

## NATIONAL 911 DATA COLLECTION EFFORT BEGINS APRIL 1

**April 1, 2016** – National 911 statistics gathered by counties and states play a critical role in benchmarking progress toward improved emergency communications systems. Today marks the beginning of two 911 data collection efforts, one led by the National 911 Program, in coordination with the National Association of State 911 Administrators (NASNA) and the other by the Federal Communications Commission (FCC).

The information provided by states to the National 911 Profile Database allows for benchmarking against similar states across the country, can help advocate for greater 911 support from state and local leadership and reinforces the role of 911 as an essential public safety service. States can submit data through the [911 Resource Center](#) until May 31, 2016.

The FCC data collection effort, which is mandated by Congress, gathers information about how states and jurisdictions collect and spend 911 fees. The FCC's data questionnaire is available to states and other jurisdictions on the [FCC website](#). Responses to the FCC collection will be due by June 30, 2016.

“When Public Safety Answering Points (PSAPs) and state administrators share data with these two national databases, they’re not only playing an important role in demonstrating the value of the state’s 911 program, but also helping advance 911 systems nationwide,” said Laurie Flaherty, coordinator for the National 911 Program. “State leaders interested in learning more about how to submit data can visit [911.gov](#) or contact [NASNA](#).”

As the current data collection effort kicks off, a detailed analysis of last year’s submissions is available in the recently released [2015 National 911 Progress Report](#), in which over 40 states and territories participated. The FCC’s [Seventh Annual Report to Congress](#), released in December of 2015, is also available online.

“The data provided by the 911 community paints a more accurate picture of the nation’s progress toward Next Generation 911 better than any other information available today,” said Harriet Miller-Brown, president of NASNA and 911 administrator for the State of Michigan. “The data can help make the case for additional funding, legislative changes and more.”

The National 911 Program provides federal leadership to support and promote optimal 911 services. It was created by Congress to provide information to improve the 911 system and to coordinate information sharing and activities among federal agencies and the 911 community. The Program fulfills its mission by developing and distributing a variety of tools and resources for the nation’s 911 stakeholders. The National 911 Program is housed within the Office of Emergency Medical Services at the National Highway Traffic Safety Administration – part of the U.S. Department of Transportation. For additional information about the 911 program, contact Laurie Flaherty at 202 366-2705 or [nhtsa.national911@dot.gov](mailto:nhtsa.national911@dot.gov).

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