



Dear Public Safety Telecommunicators,

This year, National Public Safety Telecommunicators Week is April 13-19. This is an important time set aside to celebrate and honor you—our nation's 911 community. We recognize that 911 telecommunicators are our country's *first* first responders and we understand your profession is integral to our nation's public safety.

NHTSA's National 911 Program recognizes you—the incredible 911 professionals, whose voices are often the first heard in a moment of crisis. The 911 community is more than call-takers, you are lifelines, calm in the chaos and unwavering support for both the public and the emergency responders you work alongside. Whether it's a life threatening emergency or a call for reassurance in a moment of fear, your decisions, compassion and precision make a lasting impact.

This National Public Safety Telecommunicators Week, we hope you take time to honor yourselves and your co-workers. You deserve tremendous recognition for your dedication to public safety, your colleagues and your community. We appreciate all that you do to keep our nation safe.

A handwritten signature in black ink, reading "Brian Tegtmeier".

Brian Tegtmeier
Coordinator
National 911 Program
National Highway
Traffic Safety Administration

A handwritten signature in black ink, reading "Joni Harvey".

Joni Harvey
Deputy Coordinator
National 911 Program
National Highway
Traffic Safety Administration