911 Maturity State Self-Assessment Tool**  
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