

State of 911 Webinar

May 12, 2020

Below are two questions that were not answered during the webinar along with responses from the presenter.

Q: Did any of the studies review or consider providing Emergency Medical Dispatch (EMD) instructions via translated text applications?

A: This is an excellent use case for text translation; however, the scope of the Text-to-911 project focused on the text from the public to the Emergency Communications Center.

Q: Is it feasible to run a real-time training model from a firehose like feed of real-world data in order to drive the machine learning model?

A: Leaders from public safety highlighted the need to have emergency response technology providers use machine learning to get computers to improve based on public safety use cases. Conceptually there would need to be a machine learning platform hosted by an organization that would receive real-world data from public safety and allow the technology providers to improve the public safety model in real time.